SQL-Based Restaurant Database Management System

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Introduction:

A collection of interlinked data that facilitates the efficient retrieval, insertion, and deletion of information arranged into tables, schemas, reports, and other formats is known as a database. Database Management Systems, often known as DBMSs, are software programs that are developed with the purpose of managing and organising data in a systematic fashion. In addition to enabling users to build, change, and query databases, it also gives them the ability to manage the security and access restrictions for those databases. DBMS offers a setting that makes it possible to store and retrieve data in a manner that is both convenient and effective. DBMSs are an essential and pervasive element of contemporary computing, resulting from decades of study and development in both academic and industrial sectors.

In the present study, we have developed a restaurant orders DBMS which provides an efficient model and have the following salient features:

- To organise and store massive volumes of structured data, including details about customers, orders, menu items, reservations, and staff information. The database is constructed to contain nominal data (customer names, dish categories), ordinal data (order status or dish category preferences), interval data (reservation dates), and ratio data (number of orders, prices, total amounts).
- To ensure data integrity using constraints such as primary keys and foreign keys.
- To assist restaurant management with making smart decisions and generating data, including daily sales statistics, inventory monitoring, staff performance assessments, and identification of the most popular dishes.
- To facilitate immediate updates for the administration of orders, reservations, and customer inquiries. It facilitates transactions that guarantee the successful completion of all actions associated with a specific operation (such as placing an order) or ensures that none are carried out.
- To enable the DBMS more efficiently, the automation of order processing, inventory management, and reporting, reduces manual effort and saves time with more profitability.

Data Generation Process and Randomization:

The different parameters have been used to define the capacity and functionality of the restaurant's database system. The detail of parameter values chosen in data base has been described in the following table.

Table 1: Database Schema Design with Key Dataset Parameters and Values

Sr. No.	Parameters	Value
1	Number of Order Details	1500
2	Number of Orders	600
3	Number of Customers	400
4	Number of Menu Items	50
5	Number of employees	25
6	Number of Reservations	150

To create a realistic restaurant base scenario, we have chosen 20 attributes and then split these columns into six different tables. These data frames represent entities like Customers, Employees, Menu Items, Orders, Reservations, and Order Details and each entity is saved as CSV file into pandas. All the computation is performed in Python coding.

Table 2: Data Frame of Customer Table

Customers Table: Customers are those individual persons places orders or reservations. The customers first and last names were generated randomly from a predefined list of common names. This ensures variety and realistic look of the names. The combination of letters, and numbers have been used to create real-world postcode. The values were chosen at random to reflect realistic data set.

Customers Table Data Frame					
	customer_id	customer_name	post_code		
0	1	Chris Walker	A202		
1	2	Sophia Young	NaN		
2	3	Charlotte Green	C208		
3	4	Ava Baker	C306		
4	5	Alice Wilson	A202		

```
In [6]: # Customers Table: Generate random customer data
       # Nominal Data: 'customer name
       customer_ids = np.arange(1, n_customers + 1) # Primary key for Customers Table
      customer names = [
          f"{np.random.choice(first_names)} {np.random.choice(last_names)}" # Randomized names to simulate realistic diversity
          for _ in range(n_customers)
          f"{letter}{num}{str(i).zfill(2)}" for letter in ['A', 'B', 'C']for num in range(1, 6) for i in range(1, 10)]
       postcodes = np.random.choice(postcode_data, n_customers, replace=True)
       # Introducing missing values (10%): Represents cases where customers didn't provide their postcode
       postcodes = np.where(np.random.rand(n_customers) < 0.1, None, postcodes)</pre>
       # Deliberate duplicates for non-primary key fields (5% duplicates)
       # Simulates realistic scenarios where customers might share the same address or postcodes are incorrectly recorded
      duplicate indices = np.random.choice(np.arange(n customers), size=int(0.05 * n customers), replace=False)
       postcodes[duplicate_indices] = postcodes[np.random.choice(np.arange(n_customers), size=len(duplicate_indices))]
       customers df = pd.DataFrame({
           'customer_id': customer_ids, # Primary Key for Customers
           'customer_name': customer_names,
           'post_code': postcodes # Includes missing and duplicate values for realism
      1)
       customers df.set index('customer id', inplace=True)
       customers df.to csv('customers.csv')
       display(customers_df.head()) # Display the top rows to visualize data
```

Figure 1: Python Code to Create Customer's Table CSV file with Randomization

Order Table: The attribute namely order_date has been generated randomly from 1st January 2023 to 31 December 2023 and we have used an exponential distribution to present the data in realistic way. Most of orders were clustered within the first few months, but with some distributed across the year. The order_status columns were given values from categories such as 'Pending', 'Completed', and 'Cancelled'. To provide a realistic range of values that match typical restaurant order sizes, the total_amount attribute was produced using a normal distribution and has a mean of \$50 and a standard deviation of \$20.

