Zulfi Ali

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☐ *Executive Summary*

Ø Experience in achieving results with Customer Centric Program Management, Strategic Program Alignment Initiatives, Program Lifecycle Management, Business Analysis, Process Visualization & Improvements, and Functional & Technical Requirements

Ø Experienced in Fashion Retail Industry/Manufacturing environments such as Wholesale POS, ERP Retail Sys, 3PL logistics, Manufacturing, Startup, Network environments, Ecommerce and Warehouse & Management Systems

Ø Experienced in functional and technical support of Manhattan WMoS application including the interfaces with other host systems and in Manhattan WMoS Configuration, MHE Systems, RF devices integration & Warehouse Control System (WCS), Printers etc.

Ø Accomplished Business Analyst with extensive working experience in SDLC and formally trained in Agile

Ø Dynamic outside- of- the- box thinker, able to assess a client's business strategies and organizational objectives, identify process problems, and provide innovative solutions

Ø Strong understanding of WMS warehouse management exposure with expertise in primary warehouse functions: Receiving, put away, slotting, Wave optimization, inventory management, replenishment, pick, pack, ship, & return to Vendor and Configuration

Ø Drive requirements/assessment by working with users to define scope of project, scheduling and running requirements gathering sessions, prioritizing topics, scheduling meetings, keeping meetings on track and productive

Ø Experience in support of applications that integrates with Manhattan WMOS Active X Cloud and also JESIE for Transportation Planning, PYRAMID for PACKING, MOSAIC as integration framework and POET for container lifecycle management.

Ø Well versed in delivering quality technical expertise and Project Management over design, usability, development, and implementation of system builds, updates and enhancements, with minimal managerial direction

Ø Experience in analyzing and documenting business requirements and system functional specifications

Ø Experience working in Java environments using J2 EE , platform and technologies namely JSP Java Servlet Pages, Java enterprise services , Java Database connectivity JDBC, . Java transaction API

☐ *Areas of Expertise*

gram & Business Mgmt.	terfall & Agile	b & Cloud Atlas Technologies Java
MOS Manhattan Active X Cloud 2020 & I	ail, Manufacturing & Healthcare	ommerce Retail
NFOR Systems	Systems	
ply Chain & Order Mgmt.	cess Mgmt. & Improvement	rosoft Power BI Visual Data Analysi Tool
Fiori Platform& SAP ECC 6.0	dent & Data Management	S, PaaS & IaaS
& CRM & Legacy PKMS WMS Sys	& UAT Testing	S) in Apriso's WMS FLEXNET 9.5.3

☐ *Employment History*

Senior Business Analyst Consultant Supply Chain / Discount Tire / **San Francisco, CA | 01/2022 – Present**

Ø *Worked with Discount Tire 3 rd. Party Logistics provider DHL and ensured Business Process Changes / Requirements and system integration impact remain smooth with new Process Integrations. Tracked and traced the new Requirements to work with Current Manhattan System Active X Cloud 2020 Implementation from old version 2017 Classic version.*

Ø *Provided BA / QA Support for new Tire Rack Integration within Elgin Chicago / Dallas Facility Distribution Centers and Helped in Testing the functionality and Integration.*

Ø *Gathered Business Requirements for MIM Project SAP Platform Upgrade from ECC 6.0 to SAP Fiori Platform (Desktop & Mobile)*

Ø *Resolved Issues with Sort line issues with Incorrect Label Scanning and Unit exceptions and post go live implementation duties.*

Ø *Created new Checklist and documented all issues and future business needs for SAP new Platform Upgrade project from SAP*

ECC to Fiori platform (Desktop & Mobile)

Ø *Documented Business Process in new format for 3 Distinct flows for General Replenishment flow (Inbound / Outbound) Cross Dock Warehousing.*

Ø *Reviewed the documentation and make edits for Ecommerce activities for Discount Tire Direct and Factory Tire Direct Business Practices.*

PKMS/WMS Consultant / William Sonoma / **San Francisco, CA | 03/2021 – 11/2021**

Ø Implemented Manhattan WMOS 2020 Active X Cloud Implementation at Tracy CA, Used PKMS AS400 system for Cross checking functional flows Integrations and Importing the Logistical processes, Used TMS Descartes for fuel cost, ASN and LTL Truckload OMS Sterling Apps for PO /Data Creation and Validations on Order Fulfillment, Oracle RMS System for Item Storage validations and Mapping

Ø Deployed and tested end points validations from various systems for Integration purposes such as ProShip Routing and Rating and MHE Messages, TMS Application V2021 by Manhattan. (Processing DC/DS / 214 / 856)

Ø Good understanding on WM0S tables / Configuration SDN deployments and working functional knowledge. Partnered with Delivery leads in validating the code performance and deployment and working with them on Unit testing.

Ø Modified Product Play book, Delivery Playbook requirements per Project Initiatives. Participated in daily Scrum meetings and provided project status.
Ø Created Jira Acceptance criteria per each User story / Epic statement and closed all issues open / assigned after fix was implemented.
Ø Strong experience in Testing Life Cycle Processes, Test Case Designs, Test Executions, and client interactions. Specifically Integration testing, Validating Interfaces file imports in Tibco (Kibana) , Functional Testing and UAT testing.
Ø Expertise with open-source automation tools, like Selenium, Org Soft to execute Scripts.
Ø Used TMS application Descartes to validate the ASN dimension, weight cubing info from WMOS/ PKMS

Ø Validated the System file Transaction to various system through Kibana and Tibco app

Ø Provided daily visible status and communicated issues to stakeholders on all projects where timing and deployment was critical

Ø Updated WYNRIGHT System Sorter info e.g Hub details on Shipping Labels through USPS MI , UPS Puerto Rico , FedEx, Laser ship

Senior Supply Chain Tech Analyst / System Engineer, Warehouse Fulfillment Albertson /Safeway, Pleasanton, CA | 12 /2017 – Jan 2021

Ø Worked in a dynamic, cross-disciplinary Supply Chain IT team. Helped on WMS Platform Integration and OMS / Order Management Scheduling process

Ø Supported five WMS go-lives throughout the US. Helped improved configuration and workflow savings in Drone RFID tagging, ASN (Quick Turn on PO), Dematic Messages Inbound / Outbound, Area Names for Totes

Ø Collaborated closely with developers / Vendor to deliver code so configuration changes can be validated in Dev Instances

Ø Leading, supporting and motivating the project team; leading by example and driving project momentum and energy, addressing performance issues for Infor WMS Application.

