

# The Anatomy of a Personal Health Agent

- Published in Google Research (2025) and give credits to all Authors.
- LLMs are redefining healthcare interfaces.
- A multi-agent system integrating data science, domain expertise, and coaching.
- Goal: Enable dynamic, personalized, and context-aware health interactions.

# Why Do We Need Personal Health Agents?



## Wearables

- Heart rate
- Sleep
- Steps

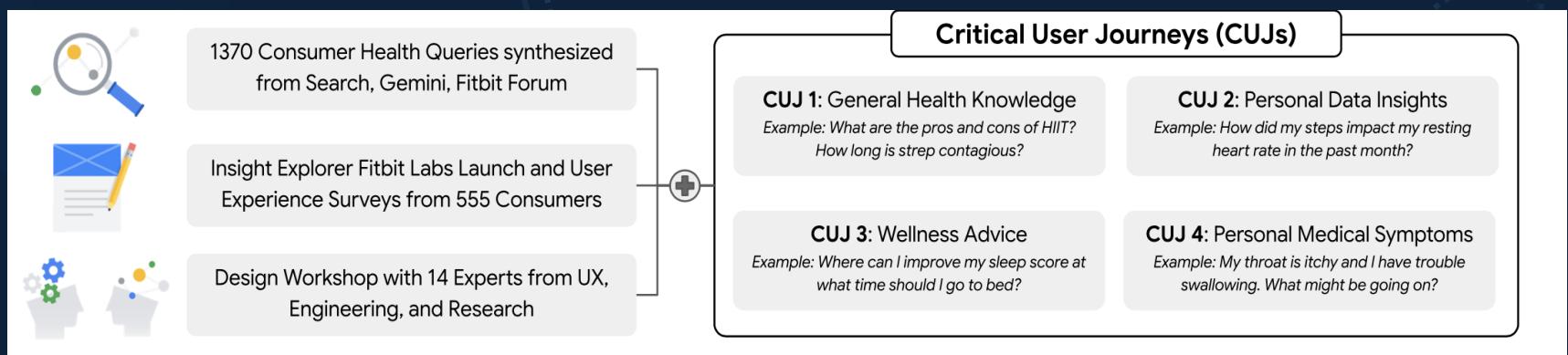
## Gaps:

limited numerical reasoning,  
no behavioural

Personalized,  
context-aware  
health  
recommendations

# User Research and Critical User Journeys (CUJs)

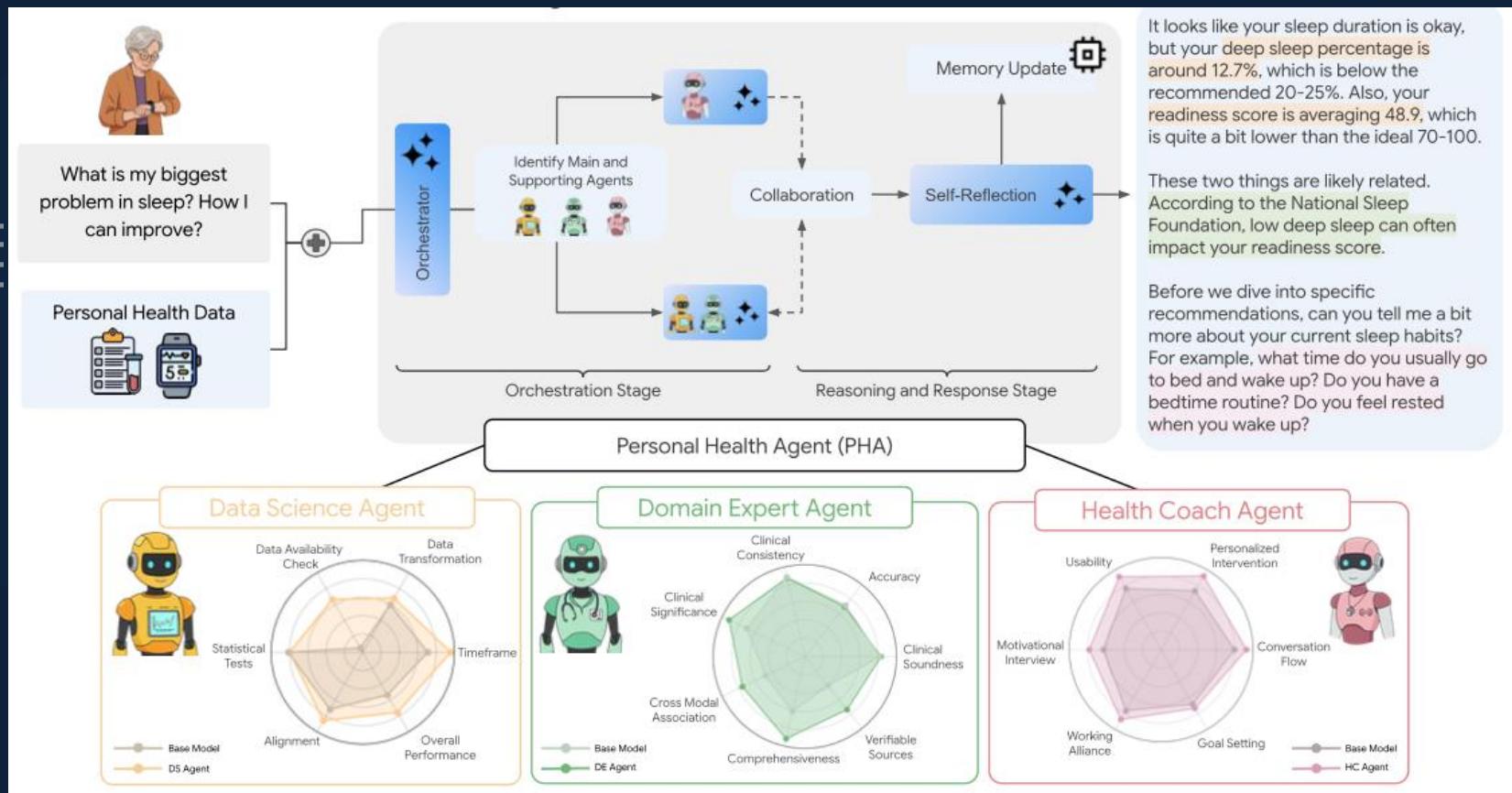
- What people actually struggle with in managing their health and how to identify ?
- What is CUJs ?  
They show *what users expect from an intelligent health agent* from asking questions to getting personal insights, actionable advice, and reassurance about symptoms.