0	rders Table	e Data Frame				
	order_id	customer_id	order_date	total_amount	order_status	employee_id
0	1	162	2023-01-11	40.44	Completed	3
1	2	242	2023-01-27	50.42	Completed	21
2	3	169	2023-06-14	75.12	Completed	15
3	4	136	2023-01-01	NaN	Cancelled	23
4	5	321	2023-04-22	93.25	Completed	3

Table 3: Data Frame of Orders Table

```
In [7]: # Orders Table: Generate random order data
                   # Interval Data: 'order_date'
# Ordinal Data: 'order_status'
                    order_ids = np.arange(1, n_orders + 1) # Primary key for Orders Table
                    order dates = [
                             datetime(2023, 1, 1) + timedelta(days=int(np.random.exponential(scale=90)))
                             for _ in range(n_orders)
                    ] # Random interval dates to simulate realistic order distribution
                    total_amounts = np.random.normal(loc=50, scale=20, size=n_orders).clip(10, 200).round(2)
                    \verb|total_amounts| = \verb|np.w| here(np.random.rand(n_orders)| < 0.05, \verb|None|, total_amounts|| \# \textit{Randomly introduce missing values for the property of the pro
                    order statuses = np.random.choice(
                              ['Pending', 'Completed', 'Cancelled'], n_orders, p=[0.1, 0.85, 0.05]
                    ) # Ordinal data representing the state of each order
                    total_amounts = np.where(order_statuses == 'Cancelled', None, total_amounts) # No total amount for cancelled orders
                    # Deliberate duplicate amounts (5%): Represents multiple orders with identical order totals
                    duplicate_indices = np.random.choice(np.arange(n_orders), size=int(0.05 * n_orders), replace=False)
                    total\_amounts[duplicate\_indices] = total\_amounts[np.random.choice(np.arange(n\_orders), size=len(duplicate\_indices))]
                    orders df = pd.DataFrame({
                               'order_id': order_ids, # Primary Key
                               'customer_id': np.random.choice(customer_ids, n_orders), # Foreign Key: Links to Customers Table
                              'order_date': order_dates, # Interval data
'total_amount': total_amounts,
                              'order_status': order_statuses # Ordinal data
                   1)
                    orders\_df.set\_index('order\_id', inplace=True)
                    orders_df.to_csv('orders.csv')
display(orders_df_head()) # Display the top rows to visualize data
```

Figure 2: Python Code to Create Order's Table CSV file with andomization

Menu Items Table: Menu items identify the dishes, their categories and prices offered by the restaurant. There are three categories of menu items: 'Appetizer', 'Main Course', and 'Dessert'. Using normal distribution to present realistic price values ranging between \$5 and \$30.

Table 4: Data frame of Menu Item Table

Menu Items Table Data Frame					
	menu_item_id	dish_category	price		
0	1	Main Course	10.33		
1	2	Dessert	11.00		
2	3	Appetizer	23.13		
3	4	Appetizer	6.43		
4	5	Main Course	17.83		

```
# Menu Items Table: Generate random menu item data
# Ordinal Data: 'dish_category'
menu_item_ids = np.arange(1, n_menu_items + 1) # Primary Key for MenuItems Table
dish_categories = np.random.choice(
   ['Appetizer', 'Main Course', 'Dessert'], n_menu_items, p=[0.3, 0.5, 0.2]
) # Randomized dish categories (ordinal data)
prices = np.random.lognormal(mean=2.5, sigma=0.5, size=n_menu_items).clip(5, 30).round(2)
# Deliberate duplicates for non-primary key fields (5% duplicates)
# Represents similar priced menu items (e.g., different dishes priced the same)
duplicate indices = np.random.choice(np.arange(n_menu_items), size=int(0.05 * n_menu_items), replace=False)
prices[duplicate_indices] = prices[np.random.choice(np.arange(n_menu_items), size=len(duplicate_indices))]
menu_items_df = pd.DataFrame({
    'menu_item_id': menu_item_ids, # Primary Key for Menu Items
    'dish_category': dish_categories,
    'price': prices
1)
menu_items_df.set_index('menu_item_id', inplace=True)
menu_items_df.to_csv('menu_items.csv')
display(menu_items_df.head()) # Display the top rows to visualize data
```

Figure 3: Python Code to Create Menu Item's Table CSV file with Randomization

Order Details Table: The other hand, offer itemised information on the restaurant products that are included in each order. Each order_detail was produced by randomly associating order_ids with menu_item_ids. This table manages many-to-many connections between orders and dishes. using a Poisson distribution with mean of 3, the quantity attribute has been generated. The attribute namely sub_total has been calculated by multiplying the quantity with the menu item price.

