

A Software Tool for Informetric Analysis of Citation Linkage

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HistCite™ is a software tool for analyzing and visualizing direct citation linkages between scientific papers. Its inputs are bibliographic records (with cited references) from „Web of Knowledge“ or other sources. Its outputs are various tables and graphs with informetric indicators about the knowledge domain under study. As an example we analyze informetrically the literature about Alexius Meinong, an Austrian philosopher and psychologist. The article shortly discusses the informetric functionality of „Web of Knowledge“ and shows broadly the possibilities that HistCite offers to its users (e.g. scientists, scientometricians and science journalists).

HistCite™: Ein Softwarepaket für die informetrische Analyse von Zitationsbeziehungen.

HistCite™ ist eine Software für die Analyse und Visualisierung direkter Zitationszusammenhänge zwischen wissenschaftlichen Dokumenten. Als Input benötigt HistCite bibliographische Nachweise (mit Referenzen) aus „Web of Knowledge“ oder anderen Quellen. HistCite erarbeitet diverse tabellarische sowie graphische Darstellungen informetrischer Indikatoren, jeweils angewandt auf eine Wissensdomäne. Als Beispiel untersuchen wir informetrisch die Literatur über Alexius Meinong, einem österreichischen Philosophen und Psychologen. Der Artikel diskutiert kurz die informetrische Funktionalität von „Web of Knowledge“ und zeigt detailliert die Möglichkeiten auf, die HistCite seinen Nutzern (z.B. Wissenschaftlern, Scientometrikern und Wissenschaftsjournalisten) bietet.

Introduction:

Algorithmic historiography of science

Can a computer system create raw data for writing the history of science? More than 40 years ago, a report about „The use of citation data in writing the history of science“ was published (Garfield, Sher & Torpie, 1964). It concludes (p. 33), „it is felt that citation analysis has been demonstrated to be a valid and valuable means of creating accurate historical descriptions of scientific fields, especially beyond the first quarter of the twentieth century when bibliographic citation had become well established as part of scientific publication“. This report, produced by the Institute of Scientific Information (ISI) makes use of the *Science Citation Index* to study the history of science. Subsequently, in the early 1970s Henry Small developed his co-citation method for clustering documents (Small, 1973; Small & Griffith, 1974). These methods permitted disciplinary and national mappings a kind of „geography of science“ (Small & Garfield, 1986), that is, „scientography“ (Garfield, 1986; Garfield, 1994) and the product „ISI Atlas of Science“. „Our maps represent where researchers have been. As historical records, then, these maps are surveys of the geography of scientific ideas and discoveries – intellectual gazetteers, if you will – for a given year“ (Garfield, 1986, p. 3). Algorithmic historiography makes use of the „axiom“, that bibliographic records (including cited references) contain concise information about scientific (or other historically relevant) content. „In our conception of facilitating historiography – that is, writing the history of modern science – we make the basic assumption that the bibliographic information contained in a collection of published scientific articles is sufficient for the purpose of recapturing the historiographic structure of the field“ (Garfield, Pudovkin & Istomin, 2003, p. 400).

Analyzing science in this way leads to three types of citation analysis, (1st) to directed graphs of information flows from an information sender to an information receiver or – vice versa – of reputation flow from the receiver to the sender and (2nd) to undirected graphs derived from co-citations or bibliographic coupling. Both methods allow one to monitor (3rd) scientific developments by (a) comparing the science maps year by year or by (b) analyzing the citation history of a knowledge domain. So Henry Small could describe a scientific revolution in the sense of Thomas S. Kuhn (1962) by the means of co-citation analysis (Small, 1977).

HistCite is a software tool for analyzing and visualizing direct citation linkages between scientific papers. Its inputs are bibliographic records (including cited references) from Thomson Scientific's *Web of Knowledge* (*WoK*) or other sources. Its outputs are various tables and graphs with informetric data about the knowledge domain under study. *HistCite* covers types 1 and 3(b) of the above mentioned methods of citation analysis. It does not utilize co-citation mapping (kind 2 and 3(a)). Here another informetric software tool, e.g. *CiteSpace*, is applicable (Chen, 2004; Chen, 2006).

