CG4

Analysis



Background

Meta Games is a small-sized commercial business founded by James Newton, which sells video games. The business/shop is located in Cardiff, Vale of Glamorgan, Queen Street (a busy shopping road with lots of customers coming and going). The store provides customers with a wide range of games, both new releases and old, as well as a large selection of pre-owned games for a bargain price. Though the store competes with games stores such as Game or Cex, they

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stand out in that they games generally at a slightly cheaper price than those stores. And Meta Games prides itself on its collection of older, more retro games that you probably would not find in stores such as Game and Cex. Meta Games has a very dedicated customer circle. The buyers are often local buyers that frequently visit the store. Therefore there is a paper-based database for customers because of those regular loyal customers, this helps benefit both parties because customers are able to go to the store and order a game, which will then be sent to their home.

As with many other shops and game stores, it is vital that they can store data on all their customers, as well as the games which are in stock and the orders placed for said games. As games are continually being sold stocks are depleted, which requires the business to frequently order new copies of games so as to adequately meet demands. However, this makes the task of keeping track of all orders and which orders are delivered more difficult due to the rate of which games are sold.

I have chosen Meta Games because there is a lot of room for improvement by implementing an automated system which can keep track of all sales, customer records, order records, games and stock. I also feel as though they would really benefit by computerisation and the ability to perform many tasks effortlessly.

Investigation and Analysis of the Current System

I have performed a thorough investigation of the business by inspecting the company's records as well as talking to both James Newton and the staff concerning their means of data input, output and processing.

The business is run via a paper based system, storing information on:

- Customers details Contact numbers, Contact's first name, Contact's surname, addresses, postcodes, email addresses, etc.
- Work Records Date and times of sales, cost of games ordered, employee wages, etc.
- Customer payments A record of all customer purchases

The advantage of the current paper based system is that it allows the store to very quickly keep records on pen and paper, without the reliance on technology as well as learning how to use electronic methods.

However, the problem is that there is no backup of records in case of accidents. Large amounts of paper are used in the process of making work records and it can be very difficult to locate specific information very quickly. It can also be difficult to update information, e.g. a new customer mobile number. If the shop converted to a digital, computer based system then it would allow them to keep

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backups of his sales records, customer details and purchases on external storage devices such as an external hard drive, in case of accidents.

The business requires a computer based database system which will allow for quick access of a large amount of data. They want to be able to access specific information for specific purposes via the use of queries, for instance; 'which customer has spent the most at the store this month/year?' These questions are important to both the customer and the store because the business regularly likes to reward their most loyal customers with discounts.

Interviews

I conducted an interview with the owner, James Newton, and asked a series of questions to help me gauge what the business use their system for and what the new system will need to incorporate.

1. What is your current system and what do you use?

"We tend to write down our work records as we go through the day. As an order is made we will write it down as new ones come in. Whenever a customer registers with us then we will write their information out there and then. All of this is done via paper."

2. What do you think of your current management system of records?

"It effectively does get the job done. However it definitely isn't the best system. Papers go missing, writing records takes time and storing the records can take up space which we'd otherwise be using for other purposes."

3. Do you often lose records?

"It isn't too common, though I would say at least once every month we will have a situation in which we simply cannot find an order record or customer record. I imagine it's normally a case of someone just thinking it's a useless piece of paper and then throwing it in the bin. It does suck though because when we write up our monthly reports the missing records give us an incomplete overview of the month because we are missing one of those records."

4. Why hasn't MetaGames updated to a computer based system yet?

"When we started the company it was an issue of finance. We simply couldn't afford a developer to create a nice database system for us. Whenever you start up a business it is always tight to begin with. But after the first year it really became habit. We got used to using paper for our records."

5. Do you think a computerised system would help the company or hinder it in any way?

"I think a computerised system would be much, much better. I think we've all had enough of the paper based system, to be honest. As the business

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grows and we keep getting more orders, more customers, more games and more supplier contacts, it is becoming unrealistic and unmanageable to do this by paper. It is taking up too much time, and we can't really afford to lose records. I don't really think a computerised system will hinder us very much. However, we aren't all very experienced with computers, so some of us may have difficulty getting the hang of the computerised system."

6. What kind of features would you find useful for the new system to have?

"Being able to search for specific information would be helpful. Going through files can be a pain when you're trying to find one specific customer record."

Questionnaires

Answer the following questions using a scale of 1-10, with 10 being the best and 1 being the worst.

- A. How easy is your current system to use?
- B. How reliable is your current system?
- C. How functional and practical is your current system?
- D. How important is an easy to use system for you?
- E. How important is functionality and practicality of the system to you?
- F. How eager are you on getting a new system?

Question	А	В	С	D	E	F
Average Answer	7	8	6	9	9	8

Problem Definition

The business wants to use the database for storing information on customers (names, contact numbers, addresses, postcodes, date of births), orders (date, time, cost, total cost) and games (titles, genre and cost of games) and suppliers (names, contacts, addresses, contact numbers, country, region, postcode, etc.)

It is important that the database is capable of using queries, so that the company can very quickly find specific data. For example, finding a specific customer by searching their ID number or finding all orders of games that have the RPG genre. These queries will allow managers to quickly find the information

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they're looking for and can aid in their decision making. They've also requested that the database is able to perform specific calculations based upon game orders, such as the total cost of a customer's order (which will be dependent upon the number of games the customer buys and their prices).

A feature of the database which the business has stressed is that of reports. They want to be able to create a report which can calculate the total income over the month. This reports will help the company track their expansion by following their monthly incomes over the year. It will also make data comparisons much easier so the company can gauge their progress. If the average monthly income a year ago was higher than it is for the current year then it may mean that the company needs to invest more into advertisement.

The company has requested that their house style and logo be displayed on the background of their database system and that the overall feel of the system is professional, slick and smooth, whilst also being easy to read and use. The whole database will following the house-style, for example, buttons will be silver with a dark red text, headings will be in red and the store's logo will be displayed throughout all the forms.

Objectives

I am going to create a database system for the store that will:

- Provide the company with an easy to use, unitive, menu driven interface so that it will not require any training to take advantage of.
- Store customer information, including: title, first name, surname, address line 1, address line 2, city, postcode, contact number and email address.
- Store game information, including: title, genre and cost.
- Store order information, including: date, time, delivery date, cost, VAT cost and total cost.
- Store supplier information, including: company name, contact name, company address, city, region, postcode, country and phone number.
- Have a login system to ensure that all customer information is secured.
- Have an 'add new order' form which is capable of calculating VAT cost of order and the total order cost (including the VAT).
- Have an 'add new game' form which contains a sub-form of the order form.
- Display a splash screen window before taking the user to the login form.
- Have the ability to edit/delete customer records.
- Have the ability to edit/delete game records.
- Have the ability to edit/delete supplier records.
- Have the ability to edit/delete order records.
- Provide users with the ability to ask the database queries and present that data in a simple, palatable manner.
- Produce a report that will display the company's total income for the month.
- Have the ability to printout reports with the click of a button.
- And lastly present a system that follows the house style of the company.

