

09/2021 – 06/2022

Hexaware Technologies

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HSP (Philips Product).

–MS-Office (Word, Excel, PowerPoint), Office-365, PPM tools viz., MS-Team, Atlassian JIRA, AWS, Platforms & Tools

(Philips product) and creating the dashboards for Executive Management Review.

multiple sprints through Design to Implementation Stages. This involves converting the vendor data to Health Suit Platform

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Management

Issue Management, Change management, Project Documentation, Resource Management, Vendor Management, Budget

Communication Management & Scrum activities like Daily Sprint meeting, Planning & Tracking, Risk & Responsibilities:

Project Manager / Scrum Master

09/2022 – Current

Cognizant Technologies Solutions

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Professional Experience

Have undergone crash 2 Day program on Cloud concepts

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ISO -9001, Six Sigma

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Prince-2 Project Management Methodology.

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SEI-CMM certification for Introduction and ATM (Assessment Team Member).

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CSM - Certified Scrum Master

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Project Management Professional (PMP) certification (2006), Project Management Institute (PMI)

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CERTIFICATIONS & Trainings

Bachelor of Science in Physics, Karnataka University in 1976, Dharwad, India

2.

Master of Science in Physics, Karnataka University in 1979, Dharwad, India

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EDUCATION

ServiceNOW, MS-Teams
Notes, Smartsheets, ETL, Informatica,
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JCL, V
SAM, D
Other Softwares
DOS/VSE, MVS/XA, MVS/ESA, VMS, UNIX
Operating Systems
RDBMS: SQL & DB2; UDB, IMS & IDMS
Databases
COBOL, CICS, VSAM, FMS, TDMS, FoxPro, Java, J2EE
Languages
IBM 370, IBM 43XX, IBM 3090, ES/9000, VAX 780, VAX 750, PDP 11/34, PC-XT, AT
Hardware
Microsoft Project, Project Server, Clarity & Primavera, Jira
Project Mgt. Planning Tools
Waterfall, Agile (Scrum) and Iterative.
Dev. Methodology
Technical Proficiency
Infrastructure Management
Project Management Office (PMO)
Agile (Scrum)
Change Management
Release Management
IT Service Management
Vendor Management
Issue/Risk Management
Offshore Development

Application Management

Project / Program Management

Core Competencies:

business, technology and production operations, Development, Design.

ogram management,

IT ranging pr

oject and pr

er 20 y

ears of experience in

Innovative, solutions-driven IT

Leader with ov

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few Infrastructure projects.

Managed

etc. in Enterprise-wide environment. Worked with Cloud teams to provide the functionalities on mobile devices.

applications like Insurance Policy maintenance, Financial, Credit card, Inventory Management, Order Processing, Payroll

Managed/participated in Insurance (Claims, P &C), Healthcare, Finance, E-Commerce and Retail domains.

Worked with

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Carried the Vendor Management over the years. Participated in Contract reviews, Vendor Resource Management.

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Also worked Vendor software viz., HP Service desk, SSO tools like IBM Tivoli.

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E-Commerce a

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PMBOK (PMI) guidelines.

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and Retail Industries. Overall 20+ years of IT experience.

Seasoned Project Manager with 12+ years of Project / Program Management in Insurance, Healthcare, Finance & Banking

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<https://www.linkedin.com/in/dilip-kulkarni-5319b24/>

dilipkul24@gmail.com

(309)287-1752

Senior Project Manager / Program Manager / Scrum Master

Dilip Bapurao Kulkarni

Evaluation Warning : The document was created with Spire.PDF for .NET.

Page:1

Team size: 45 – consists of internal employees and vendors

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together on the business need basis. Program Management is more of Agile. Implementation is do divided in to Auto and

Over all development methodology is Waterfall. Implementation methodology is more of Iterative. Few states are grouped

interfaces on mobile devices like tablets, smart phones with active interaction with Cloud team.

restructure and to fulfil the new requirement of the Users across the nation. Enhancements also include bundling the new

going through wide change to

accommodate and utilize the features of new enterprise-wide environment in terms of data

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Contracting Company – DXC Technologies, OH
03/2016 -07/2017)

IT Project Manager / Program Manager/ Scrum Master at Progressive Insurance, Cleveland, OH (from

- PPM tools viz., MS Project Server, Citrix.

–MS-Office (Word, Excel, PowerPoint), Office-365,
Platforms & Tools

Project Documentation, Resource Management, Budget Management

Communication Management, Planning & Tracking, Risk & Issue Management, Change management,
Responsibilities:

managed 2 projects, viz., with IT Audit group and Reinsurance group.

is Waterfall and Agile combined. Agile methodologies was based on Scaled Agile (SAFE) concepts. Though this
period, I

departments. Applications are basically Order Processing and Inv
entory Applications. Overall development, methodology

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Budgets –5K to 7K person hours.

