adding fields which apply to my client
 - hiding tabs, etc

Adding wo

planner - spares, labour, etc
artisan - basic

Roles?

-planner
-scheduler
-data capturer
-artisan
-power user (administrator)

out of the box best practises
default steps?

auto generate screens? (e.g. isolated approval page)

**POST MEETING

- get on key out of the way where ever possible
  - email approvals
  - link to isolated page providing relevant info
  - offline?

- planner overview
  - waiting for approval
  - wo statuses
  - feedback review

- integrated collaborative processes

***MEETING 2

What are the roles?

helpdesk - lookup asset old existing wo's, communicate to contractor
artisan does work

changes done to asset tree

What are the process involved?

—

create
approve, helpdesk, manager
does work, give feedback

—Data capturer

find work order