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Output content and Format

There will be a number of different data outputs within the database system, including data outputted via forms and tables. However, the primary source of output data in the system will be that of the reports. The reports are specifically for providing output data, so these will be the main source of data output.

Add New Order Form: This form is going to allow users to add a new form to the record (Order Table). By filling the order form out and selecting okay the data will transferred and made into a record on the order table. There is a Total Cost textbox and a VAT Cost textbox in this form. Once the cost has been input into the Cost value has been input into the Cost textbox, this will trigger an automatic calculation of not only the total cost, but it will also display the VAT cost to the user. The reason for this output of data is to show the user what the total cost of their order is (which is of course essential) and it is both useful and interesting to see the VAT cost itself displayed as then you get a rough idea of how much of your purchase was spent on VAT alone. This form will also have another output and that will be via the implementation of the sub-form at the bottom of the form. This sub-form will be the link table 'Game Orders'. The table will display window ID, the cost of the game and the quantity of those games in stock. This output is useful as it allows the user to see relevant information (such as the quantity and game cost/ID) without having to switch between forms and tables.

*All reports will be structured into columns and rows and feature a print button at the lower right hand corner and feature the current date at the top of the report, and will be sorted alphabetically as well as grouped by ID (numerically grouped).

Order Report: The data outputs that will be in the order report are as follows: total income for the month in orders, number of orders this month, order ID, order date, order total cost, month and customer ID. These outputs will be important because it is essential that a company can track their financial profit, and the best way to keep track of that is by knowing your total income over a given period, e.g. a month, a year, etc. By having this monthly total in the report it will allow the company to easily keep track of their earnings. Having the number of orders this month allows the business to gauge how busy their orders are, which is important for gauging the success and progression of the company. I have included a calculation which produces the total income for the month. This easy method of comparison allows managers to really get a feel for the progression of the company and whether they are losing business or gaining business. The average daily subtotal can be useful when budgeting and expanding a company as you can make accurate predictions about your income so when it comes to making a possibly risky or tight purchase you can roughly predict how many days it will take to make that money back. The rest of the fields will be used as output data for the purpose of keeping hardcopy records.

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Input Content, Capture and Format

The inputs in my database system are the areas of the project where users are required to enter data into the database. The majority of this input data will be stored within the database records (tables), however some will also be used in a function to produce an output, such as a query.

Login Form:

Here the user will input the username and password, if the username and password are recognised then the user will gain access to the database, if not a message box prompt will appear saying "Login unsuccessful". I implemented the login system as a means of protecting customer's personal details and securing the system as a whole.

META	AMES
Username:	
Password: Login	

Design

Add New Customer Form:

Here the user is able to input data about the customer. By selecting add new customer (provided the data has been input) it will update the customer table and add that new customer to the list of customers. The user will find this form by selecting customer menu from the main menu, then from here they can simply enter the details, add the member and get back to their business. A very simple form, navigated by a very simple, menu-driven interface. The customer ID will not by a user input as this is an automatic value. Selecting 'return to main menu' will take the user back to the main menu, 'add new customer' will add the record to the table and 'return to customer menu' will take the user back to the customer menu (the previous form).

META	AMES			
		Add Ne	ew (Customer
Customer ID Customer title				Return to main
Customer first name Customer surname Customer address			line	Add new customer
Customer address Customer city			line	Return to customer menu
Customer postcode Customer contact]] nu	mber
Customer date of birth				

Design

Add New Game Form:

This is the form where the user will inputting data to add a new video game to the database. The user will input the new data into all the fields and the data will be sent to the table 'Game' to be stored as a record. Game ID does not have to be entered by the user as it is an automatic value. Selecting 'return to main menu' will take the user back to the main menu, 'add new game' will add the record to the table and 'return to game menu' will take the user back to the game menu (the previous form).

Add New Ga	me	
Game ID Game title		Return to main
Game genre Game cost		Add new game
Game quantity Supplier ID		Return to game menu

Add New Order Form:

Design

This is the form in which users will be entering new order information. By filling out the required fields and selecting 'add new order' the order table will be updated with a new order record. Selecting 'return to main menu' will take the user back to the main menu, 'add new order' will add the record to the table and 'return to order menu' will take the user back to the game menu (the previous form). The order ID does not have to be entered because it is an automatic value, however the order VAT cost and the total cost are both also automatic once the order cost has been entered. This was achieved by programming the calculations in visual basic. There is also a sub-form in the bottom of the form which is the link table (Game Order).

		Add New O	rder
Order ID			
Order date			Return to main
Order time			menii
Order delivery date			Add new order
Order cost			
Order VAT cost			Return to order
Total cost			menu
Customer ID			
Game Order ID	Game ID	Cost	Quantity
1	3	£12	3
2	2	£25	5

Add New Supplier Form:

Design

This is the form that the user will be using to add records of new suppliers. When data is entered into the fields and add new supplier is selected the records will be sent to the table and the new supplier will appear in the table records. Selecting 'return to main menu' will take the user back to the main menu, 'add new supplier' will add the record to the table and 'return to supplier menu' will take the user back to the supplier menu (the previous form). The supplier ID will not be filled in by the user as it is an automatic field.

METAEAMES				
	Add New Supplier			
Supplier ID Company name Contact name Company address City Region Postcode Country Company phone	Return to main menu Add new supplier Return to supplier menu number			

View/Edit Customer Form:

The user will use this form when they want to make changes in the records of their customers. Here they will be able to input a whole set of new fields under the same customer if they have to. Selecting 'return to main menu' will take the

Design

user back to the main menu, 'return to customer menu' will take the user back to the customer menu, 'save changes' will update that customers records with whatever fields were updated with new data, 'delete' will delete the whole record set so that customer will no longer be in the database.

METAEAN	1ES	View/Edi	t Custome
Customer ID]	
Customer title		Sav	/e
Customer first name		j	
Customer surname]	
Customer address		J li Dele	ete
Customer address		line 2	
Customer city		<u>.</u> 	
Customer postcode		ĺ	
Customer contact		number	
Customer date of		birth	
Return to main menu	Return to customer menu		

View/Edit Game Form:

Here the user will be able to view and edit a game record. A practical use of this form would be reducing the price of a video as the price decreases. However, the user has the ability to update/alter all fields, not just cost. Selecting 'return to main menu' will take the user back to the main menu, 'return to game menu' will

Design

take the user back to the game menu, 'save changes' will update that game record with whatever fields were updated with new data, 'delete' will delete the whole game record set so that game record will no longer be in the database.

мета	AMES	View/Edit Game
Game ID		
Game title		Save
Game genre		
Game cost		Delete
Game quantity		
Supplier ID		
Return to manu	Return to game	

Add New Order Form:

In this form the user will be able to update a current order record. A practical application of this would be if a customer rung the company requesting that they change the delivery day of their order from the 05/05/2016 to the 06/05/2016. All fields will be updatable. Selecting 'return to main menu' will take the user back to the main menu, 'return to order menu' will take the user back to the order menu, 'save changes' will update that order record with whatever fields were

Design

updated with new data, 'delete' will delete the whole order record set so that order record will no longer be in the database.