What is the „philosophy“ behind algorithmic historiography of science? What role does *HistCite* play in writing history of science or – more precisely – in analyzing a specific knowledge domain? *HistCite* was designed originally to enable scholars to create genealogical microhistories of authors or topics “automatically” that is, algorithmically. In its further development it became apparent that it could be used for many purposes too numerous to mention here. In the library, given a key word or subject heading one can search *WoK* for a group of papers on a topic and then use *HistCite* to identify the most-cited core papers—usually from 25 to 50. From this *HistCite* generates tables and historiographs showing the evolution of the field.

Since *HistCite* creates a minicitation index of all the references cited in a collection it is possible to identify papers or books ("outer references") whose titles do not contain the topic of the original search. If these references are deemed relevant to the search then they can be added to the original "inner" collection by going back into WoK or by manual methods if the article or book is not in the WoK collection.

Web of Knowledge

Since *HistCite* works with outputs from *Web of Knowledge*, we should start with a

the Gestalt psychologists in psychology (Stock & Stock, 1990, pp. 1264-1265). Our informetric research questions are: Is there a knowledge domain of Meinong research in recent decades? If yes, what are the top journals and authors, institutions, what terminology is used in Meinong research, are there dominating publication languages, and how are the documents of Meinong research connected?

In WoS we performed a search for CITED AUTHOR=MEINONG, A*, which led to 257 records in April, 2006. In fig.1 we see a list of documents sorted by times cited which cited at least one work by Alexius Meinong. The user easily identifies the relevant

documents with the greatest impact. Keep in mind that the number one article by Gardner was published in 1961, and the article by Salmon (rank three) appeared in 1998. Due to the time difference the chance of being cited is much higher for the Gardner article than for the Salmon article.

Fig. 2 illustrates WoK's Analyze function for ranking by country of the number of articles citing Meinong. 37.7 % of the papers have a USA correspondence address, 7.0 % an address in Canada and 5.4 % in Austria. The user can sort the items by rank (as in fig. 2) or alphabetically or numerically. Using the field „year“ and sorting by „selected field“ the user creates a time series of the marked documents. The Analyze function has limited resources. A maximum of 100,000 records can be processed.

The sort option and the analyze options of WoK are easy to use. They allow informetric analyses for everyone, „informatics light“. *HistCite* can provide analyses of much larger collections and provides additional capabilities including editing functions. Of course, the creation of histograms with variable thresholds of inclusion was its original *raison d'être*.

Table 1: Informetric functionality of Web of Knowledge

Function	
ranking documents in a set of records	by authors (via ANALYZE) by country of authors (via ANALYZE) by affiliation of authors (via ANALYZE) by document types (via ANALYZE) by source titles (via ANALYZE) by languages (via ANALYZE) by publication year (via ANALYZE) by times cited (via SORT) by relevance (via SORT) (via ANALYZE)
creating times series of documents in a set of records	

short description of this database! In WoK it is possible to perform some informetric analyses. Thomson Scientific's *Web of Knowledge* (Stock & Stock, 2003) consists of many bibliographic databases, including the Science Citation Index, the Social Sciences Citation Index, the Arts & Humanities Citation Index and the Proceedings database (Stock, 1999). These form the bibliographic basis for informetric studies using publication and citation analyses. WoK additionally offers specialized analytical databases: the Journal Citation Reports (JCR) with indicators of academic journals (Stock, 2001) and Essential Sciences Indicators (ESI) with indicators of top science by countries, disciplines, institutes, journals and scientists (Stock, 2002). WoK's users have some informetric functions available as part of a search. The WoK Analyze function permits the analysis of publications in a set of retrieved records as, e.g., ranking documents by authors, affiliations or countries and sorting of the records by times cited (see table 1).

