LIFE MANAGEMENT CENTER OF NORTHWEST FLORIDA, INC. JOB DESCRIPTION

DATE ESTABLISHED: 10/12/99
DATE AMENDED: 12/01/17

TITLE OF POSITION: Component Director II (Master's Level)

POSITION NUMBER: 39-9

PROGRAM: Emergency/Inpatient Services

COMPONENT: Crisis Services

MINIMUM TRAINING AND EXPERIENCE REQUIRED:

Master's degree in Psychology, Social Work, Counseling Education, Mental Health Counseling, or Psychiatric Nursing with a minimum of two years of work experience in a mental health related field.

Florida licensure as a clinical social worker, marriage and family therapist or mental health counselor as defined in Chapter 491, F.S. or as a psychologist as defined by Chapter 490, F.S.

Successful completion of a course in emergency screening prior to assuming emergency screening responsibilities. This course shall include 12 contact hours of training in emergency screening, mental status examination, crisis intervention, Baker Act admission criteria and the DSM-5. Successful completion of CPI (Crisis Prevention Institute) an additional 20 hours of service related training as mandated by FAC 65E.12 and FAC 65D.30. Compliance with minimum standards for screening of mental health personnel as contained in F.S 394.4572.

SUPERVISOR: Program Director

POSITIONS SUPERVISED: Crisis Intervention Screeners, Office Manager, Director of Inpatient

Nursing

SALARY MINIMUM: \$50,000 per year (comprised of \$47,000 base; \$3,000 on call)

WAGE AND HOUR STATUS: Exempt: <u>xx</u> (Professional)

Non-Exempt:

DESCRIPTION OF DUTIES AND RESPONSIBILITIES

ESSENTIAL FUNCTIONS: (Essential functions of this position are listed below. The position also includes additional functions as needed and/or assigned by supervisor.)

- 1. Coordinate Crisis Intervention and Inpatient Services.
- 2. Assure staff compliance with all applicable training requirements.
- 3. Perform/monitor consumer satisfaction surveys.

- 4. Assure that clients meet eligibility requirements for the intended service and that, if required, client certifications are performed within the indicated time frames and documented in the client chart.
- 5. Evaluate staff performance; identify, document and develop corrective action plans for personnel performance problems.
- 6. Monitor budget.
- 7. Assure staff compliance with Life Management Center's policies and procedures.
- 8. Assure full compliance with all applicable performance standards from external sources including contracts and third party requirements.
- 9. Assure that all staff is responsive to client needs and that regular review of progress and service plans are conducted.
- 10. Prepare required reports.
- 11. Assure that staff vacancies or absences do not interrupt client service delivery, including filling in for vacancies as needed.
- 12. Initiate and participate in activities for staff, program and Center development.
- 13. Responsible for hiring, scheduling, training, disciplinary actions and/or terminations of Crisis Services staff.
- 14. Available for after-hours consultation with staff.

OTHER ESSENTIAL FUNCTIONS:

- 1. Provide transportation of patients as needed.
- 2. Maintain eligibility to drive Center vehicles.
- 3. Coordinate and attend weekly supervision and staff meetings.
- 4. Complete emergency mental health evaluations and treatment plans.
- 5. Provide crisis counseling by phone and face-to-face.
- 6. Coordinate client service with other providers.
- 7. Provide emergency follow-up and referral services.
- 8. Implement verbal and physical intervention techniques.
- 9. Complete staff training.

Physical and Other Requirements:

Activity			Expectation				Speaking:
Standing				Minimal		☐ Frequent	
			□ I	Minimal Moderate			⊠ Yes
☑ Driving vehicles			□ !	Minimal		☐ Frequent	□ No
Lifting and/or Carrying			□ I	Minimal		☐ Frequent	
Bending and/or Stooping			□ I	Minimal		☐ Frequent	Hearing:
Climbing Stairs and/or Ladders			⊠ ľ	Minimal	☐ Moderate	☐ Frequent	
Walking or Moving (between offices, other facilities, etc.)			יום	Minimal		Frequent	⊠ Yes
Other (lift above waist/reaching etc., please explain)			⊠ I	Minimal	☐ Moderate	☐ Frequent	□ No
Reading Comprehension:			\boxtimes] Yes	□No		
Repetitive motion with hands, wrists, arms (e.g keyboard, typing, handwriting, etc.)			\boxtimes] Yes	□ No		
Ability to lift and carry up to 15 pounds:			\boxtimes] Yes	□No		
Ability to handle stressful situations: Minimal] Moderate		ent	
	Infrequent	Occasio	nal	Frequent	N/A*		
Travel Same Day		\boxtimes					
Travel Overnight	\boxtimes						
Overtime (Non-Exempt only)					\boxtimes		
Holidays/Weekends		\boxtimes					
Shift Work (PMs/Midnights)							
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. We reserve the right to assess the undue hardship that results from the provided accommodation and may need to rescind such reasonable accommodation if undue hardship results. Copy received by:							
Date							