CAPSTONE PROJECT

PROJECT TITLE: IMPLEMENTATION OF A COLLEGE ADMISSION AGENT USING RETRIEVAL-AUGMENTED GENERATION (RAG) WITH IBM GRANITE ON IBM CLOUD LITE

Presented By:

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PROBLEM STATEMENT



In today's competitive academic world, students often have trouble understanding college admissions because information about courses, eligibility, fees, deadlines, and required documents is spread out or not clear. When admission staff have to handle these kinds of questions by hand, they have to do the same thing over and over, which slows down responses and makes communication less clear. This makes things less clear and makes the application process less pleasant for applicants. To fix this, we need an intelligent, automated solution that gives accurate, real-time answers based on official institutional data. The suggested solution is a College Admission Agent that uses Retrieval-Augmented Generation (RAG) on IBM Watsonx.ai with the Granite model and is based on documents. It gets useful information from uploaded admission documents and answers questions in natural language. This makes the admission process more efficient, accessible, and clear.

Challenges in College Admission

Inefficiency

The process causes frustration for applicants and officers

Processes

Lack of Accurate Information

Students struggle to find timely information on requirements.

Traditional Methods

Old processing methods are time-consuming and error-prone.

Students face difficulty accessing accurate admission information, navigating unclear procedures, and receiving timely support. Manual inquiry handling leads to delays and miscommunication. Language barriers, missing documentation, and application errors further complicate the process. A lack of transparency and real-time guidance often results in stress and missed opportunities



PROPOSED SOLUTION

1. Data Collection

- Upload institutional admission documents such as FAQ files, brochures, and policies.
- Use structured content to cover eligibility, programs, deadlines, fees, facilities, and rules.

2. Data Preprocessing & Indexing

- Process uploaded documents using IBM Watsonx.ai's vector store.
- Automatically chunk, embed, and index the content for retrieval using natural queries.

3. Al Model Integration

- Select IBM Granite (e.g., granite-3-3b-instruct) as the foundational model.
- Implement a RAG framework to retrieve relevant chunks and generate accurate, contextual responses

4. Prompt Engineering & Deployment

- Design structured prompts (instruction + input) to guide the model.
- Deploy the assistant via Watsonx Prompt Lab for real-time interaction.
- Test with diverse student queries like "What is the eligibility for B.Tech?" or "What is the hostel fee?"

5. Evaluation

- Evaluate the system's accuracy using relevance of output, clarity, and completeness.
- Conduct user testing with varied questions and document the success rate.
- Improve the retrieval quality by refining input data and chunk size.



Proposed Solution for Al-Powered Admission Agent

Al Powered admission

Develop an Al-driven

admission queries

agent to process college

agent

Retrieval-Augmented Generation (RAG)

Utilizes language models with retrieval systems for accurate answers.

Deployment on IBM Cloud Lite

Hosted on IBM Cloud Lite for scalability and secure data handling.



SYSTEM APPROACH

Component	Specification / Description	
Cloud Platform	IBM Cloud Lite — Free-tier cloud environment used for hosting Watsonx services	
Al Service	IBM Watsonx.ai — Platform for creating, testing, and deploying Al agents	
Foundation Model	Granite (granite-3-3b-instruct) — IBM's proprietary LLM for generating human-like, context-aware answers	
Prompt Interface	Watsonx Prompt Lab — Tool for crafting structured prompts and interacting with the model	
Retrieval Mechanism	Watsonx Vector Store — Used to store and index document chunks for accurate retrieval (RAG backend)	
Supported Document Types	.txt, .docx, .pdf — Formats accepted for uploading knowledge base documents	
Browser	Latest version of Chrome, Firefox, or Edge — required to access IBM Watsonx UI	
Hosting & Deployment	Cloud-based; no local server infrastructure required	

Libraries and Tools Used

Category	Tool / Library / Platform	Purpose / Description
☐ Large Language Model	IBM Granite (granite-3-3b-instruct)	Generates natural language answers from retrieved context
Q RAG Architecture	Retrieval-Augmented Generation (RAG)	Framework to retrieve document data and generate grounded answers
■ Document Handling	Watsonx Vector Store	Stores and indexes uploaded documents for retrieval
Prompt Engine	Watsonx Prompt Lab (Structured)	Runs instruction + input prompts for controlled LLM outputs
Cloud Platform	IBM Cloud Lite	Hosting and deploying Watsonx AI services
File Format	.txt / .docx / .pptx	Input file format for knowledge base (e.g., FAQs, brochures)
TI Evaluation Metrics	N/A (Manual Review)	Evaluation based on relevance, accuracy, completeness
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Define Project Scope

Gathering requirements from stakeholders.



Develop RAG Model

Training the model on relevant datasets.



Design User Interface

Testing for usability and navigation.



Linking with IBM Cloud services.



Perform Testing

Identify and resolve any issues.



Deployment

Carry out the deployment process.