As an example let us analyze informetrically the literature about Alexius Meinong, an Austrian philosopher and one of the early theorists of Gestalt psychology. Meinong (1853 to 1920) founded one of the first psychological laboratories in Europe (in 1894). His scientific oeuvre consists of about 200 publications, especially about objects and theory of objects, judgments and assumptions, values, representations and psychology. In the early 20th century, Meinong and his findings were discussed by Bertrand Russell in philosophy and by

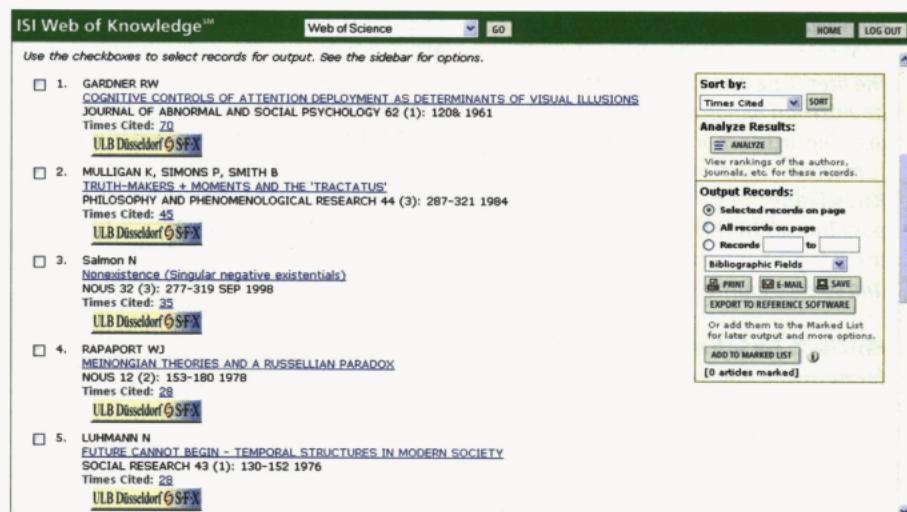


Figure 1: Web of Knowledge's sorting option by times cited

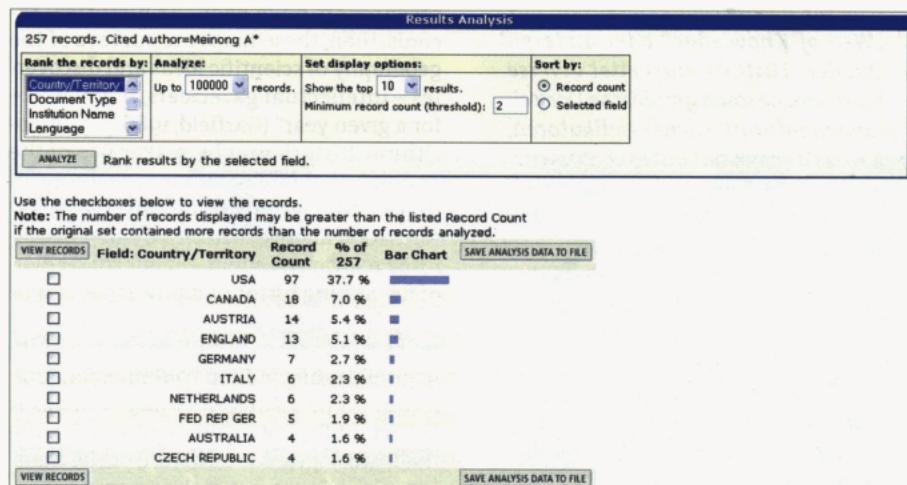


Figure 2: Web of Knowledge's analyze options

Table 2: Main functionality of HistCite (version 2006.02.28)