# System Architecture of the Personal Health Agent (PHA)

Three Specialized Agents under Orchestrator:

- Data Science Agent
- Domain Expert Agent
- Health Coach Agent
- All agents powered by Gemini 2.0 models



# How the PHA Thinks: From Orchestration to Personalized Response

## **Agent Orchestration:**

- The orchestrator identifies the most relevant agents.
- It manages communication and merges outputs.

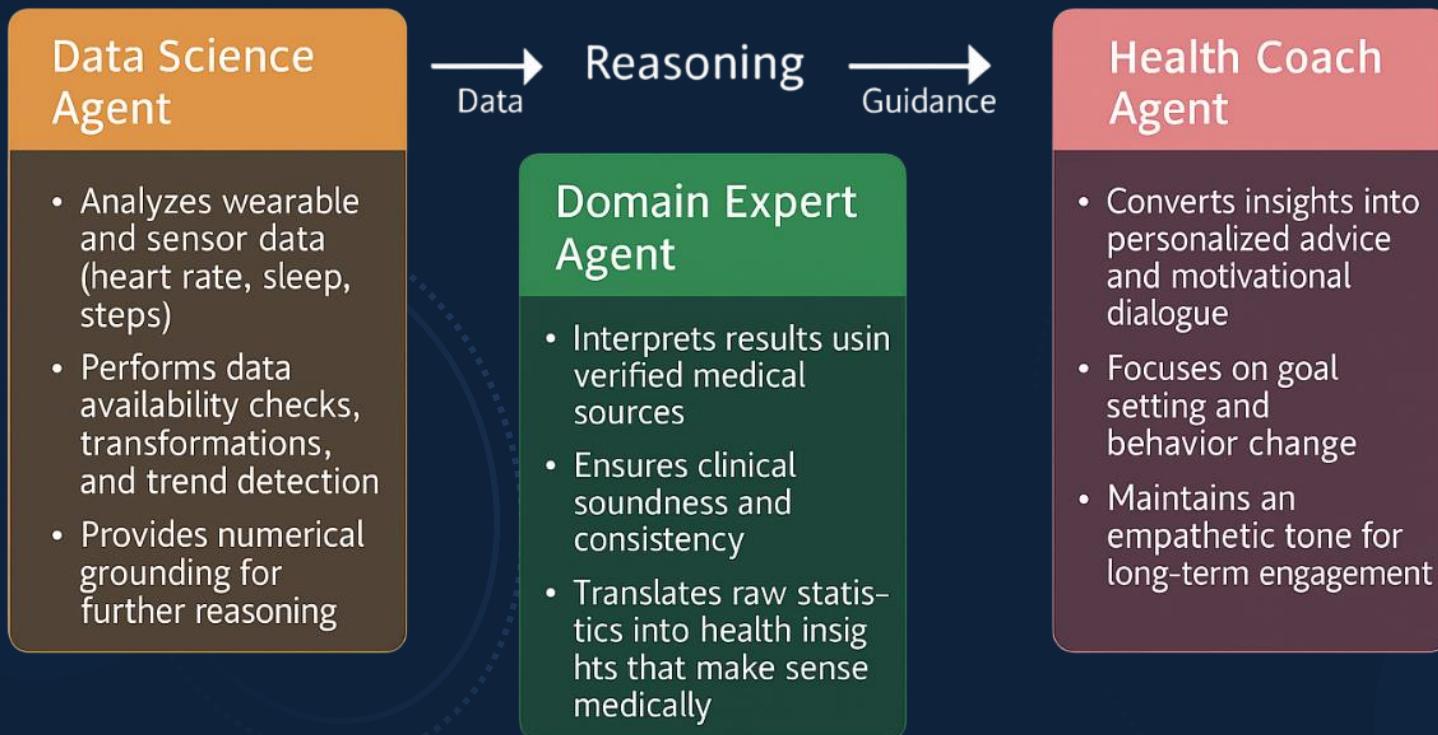
## **Collaboration & Self-Reflection:**

- Agents reason together and critique each other's answers.
- The system revises its thinking before responding.
- Memory updates help it learn over time.

## **Response Generation:**

- Combines results into a personalized explanation.
- Communicates empathetically with actionable advice.

