Robert Sago

he/him

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3200 Coleman Place CC-222, Little Rock, AR 72204

# Education

University of Arkansas at Little Rock – Little Rock, AR  
Bachelor of Science in Information Technology (Expected December 2025)

ITT Technical Institute – Little Rock, AR  
Associate of Applied Science in Network Systems Administration, 2015

# Professional Memberships

• Association for Computing Machinery  
• Arkansas Society for Mechanical Engineers  
• Aerospace Club

# Technical Skills

• Programming: C++  
• Operating Systems: Linux (Fedora, Red Hat)  
• Office Tools: Microsoft Excel, Access, PowerPoint  
• Other Tools: Dragon Speech Recognition, Graphic Design Software  
• Soft Skills: Editing and Proofreading, Data Entry, Inventory Control, Customer Service

# Employment Experience

*Kroger – Little Rock, AR*

**Associate | 2020–2022, 2024–Present**

• Stocked merchandise and maintained sales floor organization across both tenures

• Assisted in inventory audits and replenishment processes

• Delivered strong customer service by guiding patrons and resolving product queries

*Slim Chickens – Little Rock, AR*

**Front End Cashier | 2023**

• Took customer orders with accuracy and courtesy

• Delivered meals to dine-in customers

• Cleaned restaurant areas and equipment during closing shifts

*Damgoode Pies – Little Rock, AR*

**Delivery Driver | 2022–2023**

• Delivered food orders to customer locations in a timely and safe manner

• Assisted with kitchen cleanup and prep at end of shift

*TTEC Digital – Sherwood, AR*

**Healthcare Advocate | 2019**

• Maintained customer accounts and handled personal information securely

• Provided empathetic support and technical troubleshooting for healthcare users

*Appen/Rater Labs – Remote*

**Search Quality Evaluator | 2018–2019**

• Analyzed and evaluated search engine results for accuracy and relevance

• Assessed web page trustworthiness, authority, and user value

# References

Available upon request.