METAGAMES	View/Edit Order		
Order ID			
Order date	Save		
Order time			
Order delivery date	5.1.		
Order cost	Delete		
Order VAT cost			
Total cost			
Customer ID			
Return to main Return to order menu			

View/Edit Supplier Form:

Here the user will be able to view and edit a supplier record. A practical use of this form would be updating a supplier's contact name, address, phone number, etc, in the event of a change of employee or location. The user has the ability to

Design

update/alter all fields in the record. Selecting 'return to main menu' will take the user back to the main menu, 'return to supplier menu' will take the user back to the supplier menu, 'save changes' will update that supplier record with whatever fields were updated with new data, 'delete' will delete the whole record set so that supplier record will no longer be in the database.

META 🔁	MES	View/Edit Supplier
Supplier ID		٦
Company Name		Save
Contact Name		
Company Address		
City		Delete
Region		
Postcode		
Country]
Company Phone		Number
Return to main	Return to order	

Design

Files and/or data structures, methods of access

<u>File structure</u>: The programme will be stored as a .dba file, and it will be accessed in Microsoft Access. This is because access is easy to use and any problems can easily be fixed by a developer if necessary. The user interface in access is easy to use, familiar and not over complicated. The built in facilities on Microsoft Access creates for a useful environment in which users can take advantage of numerous features which aid in the creation of a database. The ability to create command buttons, text boxes, labels, tick boxes, etc, with complete ease will be very helpful for development.

Data Dictionary

Customer

Field Name	Data Type	Validation/Input Mask	Description
Customer ID	Autonumber	No duplication	Automatically produces a number which will uniquely identify the customer.
Customer Title	Text	Drop down list box: Mr, Mrs, Miss, Ms, Dr	Allows the user to select their title.
Customer First Name	Text	Maximum length – 20 Presence check	Allows the user to input customer's first name.
Customer Surname	Text	Maximum length – 20 Presence check	Allows the user to input customer's surname.
Customer Address Line 1	Text	Maximum length – 60 Presence check	Allows the user to input the first line of customer's address.
Customer Address Line 2	Text	Maximum length – 50 Presence check	Allows the user to input the second line of customer's address.
Customer City	Text	Maximum length – 20 Presence check	Allows the user to input customer's city.

Design

Customer Postcode	Text	Maximum length - 10 Presence check Format Check	Allows the user to input customer's postcode.
Customer Contact Number	Text	Maximum length - 11 Presence check Length check	Allows the user to input customer's contact number.
Customer Date of Birth	Date/Time	Presence check Format check Input mask (short date)	Allows the user to input customer's date of birth.

Game Order - (Game Link)

Field Name	Data Type	Validation/Input Mask	Description
Game Order ID	Autonumber	No duplication	Automatically produces a number which will uniquely identify the order details.
Order ID	Number	Foreign Key Presence check	Automatically produces a number which will uniquely identify the order.
Game ID	Number	Foreign Key Presence check	Automatically produces a number which will uniquely identify the game.
Quantity	Text	Maximum length – 20 Presence check	Allows the user to input customer's chosen quantity of game.

Game

Field Name	Data Type	Validation/Input Mask	Description
Game ID	Autonumber	No duplication	Automatically produces a number which will uniquely identify the game.
Game Title	Text	Maximum length – 70 Presence check	Allows the user to input the title of the game.
Game Genre	Text	Maximum length – 30 Presence check	Allows the user to input the genre of the game.

Design

Game Cost	Currency	Presence check	Allows the user to
			input the cost of
			the game.
Game Quantity	Text	Presence check	Allows the user to
			input how many of
			each game are
			currently in stock.
Supplier ID	Number	Foreign Key	Automatically
		Presence Check	produces a number
			which will uniquely
			identify the
			supplier.
Stock	Number	Presence check	Allows user to input
			the number of
			copies of a given
			game that are
			currently in stock.

Order

Field Name	Data Type	Validation/Input Mask	Description
Order ID	Autonumber	No duplicates	Automatically produces a number which will uniquely identify the order.
Order Date	Date/Time	Short date Presence check	Allows the user to input the date of order.
Order Time	Date/Time	Short date Short time format and input mask Presence check	Allows the user to input the time of order.
Order Delivery Date	Date/Time	Short date Presence check	Allows the user to input the delivery date of order.
Order Cost	Currency	Presence check	Automatically produces the cost of the customer's order.
Order VAT Cost	Currency	Presence check	Automatically produces the cost of the VAT for the customer (VAT=20%)
Order Total Cost	Currency	Presence check	Automatically adds the Order Cost and the Order VAT Cost together to produce the Total

Design

			Cost of the customer's order.
Customer ID	Number	Foreign key Presence check	Automatically places the Customer ID taken from the customer record – links this table with the customer table.
Month	Text	Presence check	Allows user to input the month of the order.

Supplier

Field Name	Data Type	Validation/Input Mask	Description
Supplier ID	Autonumber	No duplicates	Automatically produces a number which will uniquely identify the supplier.
Company Name	Text	Maximum length - 70 Presence check	Allows the user to input the company's name
Contact Name	Text	Maximum length – 70 Presence check	Allows the user to input the company's contact name.
Company Address	Text	Maximum length - 70 Presence check	Allows the user to input the company's address.
City	Text	Maximum length – 50 Presence check	Allows the user to input the city which the company/supplier resides in.
Region	Text	Maximum length- 80 Presence Check	Allows the user to input the region which the company/supplier resides in.
Postcode	Text	Maximum length - 10 Presence check	Allows the user to input the company's postcode.

Design

Country	Text	Maximum length - 30 Presence check	Allows the user to input the country which the company/supplier resides in.
Company Phone Number	Text	Maximum length – 11 Presence Check	Allows the user to input the contact phone number of the company/supplier.
Game ID	Text	Maximum Length – 40 Presence Check	Automatically places the Game ID taken from the Game record – links this table with the Game table.

Validation

Data validation is necessary so that the information the user enters actually makes sense, is true, relevant and not excessive. Validation simply is a method of ensuring that data is more truthful by eliminating errors that may be made (for instance adding an extra digit in a phone number).

Technique:

<u>Presence Check</u> - This validation check will be used for all fields to check if data has been entered into the relevant and required fields which the user must fill out. I will be using this technique because it will ensure that data is entered into relevant fields, in an effort to ensure data is sensible and reasonable.

Technique:

<u>Format Check</u> – This validation check will be used in the customer table and the order table for the contact number fields. It will require that the number is entered in the correct format: digits. This will be formatted as '#'. I will be using this technique to ensure that the required field's data is entered in the correct format, in an effort to ensure data is sensible and reasonable. If the user enters data which is not in the correct format, for example, a letter, a validation text box will appear that says "Incorrect format".

Technique:

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Range Check – This validation check will be used in the order table under the game quantity field. It will ensure that an unrealistic number of games are not entered into the field. E.g. a game with a quantity of 100 will not be accepted and a message box will pop up saying 'Invalid quantity'.