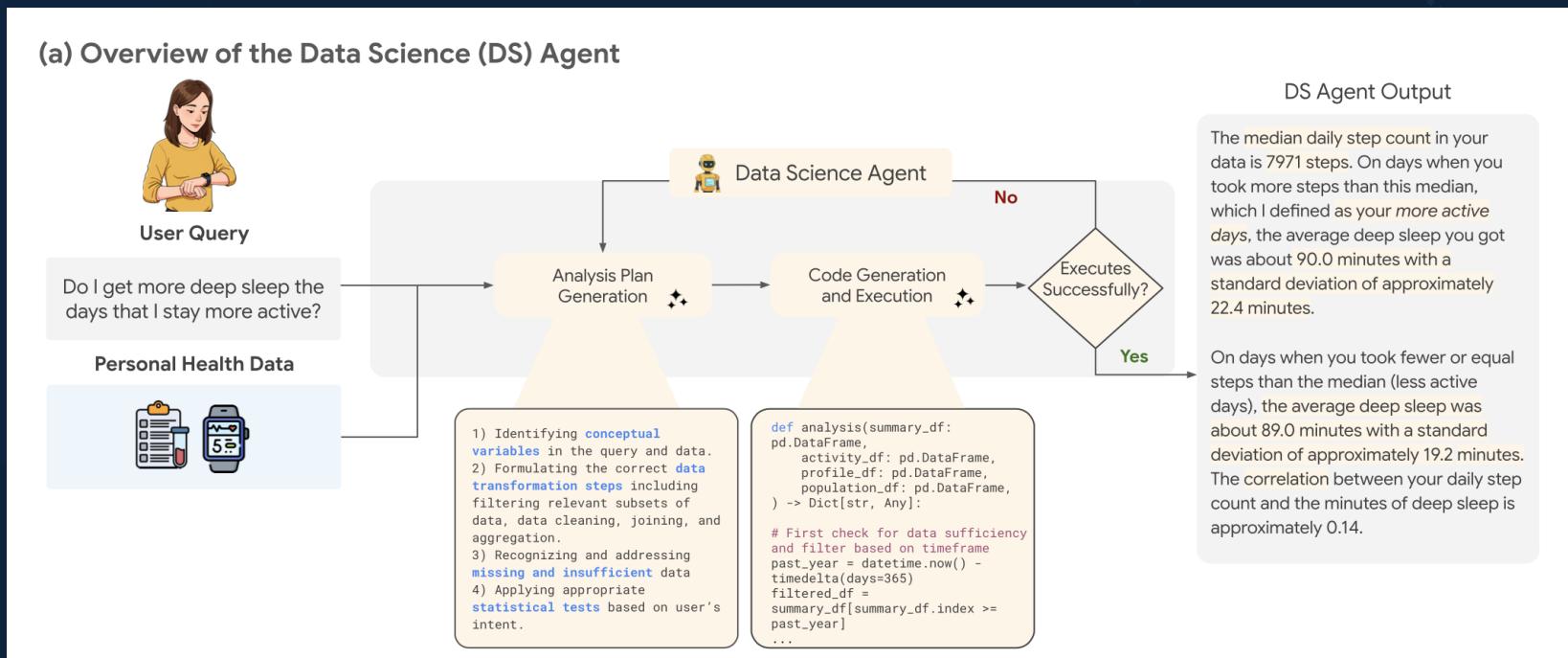
# Inside the PHA: Roles of the Three Core Agents



*Together, these agents transform raw data into interpretable insights and personalized actions — bridging the gap between analytics and care.*

# Analytical Workflow of the Data Science Agent:

- Parses natural-language health queries into structured analysis plans.
- Identifies key variables (e.g., “deep sleep” and “activity level”).
- Automatically generates and executes statistical code using data subsets.
- Produces interpretable numeric summaries.



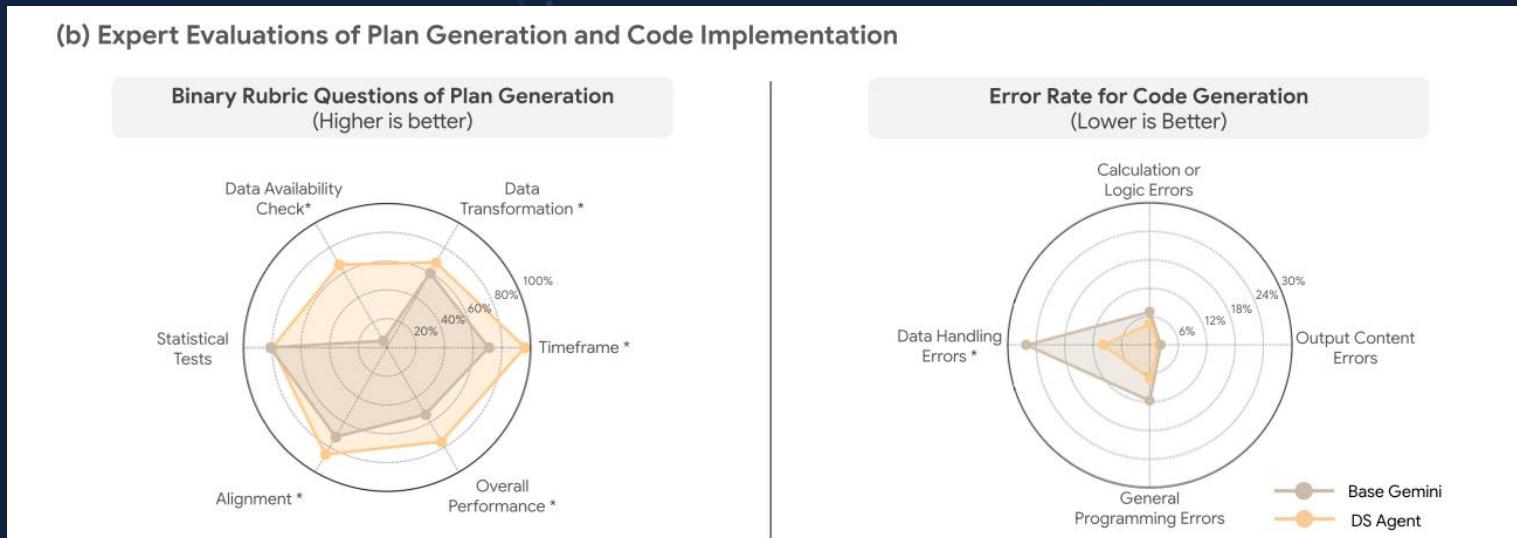
# Data Science Agent - Evaluation

## Evaluation Methodology:

- Experts rated the agent's *plan generation* and *code execution* against the base Gemini model.
- Metrics covered **timeframe, data transformation, data availability checks, alignment, statistical tests and error rate in code generation**

