

# Rubén Hernández

Software Engineer



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Mexico



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## About me

I like reaching new solutions by applying the knowledge and skills I've acquired from previous research. Marketability and user satisfaction are the areas I would love to keep improving in the projects I work on.

## Skills

Emotional Intelligence



Creativity



Analytic



Written & Oral Communication



Conflict resolution skills



## Languages

Spanish (Native)



English (IELTS 6.5)



Japanese (Basic)



Data Analysis★4

Code Validation★5

Working Remotely★8

(\*)[The skill scale is from 0 (Fundamental Awareness) to 6 (Expert).]

## Professional Goals

Improving user satisfaction, facilitating the usage of projects I work on and creating resilient interfaces that provide comfortable user experiences.

## Education

2010-2017 Bachelor's Degree in Computer Science

Monterrey, N.L., Mexico

*Instituto Tecnológico y de Estudios Superiores de Monterrey*

## Work Experience

2018-2020 Logic Information Systems | Support Team

Support Consultant

Provided thorough IT support and services to whom we have installed Oracle Retail Merchandising Systems. I specialized to meet our client's needs related to database, server and script related issues, and developed additional functionalities for their retail systems according to their requests.

## Achievements

2020

Logic Information Systems

Support Consultant

Developed a custom functionality that would help our client's system to recover lost prices before they are applied in their respective stores. This was a temporary fix that would prevent losing sales in our stores by applying incorrect prices while the root cause was fixed.

2018

Logic Information Systems

Support Consultant

Fixed an issue in our client's system in which there was duplicate data being created.

2018

Logic Information Systems

Support Consultant

Initiated the support team in Logic Information Systems' Mexico Branch and was responsible to provide support to our most active client.

2016

Cintermex

Web Developer

Redesigned an existing website implementing user sessions, allowing them to consult their remaining debts with our client. This project was developed using Javascript, HTML and implementing the Django to upgrade the past design.

2016

ITESM

Computer Science Student

Designed a graphic input interface ran with Blockly blocks representing the code of our compiler's language. This project was developed with Python for our compiler and Javascript in our graphic interface.

## Computer Skills

Basic

JavaScript | Django | Unity | Bootstrap

Intermediate

Python | C | C# | C++ | Unix Servers | Ubuntu

Advanced

Java | SQL | Oracle Retail Systems

Expert

Windows