

DSHS IMMEDIATE ACKNOWLEDGMENT EMAIL

TO: nicole.palmer@dshs.texas.gov

FROM: Jesse Niesen, Reggie & Dro LLC

SUBJECT: IMMEDIATE ACKNOWLEDGMENT - Warning Letter File #1261, License #690

DATE: [TODAY'S DATE]

Dear Nicole Palmer,

This email acknowledges immediate receipt of the Warning Letter dated September 5, 2025 (File #1261) regarding violative conditions found during the June 17, 2025 inspection of Reggie & Dro LLC (License #690).

IMMEDIATE CORRECTIVE ACTIONS INITIATED:

1. **Product Removal** - All cited products REMOVED from retail shelves effective immediately:

- GovernMint Oasis THCA
- White Peach Bellini THCA
- Lavender Jack THCA Preroll
- Royal Dawg CBD Preroll
- Secret Cookies THCA Preroll
- Hempres 3 Boutique CBD Flower
- Hempres Premium Hashish
- Tejas Tonic Natural Lime

2. **Lab Testing** - Contacting accredited laboratories TODAY for full panel testing:

- Heavy metals, pesticides, residual solvents, pathogens
- All products to meet DSHS accreditation requirements

3. **Label Compliance** - Immediate label corrections in progress:

- Adding manufacturer addresses
- Adding net weight statements
- Implementing proper QR code links to required information

FORMAL WRITTEN RESPONSE: Will be submitted within 30 days per requirements, including:

- Detailed corrections made
- Completion dates
- Prevention measures

- Supporting documentation

We take full responsibility and are committed to immediate compliance with all Texas regulations.

Firm Name: Reggie & Dro LLC

Address: 19141 Stone Oak Pkwy Ste 403, San Antonio, TX 78258

License Number: 690

Respectfully,

Jesse Niesen, CEO

Reggie & Dro LLC

Phone: [YOUR PHONE]

Email: [YOUR EMAIL]