

Alayna Taylor

alaynaonetay@gmail.com | 708-506-2319 | Park Forest IL

Summary

Strongly self-motivated and adaptable professional with a blend of retail and office work experience, ready to bring dedication and enthusiasm to your team. Skilled in customer service, teamwork, and problem-solving, with a knack for learning quickly and adapting to new challenges. Eager to contribute to meaningful projects and help drive success in any environment! ★

Work History

Java Application Developer | Contractor | United Airlines – Chicago IL | 01/24-06/24

My position, on the Digital Technology team, was to primarily handle pre-travel activities and ancillary services; that also provided real-time data to many applications within the group to help generate tickets, send receipts and notifications, keep track of accrued miles, and much more. Assisted with migrating an application to AWS cloud using Java and Spring Boot for application development, GitHub Actions for CI/CD, Docker, SNS/SQS/ActiveMQ and JMS messaging, and DataDog for logging and tracing.

Android App Developer | Contractor | United Airlines – Chicago IL | 05/23-02/24

I was a part of the Customer Mobile App Developer team.

This team builds features for customers at all phases of their travel journey, whether shopping for a flight, managing their reservation, checking in for a flight, watching a movie onboard, tracking their bags, etc.

Here, I gained skills in using Android Studio and coding in the Kotlin programming language.

Technical Analyst | Internship | i.c.stars – Chicago IL | 01/23 – 05/23

This was an educational experience for me to acquire business and IT fundamentals.

I gained expertise in MS Office such as in Excel, PowerPoint, and Word.

On a project, I wrote custom HTML/CSS/JS for my online autobiography.

Coordinated with other engineers to evaluate and improve software and hardware interfaces.

Studied user requirements to gain a vital understanding of project initiatives and deadlines.

I created an augmented reality program using the Unity engine to give to United Airlines.

Deli/Bakery Associate | Full-time | Walmart - Chicago IL | 06/21 – 08/23

Communicated effectively with customers to plan large or specialized orders, provided customers with recommendations, and handled customer complaints. Collaborated with team to ensure tasks were completed on time with less hassle. Maintained clean, trash-free workspaces to maximize productivity and safety. Regulated shelves by stocking and organizing merchandise daily, with a newer items to the back procedure.