

You have been using a credit card for long. But recently bank has surged the extra charges based out. Write a letter to a manager request him to cancel your card or give you earlier charges

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Dear Sir or Madam,

I am writing this epistle to inform you about some extra charges levied on my platinum credit card with my account number XY2001.

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This is my savings account which I have been operating for the last five years. When your credit card facility was introduced it was delivered to me as a free service with no annual charges. Of late, I noticed a transaction of \$50 and when I checked the statement carefully I came to know the money deducted was due to the auto-debit feature related to this card as a yearly fee.

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I again checked the terms and conditions for this card and I came to know that there ~~was~~ was nothing written related to any extra burden like this. I called the customer care service and was told a change in your bank's policies due to which this money was charged. As a customer, I should have been ~~to~~ made aware of any such sudden changes in the beginning when I was given this card as now I feel cheated. I would like you to take cognizance of this matter and ~~revert the amount of my credit card this~~ payment and request you to either cancel my card or let me use the same without any

Annual PIR.

Looking forward to hear from you.

Thanks

Tim Bennet