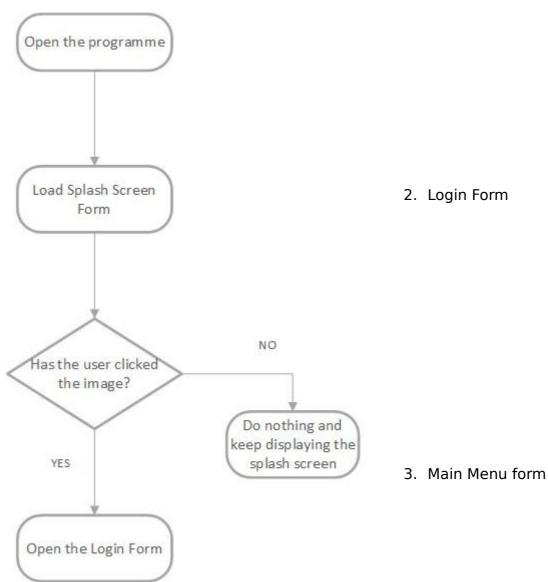
This will ensure that the quantity of games entered is sensible, reasonable and not excessive. Many of the games also do not have 100 copies in stock

Processing Stages

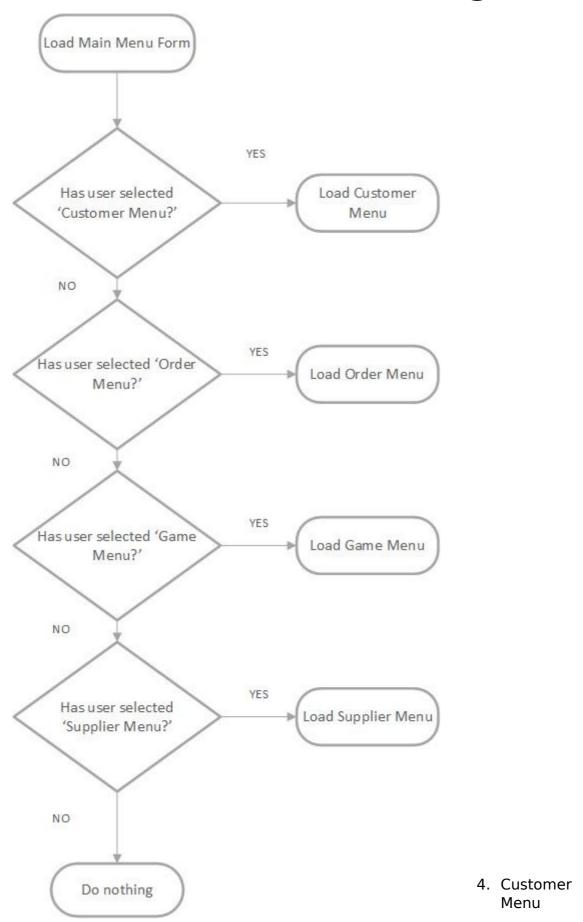
Flowcharts

1. Splash screen:

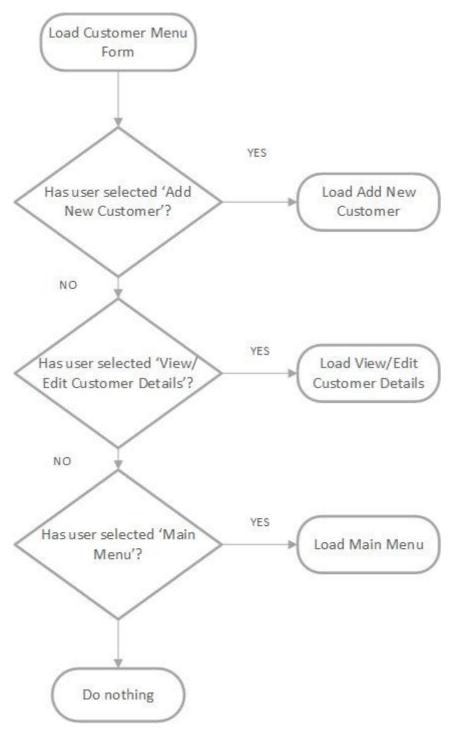
Design



Design

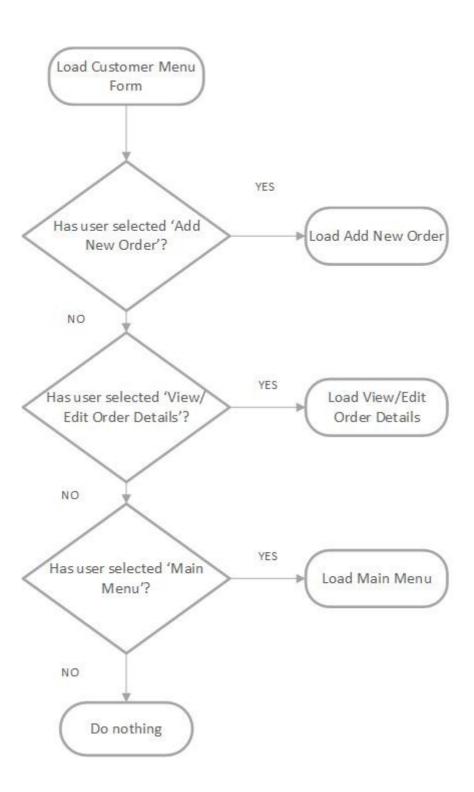


Design



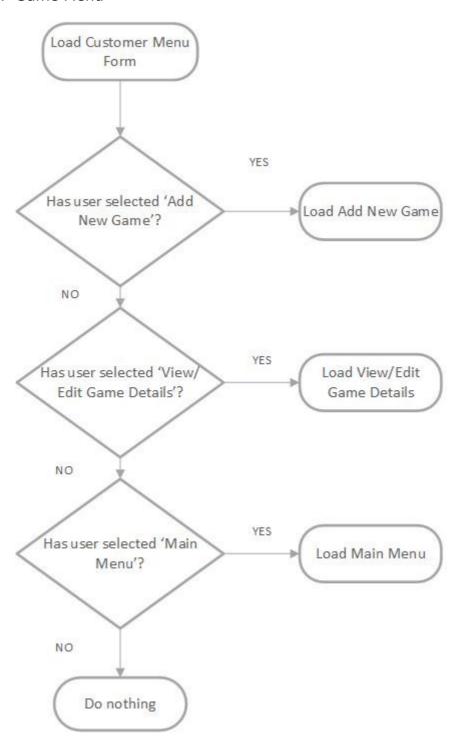
5. Order Menu

Design



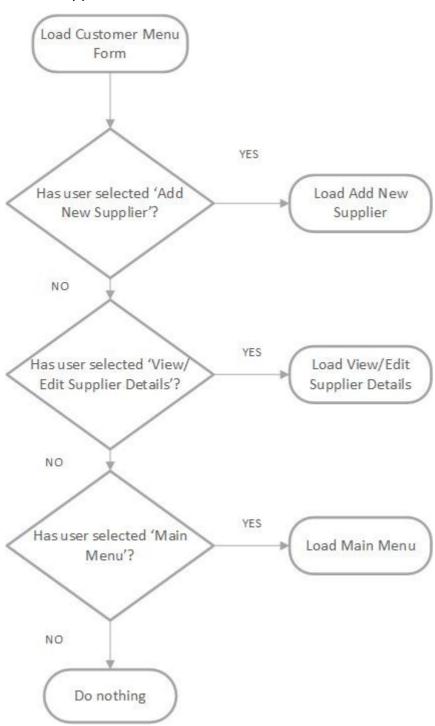
Design

6. Game Menu



Design

7. Supplier Menu



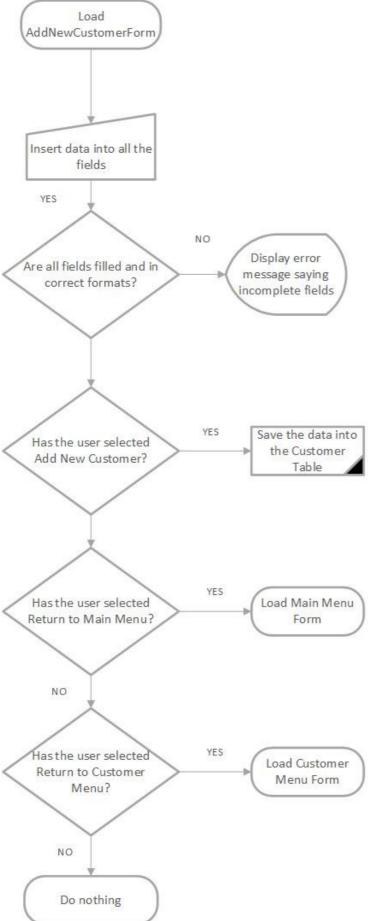
8. Add New Customer

Design Load

9. Add New Game

9. Add New Supplier

10.Add New Order



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Maintenance Documentation METAGAMES

Annotated Listings

1. Splash Screen

Maintenance Documentation

Private Sub Detail Click()

DoCmd.Close

DoCmd.OpenForm "LoginForm"

"When the user clicks the image then the loginform will open and the splashscreen will close"

End Sub

2. Login Form

Private Sub LoginButton Click()

If UsernameText = "MetaGames" And PasswordText = "helloworld42" Then

"If the username and password are correct then close the login form"

DoCmd.Close

DoCmd.OpenForm ("Main Menu") "Open the main menu form once the login form has been closed"

Else

MsgBox "Please try again" ''If password is incorrect then produce an error message saying try again''
End If

End Sub

3. Main Menu

Private Sub CloseDatabaseButton Click()

Application.Quit acQuitPrompt

"When user clicks CloseDatabaseButton then the database application will be closed"

End Sub

Private Sub CustomerMenuButton_Click()
DoCmd.OpenForm ("Customer Menu")
DoCmd.Close acForm, "Main Menu"

"Open customer menu"

End Sub

Maintenance Documentation

Private Sub Detail Click()

End Sub

Private Sub GameMenuButton_Click()
DoCmd.OpenForm ("Game Menu")
DoCmd.Close acForm, "Main Menu"

"Open game menu"

End Sub

Private Sub OrderMenuButton_Click()
DoCmd.OpenForm ("Order Menu")
DoCmd.Close acForm, "Main Menu"

"Open order menu"

End Sub

Private Sub SupplierMenuButton_Click()
DoCmd.OpenForm ("Supplier Menu")
DoCmd.Close acForm, "Main Menu"

"Open supplier menu"

End Sub

4. Customer Menu

Private Sub AddNewCustomerButton_Click() DoCmd.OpenForm ("AddNewCustomerForm") DoCmd.Close acForm, "Main Menu"

"Open the AddNewCustomer form"

End Sub

Private Sub Detail Click()

End Sub

Private Sub MainMenuButton_Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "Customer Menu"

"Open the main menu"