Based on user feedback





ALGORITHM & DEPLOYMENT

Section	Description	
Algorithm Used	Retrieval-Augmented Generation (RAG) integrated with IBM Granite (granite-3-3b-instruct) foundation model.	
Purpose of Selection	RAG is ideal for answering open-domain questions using structured/unstructured documents. It combines a retriever (for document search) and a generator (LLM) for responses.	
Why Granite?	Granite is a powerful enterprise-grade LLM trained by IBM, optimized for factual, formal, and safe content generation. It supports structured prompting through Watsonx.	
Input Data	- Institutional documents (FAQs, admission policies, brochures) in .txt/.docx format - Natural language queries from users (e.g., "What is the hostel fee?")	
Data Preprocessing	 Documents are automatically chunked (split into sections) - Each chunk is embedded into vector form using Watsonx Vector Store - No manual preprocessing needed 	
Retrieval Process	- When a query is submitted, Watsonx searches the vector database for the most relevant chunks based on semantic similarity	
Generation Process	- Retrieved text chunks and the query are passed to the Granite LLM - A structured prompt guides the tone, format, and factual accuracy of the output	
Nature of Output	The model produces a document-grounded, human-like answer that directly references the uploaded institutional information	
Key Advantage	Provides reliable, context-aware, non-hallucinated responses grounded in real college data without training a new model	

Section	Description	
Platform Used	IBM Watsonx.ai on IBM Cloud Lite (free tier), providing tools for prompt creation, document storage, vector indexing, and model execution	
Prompt Interface	Watsonx Prompt Lab is used to design and test structured prompts. It connects user queries to the Granite model and formats inputs and outputs accordingly	
Document Upload	Institutional documents (FAQs, admission brochures, etc.) are uploaded in .txt or .docx format to be used as the knowledge base	
Vector Store Setup	Watsonx automatically chunks and embeds the uploaded documents into a vector store, enabling fast and accurate semantic retrieval	
Model Selection	The IBM foundation model Granite (granite-3-3b-instruct) is selected for generating natural, document-grounded responses	
Query Execution	Users submit natural language queries through the prompt lab interface. The system retrieves relevant content and generates a contextual answer via the model	
Real-Time Inference	The model generates responses instantly using retrieved data. No local hosting or manual API coding is required	
Access Method	Web-based UI via Watsonx Prompt Lab. No installation or backend development needed	
Scalability	Easily extendable to support additional documents, multiple institutions, or multilingual use cases edunet	

Category	Tool/Platform	Purpose/Use
☐ Language Model	IBM Granite (granite-3-3b-instruct)	To generate human-like responses based on retrieved content
a Al Platform	IBM Watsonx.ai	To build, test, and run the RAG-based agent
Retrieval System	Watsonx Vector Store (Document RAG)	Stores and retrieves semantically relevant document chunks
■ Knowledge Base	AVEN_Admission_Agent_FAQ.txt	Main source of truth for admission- related queries
■ Documentation Tool	Microsoft Word / Notepad	Created and formatted the FAQ document
The Presentation	Microsoft PowerPoint	Project presentation and screenshots
Recording Tool	Xbox Game Bar (Windows Shortcut)	Captured video demo of agent in action
☐ Hosting (Optional)	GitHub	Shared project files, video, and documentation
		Shared project files, video, and



MY PROJECT

Al-Powered College Admission Agent using RAG and IBM Granite – A Case Study on AVEN (Avanthi Institute of Engineering & Technology)

Project Description:

This project presents the development and deployment of an Al-powered College Admission Agent for Avanthi Institute of Engineering and Technology (AVEN), using IBM Watsonx.ai, the Granite language model, and Retrieval-Augmented Generation (RAG) architecture.

The proposed solution addresses the inefficiencies in manual admission query handling by enabling **24x7 automated support** for prospective students. The agent provides accurate, up-to-date answers regarding AVEN's **courses, eligibility, fee structure, EAPCET cutoffs, scholarships, placements, hostels, and rules** — all grounded in official institutional documents.

○ How It Works:

Institutional documents such as FAQs, brochures, and policy files are uploaded into Watsonx. These are indexed and embedded into a vector store for semantic retrieval. When a student asks a question, the system retrieves the most relevant text chunk and passes it to IBM Granite (granite-3-3b-instruct). Granite generates a natural language response that directly references AVEN's uploaded content — ensuring trust and transparency.



