

## Walmart Order Never Arrived

Missing or stolen orders are becoming quite a frequent issue and the situation has raised many concerns at large. Placing an order online and not getting your package delivered on the said date can be frustrating, especially when you don't know what to do or how to go about solving the problem. So what can you do if you ever happen to find yourself in this situation? Keep scrolling down below to find out!

Walmart is one of the world's leading and fastest-growing shopping convenience stores. Their consumers enjoy easy shopping with the availability of both in-store pickups and online shopping and delivery. Yet they have been complaints of missing packages or deliveries coming in late. If you discovered that your Walmart order never arrived on the said delivery date and you have no idea on what to do about it, below are some of the things you can try in finding out what happened and how to get your Walmart order delivered.

### Walmart Order Never Arrived? Here's why

If your Walmart order never got delivered, it could be due to a number of reasons, such as the wrong delivery address, the logistics company may be facing some problems, a missing or stolen package, or a package being delivered to one of your surrounding neighbors by mistake. These are all not serious problems and can be easy to take care of. To find out what to do in these kinds of situations, take note of the points below.

### Walmart Order Never Arrived? What to do

1. Surrounding neighbors
2. Confirm address
3. Track your order
4. Third-party carriers
5. Wait a few days
6. Contact Walmart

- Surrounding Neighbours

Check or confirm with your surrounding neighbors for accidental deliveries. The delivery company could have read your address details wrongly and delivered your package to a surrounding neighbor by mistake. You can always check with your neighbors and ask them if they had accidentally received any packages that didn't belong to them.

- Confirm Address

Confirm the address inputted by you for delivery is correct. You may have mistakenly inputted the wrong house or street number and the company must have already delivered your package to that address. Go to your Walmart account and re-check the address you inputted as your delivery address. If it is a wrong address, change it to the correct address. You may need to go to the address it was delivered to in order to get your package or call the logistics company to retrieve the package for you.

- Track your Order

You can track your order using the tracking number given to you when the order was placed and also using the email address that was inputted during the order. Walmart has a tracking website that you will be redirected to when tracking details are requested.

- Third-party carriers

Check third-party carriers. If your order cannot be tracked using the Walmart tracking website, it is possible that your order is being delivered by one of Walmart's third-party carriers. Check the Walmart app or website for their listed third-party carriers, like FedEx or UPS for their delivery and local shipping delays.

- Wait a Few Days

If your Walmart order never arrived, Walmart advises that you wait a few days after your delivery date range. Some delivery companies tend to mark an item delivered a few days before it is actually delivered. If your order still hasn't arrived in the following seventy-two working hours, you can try the next suggestion, contacting Walmart.

- Contact Walmart

If your Walmart order never arrived, you can get help by contacting the Walmart customer centre online or by phone. To contact Walmart, simply open your Walmart app or website> scroll to the bottom of the page> click on "help"> click on "contact us" by the left side of the screen> click on the order made> follow the steps given. You can reach Walmart by phone by placing a call to this number at 1-800-925-6278 or by using their website <https://www.walmart.com/>.

If your Walmart order never arrived, you can always try out any of the above solutions. Solving the problem is usually never too difficult. If your order never gets delivered, you can always file for a missing order, request a refund, or even request for a replacement order. Walmart will always be ready to assist. If you want to file for a missing order, please take note that Walmart may need you to wait for some days, excluding public holidays and the weekend. If you think your order is being delayed for any reason, follow the same steps meant for filing for a missing package, and then proceed to notify Walmart about the issue.

#### Frequently Asked Questions

1. How Can I Cancel a Walmart Order?

**To cancel a Walmart order, open your Walmart app or go to Walmart.com> Login> Account> Purchase history> Click on the order you want to cancel> Request cancellation. Take note that an order can only be canceled if the shipping status is still in the processing stage.**

2. How Can I Track a Walmart Order?

**To track a Walmart order, log into your Walmart account on the Walmart app or website and click on > Account> Purchase history> Click on the order you want to track> select "Track shipment". You should be able to track your order once you follow these steps. If you cannot track your order, it may be because your order is still being processed. Please take note that your tracking information can take about forty-eight hours to update after your order has been shipped.**

3. Can I Get a Refund for My Missing Package?

**Yes, you can get a refund for your missing package from Walmart. Walmart's refund policy states that when an item is broken, stolen, or missing, they will issue you a full refund or make arrangements for a replacement. You can request a refund by clicking on the Contact us section on your Walmart app or website, and then selecting return.**

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