Maintenance Documentation

End Sub

Private Sub View_EditNewCustomerButton_Click()
DoCmd.OpenForm ("View/EditCustomerForm")
DoCmd.Close acForm, "Main Menu"

"Open the view/edit customer form"

End Sub

5. Order Menu

Private Sub AddNewOrderButton_Click()
DoCmd.OpenForm ("AddNewOrderForm")
DoCmd.Close acForm, "Order Menu"

"Open add new order form"

End Sub

Private Sub Detail Click()

End Sub

Private Sub MainMenuButton_Click() DoCmd.OpenForm ("Main Menu") DoCmd.Close acForm, "Order Menu"

"Open main menu form"

End Sub

Private Sub View_EditOrderButton_Click()
DoCmd.OpenForm ("View/EditOrderForm")
DoCmd.Close acForm, "Order Menu"

"Open view/edit order form"

End Sub

6. Supplier Menu

Private Sub AddNewSupplierButton Click()

<u>DoCmd.OpenForm ("AddNewSupplierForm")</u> DoCmd.Close acForm, "Supplier Menu"

"Will add a new supplier record to the supplier table once clicked"

Maintenance Documentation

End Sub

Private Sub View EditSupplierButton Click()

<u>DoCmd.OpenForm ("View/EditSupplierForm")</u> <u>DoCmd.Close acForm, "Supplier Menu"</u>

"Will take user to the view/edit supplier form"

End Sub

Private Sub MainMenuButton Click()

<u>DoCmd.OpenForm ("Main Menu")</u> DoCmd.Close acForm, "Supplier Menu"

"Opens the main menu form"

End Sub

7. Game Menu

Private Sub AddNewGameButton_Click()
DoCmd.OpenForm ("AddNewGameForm")
DoCmd.Close acForm, "Main Menu"

"Open the AddNewGameForm"

End Sub

Private Sub Detail Click()

End Sub

Private Sub MainMenuButton_Click() DoCmd.OpenForm ("Main Menu") DoCmd.Close acForm, "Game Menu"

"Open the main menu"

End Sub

Private Sub View_EditGameButton_Click()
DoCmd.OpenForm ("View/EditGameForm")
DoCmd.Close acForm, "Main Menu"

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"Open the view/edit game form"

End Sub

8. Add New Customer

Private Sub AddNewCustomerButton Click()

Dim db As DAO.Database Dim rs As DAO.Recordset

Set db = CurrentDb()

Set rs = db.OpenRecordset("Customer", dbOpenDynaset) "Open the customer recordset so that it can be updated"

rs.AddNew

rs("Customer Title") = CustomerTitle

rs("Customer First Name") = CustomerFirstName

rs("Customer Surname") = CustomerSurname

rs("Customer Address line 1") = CustomerAddressLine1

rs("Customer Address line 2") = CustomerAddressLine2

rs("Customer City") = CustomerCity

rs("Customer Postcode") = CustomerPostcode

rs("Customer Contact Number") = CustomerContactNumber

rs("Customer Date of Birth") = CustomerDateOfBirth

rs.Update

MsgBox "Customer records have been updated."

