

# MATTHAT BHATTI

## WEB DESIGNER

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### SUMMARY

Web Designer with a focus on delivering impactful results, eager to tackle dynamic challenges and apply creativity to craft intuitive user experiences. Demonstrated proficiency in project management, user-centric problem-solving, and seamless collaboration across teams. Skilled in leveraging state-of-the-art tools and methodologies to streamline processes and elevate user satisfaction

### TECHNICAL SKILLS

Prototyping Tools	Interaction Design	Programing
User Research	Visual Design	Responsive Design
Communication Skill	Problem solving	User Testing Tools

### PROFESSIONAL EXPERIENCE

<b>Waada (Insurance Call Center)</b>	<b>Oct 2023 - March 2024</b>
<ul style="list-style-type: none"><li>• Provided excellent customer service by handling inbound/outbound calls professionally.</li><li>• Resolved customer inquiries and complaints efficiently, ensuring customer satisfaction.</li><li>• Maintained a positive and courteous attitude, demonstrating strong communication and problem-solving skills.</li><li>• Recognized for good behavior, teamwork, and maintaining a professional demeanor with customers.</li></ul>	

<b>PROJECT HANDLER</b>	<b>March 2024 - Present</b>
<ul style="list-style-type: none"><li>• Led the development and execution of projects from concept to completion, ensuring alignment with goals and objectives.</li><li>• Managed cross-functional teams, delegating tasks effectively to optimize productivity and efficiency.</li><li>• Oversaw budgeting, resource allocation, and timeline management to ensure project success.</li></ul>	

### EDUCATION

<b>Certification of School &amp; College</b>	<b>Aug 2020 - Oct 2023</b>
Sts Peter & Paul English High School Army Public College Saddar	
<ul style="list-style-type: none"><li>• 2nd Position in Science Exhibition.</li><li>• Band Leader of the Band in College (2022).</li></ul>	
<b>Bachelor of Computer Science (Undergraduate)</b>	<b>March 2024 -Present</b>
Courses	
<ul style="list-style-type: none"><li>• Microsoft Excel, Google Ads, WordPress, Python Program, Web Pages, computer vision, Generation Messenger Chatbot, etc.</li></ul>	

### ADDITIONAL INFORMATION

- **Languages:** English, Urdu, Punjabi.
- **Certifications:** Biblical Certification (OTS) Biblical Scholar (HTD), Musician (Tabla Player).
- **Awards/Activities:** Most Talented Teen of the Year (2023), Tutor-Training W/S Level-1 (2022), Religion Studies,