Saravanan Nallasamy

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Summary

Certified Project Management Professional (PMP) experienced as an Agile Scrum Master, Program Manager, in handling variety of project kinds - small short term projects run in parallel to long term, high complex, high cost projects. Certified ITIL Version 3 professional with experience of applying the ITIL concepts mainly on service design, service transition. Specialties: Agile Project Management, Scrum, Kanban, Project Management, ITIL, People Management, Team Leadership, Solution Delivery, Mainframe Application development using PLI, DB2, IMS(IBMs hierarchical database system)

Experience

Senior Project Manager

Intellectyx, Inc.

Nov 2022 - Present (3 months)

As a Senior Project Manager, responsible for managing Projects end to end for Various US based Clients. Client Verticals include Employee Engagement and Government's department of Housing & Economic Developments. Involved in preparation of Roadmaps/Release Plans, Detailed Project Plans, Efficient Utilization of human resources, Application Maintenance and Support as per Contractual obligations, Delivery Management etc. Application Development projects are managed Agile with either two weeks or monthly Sprints, involving in all Sprint Planning, Backlog grooming, Standups, Retrospectives etc. Also involved in identifying business opportunities and growth, developing and implementing solutions that adds value to the Client in their business processes and distinguish themselves from competitors.

Project Manager Scrum Master

Freelance

Oct 2016 - Oct 2022 (6 years 1 month)

Working as a Freelance Project Manager and as Scrum Master for various World Wide Clients including tech startups, Financial Services Organizations, IT Service Providers etc, mostly reporting to C-Sec Executives and managing diverse worldwide distributed teams virtually. Responsibilities include
Project Management, Delivery Management, People Management and Leadership too. Have been responsible for executing projects end to end in both Agile and Waterfall methodology. Involved in all kinds of planning, tracking and control and delivery tasks through efficient use of Project Management Tools such as ASANA, JIRA, CLICK-UP etc. Because of the needs of the Client, in addition to Project Management where needed have also stepped into UI/UX Design, EPIC & User Stories, Requirements gathering, Test Strategy, Testing etc. In Projects where Agile was followed, Implemented Scrum Methodology and also Scrum with Kanban. Involved in Product Strategies, RoadMap preparation, Release and Backlog Grooming, Sprint Planning, Sprint Reviews, Digital Marketing etc too!

Delivery Head

EAZIBIZ TECHNOLOGIES PRIVATE LIMITED

Dec 2015 - Sep 2016 (10 months)

Director of Delivery for Application Management Services of a WW ERP Client and for Development of SaaS Products for CRM, ERP, School Management S/W, Enterprise Asset Management. Also included Sales and Marketing Responsibilities.

Technical Implementation & Program Manager
IBM

Oct 2013 - Nov 2015 (2 years 2 months)

As a Technical Implementation Manager, I am responsible for managing the development and delivery of multiple projects within IBM's CHQ department organization, mainly for two areas – IBM Learning and Smarter Workforce teams. This also included being a functional manager for the Atlanta Hosting Center, managing team of Hardware Admins, OS Admins, Application middle-ware admins, Domino middle-ware admins, Database admins, SAN/Networking Admins etc. Managing Physical Assets, Security Configuration in compliance with ITCS104, Managing and Installing middleware as BAU tasks were executed in an agile way responding to Business needs. Some significant projects like SAN Encryption, ITCS104 Implementation were planned and executed.

Project Manager
IBM

Jun 2008 - Sep 2013 (5 years 4 months)

Manage Projects from Project Initiation till closure for a Fortune 100 Financial Organisation, more than 100 years old, head quartered in US, and is a Globally Integrated Enterprise. These projects were for the internal IT Services of the Financial Services Company. During this period was deputed as an onsite Project Manager at Phoenix, AZ, US and later on worked from IBM Bangalore offshore as a Project Manager, managing geographically dispersed teams at different locations within India and outside of India too. All projects were managed from Inception till Closure/Warranty and involved all aspects of Project management such as but not lmited to the following - Project Planning - Both Cost and Schedule Planning, Risk Management, Quality Management, Tracking and Monitoring including Reporting, Human Resource Management, Vendor Management, SLA Adherence etc. Won two awards from IBM India during this timeframe. 1) Eminence and Excellence Award in 2011 for overall contribution to the project and to the account in the training program 2) Eminence and Excellence Award in 2012 for leading the Delivery Excellence in the ITSC portfolio. Also received an award from Amex Director.

