

# POOJA SUNA

## WEB DEVELOPER | CONTENT WRITER

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### SUMMARY

Results-driven Web Developer with hands-on experience in HTML, CSS, JavaScript, and the MERN stack (MongoDB, Express.js, React.js, Node.js). Skilled in building responsive web applications, user interfaces, and interactive features using modern front-end frameworks and RESTful APIs. Seeking a challenging role to leverage technical expertise and drive engineering excellence.

### SKILLS

- **Technical Skills:** AI, Prompting, HTML, CSS, JavaScript, Bootstrap, React.js, Node.js, Express.js, MongoDB, Web Development, Software Development, My SQL, EcmaScript6, GPT, AI Research, Technical Writing for AI
- **Writing Skills:** Creative writing, Webpage content, Official blog, Research analysis, Social media content creation, Story Writing, Descriptive Prompt writing, Text Summarization
- **Soft Skills:** Communication, Teamwork, Problem-solving, Time Management, Analytical Thinking
- **Language:** English, Hindi, Odia, Sambalpuri

### EXPERIENCE

#### Associate - Concentrix

Worked as a Customer Associate at Concentrix, handling inbound calls, chats, and emails with strong communication and problem-solving skills. Resolved customer issues, ensured satisfaction, and met KPIs using CRM tools, product knowledge, and multitasking abilities.

#### MERN Stack Developer - Gee Coding

Worked as a MERN Stack Developer building responsive web apps using React, and Node.js..

### PROJECTS

#### E-commerce Website

- Built a responsive online store using HTML, CSS, and JavaScript. Designed product pages, shopping cart, and checkout flow with clean UI and interactive features. Focused on user experience, performance, and mobile compatibility.

#### Tic-Tac-Toe Game

- Created a browser-based Tic-Tac-Toe game using HTML, CSS, and JavaScript. Implemented game logic, interactive UI, and real-time win detection. Focused on responsive design and smooth user experience.

#### Real-Time Weather App

- Built a responsive weather application using HTML, CSS, and JavaScript with OpenWeatherMap API integration. Fetched and displayed live weather data including temperature, humidity, and conditions based on user input. Focused on API handling, dynamic UI updates, and mobile-friendly design.

### CERTIFICATION

- **WEB Development** - Q Spider
- **MERN Stack** - GEE Coding

### EDUCATION

#### B-Tech

Aug 2018 - July 2022

Biju Patnaik University of Technology (BPUT)

#### 12th

Aug 2016 - Aug 2018

Vikash Junior College, Sambalpur

#### 10th

2016 Pass out

Vikash Junior College, Sambalpur