



7 Courses

Introduction to Information Technology and AWS Cloud

AWS Cloud Technical Essentials

Skills and Best Practices for Cloud Support Associates

Cloud Support Essentials: A Technical Approach

Automation in the AWS Cloud

Python for Serverless Applications and Automation on AWS

Capstone: Preparing to work as a Cloud Support Associate



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Raajarapu Suswin

has successfully completed the online, non-credit Professional Certificate

AWS Cloud Support Associate

In this certificate, you'll learn about the role of a Cloud Support Associate, a front line expert who adds value by resolving customer issues and optimizing processes. A Cloud Support Associate supports individuals or businesses to migrate their infrastructure and applications to the cloud and offers troubleshooting techniques to resolve their issues. They may also partner with development teams on complex issues, participate in new hiring, write tools/scripts to help the team, or work with leadership on process improvement and strategic initiatives. The AWS Cloud Support Associate Professional Certificate is a thorough seven-course program that will take an aspiring professional to become a successful AWS Cloud Support Associate.



Morgan Willis, Principal Cloud Technologist, Raf Lopez, Principal Cloud Technologist, Alex Galvin, Senior Cloud Technologist, Oksana Hoeckele, Cloud Technologist

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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