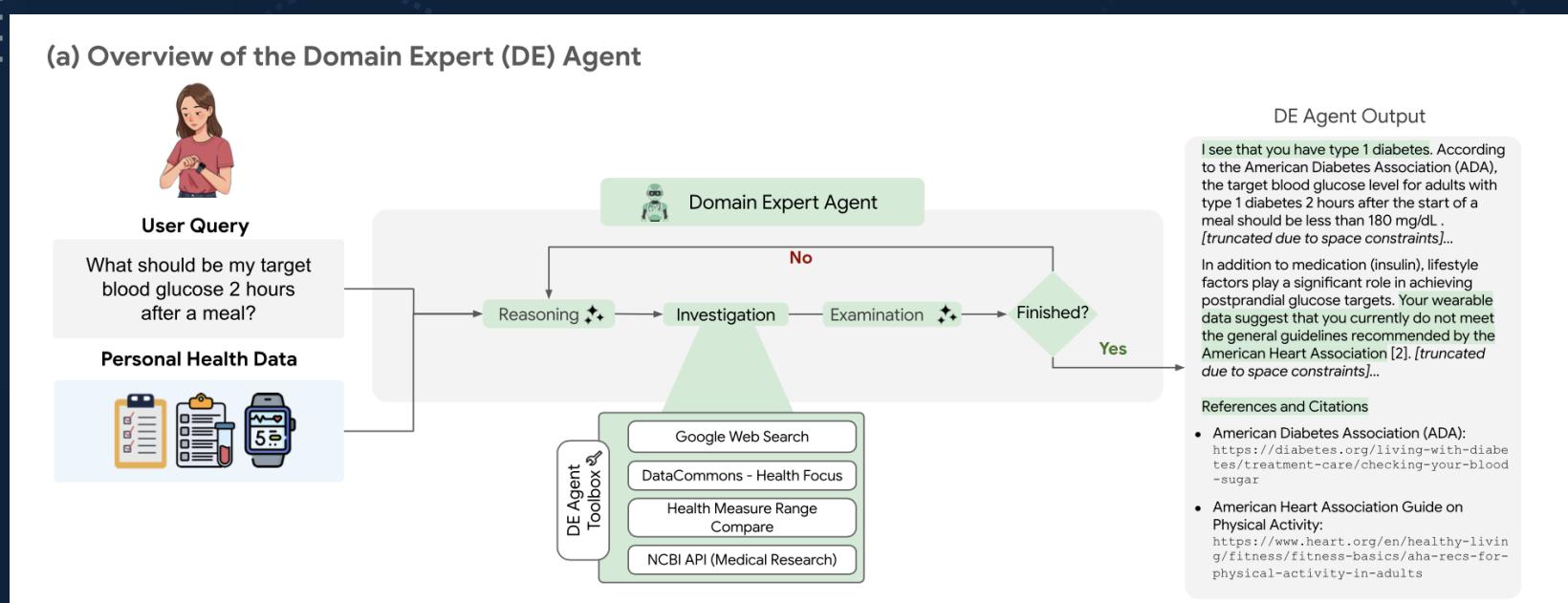
## Key Findings

- The DSA consistently outperformed the base Gemini model across all six planning metrics.
- Achieved the most improvement in Timeframe and alignment.
- Reduced **data-handling and programming errors** by nearly **70 %**.
- Demonstrates strong capability in automating end-to-end statistical workflows.



# Workflow of the Domain Expert Agent:

- Interprets outputs from the Data Science Agent in a clinical context.
- Uses trusted sources such as DataCommons, NCBI API, and medical web search to validate facts.
- Produces medically accurate summaries with **citations and evidence grounding**.
- Ensures responses are consistent with clinical guidelines.



# Domain Expert Agent – Evaluation

Conducted **end-user and clinician-based evaluations** of single-turn question responses.

## End-User Evaluation Metrics

- Relevance to query
- Groundedness in data
- Trustworthiness
- Personalization & contextualization
- Defining medical terms
- Credibility of citations

## Clinical-Based Evaluation Metrics

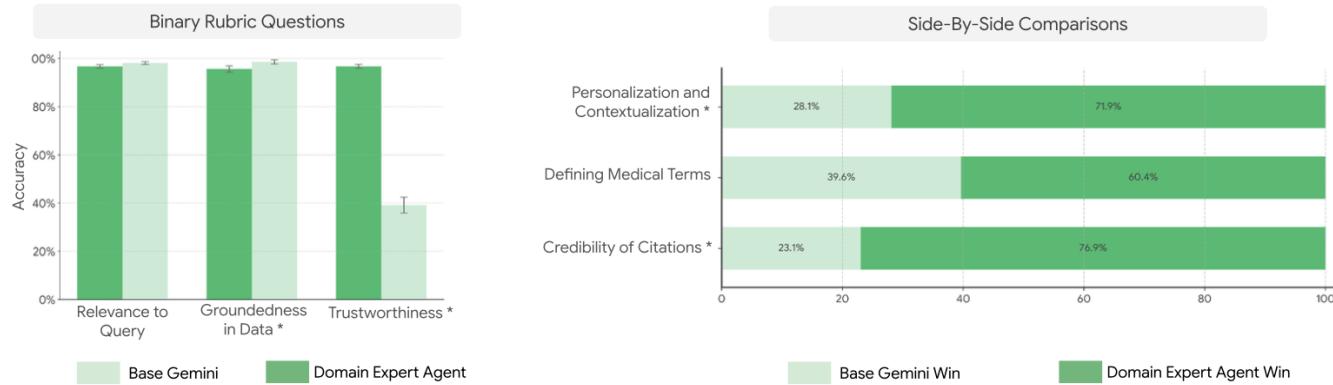
- Clinical Consistency
- Clinical Significance
- Accuracy
- Clinical Soundness
- Comprehensiveness
- Verifiable Sources
- Cross-Modal Association

