Bhargava Chanumolu

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Summary:
- IT Project Manager & Scrum Master with **13 years of experience in Retail & Banking domains**
- Effective **Project Scope Change Management and Configuration Change Management**
- Created **Work Breakdown Structures (WBS), Project Schedules and Project Timelines**
- Organized **weekly Project Status and Task Review meetings**
- Working knowledge on inviting **RFIs and RFPs from potential vendors** and evaluate their product based on cost, features offered
- Worked with **legal team to review vendor contracts** to ensure they are in line with our expectations
- Oversaw vendor efforts for **COTS solutions** to ensure they are following what was requested by the business users
- Worked on various **integration projects** which require extensive co-ordination between various teams including external vendors providing **SaaS & cloud solutions**
- Managed **issues, risks & decisions** within the project to ensure they are addressed in a timely fashion and are tracked before they become major issues
- Skilled at performing **GAP analysis, User Acceptance Testing (UAT), SWOT analysis, Cost benefit analysis and ROI analysis**
- Strong working knowledge on **MS Office suite including MS Excel, MS Access, MS Power Point, MS Visio**
- Strong expertise in creating **pivot tables, Vlookups, Macros using MS Excel**
- Strong working knowledge of creating **SQL queries including various inner and outer joins within MS Access, Oracle & DB2 databases**
- Experience in conducting **Joint Application Development (JAD) sessions** for requirements gathering, analysis, and design
- Well versed in documentation of **Product Definition Document (PDD), Business Requirements Documentation and System Requirement Specification (SRS)**
- Strong experience in **project management tools like MS- Project for status reporting and project planning**
- **Good analytical and communication skills** and ability to work independently with minimal supervision and a great team player
- Created PowerPoint presentations with project updates to show the status for senior management review

Technical Skills

Tools: Jira, Confluence, MS Project, MS Visio, Team Foundation Server (TFS)

Methodologies/ Frame work : SCRUM , Waterfall, JAD , Business Modeling, Data Modeling, User Interviews, Workshops, Wireframes, Use Case Diagrams, Sequence Diagrams, Activity Diagrams, and Class Diagrams

CRM : Siebel, Salesforce

Quality Management : HP Quality Center, Test Director, Win\ Load Runner.

Reporting tools : Oracle BI, Informatica, MicroStrategy, Hadoop Big Data, Podium, Talend

Certifications

Certified Scrum Master	Scrum Alliance Certified Scrum Master Certificant ID: 000633585
Project Management Professional (PMP)	Project Management Institute certified Project N

PROFESSIONAL EXPERIENCE

NC   May'19 – Current

Position: Senior IT Project Manager
Project: Location Intelligence (Data Warehousing)

Project Description : Bring in the data from various transaction systems into Data Warehouse using Data Lake and Teradata platforms to enable the Business Intelligence team to generate reports for Senior Executives to help make business decisions

- Capacity planning for the team to enable delivery according to expectations from business users
- Create the monthly burn to assist in planning for financials till the end of the year
- Assist business users in prioritizing the work planned based on the business needs and team's availability
- Create weekly dashboards along with Key Performance Indicators (KPI) to show the progress made last week
- Conduct daily meetings with teams to get the status and remove the roadblocks reported by the team
- Maintain clarity tasks for the team with appropriate allocations to ensure correct billing
- Create the project plan and track the progress made by the team and report the delivery schedule to users
- Manage the infrastructure team to ensure the systems are up and running and all the upgrades are done per the maintenance schedule
- Proactively troubleshoot the performance issues, firewall and storage issues to ensure up time of the systems

ɔ'19 – Apr'19

Position: IT Project Manager
Project: Black Knight Loan Origination System (LOS)

Project Description : Migrate the current Home Mortgage loan origination and Home Equity Line of Credit (HELOC) systems to Black Knight LOS. Ensure all the branches have a smooth roll out of the functionality with minimal disruption to business to ensure customer satisfaction