CustomerTitle = ""

CustomerFirstName = ""

CustomerSurname = ""

CustomerAddressLine1 = ""

CustomerAddressLine2 = ""

CustomerCity = ""

CustomerPostcode = ""

CustomerContactNumber = ""

CustomerDateOfBirth = ""

"Once the changes have been made and the user has clicked the AddNewCustomerButton then the table will be updated with a new recordset"

CustomerTitle.SetFocus rs.Close
Set rs = Nothing
End Sub

[&]quot;Each text box on the form corresponds to a field in the table"

```
Private Sub Detail Click()
  End Sub
  Private Sub ReturnToCustomerMenuButton Click()
  DoCmd.OpenForm ("Customer Menu") "Open customer menu"
  DoCmd.Close acForm, "ReturnToCustomerMenu"
  End Sub
  Private Sub ReturnToMainMenuButton Click()
  DoCmd.OpenForm ("Main Menu") "Open main menu"
  DoCmd.Close acForm, "ReturnToMainMenu"
  End Sub
9. Add New Order
  Private Sub Form Current()
     If IsNull(OrderIDText) Then
       AllowEdits = True
     Flse
       AllowEdits = False
     End If
     "Only allow the user to change the OrderID if it is equal to zero"
  End Sub
  Private Sub AddNewOrderButton Click()
  Dim db As DAO.Database
  Dim rs As DAO.Recordset
  Set db = CurrentDb()
  Set rs = db.OpenRecordset("Order", dbOpenDynaset)
  "Open the recordset of the order table so that new records can be
  added"
  rs.AddNew
  rs("Order Date") = OrderDateText
  rs("Order Time") = OrderTimeText
  rs("Order Delivery Date") = OrderDeliveryDateText
  rs("Order Cost") = OrderCostText
  rs("Order VAT Cost") = OrderVATCostText
  rs("Order Total Cost") = TotalCostText
```

```
rs("Customer ID") = CustomerIDText
rs("Month") = MonthText
"Relating each form field to the order table fields"
rs.Update
MsgBox "Order Details have been added to the system. Thank you."
OrderDateText = ""
OrderTimeText = ""
OrderDeliveryDateText = ""
OrderCostText = ""
OrderVATCostText = ""
TotalCostText = ""
CustomerIDText = ""
MonthText = ""
"Once data has been entered and the user has clicked add new
order then a new record will be added to the order table"
OrderDateText.SetFocus
rs.Close
Set rs = Nothing
End Sub
Private Sub OrderCostText Click()
End Sub
Private Sub OrderVATCostText Click()
End Sub
Private Sub ReturnToMainMenuButton Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "ReturnToMainMenu"
"Open main menu"
End Sub
Private Sub ReturnToOrderMenuButton Click()
DoCmd.OpenForm ("Order Menu")
DoCmd.Close acForm, "ReturnToOrderMenuButton"
"Open order menu"
End Sub
Private Sub TotalCostValue Click()
```

End Sub

10. Add New Supplier

```
Private Sub AddNewSupplierButton Click()
```

```
Dim db As DAO.Database
Dim rs As DAO.Recordset
```

```
Set db = CurrentDb()
Set rs = db.OpenRecordset("Supplier", dbOpenDynaset)
```

```
rs.AddNew
rs("Company Name") = CompanyNameText
rs("Contact Name") = ContactNameText
rs("Company Address") = CompanyAddressText
rs("City") = CityText
rs("Region") = RegionText
rs("Postcode") = PostcodeText
```

rs("Country") = CountryText rs("Company Phone Number") = CompanyPhoneNumberText

rs.Update

MsgBox "Supplier information has now been added to the database"

CompanyNameText = ""
ContactNameText = ""

CompanyAddressText = ""

CityText = ""

RegionText = ""

PostcodeText = ""

CountryText = ""

CompanyPhoneNumberText = ""

"Once user has entered data into the fields and clicked the add new supplier button then a new record will be added to the supplier table

```
CompanyNameText.SetFocus rs.Close
Set rs = Nothing
```

End Sub

Private Sub Detail Click()

[&]quot;Open the supplier table recordset so that records can be added"

[&]quot;Relating each form field to the fields in the order table"

```
End Sub
```

Private Sub ReturnToSupplierMenuButton_Click()
DoCmd.OpenForm ("Supplier Menu")
DoCmd.Close acForm, "ReturnToSupplierMenuButton"

"Open the supplier menu"

End Sub

Private Sub ReturnToMainMenuButton_Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "ReturnToMainMenu"

"Open the main menu"

End Sub

11. Add New Game

Private Sub AddNewGameButton_Click()

Dim db As DAO.Database Dim rs As DAO.Recordset

Set db = CurrentDb()

Set rs = db.OpenRecordset("Game", dbOpenDynaset) ''Open the game table so thata new record can be added''

rs.AddNew

rs("Game Title") = GameTitleText
rs("Game Genre") = GameGenreText
rs("Game Cost") = GameCostText
rs("Stock") = StockText

"relating each text box field with the actual table field"

rs.Update

MsgBox "A new game has been added to the database"

GameTitleText = ""

GameGenreText = ""

GameCostText = ""

StockText = ""

"Once new data is entered and the user has selected the add new game button then the tbale will update with the new record"

GameTitleText.SetFocus rs.Close Set rs = Nothing

End Sub

Private Sub Detail Click()

End Sub

Private Sub ReturnToGameMenuButton_Click()
DoCmd.OpenForm ("Game Menu")
DoCmd.Close acForm, "ReturnToGameMenuButton"

"Open the game menu"

End Sub

Private Sub ReturnToMainMenuButton_Click() DoCmd.OpenForm ("Main Menu") DoCmd.Close acForm, "ReturnToMainMenu"

"Open the main menu" End Sub

12. View/Edit Customer

Private Sub ReportButton_Click()
DoCmd.OpenReport ("Monthly Income Report")
DoCmd.Close acForm, "View/EditCustomerForm"

"Open monthly income report"

End Sub

Private Sub ReturnToMainMenuButton_Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "View/EditCustomerForm"

"Open main menu"

End Sub

Private Sub ReturnToOrderMenuButton_Click()
DoCmd.OpenForm ("Customer Menu")
DoCmd.Close acForm, "View/EditCustomerForm"

[&]quot;Open customer menu"

End Sub

Private Sub SaveChangesButton Click()

Dim db As DAO.Database Dim rs As DAO.Recordset Dim intCustID As Long Set db = CurrentDb()Set rs = db.OpenRecordset("Customer", dbOpenDynaset)

intCustID = CustomerID rs.MoveFirst 'Finds the record using the ID and edits the record rs.FindFirst ("CustomerID = " & intCustID)

rs.Edit rs("Customer Title") = CustomerTitle

rs("Customer First Name") = CustomerFirstName

rs("Customer Surname") = CustomerSurname

rs("Customer Address Line 1") = CustomerAddressLine1

rs("Customer Address Line 2") = CustomerAddressLine2

rs("Customer City") = CustomerCity

rs("Customer Postcode") = CustomerPostcode

rs("Customer Contact Number") = CustomerContactNumber

rs("Customer Date of Birth") = CustomerDateOfBirth

rs.Update

"When changes to the record have been made the original record in the customer table will be updated when the user clicks the save button"

