

Why Is Amazons iPhone App Not Working?

You are trying to make a purchase online on your iPhone and suddenly, your Amazon app stops working. You try waiting it out, and a few other things but none of those things work and your Amazon app is still unresponsive. That can be quite frustrating.

There are a number of reasons why your iPhone's Amazon app suddenly stopped working and troubleshooting the problem is nothing too hard. We have come up with a few things that you could try doing to get your Amazon app up and running again.

Reasons Why Amazons iPhone App Isn't Working

If you're wondering why your Amazon app isn't working, below are some of the possible reasons why;

- Outdated iPhone system software.
- Vpn connection.
- Bad cellular network or Wi-Fi connection.
- Outdated Amazon app version.
- Multiple background apps.
- Amazon app glitches and bugs.

Outdated iPhone system software

When your iPhone's system software is old or outdated, it tends to cause your iPhone and apps to glitch, the Amazon app inclusive. An old system software may not be able to support the Amazon app anymore.

VPN connection

When your VPN is turned on, it is very likely that Your Amazon app won't work or come on. A VPN connection could be interfering with your Amazons connection.

Bad cellular network or Wi-Fi connection

If you notice that your Amazon app isn't working, it could probably be because your cellular network or Wi-Fi connection at the time is bad or unstable.

Outdated Amazon app version

An old or outdated Amazon app version could be the reason why your Amazon app isn't working. The outdated version may not be able to support your Amazon app any longer, thus the app not working or responding.

Multiple background apps

When you leave multiple apps open and running in the background, it can slow down your iPhones speed and functionality, thus affecting all other apps on your device, including your Amazon app.

Amazon app glitches and bugs

Sometimes your Amazon app not working could just be a general app problem. Amazon could be having minor issues and waiting it out until the company has it fixed might just help in solving the problem.

Troubleshooting Solutions That Can Help Your Amazon App Start Working

Some of the possible ways you can troubleshoot an Amazon app not working on your iPhone have been listed and outlined below;

- Reboot your phone.
- Sign out and back into your Amazon app.
- Update your Amazon app.
- Update your iPhones system software.
- Turn off your VPN.
- Connect to a different Wi-Fi network.
- Delete and reinstall the Amazon app.
- Close all apps running in the background.

Reboot your phone

Sometimes your Amazon app may not be responding due to a minor phone glitch. Restarting your iPhone helps in restarting and refreshing phone apps, and it could be all you need to get your Amazon app up and running again.

Sign out and back into your Amazon app

Your Amazon app not working could be due to a minor app glitch. You can troubleshoot this problem by signing out of your Amazon app and signing back in again. This would refresh your app and could help your Amazon app in coming back on.

Update your Amazon app

An old or outdated Amazon app would most definitely not function. You can update your Amazon app on your iPhone by simply following these steps; Click on the App store > Go to pending updates > Search for the Amazon app > Click on the update icon.

Update your iPhones system software

You can try getting your Amazon app to work by updating your iPhones system software. By updating your systems software to the latest version, your iPhone will then be able to support all installed apps, including your Amazon app.

Turn off your VPN

If your Amazon app on your iPhone isn't working, you can try turning off your VPN. It is possible that the VPN may be interfering with the Amazon app connection, so try turning off your VPN.

Connect to a different Wi-Fi network

Your current Wi-Fi network might not be strong enough to get your Amazon app running. You can try connecting to a different Wi-Fi network.

Delete and reinstall the Amazon app

Deleting and reinstalling the Amazon app can help refresh the app and clear all app cache, you may have to sign in again, but it may help solve the problem. You can try this troubleshooting solution for your Amazon app not working.

Close all background apps

Closing all your background apps on your iPhone can help increase your Amazon apps speed in response, so try this response in helping your Amazon app start working.

Your Amazon app not working on your iPhone is a common problem and it could happen at any time. These troubleshooting solutions can easily be done at home or anywhere else and you don't need a technician for it. Any one of the troubleshooting solutions above can help solve the problem but in the where none of these suggestions work, you can get a technician or find help here <https://www.amazon.com> or <https://support.apple.com/en-ng/>.

Frequently Asked Questions

- How do I reset my amazon app?

You can reset your Amazon app on your iPhone by simply following these steps; Settings> Apps> Amazon> Storage and cache> Clear storage. This will reset your Amazon app completely and you might need to sign in again.

- Why does my VPN keep coming on?

If your VPN Keeps coming on even after you turned it off, you'll need to follow these steps to turn it off completely; Settings> General> VPN and device management> VPN> VPN provider. Your VPN won't come on by itself anymore until you go back and turn it on.

- How do I update my iPhone system software

To update your iPhone software, first connect your device to a stable Wi-Fi network, then follow these steps; Settings> General> Software update. Your device update should start once you follow these simple instructions.