- Finalize the project financials & close the project to ensure the Black Knight is rolled out to all branches
- Ensure there is no scope creep to keep the project on track per the baseline plan
- Report the project status in Delivery Hub to ensure that the IT PMO has complete visibility into the status
- Clearly call out the issues, risks & decisions to ensure the potential problems are highlighted and corresponding mitigation plans are in place
- Ensure the team members are properly allocated to the project and monitor the timesheets to keep the financials from going over the planned and approved budget
- Create project plan using MS Project and clearly highlight the major milestones and individual tasks involved under each milestone

Ɔ   Jan'18 – Jan'19

Position: IT Project Manager
Project: Simple & Secure Payments

Project Description : Enable point of sale systems in the stores to accept EMV enabled cards. This project also has multiple compliance and security systems built to ensure the safety of customer information

- Manage 20 member team across different geographies and time zones to ensure on time delivery of the project

- Ensure the roadblocks are cleared in time for the team to deliver on the committed stories for the sprint
- Manage vendor relations and ensure full support is extended for any issue resolution
- Manage budget and resource onboarding across BA, Developers & QA
- Ensure the work breakdown is delivered and the scope is intact to ensure minimal distractions to the team
- Be a Servant leader and help the team deliver the project

	Jun'14 – Dec'17
Position: IT Project Manager	
Project: HR Systems	

Project Description : HR Systems is responsible for developing and maintain HR systems within the organization . These projects are aimed at maintaining risk and compliance requirements as required by various government entities.

- Served as an IT project manager in HR business area, managing multiple projects that align with overall corporate strategy
- Responsible to deliver the IT functionality on time and within budget, track the project progress, ensure there are no roadblocks for the team, report the progress on a weekly basis to all the stake holders
- Planned release and deployment timelines. Create a back out plan in case of unsuccessful release
- Ensured all environment contains correct versions of code and data
- Track ed the progress and dependencies using Microsoft project plan, create work breakdown structure based on the inputs from the team members
- Ma d e sure the project adheres to the scope within charter and the realization indicators are met to track the overall project success
- Worked closely with various business partners as an IT Business Analyst to elicit the proje ct requirements, business rules and create the process flows
- Worked with product managers and business stakeholders to refine backlog and prioritize them based on user value, time dependency
- Worked on release and roadmap planning to implement the strategic vision & roadmap set for the organization
- Created user stories and assisted team members including architects, developers & QA to implement the functionality
- Worked to create wireframes, mock reports to depict a visual representation of the final product
- Plan ned the work and delivery of tasks for the Informati ca and Microstrategy team and track Oracle BI application development to ensure on time development and delivery
- Mentored new BAs within the team to get them familiarize with the process and also train them on how to successfully conduct meetings, requirements sessions while best using everyone's time.

	Jun'13 – May'14
Position: Business Solutions Analyst	
Project: Payment Services	

Project Description : Payment services project is aimed at maintaining Lowes to be EMV compliant with changing regulations in US & Cana da. As a part of the project we migrated to a more enhanced switch & settlement solutions that will enable us to be flexible in terms of the payment types accepted & improve speed to market.

- Responsible to ensure all the issues, risks & decisions are up to date
- Ensure the progress made is clear & visible to PMO team

- Ensure the project dashboards are up to date with clear visibility into any potential delays or risks that are causing major roadblocks
- Document the meeting notes to ensure all the part icipants are on the same page, record any decisions made & plan for future action items
- Co- ordinate the change requests from team members and follow up with approvers to ensure we get an alignment from all the approvers
- Maintain project site on sharepoint & audit to ensure all the documents are stored in the right folders
- Participate in all the status meetings, defect triages and provide project inputs
- Ensure all the resources are on-boarded without creating additional delays to the project

Oct'12 – Jun'13

Position: Solutions Analyst

Project: IT Buy Move Solutions / Imports (Tradestone)

Project Description: Tradestone tool is used to manage the sourcing needs for Lowes. It supports vendor management, PO management, order tracking, risk management and compliance with government agencies. This project is aimed at stabilizing the Tradestone system and create a seamless interaction with upstream and downstream systems.