Ø Designed, Configured, Implemented /Tested WMS Infor system for various Safeway Distribution DC Centers
Ø Resolved Configuration issues, Created White Papers and participated in deployment changed activities
Ø Currently Serving as a liaison between the Albertson business teams and IT (Information Systems Teams) as well as Supplier Operation teams to develop process and systems solutions (requirements and user testing.
Ø Analyzed business processes, fit-gap analysis, inefficiencies and risks to determine appropriate process and systems design changes.
Ø Used highly Automated WCS System Dematic, Witron and Symbotic to ensure proper messaging and Material Movements
Ø Used Confluence, SharePoint for document repository
Senior Consultant Manhattan WMOS|GAP, Fresno, CA | 08/2017 – 12/2017
Ø Document Operational requirements to help drive the configuration phase during product implementation phase.
Ø Resolved Operation issues on Post go live Support with deep root cause analysis
Ø Consulted with Manhattan on WMS Design issues so patches can be installed
Senior WMS Business / Supply Chain Analyst | Orchard Supply Hardware, San Jose, CA | 08/2016 – 09/2017

- Ø Providing deep analysis in problem solving, leveraging business processes and solving data centric application issues
- Ø Led more than a dozen high level projects, from discovery phase to implementation using SDLC e.g. Freight Inbound / Domestic / Transfer Freight, **WMS Upgrade 2015** and MI9 Retail ERP Implementation.
- Ø Updated the Business process remapping for all IT, Business areas in Accounting, Marketing, Supply chain areas etc.

Senior Business System Analyst Consultant | Kaiser Permanente, Oakland, CA | 01/2016 – 07/2016

- Ø Performed tasks for Clinical Review Dept. Improved Data delivery for Mars Audi Review Medical System Project: Improved User workflow and process improvement for reviewing Claims.
- Ø Increased the Clinical Claim KPI Matrix fhit rate efficiency within department from 5 % to 25 % in few months

Lead WMS Consultant | Restoration Hardware, San Francisco, CA | 06/2015 – 01/2016

- Ø Successfully completed system replacement of old legacy OMS system to new CW Direct OMS system
- Ø Performed System testing between AS400 2007 PKMS system Warehouse Management System, CW Direct Order Management System and Knighted KCS WMS System

Business Analyst Consultant | Symantec Corporation, Mountain View, CA | 02/2015 – 06/2015

- Ø Produced High-Quality deliverables such as Data Center Business and Technical requirements, functional design, and helping with each build phases of the projects
- Ø Improved the project delivery for Symantec IT by cutting the post-implementation time and to start the new Data Services for new Data Center by almost 4 months

Product & WMS Business Analyst Consultant | Tesla Motors Inc., San Jose, CA | 10/2014 – 02/2015

- Ø Successfully Implemented Manufacturing Execution System (MES) in Apriso's WMS FLEXNET 9.5.3
- Ø Improved workflow efficiency in both Power Train and Vehicle area in the factory
- Ø Implemented new MES system at Tilburg Manufacturing plant

Business Implementation Analyst & SC WMOS Consultant | Performance Team, Norwalk, CA | 03/2013 – 03/2014

- Ø Identified GAPS within Business Operation process for WMS.
- Ø Identified opportunities to develop and stream line WMS processes to meet according to Client Implementation design.

WMS Business Analyst Consultant | Kohls, Menomonee Falls, WI | 02/2012 – 02/2013

- Ø Successfully upgraded Manhattan's WMoS Software Package from 2006 to 2011 for their Ecommerce Fulfillment Centers (EFC4) Desoto TX Location. Using SDLC Industry best practices

Business Analyst Consultant | FedEx, Dallas, TX | 02/2011 – 02/2012

- Ø Lead Business Analyst duties for the Ecommerce Account Manager System enhancement Project, Data Migrations, and POS touch points enhancements Projects
- Ø Responsible for oversight of project to convert data into new system and subsequent data cleanup

Business Analyst & IMS Trainer | Dyncorp International Inc., Fort Worth, TX | 10/2010 – 01/2011

- Ø Improved workflow efficiency Using DynMRO V 10.3 and 11.0 Materials and Maintenance Module functions (Order Tracking System) within LOGCAP IV program-wide

Senior WMS System Analyst | Ryder Logistics and Transportation, Fort Worth, TX | 05/2007 – 07/2010

- Ø Implemented and upgraded Manhattan PKMS AS400 application to new Manhattan web-based Application

Business Analyst | Compuware Corporation, Dallas, TX | 01/2006 – 02/2007

- Ø Implemented Compuware QA Test Suite Product Suite at Client Locations

Education and Credentials

- Ø **Bachelor of Science in Information Systems**, University of Texas At Arlington
- Ø **Certificate in Developing Software Testing and Quality Assurance** Techniques by ASPE Technology
- Ø **Certificate in Introduction to Java Programming**, Web Vision Inc. Torrance. CA