MsgBox ("Customer details have been edited") "Display message box"

End Sub

13. View/Edit Order

Private Sub DeleteButton Click()

Dim db As DAO.Database Dim rs As DAO.Recordset 'Sets variables Set db = CurrentDb()Set rs = db.OpenRecordset("Order", dbOpenDynaset)

'Declares variables Dim intOrderID As Integer

```
intOrderID = OrderID
rs.MoveFirst
'Finds the recordset using the order id
rs.FindFirst ("OrderID =" & intOrderID)
'Deletes the record with the same ID
rs.Delete
rs.Close
MsgBox "Order record has been deleted from the database."
End Sub
Private Sub Detail Click()
End Sub
Private Sub ReturnToMainMenuButton Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "View/EditOrderForm"
"Open main menu"
End Sub
Private Sub ReturnToOrderMenu Click()
DoCmd.OpenForm ("Order Menu")
DoCmd.Close acForm, "View/EditOrderForm"
"Open order menu"
End Sub
Private Sub SaveChangesButton Click()
Dim db As DAO. Database
Dim rs As DAO.Recordset
Dim intCustID As Long
Set db = CurrentDb()
Set rs = db.OpenRecordset("Game", dbOpenDynaset)
intCustID = OrderID
rs.MoveFirst
'Finds the record using the ID and edits the record
rs.FindFirst ("OrderID = " & intCustID)
rs.Edit
rs("Order Date") = OrderDate
```

rs("Order Time") = OrderTime

rs("Order Delivery Date") = GameCost rs("Order Cost") = OrderCost rs("Order VAT Cost") = OrderVATCost rs("Order Total Cost") = OrderTotalCost rs.Update

'Upon clicking the save button all changes made to the record will be saved and the record will be updated in the order table'

MsgBox ("Order details have been edited.")

End Sub

14. View/Edit Game

Private Sub DeleteButton_Click()

Dim db As DAO.Database Dim rs As DAO.Recordset 'Sets variables Set db = CurrentDb() Set rs = db.OpenRecordset("Game", dbOpenDynaset)

'Declares variables Dim intGameID As Integer intGameID = GameID rs.MoveFirst

'Finds the recordset using the game id rs.FindFirst ("GameID =" & intGameID) 'Deletes the record with the same ID rs.Delete rs.Close MsgBox "Game record has been deleted from the database."

End Sub

Private Sub Detail_Click()

End Sub

Private Sub ReturnToGameMenuButton_Click()
DoCmd.OpenForm ("Game Menu")
DoCmd.Close acForm, "View/EditGameForm"

[&]quot;Open game menu"

```
End Sub
```

Private Sub ReturnToMainMenuButton_Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "View/EditGameForm"

"Open main menu"

End Sub

Private Sub SaveChangesButton_Click()

Dim db As DAO.Database
Dim rs As DAO.Recordset
Dim intCustID As Long
Set db = CurrentDb()
Set rs = db.OpenRecordset("Game", dbOpenDynaset) "Open the
game table recordset so that new records can be added"

intCustID = GameID
rs.MoveFirst
'Finds the record using the ID and edits the record
rs.FindFirst ("GameID = " & intCustID)

rs.Edit rs("Game Title") = GameTitle rs("Game Genre") = GameGenre rs("Game Cost") = GameCost rs("Game Quantity") = GameQuantity rs.Update

"When the save button is clicked the record will be updated"

MsgBox ("Game details have been edited.")

End Sub

15. View/Edit Supplier

Private Sub DeleteButton_Click()

Dim db As DAO.Database
Dim rs As DAO.Recordset
'Sets variables
Set db = CurrentDb()
Set rs = db.OpenRecordset("Order", dbOpenDynaset)

'Declares variables

Dim intSupplierID As Integer intSupplierID = SupplierID rs.MoveFirst

'Finds the recordset using the game id
rs.FindFirst ("SupplierID =" & intSupplierID)
'Deletes the record with the same ID
rs.Delete
rs.Close
MsgBox "Supplier record has been deleted from the database."

End Sub

Private Sub Detail Click()

End Sub

Private Sub ReturnToMainMenuButton_Click()
DoCmd.OpenForm ("Main Menu")
DoCmd.Close acForm, "View/EditSupplierForm"

"Open main menu"

End Sub

Private Sub ReturnToSupplierMenuButton_Click() DoCmd.OpenForm ("Supplier Menu") DoCmd.Close acForm, "View/EditSupplierMenus"

"Open supplier menu"

End Sub

Private Sub SaveChangesButton Click()

Dim db As DAO.Database Dim rs As DAO.Recordset Dim intCustID As Long Set db = CurrentDb() Set rs = db.OpenRecordset("Supplier", dbOpenDynaset)

intCustID = SupplierID
rs.MoveFirst
'Finds the record using the ID and edits the record
rs.FindFirst ("SupplierID = " & intCustID)

rs.Edit rs("Company Name") = CompanyName

```
rs("Contact Name") = ContactName
rs("Company Address") = CompanyAddress
rs("City") = City
rs("Regions") = Regions
rs("Postcode") = Postcode
rs("Country") = Country
rs("Company Phone Number") = CompanyPhoneNumber
rs.Update
```

"All changes made to the record will be saved upon slicking the save button and the record in the supplier table will be updated"

MsgBox ("Supplier details have been edited.")

End Sub

16. <u>Monthly Income Report</u>

Private Sub PrintButton Click()

DoCmd.RunCommand acCmdPrint "When the user clicks the print button run the print process"

PrintButton_Click_Exit: ''If user cancels the print then the print window will be closed''
Exit Sub

End Sub

Private Sub ReportHeader_Format(Cancel As Integer, FormatCount As Integer)

End Sub

Procedure / Subroutine Details

<u>Form / Procedure</u>	<u>Purpose / Action</u>
Login Form	To log into the database
LoginButton_Click()	Checks that the password and
	username are correct, if it is then
	the main menu will open, if not
	then a message box will appear
	that says "Please Try Again"
Splash Screen form	Displays the logo upon opening
	the database
Detail_Click()	Once the user clicks on the form
	then they will be taken to the Login
	Form and the splash screen form
	will be closed.
Main Menu form	Helps user navigate to all
	forms
GameMenuButton_Click()	Opens the game menu and closes
	the main menu
OrderMenuButton_Click()	Opens the order menu and closes
	the main menu
SupplierMenuButton_Click()	Opens the supplier menu and
	closes the main menu
CustomerMenuButton_Click()	Opens the customer menu and
	closes the main menu
CloseDatabaseButton_Click()	Closes/quits the entire database
Customer Menu	Helps user navigate all
	customer based forms
AddNewCustomerButton_Click()	Opens the 'AddNewCustomer' data
	entry form and closes the
	customer menu form
MainMenuButton_Click()	Opens the main menu form and
	closes the customer menu form
View_EditNewCustomerButton_Clic	Opens the 'View/EditCustomer'
k()	data entry form and closes the
	customer menu form
Order Menu	Helps user navigate all order

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based forms

Testing

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Testing

When developing a system it is essential that it is tested thoroughly and throughout. A programme that doesn't work isn't much use to anybody, so I will be testing all areas of the system and fixing them upon discovery, before continuing through my search for bugs. If errors are not dealt with then it could influence the function and outcome of various other processes within the database.

