

**Raghavendra Vellanki**

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## **PROFESSIONAL SUMMARY:**

An achievement- driven professional targeting assignments as **Product Manager/ Product Owner / Business System Analyst / Lead Data Analyst** / preferably in **Banking, Payments, Retail, Insurance Sector**.

- A competent IT professional with **11+ years** of experience in **Health Care, Insurance , Ecommerce, Credit Cards, Internet Banking, Retail Banking, Payment Systems** domain industry verticals
- Successfully guided technical teams through transition from **waterfall** to **agile** development for digital transformation.
- Capabilities in all aspects of **Product Owner / Business System Analyst** ; expertise in devising product roadmap and strategy, providing support for product launches, monitoring product performance and acquiring customers' feedback to institute product improvements, and identifying potential gaps.
- Experienced user of data analytics software, such as **QlikView, Tableau, Power BI, JIRA eazyBI**.
- Proficient in data flow/business flow diagrams using **UML, MS Visio (ERD)**.
- Product plans and product backlogs that established development priorities for each release and mitigate roadblocks impacting successful team completion of release goals and hands on converting product vision into features, epics, and user stories.
- Experience in querying and analysing and with **SQL/MS SQL** platforms to investigate large and diverse data sets.
- Solid knowledge on **RESTful API** architecture, 3 tier IT environment and API testing independently using **SOAP UI**.
- Strong collaboration skills with internal/external customers and multi- functional teams both in **Scrum** and **Kanban**.
- Rich experience in applications which include Digital Transformation Payment Systems with **SWIFT** (like **MT101/103** and **ISO20022** formats), Single Euro Payments Area ( **BIC & IBAN** ) and **EFT , ACH, NACHA, Wires**.

## **CERTIFICATIONS:**

- Certified Product Owner (CSPO)
- Certified Scrum Master (CSM)
- Certified Agile Coach ICP-ACC
- Certified in AWS
- Certified SAS® (Hadoop)
- ServiceNow System Administrator Certification

## **TECHNICAL SKILLS:**

|                                   |                                     |
|-----------------------------------|-------------------------------------|
| <b>Programming</b>                | Python, SQL, XML, Shell Script      |
| <b>Cloud Platform</b>             | AWS-Lambda, S3, Code Commit, Cloud  |
| <b>Operating Systems</b>          | Linux, Windows, Mac                 |
| <b>Mobile Platform</b>            | iOS and Android                     |
| <b>Open-source tools</b>          | JSON, Jupyter, Confluence, JIRA     |
| <b>DevOps</b>                     | GitHub, BDD, Jenkins                |
| <b>Automation &amp; Reporting</b> | MS Excel, MS Visio, ServiceNow, SAS |

## **PROFESSIONAL EXPERIENCE:**

**DBS Tech Los Angeles CA      Nov 2019 – till date**

**AVP-Sr. Product Manager/Product Owner| Data | Payments**

## **RESPONSIBILITIES:**

- Payment system support for digital wealth management platform for the way live today.
- DBS iWealth is empowers customer and giving access to financial expertise, insights, and investment tools to grow wealth anytime, anywhere.
- Leading in- house teams using agile scrum methodology drafting business requirements, prioritizing features, authoring user stories and acceptance criteria, and collaborating with scrum team members to ensure product features are delivered according to specifications.
- Supported Data Lake & data migration, global payments tech team for electronic payments systems (EFT, ACH, RTP).
- Mentor the team on user story creation/prioritization, estimation and product backlog grooming via emergent design while supporting overall organizational goals.
- Developing and following agile project management plan, PI Planning (Agile Ceremonies); facilitating build requirements log (product backlog) with cost estimates and priority
- Monitoring the committed plan, capturing risks/issues, devising mitigation and contingency plans, report outs for management cascades.
- Contributing to the key stakeholder and business partners to elicit while working closely with development and testing teams to ensure design meets business expectations with Minimal Viable Product (MVP in Kanban).
- Determining the team capacity (velocity) from historical data; creating work break down structure (user stories) and corresponding activities (tasks).
- Meeting requirements which include business rules, user interfaces, system interfaces, core & custom system functionality, current and future state, requirement gathering & documentation.