- Responsible to perform analysis of the current system & identify the gaps that are potential bottlenecks
- Create adhoc reports to support business users needs
- Ensure changes are implemented aligning with business users needs
- Interact with business users and help them understand the change control process
- Gather requirements from business users and create business requirements documents
- Work with Micros trategy reporting team and Informatica ETL team to communicate business users needs to ensure all business objects are working in conjunction with data access and business logic
- Plan the tasks with implementation plan for a team of 7 people resources through data mapping, design, implementation and deployment

Lowes Companies Inc, Charlotte, NC   Mar'12 – Sep'12

Position: Solutions Analyst

Project: IT Portfolio & Planning / Clarity

Project Description: IT Portfolio & planning team has introduced a new tool called clarity to track its IT finances across the organization. This tool will enable the project & program managers to better manage the budgets & costs for their respective projects. It will give a consolidate d picture for multiple programs for a director, VPs, SVPs & IT finance teams.

- Responsible to gather business requirements from users & help them in UAT plan
- Ensure that the project & program managers are able to manage the finances for their projects
- Co-ordinate trainings to all the stake holders to enable them use clarity & manage their projects
- Create portlets, reports & mockups as per the requirements from the business teams
- Ensure all the patches released by the vendor are not impacting any of the current functionality
- Ensure the technical & admin teams are informed well ahead of all the changes that the business team is expecting

JC Penney, Plano, TX   Aug'11 – Feb'12

Position: Senior Associate Consultant

Project: e-Commerce

Project Description: JC Penney 's e- Commerce project implements the new pricing strategy in its online website. Changes are made to front end & back end systems to ensure the transactions are seamless & ensure that customers get the rich and ultimate shopping experience.

- Responsible as **a business analyst** to define a **process and plan to execute the project**.

- Ensure that the **project is track ed** and all the teams involved are clear about what is expected of them.
- Provide **a project status** to the leadership and management teams.
- Define a **roadmap depicting key milestones of the project** including the code drop and go live dates.
- Meet business users to **gather requirements** about how the systems must behave when the international orders start coming in.
- Make sure the international customers have the **best shopping experience** when they place orders on JC Penney website.
- Gather requirements from all the downstream systems.
- Determine the **scope of changes** as required by business.
- Break down the scope into **functional and non-functional requirements**.
- Prepare the **wireframes, proto types and sample reports for the business** to clearly understand how the whole process will finally look like.
- Draw the **process flow diagrams** using MS Visio and prepare a **detailed project planning** depicting the timelines of the project.
- **Wr i te Use Cases and produce Activity diagrams, D evelop requirements specifications and Documentations.**

- Work on **the requirements and create prototypes for all the BI reports** requested by the business.

- Ensure that all the reports are as per the expectations from the users

Walmart, Bentonville, AR   Nov '10 – Aug' 11
Position: Senior Associate Consultant
Project: e-Commerce – Social Media

Project Description: As a part of this project, the order management system is enhanced to show the true inventory levels of all the items. Also **coremetrics** is introduced to analyze the shopping pattern of the customers and convert ratio for all the promotions made to sell an item.

- Created Use- Cases and Business **Use- Case Model** after accessing the status and scope of the project and understanding the business processes.

- Performed Feasibility Analysis and **Risk Analysis** on vendor/third party tools.

- Create process flow diagrams showing various proposed with AS-IS and TO-BE flows.
- Competitive analysis of **Social Media Analytics Tool**.
- **Market research** on products available in the market.
- Gathering Requirements, **Create User Stories and Acceptance test criteria.**
- Collaborating requirement s with geographically distributed , cross functional teams (Development, QA, UI Design, Documentation , Professional Service Team).
- **Business User Testing** of the product for validating the requirement.
- Creating a feature list of products, prioritizing the features for the product and creating PRD.
- Test Case Review, Logging and Closing the defects in Quality Center, bug Triaging of QA defects.
- Creating Static Content like T&C , Privacy policy , FAQ, Catalogue content

