



R N GURUPRASAD

Analyst/Software Engineer

Base Location: Bangalore

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Mobile No: +91 9440245481

Grade: A4



Strengths

ServiceNow Developer

- Hands on experience in creating **ServiceNow app** with **ServiceNow Studio** and **ServiceNow App Engine Studio**.
- Proficient in creating **Multi level Web** Application in **ServiceNow development IDE** with Authentication and security using **PDI**.
- Good knowledge working **ITSM, Client-side scripting, Server-side scripting, Importing data, Flow designer, Notifications, Data visualization, Service catalog**.



Achievement

Incident and Task Management Application (NeedIt App)

The NeedIt application will manage and track requests for Human Resources, Legal, Facilities, and one other department (to be determined) in an automated way, using an easy to use user interface that is consistent with other corporate software.

Educational Institute Management System

Managing Educational institute it is about Hiring staff Process management, Admission Process Management, Educational status Tracking. Assessment data management and visualization.

Education and certificates

Bachelor of Technology
Electronics & Communication
Engineering : 2016 – 2020

Skills

ServiceNow	Mob/Web/Tab Applications Design and Development in ServiceNow
Core java	Java Basics, OOPS, Collections, Arrays, Loops, Exception handling.(J Spider Training Center).
Database	SQL Basics DBMS, RDBMS , Joins, Query, Subquery. My SQL, SQL Commands.
Add On skills	Communications, Team management. Peer learning.
On Going	JavaScript ServiceNow