**ENVIRONMENT:** MS Visio, SQL, XML, AWS, JIRA, eazyBI (KPI automation) Confluence, Tableau, MS teams and white board.

**Wells Fargo, San Francisco CA July 2019 – OCT 2019**

**Sr. Business Systems Consultant/ Product Owner| Payment Banking**

## **RESPONSIBILITIES:**

- Real time payment system which is supporting different wallets on digital platforms
- Work closely with business partners and conduct analyses to translate data into actionable analytical solutions and promote information-based decision-making recommendations
- Participating in daily Agile / Scrum, Kanban "Stand- up", biweekly sprint planning and retrospective sessions and updating the team on status of upcoming user stories.
- Breaking down requirements into epics & stories, performing grooming & elaboration of stories and negotiating with engineering, UI, UX content on the story scope, and complexity.
- Participate in user story creation process through dissection of high- level requirements during team review sessions.
- Identified the gaps in the sketches and sent the same to client for change request creation.
- Develop detailed product feature specifications acceptance criteria (definition of done) and ensure they're clearly understood by the development teams.

**ENVIRONMENT:** MS Visio, SQL, JIRA, AWS, ServiceNow, SAS, Wireframes, Power BI, SharePoint

**IBM- Barclays, INDIA Apr 2015 – July 2019**

**Technical Team Lead |Mobile Banking| Payment gateways| Insurance**

## **RESPONSIBILITIES:**

- Integrated Payment services hub solution to support existing payables and receivables products or services, new requirements, as well as form a foundation for future payment product and capabilities development using SWIFT, Single Euro Payments Area (BIC & IBAN) and European Central Bank for transaction through Payment System Hub (PSH).
- Worked as product lead and successfully delivered 2 phases of PSH into production environment
- Managed global payments processes including REAL TIME, EFT, ACH, WIRES, CHEQUES & REMITTANCES to corporate institutional clients.
- Prepared test data as per system requirements in swift (like MTxx and ISO2002x formats) and analysed Processed data from system, generated report for system

- Experience in conducting interviews to gather requirements/feedback through workshops, storyboarding, use-case documentation, and Kanban methods.
- Analysing customer needs, translating them into requirements and working with engineering to implement the same across the different digital platforms like web and mobile app.

**ENVIRONMENT:** MS Visio, SQL, XML, AWS, GCP, JIRA, JSON, SoapUI, Python, Tableau, Confluence

**Travelers Insurance, Pune, INDIA      Nov 2014 – Mar 2015**

**Module Lead in Mobile| Insurance| Health Care**

**RESPONSIBILITIES:**

- Insurance application migrating into mobile application addressed the areas of change management which include application deployment to provide relevant software and Mobile Device Management.
- Reviewed end to end, user acceptance testing (UAT) test scenarios and provided constructive feedback
- Managed regular deployment issues across Dev, Prod and Test environments
- Performed functional testing on: Deposits and loans in core banking application
- Validated screen technical specification with technical designs created by business
- Documented all system changes and request for user access using Change Management Forms in the SharePoint document library

**ENVIRONMENT:** MS Office, SQL, HP\_QC, JSON, Python, JIRA, Teams with white board

**Sears Holdings Corporation, Pune, INDIA      Aug 2012 – Nov 2014**

**Technical Associate in Product Testing| Ecommerce| Retail Supply Chain systems**

**RESPONSIBILITIES:**

- Retail Payment Gateway for Kmart.com and Sears.com and offers customer secure and reliable products through a portfolio of exclusive brands that include MasterCard, Visa, Discover and sears Cards, MasterCard Internet Gateway Service (MiGS) Gateway and cyber source.
- Perform root cause analysis on all processes and resolve all production issues and validate all data and perform routine tests on databases
- Documenting and developing test strategies, test plan, test cases and tracking all the test scenarios and issues for the application
- Performed functional testing on Mobile-web application
- Provided application support for Sears.com and Kmart.com
- Performed functional testing on Mobile application, iPad & iPod device testing

**ENVIRONMENT:** MS Office, JSON, Python, Linux, JIRA, Confluence

**Innefu Labs Private Limited, New Delhi, INDIA      May 2010 – Jun2012**

**Product Tester Information Security**

**RESPONSIBILITIES:**

- Develop detailed product feature specifications (acceptance criteria and definition of done) and ensure they're clearly understood by the development teams
- Generated test reports for regression testing using Test Link and ALM.
- Tracked the defects using the tracking tool JIRA

**ENVIRONMENT:** MS Office, Linux, HP-QC, Test Link, Python, JIRA.