

Dear Sir,

Reference RTI Registration no IITJK/R/T/24/00132 received through online and information is as below.

- 1) Certified copy of surprise inspection conducted by your Ministry for the arrangements of hostels and canteens in IITs, IIITs in the year 2023-24 and 2024-25:

Reply: Does not pertain to IIT Jammu. Matter related with Ministry.

- 2) Provide information about toll free, email or any other system for redressal of problems arising in connection with hostel system, canteen system, internet system and teaching related system at central level in which name of student is not disclosed:

Reply:

S.No.	Section	Toll free, email or any other system
1	Hostel system	QR Code caretaker.fulgar@iitjammu.ac.in, caretaker.anz@iitjammu.ac.in caretaker.braeg@iitjammu.ac.in caretaker.egret@iitjammu.ac.in caretaker.dedhar@iitjammu.ac.in
2	Canteen system	It is intimated that no Surprise Inspection has been conducted by the Ministry wrt Hostels and Canteens in this Institute.
3	Internet system	For all queries related to internet system and email , there is a proper HELPDESK in our EG (sara) system. Each request is raised for such requirements by all users from their user IDs resolution and redressal.
4	Teaching related system	We have 40 classrooms with state-of-the-art Audio Video Solutions. We also have a facility for online classes.

- 3) If there is any committee of parents at central level or institute level, then its information and procedure for formation should be provided.

Reply: There is no such committee, however the institute authorities are constantly in touch with the parents via mail/telephonically in case of any information that the institute believes should be shared with the parents.