Function	Functionality of HistCite
ranking documents of a knowledge domain	by local cited references (LCR) by the number of cited references (NCR) by global citation score (GCS) by local citation score (LCS) alphabetically by title alphabetically by author name alphabetically by journal title by date by the number of documents in the domain (PUBS) by total global citation score (TGCS) by TGCS per year by total local citation score (TLCS) by TLCS per year by the total number of cited references (TLCR) alphabetically by journal title by the number of documents in the domain (PUBS) by total global citation score (TGCS) by TGCS per year by total local citation score (TLCS) by TLCS per year by TLCR in the beginning of the collection by TLCR in the end of the collection by the total number of cited references (TLCR) alphabetically by author name by local citation score (LCS) alphabetically by title alphabetically by author name alphabetically by journal title by date by the number of documents in the domain a (PUBS) by total global citation score (TGCS) of the documents by total local citation score (TLCS) of the documents alphabetically by the number of documents in the domain (PUBS) graphically (histogram) by the number of documents in the domain (PUBS) by total global citation score (TGCS) by total local citation score (TLCS) alphabetically nodes – (local) references – (local) citations visualization of the citation matrix
ranking journals of a knowledge domain	
ranking authors of a knowledge domain	
ranking outer references	
ranking title terms of the documents of knowledge domain	
ranking years	
ranking formal aspects (year, document type, language, institution, country) of papers of a knowledge domain	
citation matrix information flow in a knowledge domain	

Functionality of HistCite

HistCite (Garfield, 2004; Garfield, Istomin & Pudovkin, 2002; Garfield & Pudovkin, 2004; Garfield, Pudovkin & Istomin, 2002; Garfield, Pudovkin & Istomin, 2003a; Garfield, Pudovkin & Istomin, 2003b) is a tool for analyzing and visualizing direct citation linkages between two or more documents. Its inputs can be records saved from citation-based databases including Thomson Scientific's citation indexes in WoK (or in DIALOG). Records from Scopus, CAS or Medline could be analysed provided the export format is compatible with HistCite. However, Medline does not include cited references. These can be added by linking to WoK.

If the imported records represent a knowledge domain (collection), the user is able to rank documents, journals, authors, institutions, words etc. of the knowledge domain by the number of local (i.e., inside the knowledge domain) cited references and citations and by the number of global (i.e., inside and outside the knowledge domain) citations. Tab. 2 is a list of the main functionality of HistCite.

There are various descriptions of knowledge domains on the HistCite's Web site (www.HistCite.com) including some applications of HistCite in scientometric analyses. For example, F. Byrne and S. Chapman (2005) analyzed the scientific literature of tobacco control (using a sample of 9,745 papers) with the help of HistCite.

Continuing the Meinong example, all records citing Meinong (N = 257) were collected in a marked list and exported from WoK (including all the references cited in each document) and imported into HistCite. WoK allows only marked lists with up

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to 500 records. If there are more items, a searcher has to divide the search question in slices which produce maximal 500 records, and then import slice to slice into *HistCite*, where there is essentially no limitation on the number of records. The actual limit depends upon computational power. We learn from *HistCite*'s main screen (fig. 3), that the knowledge domain of Meinong research, as documented in WoS, has a time span from 1959 to 2005 and consists of 198 different authors, who have published their findings in 126 journals using 734 different title terms.

The data in the records are not always „clean“. Due to variant spellings, mistakes made by the citing authors or errors during the indexing process, bibliographic citations related to the same item are sometimes expressed differently. *HistCite* provides a list with so called „missed citations“ (fig. 4), i.e. references which are

similar to other „clean“ references. It is possible for the user to join the variants in one node. In fig. 4, all seven missed citations refer correctly to other nodes. This permits the user to make appropriate unifications.

There are many possibilities for unifying and cleaning up variants and errors in the input data. However, if the cited author has published more than one paper in a given year it may be necessary to go into WoK to learn which paper has in fact been cited and then that citing record can be corrected. In certain cases it is possible to do „global corrections“ in which a repeated variant can be changed with one command. In the case of cited books, the user must decide whether individually cited pages will be retained or unified so that the full citation count for the cited book is obtained.

