

OBAID AHMED

Karachi, Sindh Pakistan | +92 303 2250797 | iteb4.obaid@gmail.com

SUMMARY

Seeking to contribute towards the development of a dynamic organization that offers valuable exposure, training, and growth opportunities, both personally and professionally. Eager to utilize a diverse skill set in the best interest of the organization.

EXPERIENCE

10/2023 – Current

Trainee Engineer

Pakistan Refinery Limited – Karachi Sindh, Pakistan

- Coordinated IT operations activities to deliver a smooth flow of daily business needs.
- Maintained 24/7 availability for critical system support issues, ensuring minimal disruption to day-to-day operations.
- Managed vendor relationships, negotiating contracts to secure cost-effective solutions for the company's IT needs.
- Created comprehensive documentation on IT policies, procedures, and troubleshooting guides for easy reference by staff members.
- Upgraded outdated systems with modern technology, enhancing overall performance and reliability.
- Improved system efficiency by implementing new software and hardware solutions.

EDUCATION

08/2022

Bachelor of Science: Computer Engineering

Sir Syed University of Engineering & Technology – Karachi, Pakistan

09/2016

Intermediate: Pre-Engineering

SSAT Degree College – Karachi, Pakistan

07/2014

Matriculation: Science

Garrison Grammer School – Karachi, Pakistan

CERTIFICATIONS

- IT Essentials
- Internet of Things
- Web Designing

SKILLS

- Programming Languages
- Troubleshooting
- Technical Problem Solving
- Technical Documentation
- Researching
-

