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# **GLI Application Brief**





### **Overview**

We used this application to address both internal and external threats within our company.

Make the world work with ServiceNow!



#### Goals

- 1. Fraud Alert Monitor table
- 2. Fraud Alert Monitor Flow
- 3. Supercharger LT Battery Catalog Item
- 4. Supercharger LT Battery Request Flow
- 5. Knowledge Base Article on how to order Supercharger LT Battery Catalog Item from the Service Catalog
- 6. Configure instance to align with branding image



#### Team members

	<b>■ Name</b>	<b>≡</b> Role	<b>■</b> Location	<b>≡</b> Core working hours
1	Nathaniel	Sys Admin	Atlanta	PDI
2	Reyanna	Developer (PM)	Atlanta	DOCS & FLOWS
3	Ashley	Business Analyst	Remote	PPT
4	Ania	Technical Writer	Remote	КВА
5	Funmi	AES Admin	Remote	APP
	Aaron	AES Admin	Remote	APP

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## **%** Project deliverables

	<b>⊙</b> Task	Assigned to	Due date	<b>⊘</b> Bucket
1	○ Create PDI, assign user	Nathaniel		Done
2	○ Create PPT	Ashley		Done
3	Create Fraud Alert Monitor table	Reyanna		Done
4	O Develop Flows	Reyanna		Done
5	○ Create Catalog Item	Reyanna		Done
6	O Develop Application	Funmi		Done
7	○ Add Data & Experience	Funmi		Done
8	○ Add Flow Logic	Reyanna		Done
9	○ Add Roles	Reyanna		Done
10	Add App to Repository	Aaron		Done
11	○ Add App Menus & Modules	Reyanna		Done
12	○ Create Knowledge Base Article	Ania		Done
13	Provide documentation for planning	Reyanna		Done

<sup>+</sup> Add task



**GLI Instance**