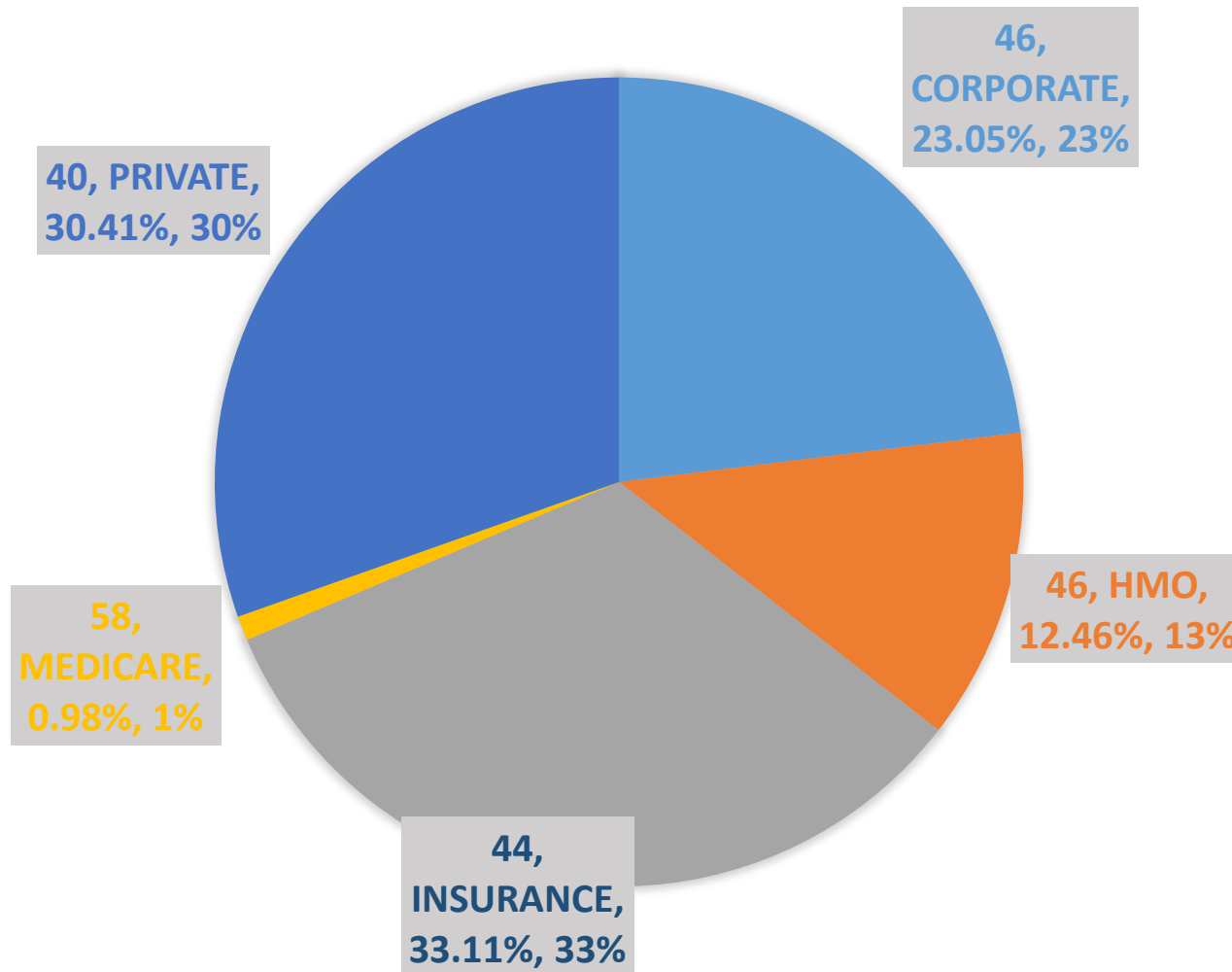


Who is waiting the longest?