I will be carrying out a detailed test on my completed system myself, to ensure all processes are working correctly and it is functioning the way I want it to. I will then ask a student who knows nothing of the system to test it. This type of testing is useful because without a knowledge of the system it may be easier to find errors that you were unaware of.

My testing will be split into:

- <u>Navigational interface testing</u> this will include ensuring that all command buttons work and I can easily navigate from one form to the other via the command buttons.
- <u>Data handling</u> as there is a lot of data stored and manipulated in my programme, it is important that this is tested and works as it should. For this I'll be testing things like the adding, editing and deleting record functions.
- <u>Validation tests</u> This will involve testing the validation rules I have implemented. I will be testing two validation techniques, a range check and a format check. The way in which this will be structured is by testing for: normal data, invalid data, extreme data (high) and extreme data (low).

Test No.	Test Type	Test Data	Expected Result	Actual Result
1.	Add New Customer	Mrs, Sarah, Marshal, 45 St. Andrews Street, Cardiff, Cardiff, CF42 9PD, 0753264858 5, 09/10/1982.	Saved into the Customer Table.	See print screen 1-2.
2.	Add New Order	05/05/2016, 11:30, 10/05/2016, 20, May. Sub-form: 3, 2.	Saved in the Order Table.	See print screen 3-4.

3.	Add New Game	Metal Gear Solid: The Phantom Pain, Stealth, £25.00, 45, 7.	Saved in the Game Table.	See print screen 5-6.
4.	Add New Supplier	Konami, Henry Lincoln, 12 Queen Street, Bristol, Bristol, BR20 8HD, UK, 0783746256 1.	Saved in the Supplier Table.	See print screen 7-8.
5.	Single Query 1 / View RPGs	N/A	I expect to view records of all the games that have the genre 'RPG'.	Correct data is displayed. See print screen 9.
6.	Single Query 2 (parameter) / View Delivery date order(s)	Delivery date = 07/05/2016	I expect to view all order details for two order records on the 07/05/2016	Correct data is showing. All order fields and two separate order records. See print screen 10-11.
7	Multiple Query / View First Person Shooters	N/A	I expect to view all games that have the 'First Person Shooter' genre and the date they were ordered, as well the customer ID.	Correct data is being displayed, showing all records of 'First Person Shooter' orders along with the date of order and customer ID.

				See print screen 12.
8.	Multiple Query 2 / View Customer Details and Order	N/A	I expect to view all orders, along with customer details, such as ID, surname and contact number, as well as the game ID, order ID, game quantity and order total cost.	Correct data is shown, including all fields as expected. See print screen 13.
9.	Parameter Query / View Customer	Customer ID = 23	I expect to view all of the customer data for one particular customer ID.	Correct data is shown, including all customer fields for the right customer ID. See print screen 14-15.
10.	Action Query / Update Window Cost	N/A	I expect to see the cost of the 'RPG' genre to be reduced by 20%.	Data was correctly updated. 20% decrease in the cost of RPGs. See print screen 16-18.
11.	View/Edit Customer	66 Bay Road, CF27 5BR	I expect that the customer with ID 10 will have his address line 1 and	Data was correctly edited, the customer's address line 1 and postcode

12.	View/Edit	Delivery	postcode changed.	changed. See print screen 19- 21. Data is
	Order	date: 26/04/2016	the delivery date of an order will change from 07/05/2016 to 09/05/2016.	correctly updated, now showing the delivery date for this order as 09/05/2016. See print screen 22-24.
13.	View/Edit Game	Stock: 15	I expect that the stock of the game will be changed from 20 to 15	Data has been correctly edited and the stock of the game is now 15 instead of 20. See print screen 25-27.
14.	View/Edit Supplier	Company Address: 52 Willow Street	I expect to see the company address of a supplier to change from 73 broad street to 52 Willow Street.	Data has been correctly edited and the company address of the supplier has now changed to 52 Willow Street. See print screen 28-30.
15.	Test calculated field in sub- form	Game ID: 3 Quantity: 2	I expect that the total cost of the order should be £23.04.	Calculation DID NOT produce the correct result.

			((£9.60 x 2) + 20%)	See print screen 31.
16.	Data Validation 1 - Normal Data	Quantity: 4	Accepted	See print screen 32- 33.
17.	Data Validation 1 -Invalid Data	Quantity: 101	"Invalid Quantity"	See print screen 34.
18.	Data Validation 1 - Extreme Data 1	Quantity: 99	Accepted	See print screen 35.
19.	Data Validation 1 - Extreme Data 2	Window Quantity: 0	Accepted	See print screen 36.
20.	Data Validation 2 – Normal Data	Postcode: CF82 6DP	Accepted	See print screen 37.
21.	Data Validation 2 - Invalid Data	Postcode: CF23-8DH	"Incorrect Format"	See print screen 38.
22.	Data Validation 2 - Extreme Data 1	Postcode: AA99 9AA	Accepted	See print screen 39.
23.	Data Validation 2 - Extreme Data 2	Postcode: ZZ00 0ZZ	Accepted	See print screen 40.
24.	Test Navigation of User Interface (Command Buttons)	N/A	All commands to navigate the system are working properly.	See lecturer's written confirmation
25.	Splash Screen.	N/A	I expect the Splash screen to pop up in a separate window when I	See print screen 41-42.

			select the form, then when I click the window I expect it to close and take me to the login form.	
24.	Close Database	N/A	I expect to see the whole database close when I click the 'Close Database' button.	See print screen 43- 44.
25.	Test Security 1 (correct password and username)	Username: MetaGames Password: Helloworld42	Database will open.	See print screen 45- 46.
26.	Test Security 2 (incorrect password and username)	Any random password that is incorrect.	Error message reading "Please try again"	See print screen 47- 48.

Evaluation

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Evaluation



Questionnaire

<u>Suitability:</u>	Please enter Yes/No

1. Are you able to create and open a table?

Evaluation

TOTAL
8. Are you able to search through the data by certain fields?
7. Is the data in the reports well-structured and organised?
6. Are the reports professional in design and look?
5. How professional does it look?
4. Are you able to produce reports?
3. Are you able to manipulate the data (Edit, delete, add)?
2. Are you able to access and view the information in all 3 tables?

Evaluation

Questionnaire

<u>Usability:</u>	Please enter a numbe
1. How easy and intuitive does it feel to use the use interface?	
2. How easy does it feel to navigate the user interfa	ice?
3. How fitting is the colour scheme?	
4. How well designed in terms of layout is the progr	am?
5. How professional does it look?	
6. Does the program look well designed?	
7. How functional / useful do you think the program	is?
8. Does the system allow you to easily organise dat	a?
TOTAL	