- Understood the Business Logic, User Requirements and test- objectives to develop **Use Case** ,

Test plans, Test cases, **Scenarios.**

·Closely worked with **QA** team in delivering detailed Test Plan, Test Cases and Scripts

· Involved in designing **User Interface Screens with the help of Customer Service Rep and UI Designer.**

Foodlion, Charlotte, NC   Dec '08 – Oct' 10
Position: Senior Systems Analyst
Project: Master Network

Project Description : Delhaize America is operating under multiple banners in US. Each banner has its own supply chain network which is resulting in margin hits to the organization. This project aims to unify all the individual supply chain networks and create a master network to take care of supply chain needs for the organization.

· Design and develop **complex** solutions for the organization's core applications/interfacing systems utilizing knowledge of architectural **roadmap/blueprint** for application area

· Translated the business needs **into system requirements** , communicating with the business on a broader scale and with an in-depth view too.

·Evaluating the Design **Quality** (Physical design checks, Normalization, Standards, Security)

· Used the Unified Change Management from Rational to **track changes** to multiple artifacts by versioning artifacts, associating requirements to specific change request/defects to streamline the defect/change tracking process

· **Identified and defined actors, made use cases and grouped them and prepared data flow diagrams, activity diagrams, sequence diagrams, state transition diagrams in MS Visio.**

·Work with technical team to design a solution while achieving the targets set by the business team.
·Get the level of effort for the project from technical team and submit the proposals to business teams and get approvals.

·Identified Use cases from the requirements and wrote Use Case Specifications

·Created business process **workflow** diagrams (**Activity diagrams**) in Rational Rose

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Bank of America, Charlotte, NC   Jan '07 – Nov' 08
Position: Systems Analyst
Project: Procurement Online Warehouse Enterprise Reporting (POWER)

Project Description: POWER is a procurement tool which is used by all the associates to place orders online. All the orders will be procured from the supplier who can deliver at the most competitive prices. This also reports the first and second tier suppliers for regulatory purposes.

· Complete life cycle Software **Development** experience including analysis and review of business

requirement specifications, design, and development and testing of system functionality as per the RUP Iterative Software Development **Life Cycle** process.

· Interacted with the stakeholders to understand the scope of the project, identify business rules, gathered, and documented the requirements through surveys and **JAD sessions**.

· Interviewed the **Subject Matter Experts** (SME) by asking detailed questions. Created the user requirement specifications, helped convert them to system functionality documents

· **Identified and defined actors, made use cases and grouped them and prepared data flow diagrams, activity diagrams, sequence diagrams, state transition diagrams in MS Visio.**

· Held walkthroughs with the developers and **QA teams** and communicated interface requirements

· Used Rational Clear Quest to manage and **track defects, prioritized** defects with each build and made sure that they were communicated to the affected teams and make **enhancement** requests.

· Maintained the requirements **traceability matrix** as linked to code in order to keep the clients and all the teams up-to-date with the current progress of the project.

· Worked closely with the QA team during the functionality testing and helped in the **User Acceptance Testing.**

Bank of America, Dallas, TX   May '05 – Dec' 06
Position: Software Engineer
Project: Wholesale Banking System (WBS)

Project Description: WBS is the wholesale banking system of Bank of America which takes care of all the banking needs of its customers including multi- national companies, banks and high net worth individuals.

· Functioned as the primary liaison between the business line, operations, and the technical areas throughout the **project cycle.**

· Translated the business needs **into system requirements** , communicating with the business on a broader scale and with a holistic view of the entire landscape.

·Developed **business requirement specification documents** as well as high-level project plan.

·Prepared the Functional specifications, and manually tested the interfaces and functionalities.

· Documented workflows and results of business analysis and obtaining sign off from client on specifications

·Manage source code and tasks using TFS

· Assisted Project Teams in preparing **Software Requirement Specifications (** SRS), User Interface Design, designing of Application Architecture & Database Modeling.

· Conducted functional walkthroughs, **User Acceptance Testing** (UAT) **sessions** , and supervised the development of User Manuals for customers.