## Key Findings:

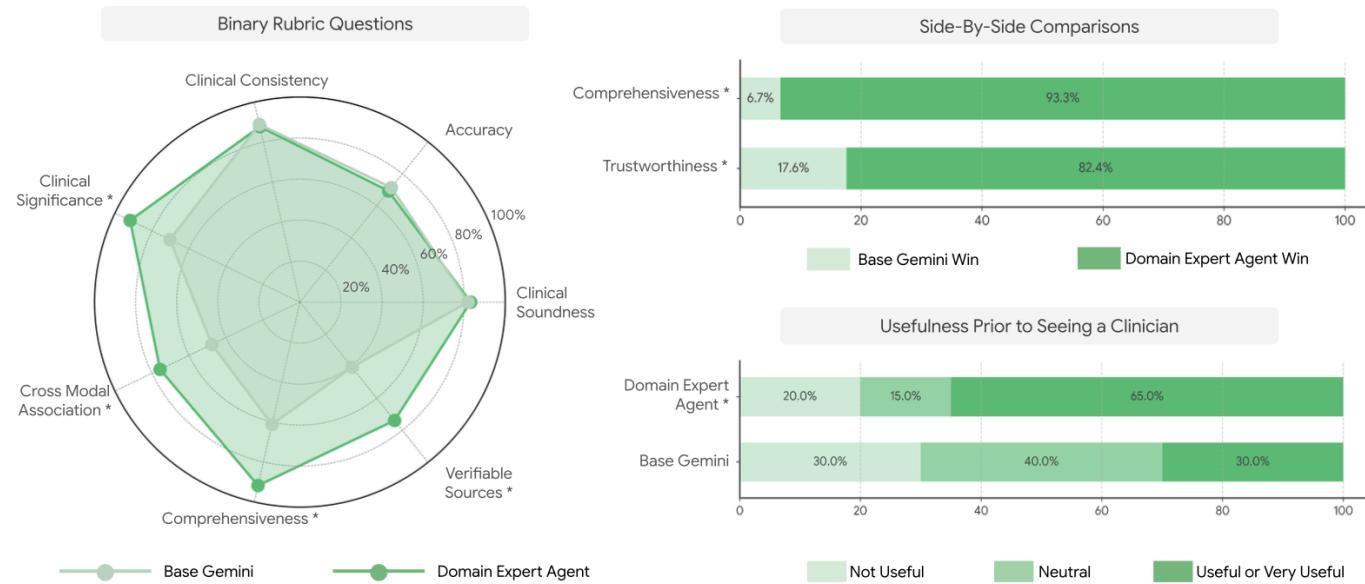
- DEA scored **90–95% accuracy** on relevance, grounding, and trustworthiness.
- Achieved **>70% preference rate** in side-by-side comparisons with Gemini.
- Significantly better at explaining medical terms and providing credible citations.
- Indicates superior clinical reasoning and source verification ability.

# Domain Expert Agent – Evaluation overview

(b) End-User Evaluation of Model Responses for Single-Turn Q&A

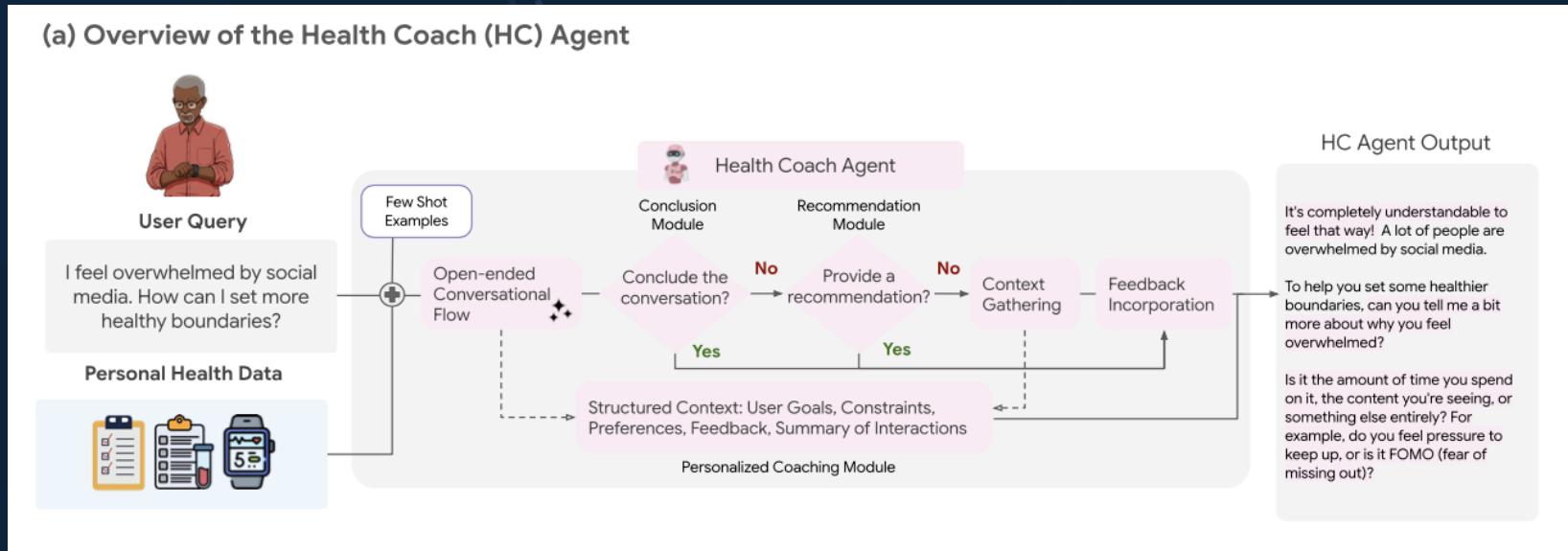


(c) Clinician Evaluation of Multimodal Health Summaries



# Workflow of the Health Coach Agent:

- Transforms medical insights (from the Domain Expert Agent) into personalized, conversational guidance.
- Adapts its tone and phrasing to user context — encouraging motivation, goal-setting, and behavioural change.
- Integrates prior user data and memory for longitudinal tracking (sleep, stress, activity, etc.).
- Uses a reasoning loop:  
**Interpret → Plan → Coach → Reflect → Adapt.**