IT PMO Consultant / Project Manager/ Scrum Master at Progile Solutions, Chicago, IL (from 10/2017 –
11/30/2018)

- JIRA -Confluence, ServiceNOW, Citrix.

PPM tools viz., MS-Project, Atlassian

–MS-Office (Word, Excel, PowerPoint), Office-365, SharePoint,

Platforms & Tools

Retrospective Reviews etc.

session (similar to sprint opening), Daily Stand-Ins, Closing ceremonies focusing on the deliverables and conducting the Projects were executed in Hybrid Methodologies combining concepts of Waterfall and Agile. We included Project Opening ensured timely deliveries.

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of deliverables. During that position assessed the history data and came up with realistic timelines and detailed activities
person was with AIG over 30 years with complete domain knowledge. Void was creating lot of issues on delay and quality
Took over the role after significant gap. Two people responsible for program management were no longer available. One

Accomplishments
Management, Coordination of Transition of Systems as part of Merger & Acquisition process
Issue Management, Change management, Project Documentation, Resource Management, Vendor Management, Budget
Communication Management & Scrum activities like Daily Sprint meeting, Planning & Tracking, Risk & Responsibilities:
from various applications across platforms. Overall development methodology is Waterfall and Agile combined.

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Budgets – 15K to 25K person hours. Normally 4 to 5 being done concurrently.

AIG (American International Group) (from 01/2019 – 05/2020)

Sr. Project Manager - Program Manager/ Scrum Master at Cognizant Technology Solutions – Client –

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ols viz., MS-Project., MS-Team.

–MS-Office (Word, Excel, PowerPoint), Office-365, PPM to

Platforms & Tools

HCSC on Identity Access Management (IAM) modernization program.

During the months May-2021 & Jun 2021, worked with IT People Network (ITPN). ITPN was working to get a contract with

Network Maintenance along with Prime Vendor.

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Management, Vendor Management, Budget Management

Management, Planning & Tracking, Risk & Issue Management, Change management, Project Documentation,

Resource

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Creating

(RFP),

Proposals

for

Request

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Analyzing

Responsibilities:

IT Lead Consultant / Program Manager

10/2020 – 09/2021

Avid Consulting Inc.

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-Team, Atlassian JIRA, AWS

–MS-Office (Word, Excel, PowerPoint), Office-365, PPM tools viz., MS

Platforms & Tools

Privacy & Governance.

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Management

Issue Management, Change management, Project Documentation, Resource Management, Vendor Management, Budget

Communication Management & Scrum activities like Daily Sprint meeting, Planning & Tracking, Risk & Responsibilities:

IT Lead Consultant / Program Manager

Page:2

Each project was given effort in person hours. Largest was of 5000 hours.

Budget:

Managed 4 to 6 projects simultaneously with team sizes of 4 to 10 people.

Team size:

were as per ITIL, ITSM principles

of the projects were on Medicare. Scope also included the warranty during the transition of systems to operations. These

with focus on 'Brokers and Shoppers' e-commerce applications. These were in compliance with HIPAA regulations. Some

Managing the Application Development for mid-size and small size projects for Healthcare program

Project Summary: -

(from 12/2011 – 7/2012)

Enterprise Project / Program Manager at WellPoint Inc (healthcare), Chicago, IL

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Team size: 22 (6onsite+ 12 offshore)

–MS-Office (Word, Excel, PowerPoint), MS Project, Planview, SharePoint

Platforms & Tools

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Managed the effort

determining the overall strategy and scope of the program. Initial groundwork was done in Phase 1.

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(from 8/2012 – 3/2013)

Enterprise Project Manager / PMO Consultant at Horizon BCBS Healthcare, Newark, NJ

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Team size: 28 (8 onsite + 20 offshore)

–MS-Office (Word, Excel, PowerPoint), MS Project, SharePoint,
Platforms & Tools

Project documentation.

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Took over in midst of the project while project was during design & development. Worked through

Development, Testing,

Accomplishments

Managed the program of 3.2M.

and Visual Basic.

Commerce (Digital), Supplier Management, and ERP sections. This mainly included UI from Legacy applications to J2EE

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(from 07/2013 -06/2014)

Enterprise Project / Program Manager at Ace Hardware, Oak Brook, IL

§

While working with clients at multiple roles, also worked on internal activities for Cognizant for process improvements.

Worked for Cognizant Technology Solutions for over 3 years as Manager Projects. During this time worked for 4 clients.