Mulligan, K.; Simons, P.; Smith, B., 1984, Philosophy and Phenomenological Research, 44
Salmon, N., 1998, Nous, 32
5th Castaneda, H.N., 1979, Poetics, 8
Smith, J.F., 1985, Philosophy and Phenomenological Research, 45

LCS: 5, LCS: 5, LCS: 4, LCS: 4, LCS: 4.

The top locally cited article by Rapaport contains 43 references (NCR), from which two are references to other works inside the collection(LCR).

GCS citations include not only those from inside the collection but also those from outside, i.e. the “times cited” data of WoS. The top five GCS records follow:

1 st	Gardner, R.W., 1961, Journal of Abnormal and Social Psychology, 62	GCS: 70
2 nd	Mulligan, K.; Simons, P.; Smith, B., 1984, Philosophy and Phenomenological Research, 44	GCS: 42,
3 rd	Salmon, N., 1998, Nous, 32	GCS: 31,
4 th	Luhmann, N., 1976, Social Research, 43	GCS: 28,
5 th	Rapaport, W.J., 1978, Nous, 12	GCS: 27.

Some top documents of the LCS list (e.g., Mulligan et al. 1984, Salmon 1998 and Rapaport 1978) are in the GCS top list as well. Their global citation scores are much higher than the local ones, because they take into account citations from outside the collection. Perhaps they “export” domain-specific insider-knowledge into other domains. The situation is different when highly cited papers (such as Gardner 1961 with a GCS of 70) have only a small LCS (the Gardner article has a LCS of 1). Here we can assume, that there is little relatedness between these articles. Keep in mind that the GCS score is taken directly from WoS where it is called “times cited” for that paper. GCS scores will often be quite high when the work in question has multidisciplinary impact.

The source (journal) list ranking options (fig. 5) allow for sorting by the number of publications as well as by the count of the cited papers within the collection (TLCR), by the total LCS and GCS and by TLCS and TGCS per year. The score per year shows the average citation score since the publication date. Fig. 5 is sorted by the Total Citation Score per year of the journal title in the knowledge domain. Here the top journal is „Nous“ with an average of 1.32 locally cited documents per year. Counting all locally cited papers, „Nous“ is (with a score of 23) ranked first, too. Analyzing the global impact of the journals, „Nous“ is ranked 2nd (with a TGSC of 72 and a TGSC/t of 5.57) just behind „Philosophy and Phenomenological Research“. The domain specific literature production of „Nous“ is (with 10 publications) smaller than that of „Philosophy and Phenomenological Research“ (16 publications) and that of „Topoi“ (13 publications). In the 10 papers of „Nous“,



Figure 3: The main screen of HistCite

Potentially missed citations... Close main 7 unmatched Cited References may refer to other nodes.		
ISI Web of Science location: <input type="text"/>		
#	Cited Reference	LCS
1	CASTANEDA HM, 1979, POETICS, V6, WoS 47 @ CASTANEDA HM, 1979, POETICS, V6, P31-62	1
2	GRIPPEN H, 1980, SYNTHESE, V45, P127 WoS 56 @ GRIPPEN H, 1980, SYNTHESE, V45, P117-180	1
3	HALLER R, 1974, RATIO, V16 WoS 24 @ HALLER R, 1974, RATIO, V16, P125-140	1
4	PARSONS C, 1982, MONIST, V65, P507 WoS 65 @ PARSONS C, 1982, MONIST, V65, P491-516	1
5	PARSONS T, 1979, J PHILOS, V76, P639 WoS 46 @ PARSONS T, 1979, J PHIL, V76, P649-662	1
6	RAPAPORT WJ, 1978, NOUS, V12 WoS 39 @ RAPAPORT WJ, 1978, NOUS, V12, P153-180	1
7	RAPAPORT WJ, 1984, PHILOS PHENOMENOLOGI, V44 WoS 90 @ RAPAPORT WJ, 1984, PHILOSOPHY AND PHENOMENOLOGY, V44, P539-552	1