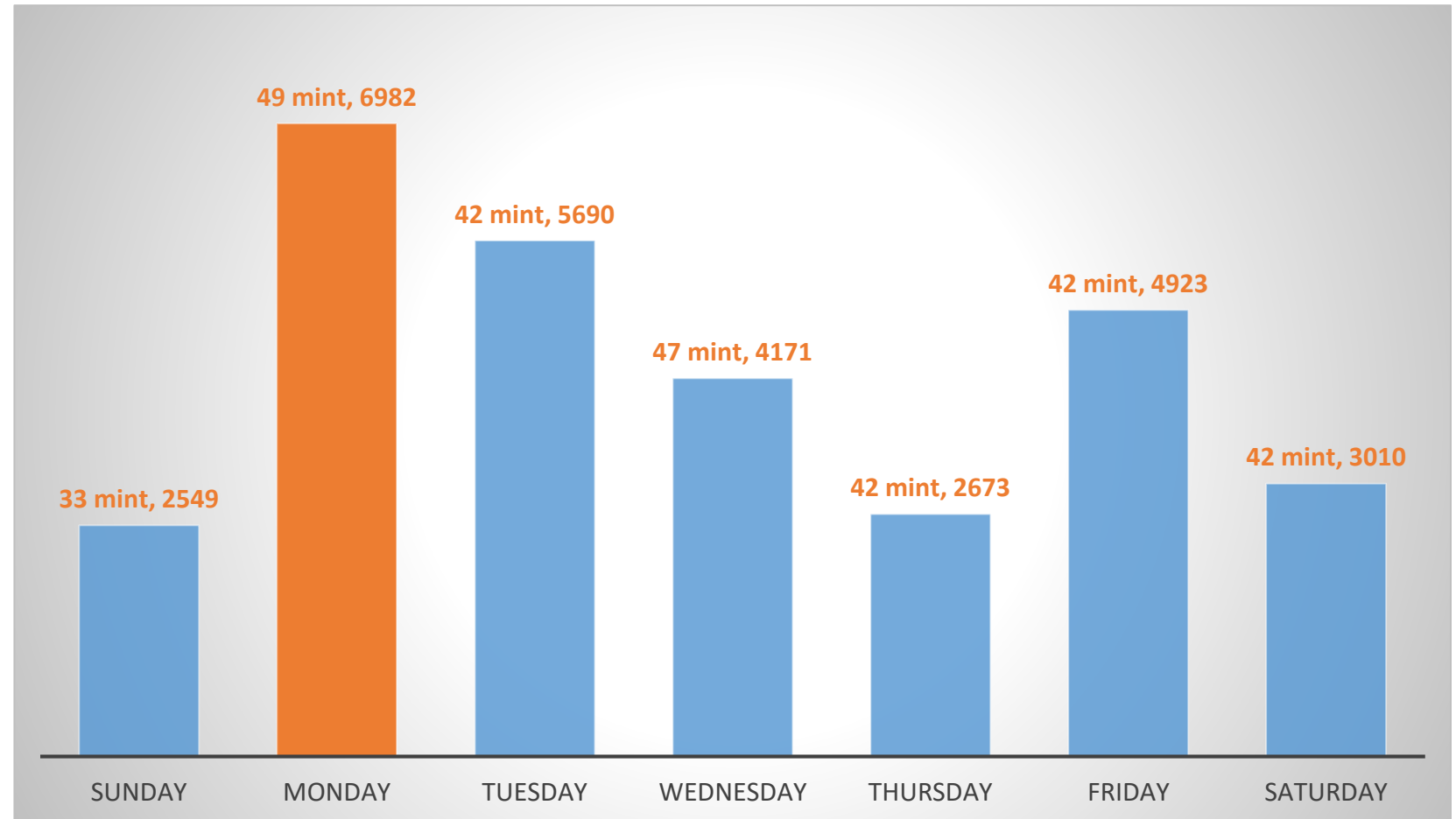
Financial Class

From the Analysis Financial Class does not significant change the weight times. Although it seems Medicare takes the longest the process. We do not have enough patients to properly conclude that this is a major factor.

What Days of Week Are Affected?