Cognizant Technology Systems (05/2011 – 08/2014)

First time handled the Agile projects with all the scrum ceremonies.

Accomplishments

Manage Daily Stand-in meetings, Sprint Closing and Sprint Retrospective reviews.

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Project D

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Communication Management, Planning & Tracking, Risk & Issue Management, Change management,

Responsibilities:

Worked through Development, Testing, User Acceptance and Rollouts.

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enhancements basically originate due to changes in the Regulatory Board. These are normally short duration projects of

This is maintenance and enhancement of the Payroll Products, ACH (Payment) processing for the clients.

Changes and

Budgets – 5K to 20K person hours. Normally 4 to 6 being done concurrently.

Contracting Company – Avval Inc., Romeoville, IL

PMO Project Manager / Scrum Master at SumTotal Systems Inc, Chicago, IL (from 09/2014 – 04/2015)

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Team size: 25 (5 onsite + 20 offshore);

Remedy/ServiceNow, Smartsheets, ETL

WorkBench,

Clarity

SharePoint,

Project,

MS

PowerPoint),

Excel,

(Word,

–MS-Office

Tools

&

Platforms

Project Documentation, Resource Management, Vendor Management, Budget Management

Communication Management, Planning & Tracking, Risk & Issue Management, Change management,

Responsibilities:

for Cloud teams. It further extended to summarization of data after some age etc.

These projects had basic objective of Data Analysis & Integration, ACH (Payment) and Data Segregation and De

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months to 4 months duration. Managed 4 to 6 projects concurrently. Managed the projects close to Agile methodology.

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were to extract the data from Data ware house to assist the Applications. Also from different applications populating the

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There are 2 separate streams. One is Credit Cards applications enhancements and maintenance, Payment Applications,

Budgets – 15K to 25K person hours. Normally 4 to 5 being done concurrently.

Contracting Company – Enterprise Infionics, TX

05/2015- 11/2015)

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activities list with their dependencies. This provided the WBS and timeline template.
During that position assessed the history data and revisited the estimation of timelines revised timelines and detailed

- accurate status reporting. Revised and consolidated the Status Report to provide consolidated views.
Took over the role after gap of nearly 10 weeks after predecessor left. Void was having impact on communication and

- Accomplishments
Project Documentation, Resource Management, Vendor Management, Budget Management
Communication Management, Planning & Tracking, Risk & Issue Management, Change management,
Responsibilities:

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- house.
were administering the policies, premiums, developing the reports, Property & Casualty claims and building the data-ware
Manager'. During the period of 3 years 6 months, coordinated team sizes from 5 to 100. Functionalities of these systems
partners, Project people and Production set-ups. Normally Implementation Coordinator was next level lead to the 'Project
Done implementation coordination for over 15 projects in 3+ years. This is the pivotal role coordinating among Business
02/2003-10/2006)
, IL (From
Implementation Coordinator / Business Analyst/ Project Manager at State Farm Insurance, Bloomington
&
Patni Computers Systems, Cambridge, MA (11/2001 – 10/2006)
–MS-Office (Word, Excel, PowerPoint), MS Project, IBM Mainframe, COBOL, VSAM, DB2, Remedy
Platforms & Tools
(5 onsite + 15 offshore). Managed the onsite with 3 offshore team leads.
Team size – 20
of SAP with homegrown legacy systems.
Anchored the 'Catalyst Integration' team for whole Track. Catalyst is project is implementation
Catalyst Integration -
3.
Anchored the Mainframe Migration for the whole Track till completion.
Data Center
Migration -
2.

. Monitored the SLAs to set a baseline.

defining the 'Managed Services'

Led the process of

Purchase. Responsible for overall IT service management (ITSM) as per the ITIL compliances.

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Retail &

Transfer' process with the team consisting of onsite & onsite resources. These applications were part of

Supply-Chain

Objective was to take over the Maintenance from Internal staff. During this process led the 'Knowledge

Transition –

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Managed 3 system life-cycle projects simultaneously.

Glenview, IL (From 10/2006-06/2007)

Project Manager at Kraft Foods,

§

VSAM, DB2, Oracle, SQL/DB, Visual Studio, SQL-Server, WebSphere, Java, Guidewire (for Prototyping)

–MS-Office (Word, Excel, PowerPoint), MS Project, Planview, SharePoint, IBM Mainframe, COBOL,

Platforms & Tools

(8 onsite + 17 offshore). Managed the onsite team and worked with 4 offshore team leads.

Team size – 25

Project Documentation, Resource Management, Vendor Management, Budget Management.