Figure 4: Proposal of adding „missing links“ to the node list

Analyzing the knowledge domain by document, journal and author rankings

Every document of the knowledge domain is described by its references and citations inside and outside the domain. For all the documents inside the knowledge domain, the user is able to sort alphabetically by author name, journal and node, chronologically by publication date, by the count of locally cited papers (LCR), by the number of references (NCR), by Local Citation Score (LCS) and by Global Citation Score (GCS). Concerning LCS, the top cited documents inside the Meinong research domain are (fig. 3):

- 1st Rapaport, W.J., 1978, Nous, 12
2nd Lambert, K., 1974, Inquiry, 21

LCS : 12,
LCS : 5,

#	Language	Pubs	Percent	TLCs	TGCS
1	English	183	71.5	76	679
2	German	29	11.3	5	23
3	French	15	5.9	0	3
4	Italian	12	4.7	0	1
5	Spanish	7	2.7	0	3
6	Czech	6	2.3	0	1
7	Russian	2	0.8	0	0
8	Flemish	1	0.4	0	0
9	Slovak	1	0.4	0	1

Figure 11: Publication languages

Analyzing formal aspects with the help of *HistCite* is similar to the options of *WoK* (fig. 2). Both present (some) indicators with a bar chart. But there are differences. *HistCite* offers sort options by citation scores which are not realized in *WoK*. In all *HistCite* provides total local and global citation counts TLCs (and TGCS) per publication and rankings by these indicators.

Each new *HistCite* collection presents intriguing perspectives on the topic or scholar involved. We have rarely been disappointed in the results obtained. Almost all of our collections have been shared with the individual scholars where possible. Perhaps the most common comment from highly productive scientists is that the overall collection needs to be broken down into separate categories. Thus, for the work of Bruce Alberts, the recent presi-

#	Institution	Pubs	Percent	TLCs	TGCS
1	SUNY COLL FREDONIA	3	1.2	16	32
2	UNIV MASSACHUSETTS	4	1.6	10	23
3	Salzburg Univ	8	3.1	9	50
4	UNIV MANCHESTER	6	2.3	9	54
5	SUNY Buffalo	5	2.0	6	48
6	UNIV CALIF	1	0.4	5	6
7	Univ Calif Santa Barbara	1	0.4	5	31
8	UNIV HAMBURG	1	0.4	5	42
9	Unknown	61	23.8	5	154
10	INDIANA UNIV	4	1.6	4	25
11	UNIV CALIF IRVINE	2	0.8	3	4
12	Univ Geneva	2	0.8	3	10
13	UNIV SO CALIF	2	0.8	3	5
14	BROWN UNIV	5	2.0	2	21
15	UNIV MICHIGAN	2	0.8	2	14
16	Columbia Univ	2	0.8	1	32
17	Graz Univ	6	2.3	1	3
18	MCMASTER UNIV	4	1.6	1	13
19	NEW MEXICO STATE UNIV	1	0.4	1	7
20	STANFORD UNIV	3	1.2	1	7

Figure 12: Top cited institutions

demonstrated the intimate link between their work and that of Avery et al. even though they admittedly did not cite their work in the classic paper on the double helix structure of DNA.

The citation matrix and its visualization

The most impressive feature of *HistCite* is its visualization capability (fig. 15). The Historiograph is the main production from *HistCite* and provides a snapshot of the evolution of the topic and highlights the core works.

A very important feature is the visualization

of the information flows in a knowledge domain. In fig. 15 we see all documents of the Meinong knowledge domain which are cited locally at least twice. We can identify both "hub" documents (documents citing many other documents in the domain) as well as "authority" documents (those that are being cited by many other domain-specific documents) (Kleinberg, 1999; for importing Kleinberg's terminology into scientometrics

Informations-Retrieval und Dokumentation

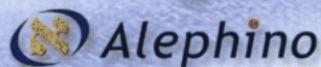
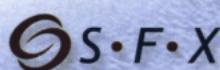
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see Schloegl & Stock, 2004, pp. 1159-1160). Hub documents of the contemporary Meinong research (without consideration of the outer references) are Rapaport 1985 (no. 107), Rapaport 1986 (no. 97) and Parsons 1979 (no. 46), authorities are