44
minutes

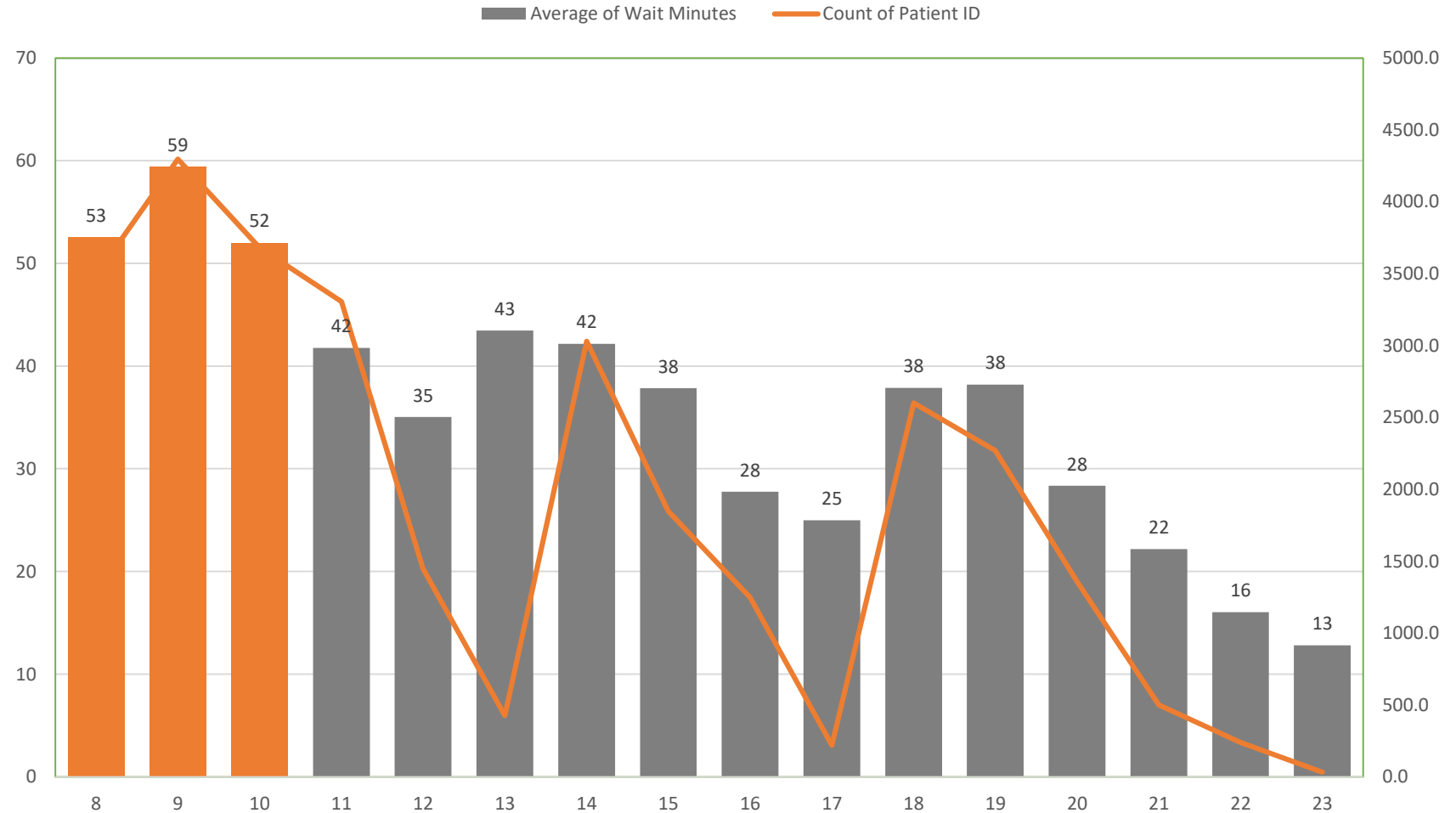
Average Wait Time



Are Wait Times Associated with Busy periods?

Lack of Staffing

From the existing data it seems that staffing sufficient. However we may want to look at ensuring we have adequate staffing at the appropriate hours.



Where Do We Need Staff?

Staff Breakdown

We should focus our efforts on the medical staff because we are assuming the time to wait to see the doctor is limited by the number of doctors.