FAQ used in my project



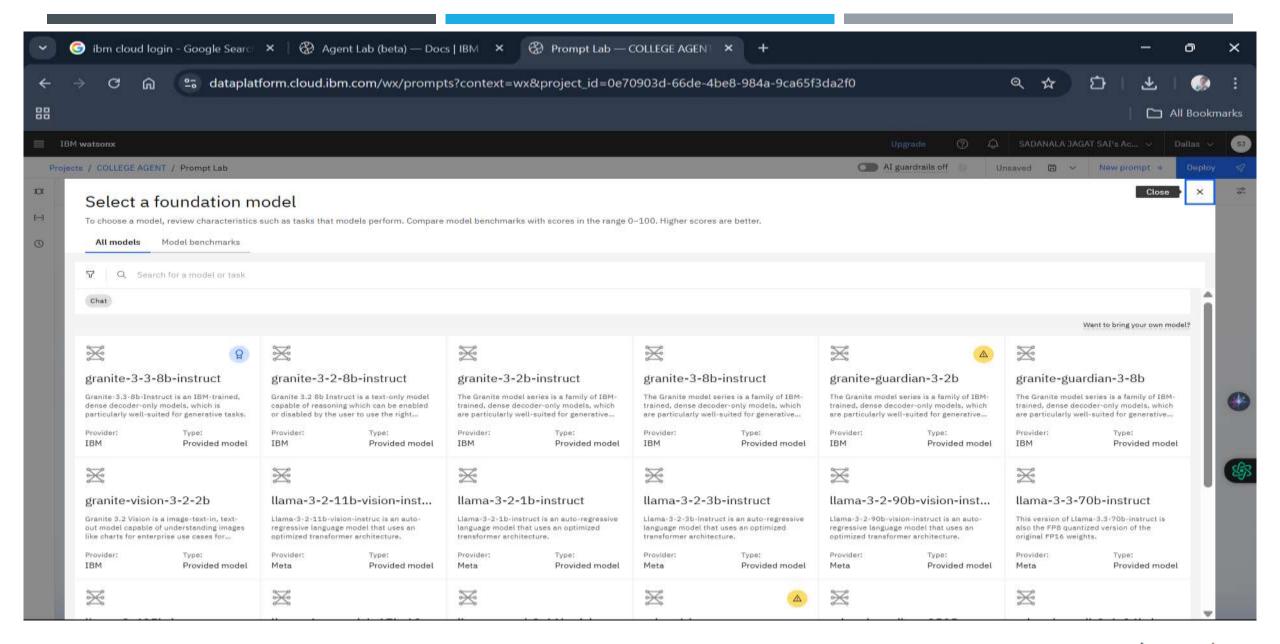
AGENT AVEN.txt

Contents of the File

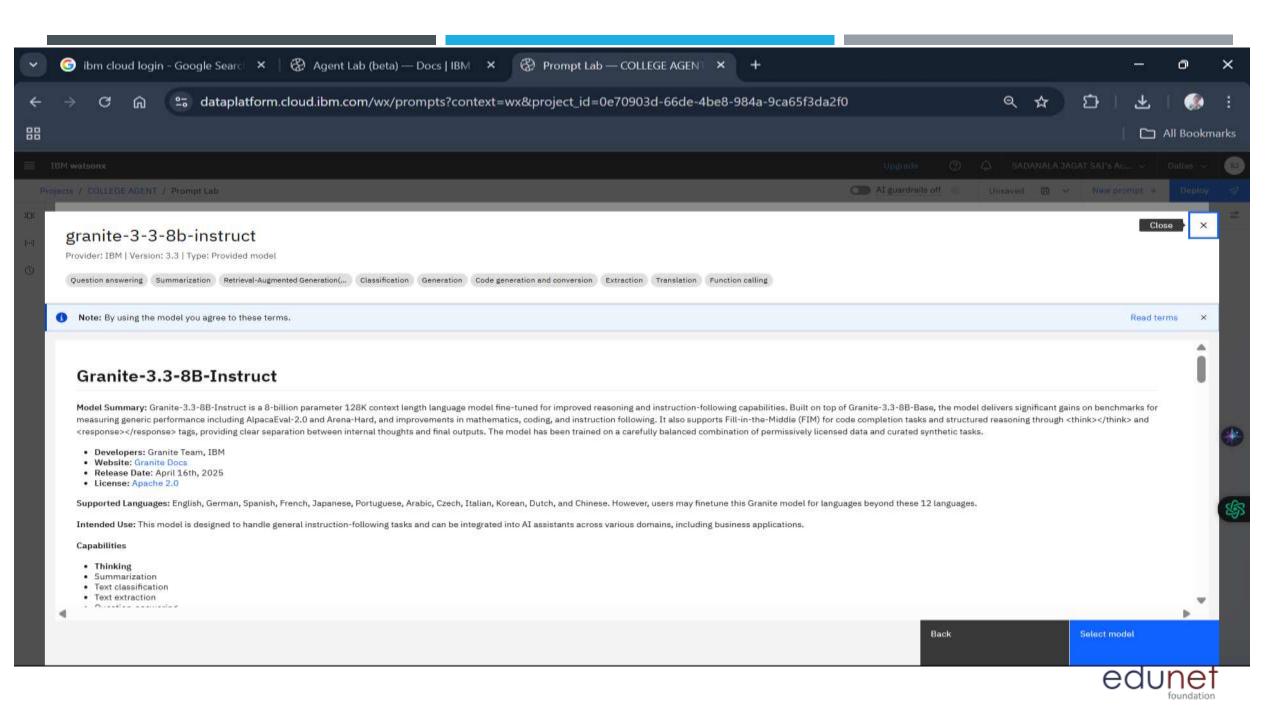
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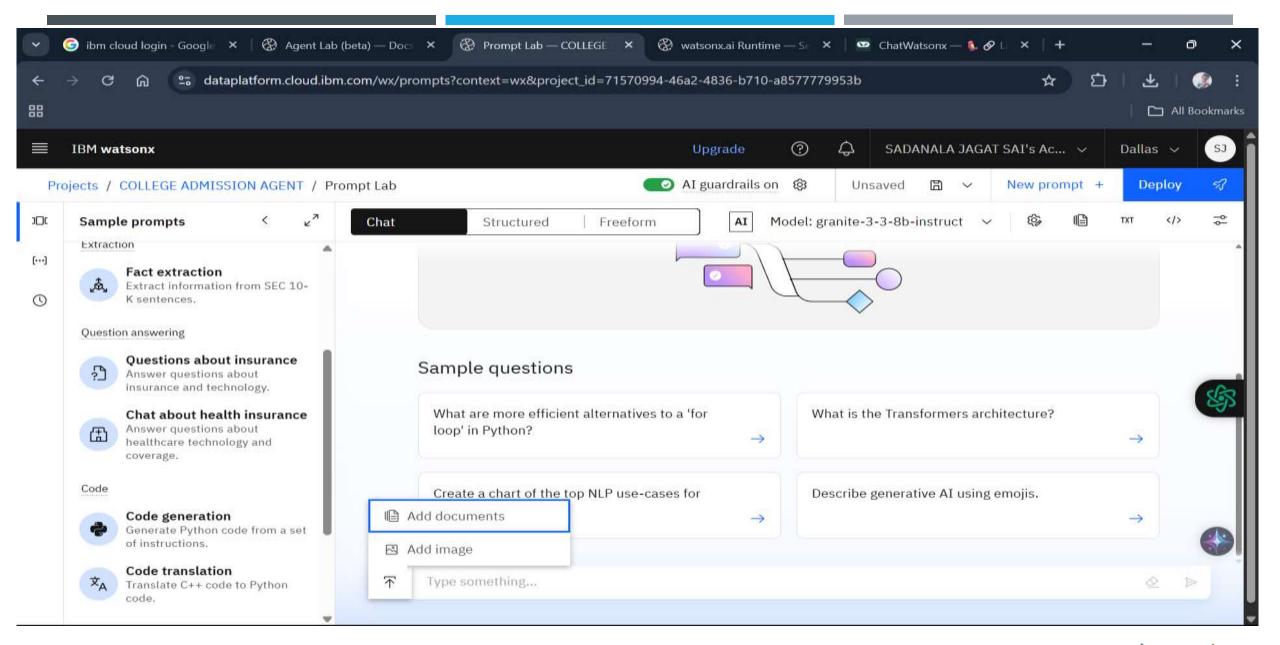
- **1.Institution Overview** Details about AVEN's history, affiliation, and leadership
- **2.Academic Programs** List of undergraduate and postgraduate courses
- **3.Eligibility Criteria** Requirements for B.Tech, MBA, and lateral entry admissions
- **4.Admission Process** Step-by-step guidance through EAPCET and management quota
- **5.EAPCET Cutoffs & Seat Allotment** Previous year's cutoffs and seat distribution
- **6.Fee Structure & Scholarships** Tuition fees, hostel costs, and scholarship options
- **7.Campus Facilities** Hostel, transport, digital classrooms, sports, etc.
- 8.Placements & Internships Recruiters, packages, training, and industry exposure
- **9.Rules & Student Policies** Attendance, anti-ragging, dress code, and discipline
- 10.Contact & Support Email, phone, and helpdesk access for admissions