Communication Management, Planning & Tracking, Risk & Issue Management, Change m

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Responsibilities:

Managed the effort of 2.5m.

. Interfaces were developed J2EE.

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(From 09/2007-02/2009)

Program Manager at Conseco Health Insurance, Carmel, Indiana

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Infosys Technologies Ltd., Lisle, IL (10/2006 – 02/2009)

Project Documentation.

Communication Management, Planning & Tracking, Risk & Issue Management, Change management, Responsibilities:

10)

(From 04/2009 to Feb-

Independent IT Consultant with AIMS consulting Inc., Lake in the Hills, IL on part-time basis

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AIMS consulting Inc.

–MS-Office (Word, Excel, PowerPoint), MS Project, Stellent, OpenText (Livelink), Remedy

Platforms & Tools

Team size: 17

Manage Daily Stand-in meetings

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Communication Management, Planning & Tracking, Risk & Issue Management, Change management, Responsibilities:

was responsible for persuade client management to enhance the scope and duration of the project.

of 6 departments. With mixed approach of Agile (Scrum), Waterfall and Lean, was responsible for saving 2 weeks. Also,

Initial scope of the project was for 4 months & ECM migration

budget of 3.5m.

Managing the multiple projects with overall

(From 03/2010 to 09/2010)

Sr. Project Manager at Mosaic Co, Plymouth, MN

§

ECMS Migration - Universal Software Inc / Patni

VSAM, DB2, Oracle, SQL/DB

–MS-Office (Word, Excel, PowerPoint), MS Project, Primavera, SharePoint, IBM Mainframe, COBOL,

Platforms & Tools

Each project was given effort in person hours. The largest I led was of 10000 hours.

Budget:

I handled 6 to 8 projects simultaneously with team sizes of 4 to 10 people.

Team size:

Portal Development for Claims Division

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Infrastructure Projects

□

Customization and Deployment of Utilities, Insurance Claim, Property & Casualty applications

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Tracked the plan on weekly basis. Following were the projects.

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(from 10/2010 to 03/2011)

Project Planner / PMO Consultant at State farm Insurance, Bloomington, IL
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Project Planning – PMO Coordination - TEK Systems
release. The hourly activities are listed and monitored closely.

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Performed d
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(from 05/2011 – 12/2011)

Release Manager / PMO Consultant at Walgreens, Deerfield, IL
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–MS-Office (Word, Excel, PowerPoint), MS Project, SharePoint
Platforms & Tools

Page:4

applications over 5 years.

viz., Financial Accounting, Inventory Management, Payroll, Accounts Receivable, Accounts Payable and Order
Processing

ith applications

Prior to that over 10+ years I have worked as Developer, Systems Analyst on IB
M Mainframe. Worked w

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widow technique in the starting phases. Later used expansion techniques.
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for the organization. Key activities were GAP analysis, Re-engineering

Led the QA team for CMM certification

□

Project Manager and Quality Assurance Manager. Following were the major activities.

in several roles as Group Manager,

I. I. S. Infotech Ltd, Mumbai, India

During 1997 to 2001, worked as Sr. Manager at

1.

PROFESSIONAL EXPERIENCE - INDIA

(6 onsite + 35 offshore). Managed the onsite team with 7 offshore team leads.

Team size – 41

On-line and Batch systems with various processing cycles.

functionalities in the scope of the project and nearly 10mn lines of code to be converted. These systems were both

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The scope of this project was to expand the necessary 'Dollar' fields to increase by 100 times for Insurance,
Finance

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1.5m budget

Managed large size Conversion project of
(From 11/2001-02/2003)

Project Manager at Guardian Life Insurance, New York, NY

§

vendors for customization to develop the product using the Product Life Cycle Methodology (PLM).

Implemented the Vendor software HP Service desk with customizations (COTS). I was pivotal in interacting with
the

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Financing and Accounts Payable, OTC Collateral applications.

For 2 years, I worked on projects at State Farm Bank on Retail Banking, General Ledger processing, AR,
Automotive

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of the data collected by various applications to provide inputs to BI division.

with business and technical teams for data summarization and data design. These projects focused on
summarization

For 3 years worked with Data Warehouse group and was responsible for implementing 15+ projects. Also
coordinated

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Worked on Property and Causality (P&C) systems, Claims Processing systems, E-CRM applications.

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the obsolete hardware project.

Also managed an Infrastructure upgrade project of Building new server in Test environment and de-
commissioning of

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For 2 years, I have handled the projects handling the IT Infrastructure services

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In some projects I also worked as Business Analyst.

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process compliance and process improvements during closure and maintenance of project artifacts.

with various units like infrastructure, system administration groups and Coordinating with Quality Assurance
team for

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