#	Country	Pubs	Percent	TLCs	TGCS
1	USA	97	37.9	58	352
2	Austria	14	5.5	10	53
3	UK	16	6.3	9	76
4	Germany	7	2.7	6	48
5	Unknown	61	23.8	5	154
6	Canada	18	7.0	4	55
7	Switzerland	2	0.8	3	10
8	New Zealand	4	1.6	1	3

Figure 13: Top cited countries

cited nodes	LCR	NCR	Nodes	LCS	GCS	citing nodes
0	38	21 1977 HARTMANN K	0	0	0	
0	22	32 1977 MARGOLIS J	0	0	0	
0	11	23 1977 HUSSERL EG	0	0	0	
0	28	34 1977 GRIFFIN N	0	2	0	
0	20	35 1977 MARGOLIS J	0	5	0	
0	11	26 1978 SMITH Q	0	1	0	
0	22	27 1978 ROLLMANN H	0	0	0	
0	8	28 1978 PARSONS T	2	7	39 46 74	
21 38 39	2	43 29 1978 RAPAPORT WJ	12	27	46 90 97 107 128 146 147 154 157 161 188 233	
0	22	40 1978 (ANON)	0	0	0	
0	10	41 1979 RAPAPORT WJ	2	3	97 107	
0	7	42 1979 SMITH B	0	0	0	
0	24	43 1979 ROUTLEY R	0	1	0	
0	8	44 1979 STACK GI	0	0	0	
0	8	45 1979 PIETERSMA H	0	0	0	
5 21 38 39	4	26 46 1979 PARSONS T	2	6	75 157	
0	15	47 1979 CASTANEDA HN	4	23	97 107 157 233	

Figure 14: Citation matrix of all papers of a knowledge domain

Lambert 1974 (no. 21), Parsons 1978 (no. 38) and Rapaport 1978 (no. 39).

If we mean by "hub" documents papers such as comprehensive literature reviews, then it is important for the reader to differentiate those from other "core" authority documents which form the basic structure of the field. However, it is important to realize that certain reviews play a critical role in the development of science. In studying the history of a topic, however, it is important to know which papers were possibly critical links but were not necessarily highly cited. This can often be seen in detailed historiographs, as we learned from the very first exercise in 1964 with the History of DNA. If you ranked core documents in small world theory today by citation frequency the founding work of Milgram in 1967 would be drowned out by the more highly cited papers in physics, which have superseded the social network emphasis of that field in recent years.

In *HistCite*'s graph maker there is a provision to export data

to the Pajek software (De Nooy, Mrvar & Batagelj, 2005). Pajek is a program for large network analysis and thus for „citation network analysis“ (Batagelj 2003). Using Pajek with data from *HistCite* it is possible to analyze citation paths networks, you can perform for example calculations of main paths (Batagelj 2003, 10), of hub and authority papers (Batagelj 2003, 11) and of subnetworks and islands (Batagelj 2003, 13).

Integrating *HistCite* in the Web of Knowledge?

Today, most of the informetric studies are prepared by experts in scientometrics or informetrics. Börner, Chen and Boyack (2003, p. 237) wrote, „despite advances in visualization research, many nonexperts find the use of visualization tools to be alien and nonintuitive“. They recommend increasing „the accessibility of domain visualization for nonexperts“ (p. 327). With an easy-to-use informetric functionality on WoK much more people, i.e. also professional end-users, will profit from informetrics.

There is another reason for integrating *HistCite* into WoK. The great competitor of Thomson Scientific's *Web of Knowledge* is Reed Elsevier's *Scopus* (Trkulja, 2005). *Scopus* allows sorting of records by citation count – that is its only informetric functionality. With a wide range of analytical tools WoK would have a competitive advantage over other commercial information suppliers.