Technical Solution Manager
IBM

Jun 2007 - Jun 2008 (1 year 1 month)

Solution Manager for Global Delivery team from India for various sectors specializing in Enterprise Application Modernization. As an EAM Solution expert,
* Responsible for providing technical solution approach for application moderinisation
related requirements.
* Responsible for conducting Opportunity Qualification, Rapid and Detailed Assessments, and preparing approach and estimates along with assum
* Build solution strategy – Perform application migration assessments, develop migrations KT plan,

Build GD Staffing plan, develop service responsibility matrix, review against bid metrics, document assumptions

* Develop Cost case, participate in pricing of solution, produce risk mitigation plans, develop DOU/SOW components, participate in proposal generation, participate in negotiation, participate in due diligence, participate in reviews and approvals

* Handover to delivery

Senior Technical Consultant

Nov 2006 - May 2007 (7 months)

As a Technical Lead and Technical consultant, responsible for review of the technical solutions proposed for any enhancements and support, suggest alternate effective technical solutions, develop the technical architecture and design documents, review and guide the development and implementations and provide advisory support

Was Awarded the Trainer of the Quarter Q4.2006 from Mainframe and AS/400 Service Area

Business Information Analyst & Project Lead

IBM India Limited

Jul 2003 - Nov 2006 (3 years 5 months)

Took Transition from the AMS France Team of the HR BeneLux Applications and then managed them from offshore GD India as a BIA and Project Lead.

Programmer Analyst

May 2000 - Jun 2003 (3 years 2 months)

Developed and enhanced application programs using PL/I with IMS & VSAM as backend databases on Mainframe (Z) platform for a World's Market Research Leader - AcNielsen.

Education

Bharathiar University

Bachelor of Engineering (B.E.), Electrical, Electronics and Communications Engineering
1995 - 1999

Electronics and Communication Engineering from Kongu Engineering College, Perundurai

Navarasam Matriculation Higher Secondary School

Computer Science
1982 - 1995

Matriculation and Higher Secondary School Education at Navarasam Matriculation Higher Secondary School, Palliyuthu. School third in Matriculation

Licenses & Certifications

Project Management Professional (PMP) - Project Management Institute

Issued Dec 2011 - Expires
Dec 2023 1475987

ITIL Version 3 Foundation - EXIN

Artificial Intelligence Foundations: Thinking Machines - LinkedIn

Brainbench certified English Vocabulary - Brainbench
2406233

Enterpreneurship Development Program on Solar Enery - Ministry of Skill
Development and Entrepreneurship, India
OCP/497/16-17/203-(11)

PM Enrich Program on Transitioning Global Project Management - Project
Management Institute

Six Sigma Yellow Belt

Skills

Scrum • Kanban • Customer Relationship Management (CRM) • IT Infrastructure Management • Agile Project
Management • Cloud Migration • Project Planning • Leadership • ITIL • Six Sigma

Honors & Awards

Certificate of Appreciation - American Express

Oct 2011
Received a Certificate of Appreciation for building the IT Service Catalog and maintaining it, where as a milestone,
it reached half a million orders. Appreciation for my participation in ITSC since 2008!

Best Internal Instructor for Mainframe Competency - IBM
Aug 2008
Trainer of the Quarter Award from Mainframe and AS400 Service Line IBM's Centre of Competence -
Mainframe and AS400 Services Area awarded as 'Appreciating your dedication to Knowledge Sharing as
an Internal Instructor'

Eminence and Excellence Award - IBM

Nov 2011
For overall contribution to the project and to the entire American Express Account in Leading the
training program

Eminence and Excellence Award - IBM
Nov 2012
For leading the Delivery Excellence in ITSC Portfolio.

Bravo, the Best of IBM - IBM
Dec 2004
Excellent Contribution in Project C work for Belgium. Handling the Belgium Project end to end without
any help from AMS NL.

Bravo, the Best of IBM - IBM

Mar 2004
Contributing beyond call of duty in Turkey Migration Project Delivery on time though the schedules were
very tight. Taking the Belgium HR Application Transition under difficult environment from France Support

Team.