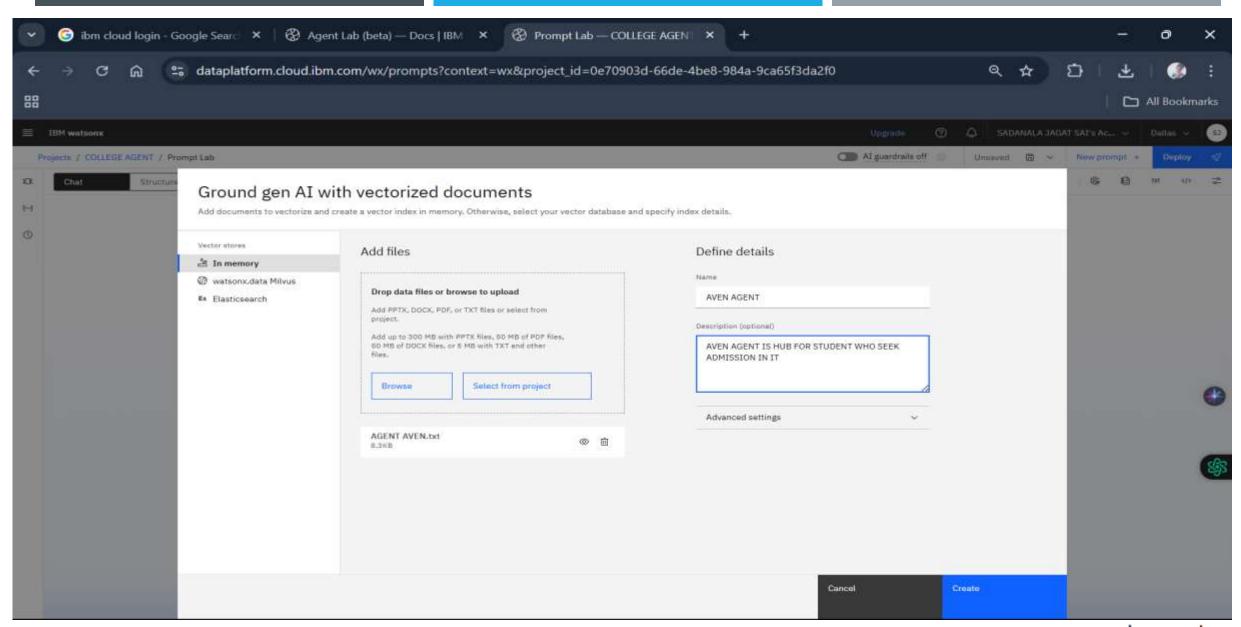




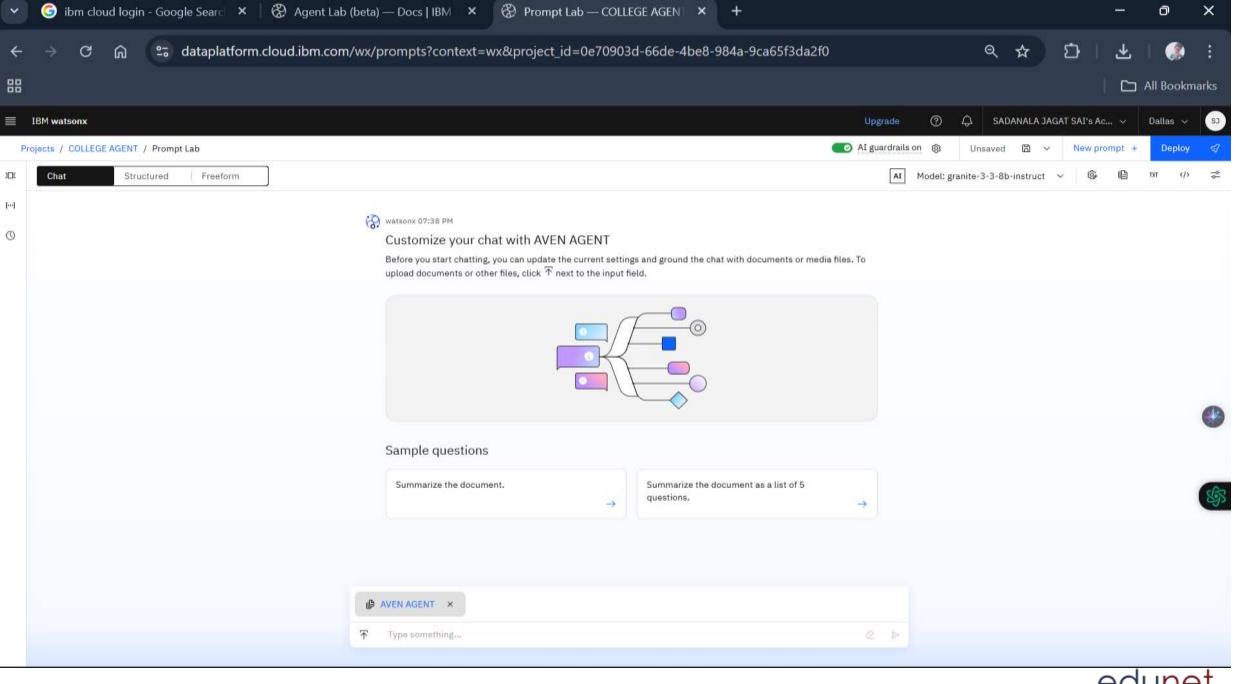














RESULT & SAMPLE OUTPUTS

9

Performance Metrics

The project aims to achieve specific performance metrics, such as response accuracy, user satisfaction, and query handling efficiency. Preliminary tests indicate that the AI agent can accurately respond to a significant percentage of user queries within a short timeframe.





Examples of queries such as 'What are the admission requirements for XYZ University?' show the AI agent's capability in providing detailed and relevant information through effective synthesis.



User Feedback

Initial user feedback indicates the AI agent significantly simplifies information retrieval, with users pleased about the accuracy and relevance of the responses. Continuous feedback will be collected for enhancements.



