

SYSTEM ISSUE REPORT

System Name : LASys # Pahlm

Issue No. : 19-155-017

Version : 101.22

System User : Vincent Parraon 10/1/19

Device Name : PPS21

Date encountered : 10/01/19

Problem :

Encountered "Input string was not in a correct format." A1, "There is no row at position 0.", A2, and "View Label Instruction failed." A3.

To be filled-out by troubleshooting PIC

Received By : J. Maderazo 10/31/19

Received date : 10/31/19

Findings :

See investigation Report for Connection Error (Too many connections, Input string was not in a correct format, and There is no row at position 0) page 2 Section 2. Investigation Summary.

Action Taken :

See page 3 (Recommendation) in the INDRA Investigation Report for Connection Error

Resolved Date : 02/10/20

Troubleshooting PIC : M. B. SANTOSA 02/10/20
Name & Signature

Troubleshooting Manager : L. PASADON 02/10/20
Name & Signature

To be filled-out by Requestor (after completion of request)

Confirmed by:

Name & Signature

Remarks:



Label Instruction

Search



Item	Production Date	From	To
Item	Item Code	Value	
		10/01/2015	10/31/2015
		nm-2332r	

Show 100 Items of 1

Export to CSV

Item Code	Lot No	Exp Date	Print Type	Verdict	Date Approval	TPC Label Assurance System		UNIT BOX	CARTON BOX	With COC	
NN-2332R	191007B	2024-09-30	Original	Approved	2019-10-0	Master Label	Label Ins.	Qty	LI Status	Qty	LI Status
								7110	For Printing	231	For Printing
										N	



Input string was not in a correct format.

OK

A1



Label Instruction



Refr

Search

Item From To
Item Value



Show 100 Items of 1

Export to CSV

Item Code	Lot No	Exp Date	Print Type	Verdict	Date Approved	Prod Qty	Master Label Revision No.	Label Ins. Revision No.	UNIT BOX		CARTON BOX		With COC
									Qty	LI Status	Qty	LI Status	
NN+2332R	191007B	2024-09-30	Original	Approved	2019-10-04	711000	4	1	7110	For Printing	237	For Printing	N

TPC Label Assurance System

There is no row at position 0.

OK

A2



Label Instruction

Search

Item From To
Item Value



Show 100 Items of 137

Export to CSV

Item Code	Lot No.	Exp Date	Print Type	Verdict	Date Approved	Master Label	Label Ins.	UNIT BOX		CARTON BOX	
								Qty	LI Status	Qty	LI Status
SG3+2225	191009X	2024-09-30	Original	Approved	2019-10-07			200	For Printing	25	For Printing
SG3+2232	191009X	2024-09-30	Original	Approved	2019-10-07			200	For Printing	25	For Printing
SG3+2338	191009X	2024-09-30	Original	Approved	2019-10-07			200	For Printing	25	For Printing
SG3+2516	191009X	2024-09-30	Original	Approved	2019-10-07			200	For Printing	25	For Printing
SG3-03L2038	191002A	2024-09-30	Excess	Pending				8	NA	2	NA
SG3+2538	191009X	2024-09-30	Original	Approved	2019-10-07			200	For Printing	25	For Printing
SG3+2609	191009X	2024-09-30	Original	Approved	2019-10-07		2	200	For Printing	25	For Printing
SG3+1813	191009X	2024-09-30	Original	Approved	2019-10-07		3	200	For Printing	25	For Printing
SG3+2038	191009X	2024-09-30	Original	Pending			5	200	NA	25	NA
SG3+2213	191009X	2024-09-30	Original	Pending			3	200	NA	25	NA
SG3+2013	191009X	2024-09-30	Original	Pending			3	200	NA	25	NA
SG3+1938	191009X	2024-09-30	Original	Pending			2	200	NA	25	NA

View Label Instruction failed.

OK

A3