Thomson Scientific is well aware of *HistCite*'s capabilities. It is one thing to provide an offline capability in the hands of the individual user and another to provide the same capability to thousands of users simultaneously online. Of course eventually ISI can work out an optimum integration of WoK's Analyze function with *HistCite*'s unique capabilities.

While you as an information specialist are interested in detailed informetrics capabilities the average user, scientist or scholar, does not ordinarily need this type of sophistication. Thus, two modes of operation of *HistCite* are included in the software. The first is aimed at the average user, while the second is for the more sophisticated user who is perhaps more "citation conscious" (Garfield & Stock, 2002). In our experience it is only when scientists become more mature that they take a deeper interest in the history of their topics. However, *HistCite* has proven extremely useful even for journalists and is regularly used e.g. at The Scientist magazine in the research on hot papers and other analyses of individual scientists and institutions.

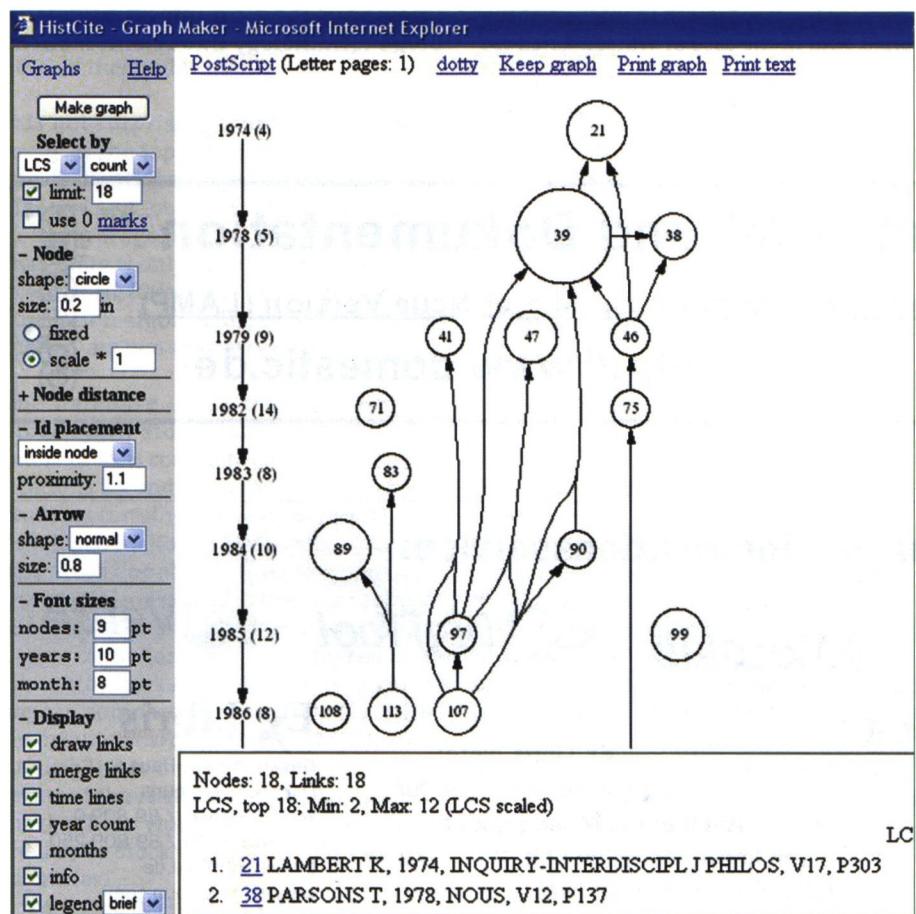


Figure 15: Graph maker

Literature

- Batagelj, V.** (2003): Efficient algorithms for citation network analysis. *Prep. Ser. Univ. Ljubljana, Inst. Math.*, 41(897), 1-29.
- Börner, K., Chen, C., & Boyack, K.W.** (2003): Visualizing knowledge domains. *Annual Review of Information Science and Technology*, 37, 179-255.
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