# Health Coach Agent – Evaluation overview

## Evaluation Setup:

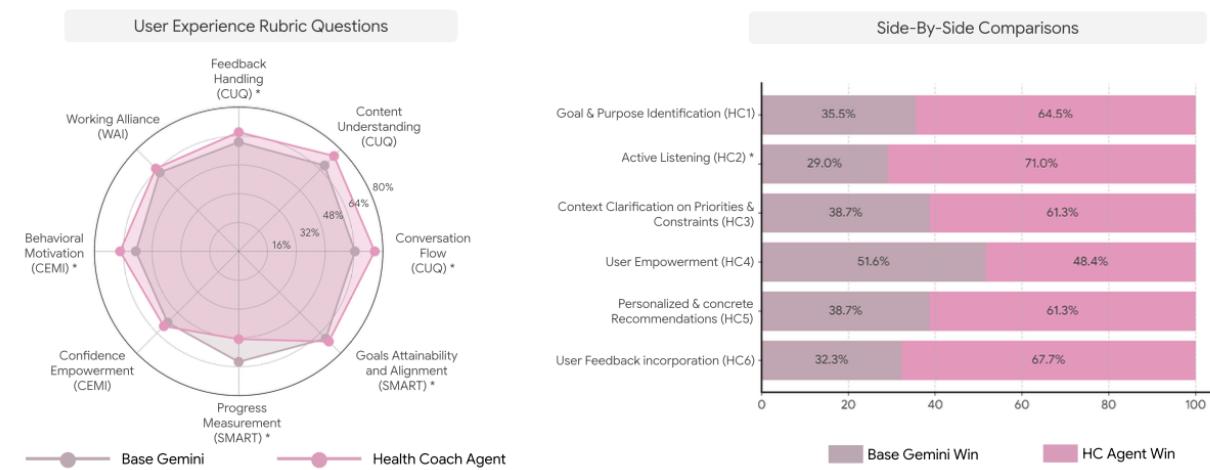
- Human-subject study comparing **Health Coach Agent (pink)** vs **Base Gemini 2.0 model**.
- Users rated single-turn and multi-turn coaching interactions.
- Evaluation dimensions:
  - Usability & Conversation Flow*
  - Personalization & Goal Setting*
  - Motivational Interview Quality*
  - Working Alliance / Trust Formation*

## Key Findings (from paper):

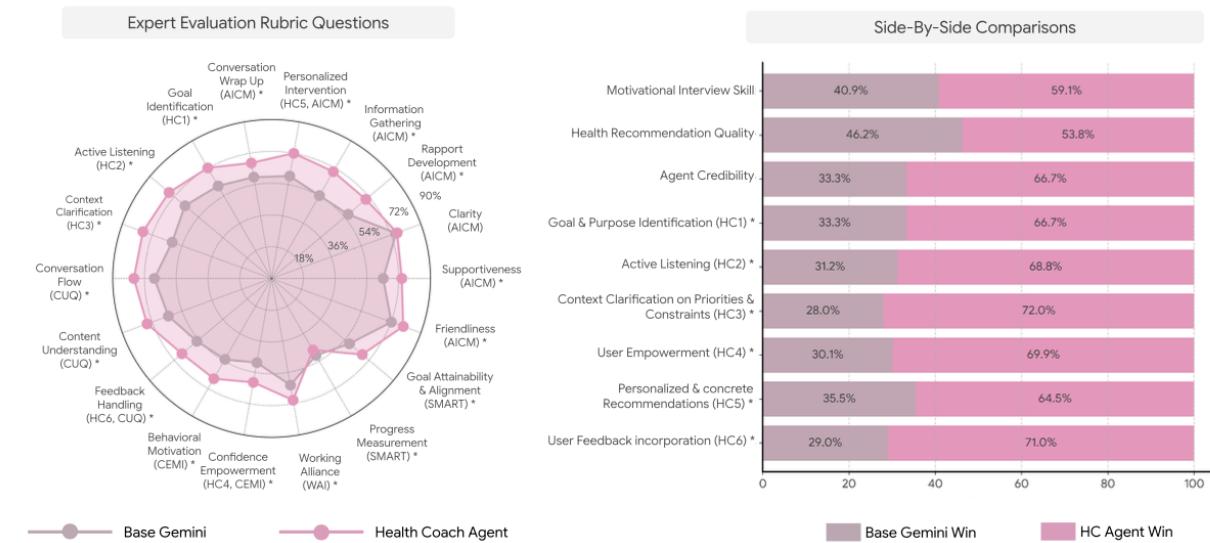
- HCA outperformed Gemini across all four dimensions.
- **+25 % gain** in “Conversation Flow & Empathy.”
- **+30 % improvement** in Goal Setting and Personalized Feedback.
- Users reported the agent felt *supportive, human-like, and motivational*.
- Demonstrated potential for **long-term behaviour change coaching**.

