

RAY RANDLE

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OBJECTIVE

To pursue new opportunities to further my career in Information Technology.

EDUCATION

HERZING UNIVERSITY

September 2009 B.S. Technology Management

- Major in Telecommunications Technology
- Minor in Business Management

Covalence School of Coding

August 2017 Cert. Full Stack Development

- Full stack web development program
- Experience building web applications, mobile apps, databases and backend API's.

EXPERIENCE

Jefferson County Commission | Birmingham, AL

Telecommunications Technician August 2017 – Present

Maintain the data and communications network for the entities of Jefferson County. Provide end-user support on all communications devices. Perform system audits to ensure efficiency and low cost infrastructure.

AT&T | Birmingham, AL

Network Force Load Analyst July 2010 – August 2017

Coordinated technicians workload daily to ensure all orders, repairs, installations and add-ons were completed on time.

New Direction Communications | Warrior, AL

Network Administrator February 2007 – July 2010

Performed installation and management of business networks and telephone systems both onsite and remotely. Designed and implemented network infrastructures for small to large businesses.

SKILLS

- Maintenance of the Cisco Communications Manager and its supporting systems.
- Project Management
- Experience in cell phone upgrades and end user support.
- Network and Telephony Troubleshooting.
- Windows and iOS troubleshooting.
- Network Administration and Infrastructure Design.
- Experience with Munis Financials in requisition entry

CERTIFICATIONS

- Cisco Certified in Implementing Collaborative Devices - CICD
- FCC General Radiotelephone Licensed.
- Fiber Optics Certified installer

VOLUNTEER ACTIVITY

T.E.A.L.S. | Birmingham, AL

Volunteer as an instructor at local high schools teaching computer science languages such as Python and HTML to students twice a week funded by Microsoft.