Result of the Project:

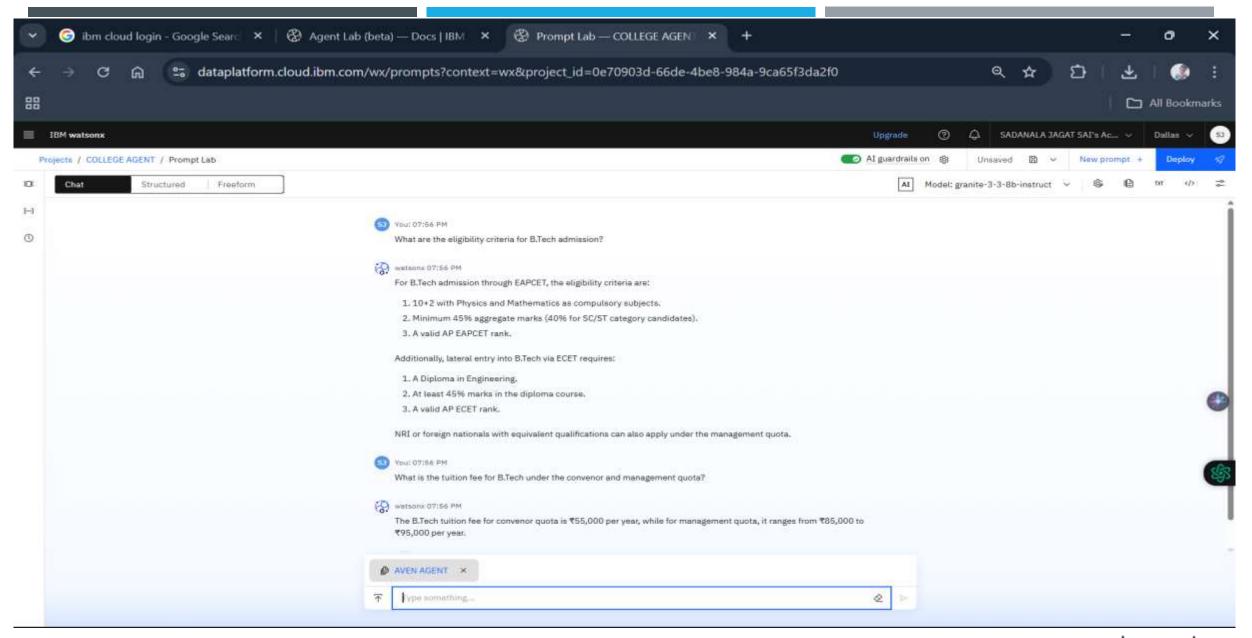
Al-Powered College Admission Agent (AVEN)

The developed project successfully demonstrates a document-grounded Al assistant built using IBM Watsonx.ai and IBM Granite models. The system responds to student queries about Avanthi Institute of Engineering and Technology (AVEN) using a Retrieval-Augmented Generation (RAG) approach.

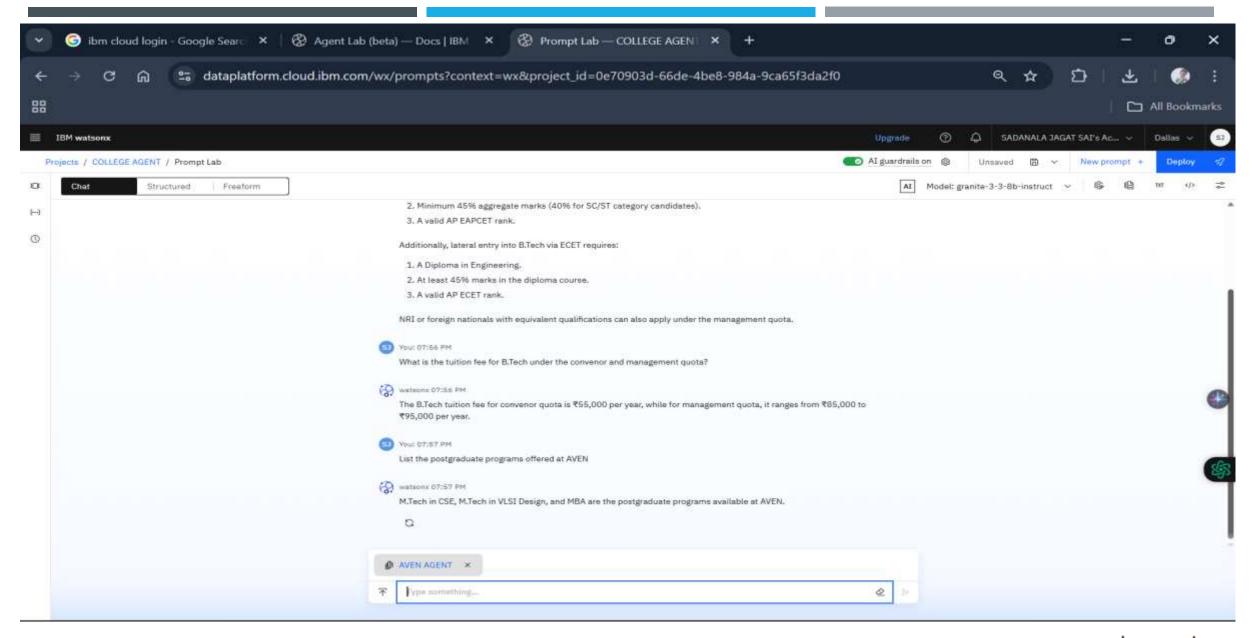
* Key Outcomes:

- Accurately answered over **60 admission-related questions** from the uploaded FAQ document.
- ✓ Used IBM Granite (granite-3-3b-instruct) to generate human-like, context-aware answers.
- - •Eligibility criteria
 - Course offerings
 - •Fee structure
 - Hostel facilities
 - College rules and anti-ragging policies
- ✓ Demonstrated integration of RAG: retrieved relevant content from the .txt document and generated correct, focused responses.

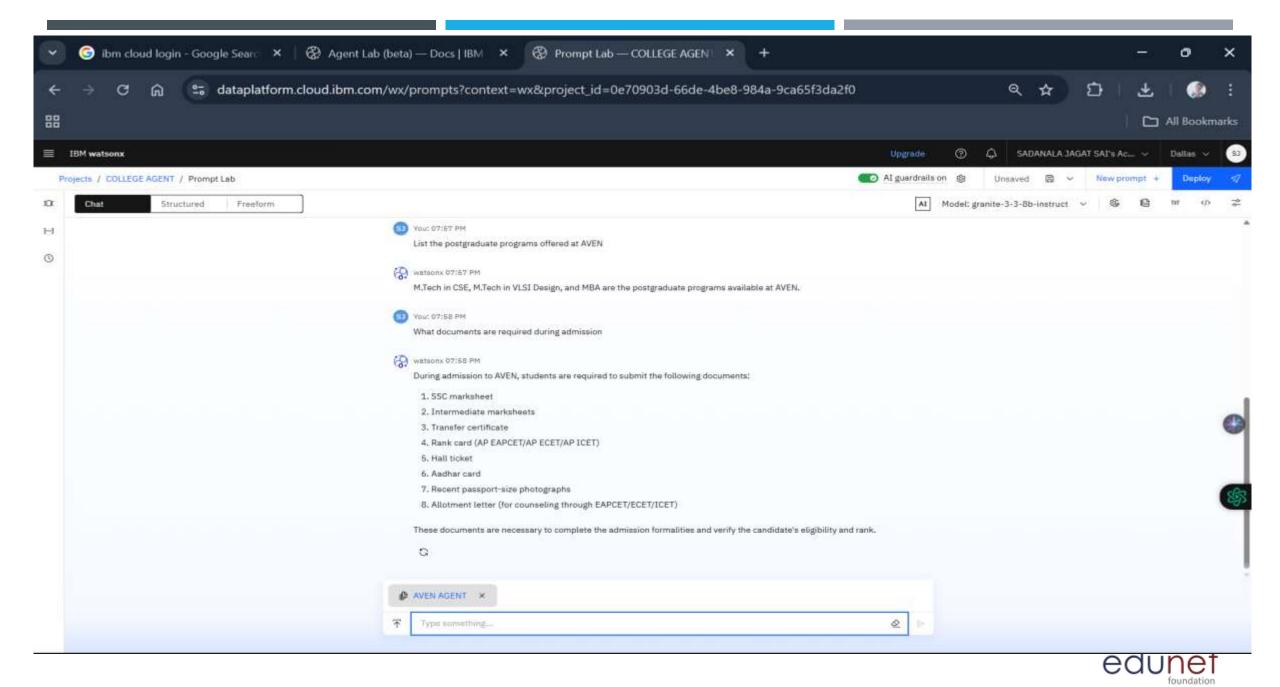


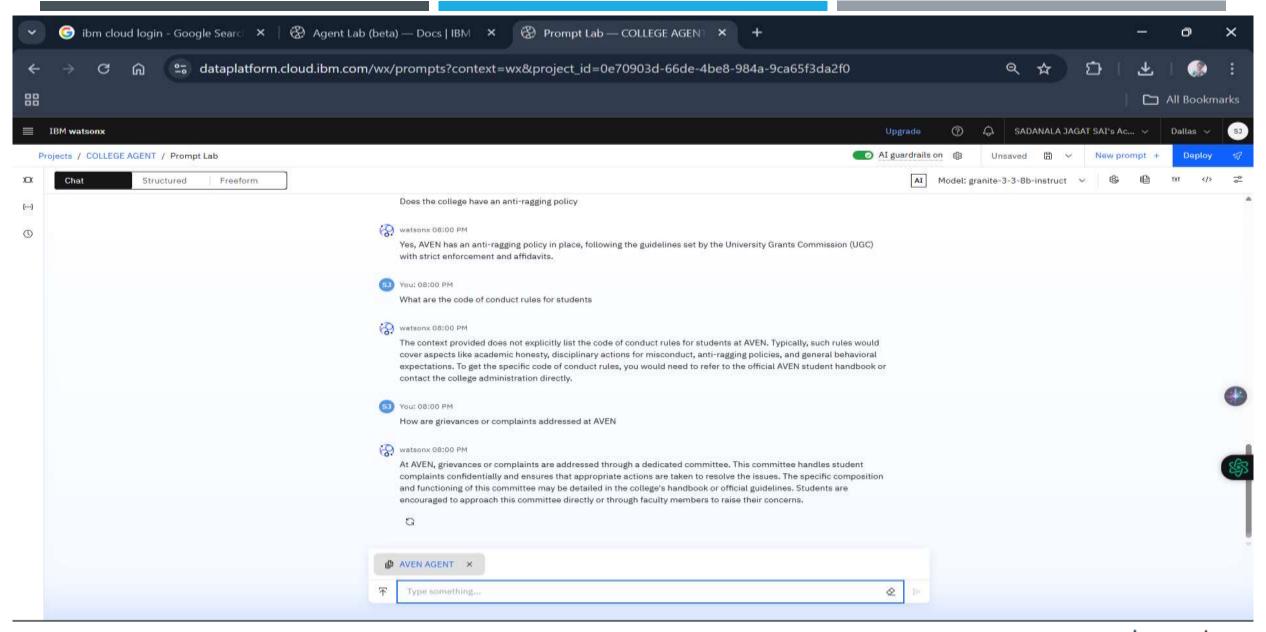














CONCLUSION

The AVEN College Admission Agent project successfully demonstrates how advanced AI technologies, such as IBM Watsonx.ai and Granite foundation models, can be used to automate and enhance the student admission. experience. By leveraging the Retrieval-Augmented Generation (RAG) approach, the system provides accurate, context-aware responses to admission-related queries grounded in real institutional data. This solution significantly reduces the manual workload for college staff while improving accessibility and transparency for prospective students. It handles questions related to eligibility, fees, course offerings, rules, facilities, and placements, making it a practical and scalable virtual assistant. The project also highlights the efficiency and flexibility of IBM's Al tools for educational use cases. With further development, the agent can be integrated into official college portals and scaled to support multiinstitutional admissions

Implementation of the

Utilizes RAG and IBM Granite on IBM Cloud Lite

Enhancement of Applicant Experience

Provides accurate, real-time information to applicants

Reduction of Administrative Burden

Lessens the workload for admission teams

Future Advancements in Education

Lays groundwork for automated educational support systems



Future Scope

The AVEN Admission Agent, powered by IBM Watsonx and Granite, lays a solid foundation for intelligent, document-grounded virtual assistants in the education sector. The project can be extended and enhanced in several impactful ways:

2 1. Multi-Institution Support

