

**Effective Email Marketing** 

Tips, Tricks, Do's & Don'ts



# Why email marketing?

- Relationships
- Revenues
- Results



Personal Marketing is now the norm. Consumers expect one-to-one messages vs. one-size-fits-all mass media.



You serve your customer by delivering information, offers, and invitations that are personal, relevant and timely.



# Small Businesses, like golf courses, can benefit by selling last minute tee times.

#### The Atchafalaya at Idlewild e-newsletter



#### January 28, 2011

"I like how the practice areas are built to make you a better player. The course is fair but difficult. On hole 18, Sunday - I had 208 to the flag and hit a hybrid on the green and 2-putted for the only par in the group. It was a good feeling. I'm ready to play any course after practicing at the Atchafalaya!"

Tanner M., Morgan City, Louisiana, a collegiate player after completing a qualifying round with the Nicholls Golf Team.

#### Tee times remaining for Saturday morning

available on Saturday. Great course conditions and beautiful weather...you'll enjoy getting out on the course! Call the Golf Shop 985-395-GOLF (4653) to secure your time!

#### Play Sunday anytime!

Call to reserve your spot at the 1st tee...plenty of times still available. You'll enjoy playing a dry course and getting that extra 20 yards roll. Call today! 985-395-GOLF(4653)

#### GOLF SHOP UPDATE

Check out our new arrivals of Adidas footwear - 3 in-stock styles to



107-78 T-12-1



Get directions >



# Email marketing is immediate and measurable, with important data at your fingertips.

## News from Florida's Forgotten Coast





and a 20% Off Beach Lodging Special!

Get set for the biggest <u>Scallop Festival</u> ever, celebrating our 15th year with The Atlanta Rhythm Section, a Classic Car & Boat show, fried scallops, & much more. The fisherman's favorite is the annual <u>MBARA Kingfish Tournament</u> with their huge Captain's Party on the beach free and open to the public. See complete event schedule and lodging partners below:





Mexico Beach Aloha Festival





#### **August Events**

First Fridays at the Thirsty Goat August 5

15th Annual Florida Scallop & Music Festival August 5 -7 Port St. Joe Pub Crawl August 13

SaltAir Farmers' Market August 6 & 20



"Kerigan Marketing Associates has been instrumental in the success of our Panama City Beach Music Fest promotion, August 26-28. They created two professional eblasts that were specifically tailored to my two client groups. The response was phenomenal with ticket sales of \$7,800 and room rentals of nearly \$5,000, far exceeding the costs of the system. Without them I would not have had such a profitable event!"

- John Haas, Laguna Beach Christian Retreat







TOBY MAC



# Email Marketing Do's and Don'ts



# "Connect" Your Eblast to Your Website with Relevant Links



No club membership required for restaurant

#### Easy Parking & Best Buffet Value!

Buffet Menu Week July 26 – 31, 2011

#### **TUESDAY**

Pork Scallops, Mushroom Sauce Cajun Roasted Chicken Veggie Lasagna

#### WEDNESDAY

Chicken Cacciatore Italian Stuffed Peppers Beef Pot Pie

#### **THURSDAY**

Baked Meatloaf, Gravy Red Beans & Sausage Chicken with Cheese Pasta

#### **FRIDAY**

Fried Catfish & Hushpuppies Seafood Eggplant Casserole Baked Chicken

SUNDAY





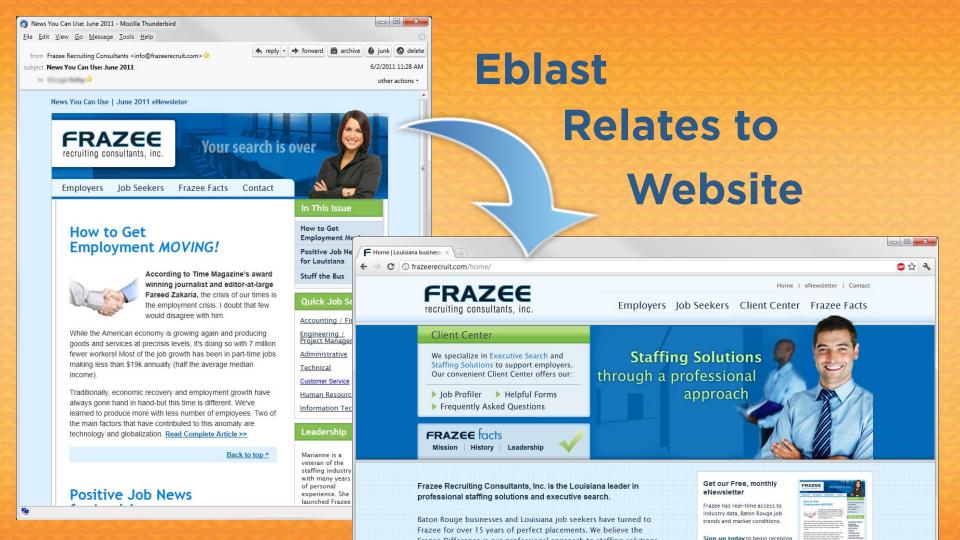
## The Subject Line is Critical!

