

You are being harassed wrongly by the Debt Collection Agency for the amount that you did not spend on your credit card. Write a letter to Banking Ombudsman Department and escalate the complaint.

- (a) Give information about yourself
- (b) Describe what happened
- (c) Say what you want the officer to do

Dear Sir or Madam,

xxx

Please consider this epistle as a complaint against one of your collection officers who keeps on harassing me about a payment which I never spent on my credit card.

xx

I ~~am~~ use a platinum card linked to my savings account in ABC Overseas Bank bearing number XY2001. I often use this card for my daily transactions and also for paying my bills. But I always pay back in time and in all my tenure since the card was issued to me I never became a defaulter.

xx

of late Mr. James from your Agency has been visiting my home and even my office just to threaten me about a payment of \$500 outstanding on my card. I was really surprised on his behaviour when I explained him about all my transactions but he did not pay any heed towards it and told me that it was his duty to visit customers and get ~~for~~ back the money in any fashion. Despite my request to check with bank he does not stop and keeps on bothering me. I humbly request you to take cognizance on this

matter and stop this nonsense,  
Looking forward to hear from you.  
Thanks  
Tim Bennet