•The system can be expanded to handle admission queries for **multiple colleges** by incorporating a multi-document vector store and routing logic based on institution codes.

② 2. Multilingual Capabilities

•Future versions can support **regional languages** like Telugu and Hindi, improving accessibility for rural and vernacular-speaking students.

☐ 3. Chatbot Integration

•The model can be embedded in a college website, mobile app, or WhatsApp bot to offer real-time assistance 24/7.

4. Dynamic Data Updates

•Automating FAQ and data updates by connecting to real-time sources like AP EAPCET portals or university bulletins.

5. Student Application & Query Tracking

•Integration with admission management systems to allow students to **track their application status** or submit custom queries.

☐ 6. Role-Based Access & Authentication

•Implementing login-based dashboards for **students**, **parents**, **and admin staff** with tailored answers and documents.



III References

1.IBM Cloud - Official Site

https://cloud.ibm.com

(Primary platform used to build and deploy the Al-powered admission agent)

2.IBM Watsonx.ai Documentation

https://www.ibm.com/docs/en/watsonx

(Used for prompt lab configuration, model deployment, and RAG integration)

3.IBM Granite Foundation Models

https://www.ibm.com/blog/announcing-granite-models

(Details about the enterprise-grade LLMs used in Watsonx Prompt Lab)

4. Avanthi Institute of Engineering and Technology – Official Website

https://www.avanthienggcollege.ac.in

(Institutional source for eligibility, fee, admission, and policy data)

5. Andhra Pradesh EAPCET - APSCHE Official Site

https://cets.apsche.ap.gov.in/EAPCET

(Referenced for entrance exam rules, cutoff ranks, and admission process)



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This certificate is presented to

JAGAT SAI SADANALA

for the completion of

Lab: Retrieval Augmented Generation with LangChain

(ALM-COURSE_3824998)

According to the Adobe Learning Manager system of record

Completion date: 20 Jul 2025 (GMT)

Learning hours: 20 mins



THANK YOU