- Brand yourself in the "From" (sender) line
- Limit Subject Line to 25 characters
- Be specific, provide an offer or price point



### Design Makes a Difference

Does your eblast relate to your destination website?



Do NOT send an eblast without an unsubscribe link, but don't force the unsubscribe link, either.





Let Harmon Realty Vacation Rentals coordinate your travel and budget needs. Whether you're traveling for a family vacation or a girlfriend getaway we provide more than your average hotel room. From beach front homes to condo rentals, we offer luxury accommodations at affordable prices.

www.VacationRentalsMexicoBeach.com (800) 239-4959





Get ready for a sweet Southern time along the Forgotten Coast. With plenty of time to scallop, book your stay with us and Save up to 20% this Late Summer & Fall!

Ready. Set. Go Southern.

www.SouthernResorts.com (866) 295-7314



If you are no longer interested in receiving beach information and specials, click here and we will promptly unsubscribe you.



## Send an Email Survey to Learn More About Your Database

- Ask questions to find out what they want in future email marketing efforts
- Learn valuable customer data like age, gender and interests







#### 10-question survey: Average completion time - 2 minutes.

- 1. Where do you live?
- Florida
- Georgia
- Tennessee
- Alabama, Mississippi, Louisiana
- Other
- 2. What is your age?
- **18-34**
- 35-54
- © 55+
- 3. Have you visited the Cape San Blas-Mexico Beach-Gulf County area before, and, if so, when?
- No, I have never visited this area before (skip to question 6).
- Yes, within the past year
- Yes, within the past 2-3 years
- Yes, but it has been over 3 years



## Use a Valid & Accurate Email List

- We use authenticated, opt-in subscriber lists
- Rented lists are much less accurate



## Study the Stats

- Study your delivery reports to insure your Open Rates and Click Thru Rates are increasing
- Analyze which subject lines delivered better results



# Consider synchronizing with your Social Media.

Links allow advocates to "post to social" allowing campaigns to spread virally.

share:









# Focus on Growing Your Database, Ongoing and Always!

- Be creative with website signup forms, off line forms and forward-to-friend options
- Email databases degrade at 25% per year



Reaching out to prospects with email marketing builds relationships and delivers incremental sales. At Kerigan Marketing we've been building email marketing programs clients can manage themselves for nearly 10 years. We create a professionally-designed, custom template for you and train you how to add your content to send out simple eblasts. You own the software and we're always available for over-the-phone support. And our costs don't increase as your database grows, like they do with Constant Contact!



Cost summary:										
Annual Payment Option	Custom Template Design		Unlimited Email Database		Annual Cost					
First year	\$ 725	+	\$ 125	=	\$ 850					
Second year cost			\$ 125	=	\$ 125					
Third year cost			\$ 125	=	\$ 125					
			Three-year total	=	\$1,100					
Monthly Payment Option										
First year	First Month \$ 349	+	month 2 – 11 @ \$ 50	=	\$ 899					

\$ 13 per month

\$13 per month

Three-year total

\$ 156

\$ 156

\$1,211



Second year cost

Third year cost

Email Database Size		Custom Template	First Year Total		2nd Year forward		
501-2,500	\$ 360	+	\$ 599	=	\$ 959		\$ 360
2,501 - 5,000	\$ 600	+	\$ 599	=	\$ 1,199		\$ 600
5,001 - 10,000	\$ 900	+	\$ 599	=	\$ 1,499		\$ 900
Cost summary:							
First year With custom template design and database size of					1,000	=	\$ 959
Second year cos	t Assum	ning	database stays under		2,500	=	\$ 360
Third year cost	Assum	Assuming database increases to over			2,500	=	\$ 600
					Three-vear total		\$1.919

# Thank You!



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