# Health Coach Agent – Evaluation overview

(b) End-User Evaluation of HC Agent in A Multi-Turn Coaching Conversation

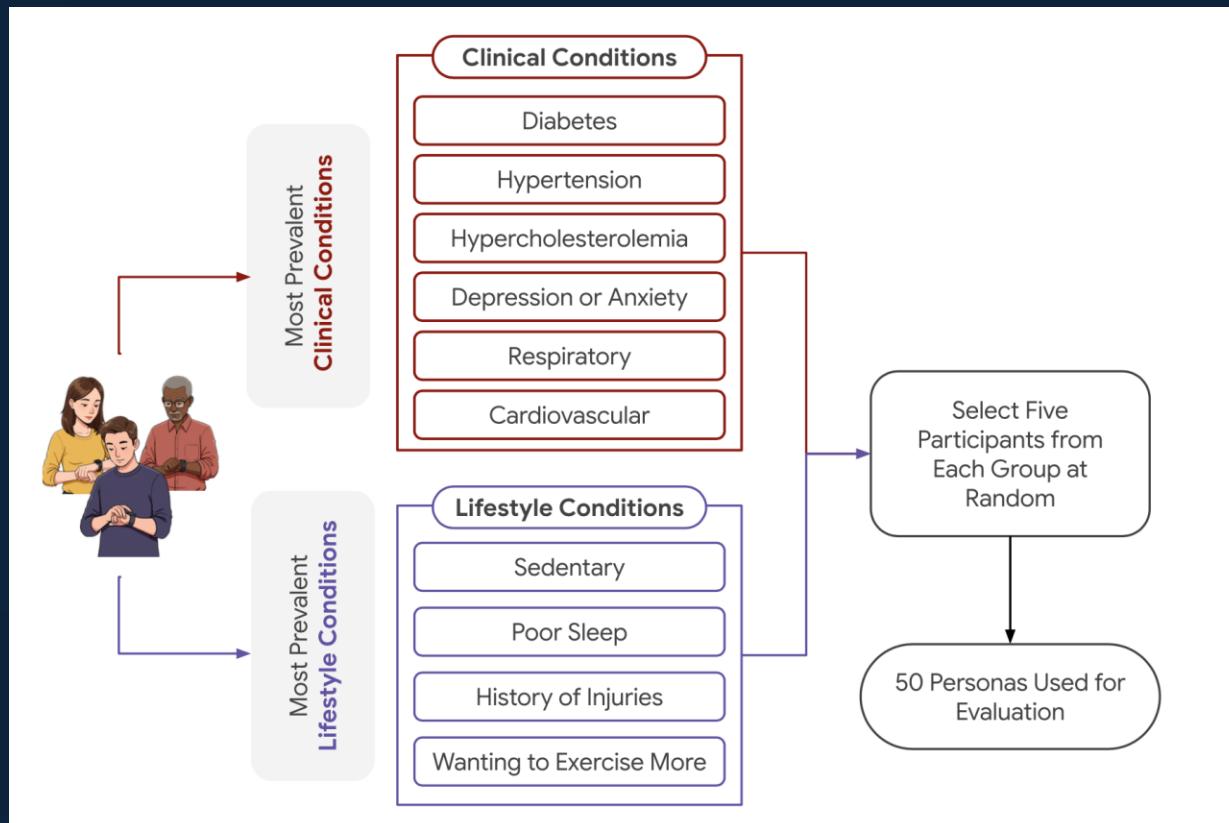


(c) Coach Expert Evaluation of Agent Capabilities in User Conversation



# WEAR-ME Dataset – Real-World Validation

- N=1,165 participants, Fitbit + blood + surveys.
- 10 common health profiles × 5 individuals.



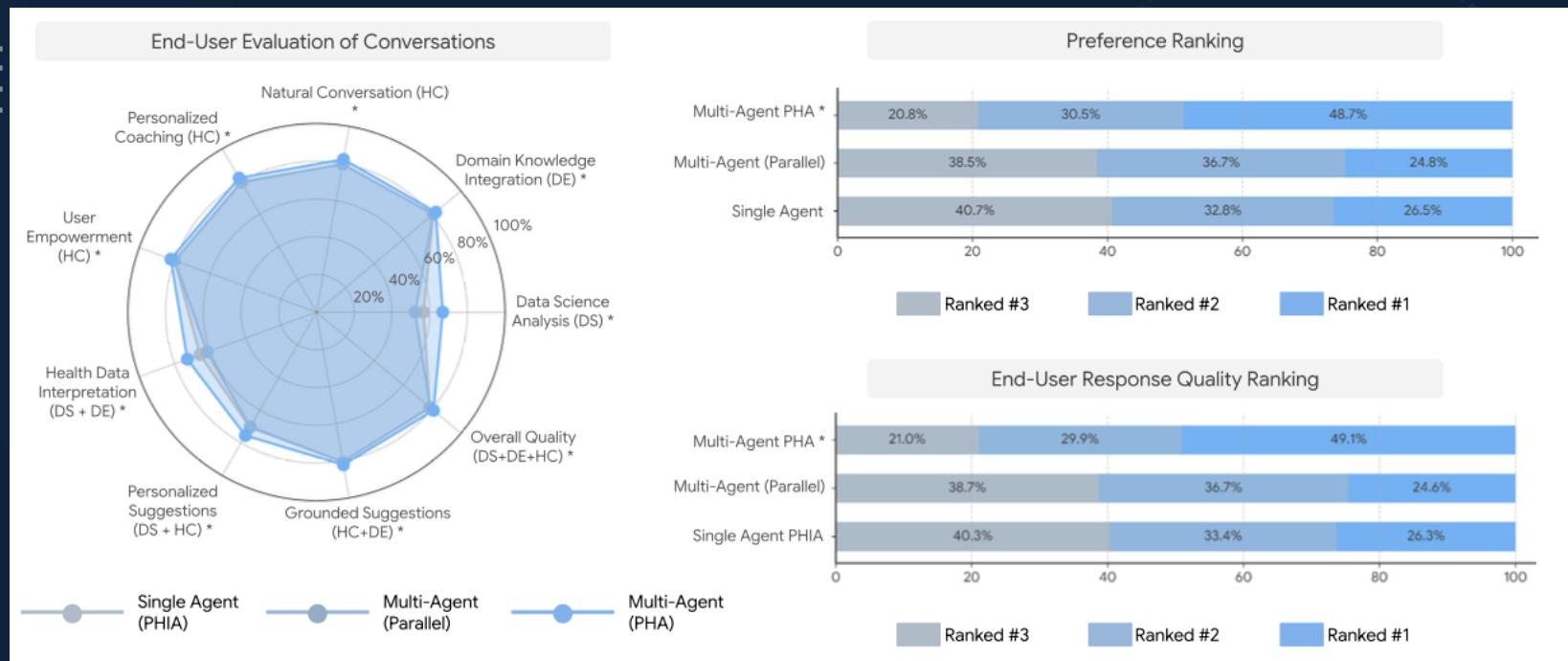
# PHA – Evaluation

## End-User Evaluation Results:

Compared 3 modes → Single Agent vs Multi-Agent (Parallel) vs Multi-Agent (PHA).

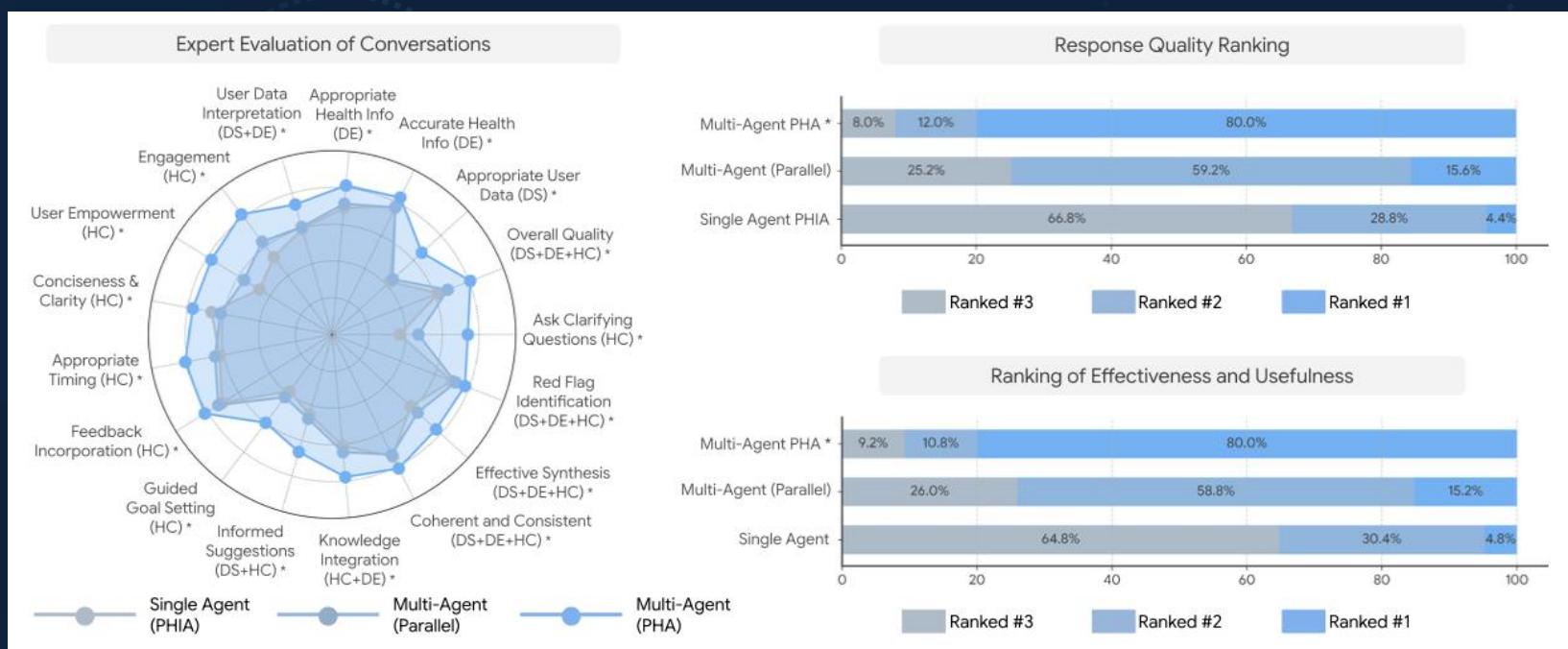
**Multi-Agent PHA ranked #1** across all metrics:

- *Personalized Coaching, Data Science Analysis, and Domain Knowledge Integration.*
- Users rated PHA responses as more coherent, grounded, and motivational.



# PHA – Evaluation

- Clinician and AI researcher panel assessed conversation quality.
- PHA scored highest on **accuracy, engagement, clarity, and goal feedback**.
- Notably, experts cited **effective synthesis across agents and realistic behavioural recommendations**.
- Confirms that multi-agent coordination significantly enhances both medical soundness and user trust.



# Discussion — Insights and Implications of the Personal Health Agent (PHA)

## 1. Multi-Agent Collaboration → Improved Reasoning

- Combining specialized agents (DS + DE + HC) yields deeper analysis and context-aware responses.
- Orchestrator ensures that quantitative data, clinical logic, and behavioural feedback stay consistent.

## 2. Human Centred AI Coaching

- The Health Coach Agent transforms numeric and medical insights into *empathetic, motivational dialogue*.
- Encourages sustained engagement — users perceive the agent as supportive, not robotic.

## 3. Trust, Transparency & Accountability

- Citing medical sources (ADA, AHA) increases user trust.
- Clear separation of reasoning roles → explainable outputs for researchers and clinicians.

## 4. Limitations & Future Directions

- Current evaluation on short-term interactions; needs longitudinal studies.
- Real-time wearable integration and personalization memory still developing.
- Potential expansion to **mental-health coaching** and **multi-modal input (voice + sensor + text)**.

# Conclusion & Future Vision - Toward Personalized AI Health Companions

## Key Takeaways:

Introduced the **Personal Health Agent (PHA)** a multi-agent framework combining:

1. **Data Science Agent (quantitative reasoning)**
2. **Domain Expert Agent (clinical knowledge)**
3. **Health Coach Agent (behavioural guidance)**

- Demonstrated that **multi-agent orchestration > single-agent reasoning** — improving accuracy, empathy, and trust.
- Validated through **user and expert evaluations**, showing higher satisfaction, transparency, and engagement.

## Looking Forward:

- Expand toward **long-term adaptive coaching** and **multi-modal inputs (voice, biometric, text)**.
- Develop **personal memory and privacy-aware on-device agents**.
- Bridge research → clinical applications in preventive and mental health.

# Thank You