Table 5: Data Fram	ie of Order	Details Table
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Orders Detail Data Frame							
	order_id	menu_item_id	order_detail_id	quantity	sub_total		
0	521	33	1	3	29.16		
1	559	48	2	5	110.75		
2	27	34	3	5	31.25		
3	216	28	4	2	19.44		
4	216	1	5	4	20.00		

```
# Order Details Table: Generate random details for each order
# Ratio Data: 'quantity
order_detail_ids = np.arange(1, n_order_details + 1) # Primary Key for Order Details Table
menu_item_data = np.random.choice(menu_item_ids, n_order_details) # Foreign Key: Links to Menu Items Table
quantities = np.random.poisson(lam=3, size=n_order_details).clip(1, 5) # Random quantities (ratio data)
sub_totals = (quantities * np.random.choice(prices, n_order_details)).round(2)
sub_totals = np.where(np.random.rand(n_order_details) < 0.02, None, sub_totals) # Introducing missing values</pre>
# Deliberate duplicates for non-primary key fields (5% duplicates): Represents repeated quantity values in similar orders
duplicate_indices = np.random.choice(np.arange(n_order_details), size=int(0.05 * n_order_details), replace=False)
quantities[duplicate_indices] = quantities[np.random.choice(np.arange(n_order_details), size=len(duplicate_indices))]
order_details_df = pd.DataFrame({
    'order_detail_id': order_detail_ids, # Primary Key for Order Details
    'order_id': np.random.choice(order_ids, n_order_details), # Foreign Key: Links to Orders Table
    'menu_item_id': menu_item_data, # Foreign Key: Links to Menu Items Table
    'quantity': quantities, # Ratio data (must be greater than 0)
    'sub_total': sub_totals # Calculated field for order subtotal
order_details_df.set_index(['order_id' , 'menu_item_id'], inplace=True)
order_details_df.to_csv('order_details.csv')
display(order_details_df.head()) # Display the top rows to visualize data
```

Figure 4: Python Code to Create Order details' Table CSV file with Randomization

Employees Table: Employees are the staff members that are responsible for managing orders, reservations, and contacts with customers. There are three categories of staff like 'Manager', 'Chef', or 'FOH (Front of House)', reflecting typical restaurant staff structure. The 'Morning', 'Evening', or 'Night' shifts has been assigned randomly to present the realistic data.

Table 6: Data from of Employee Table

Employees Table Data Frame						
	employee_id	position	shift			
0	1	FOH	Morning			
1	2	Chef	Evening			
2	3	FOH	Evening			
3	4	FOH	Morning			
4	5	Manager	Night			

```
# Employees Table: Generate random employee data
employee_ids = np.arange(1, n_employees + 1) # Primary Key for Employees Table
# Employee roles and shifts (nominal data)
roles = np.random.choice(['Manager', 'Chef', 'FOH'], n_employees, p=[0.1, 0.4, 0.5])
shifts = np.random.choice(['Morning', 'Evening', 'Night'], n_employees, p=[0.4, 0.4, 0.2])
# Deliberate duplicates for non-primary key fields (5% duplicates):
duplicate_indices = np.random.choice(np.arange(n_employees), size=int(0.05 * n_employees),
                                     replace=False)
shifts[duplicate_indices] = shifts[np.random.choice(np.arange(n_employees),
                                                    size=len(duplicate_indices))]
# Create Data Frame
employees_df = pd.DataFrame({
    'employee_id': employee_ids, # Primary Key for Employees Table
    'position': roles,
    'shift': shifts
})
employees_df.set_index('employee_id', inplace=True)
employees_df.to_csv('employees.csv')
display(employees_df.head()) # Display the top rows to visualize data
```

Figure 5: Python Code to Create Employees' Table CSV file with Randomization

Reservations Table: The reservation_date attribute was created by randomly selecting dates from 2023, while the table_number attribute was formulated as a string that combines a letter prefix with a number, reflecting standard restaurant table labelling conventions. The Poisson distribution, with a mean of 2, is utilised to model typical restaurant reservations.

Table 7: Data Frame	of Rese	ervation	table
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R	Reservations Table Data Frame					
	reservation_id	customer_id	table_number	reservation_date	number_of_guests	
0	1	274	G-18	2023-03-31	1.0	
1	2	262	G-4	2023-04-10	2.0	
2	3	78	G-3	2023-10-08	4.0	
3	4	224	G-3	2023-12-16	3.0	
4	5	221	G-4	2023-04-14	3.0	

```
# Reservations Table: Generate random reservation data
reservation_ids = np.arange(1, n_reservations + 1) # Primary Key for Reservations Table
reservation_dates = [
   datetime(2023, 1, 1) + timedelta(days=int(np.random.uniform(0, 365)))
    for _ in range(n_reservations)
] # Random reservation dates throughout the year
table_numbers = [f"G-{i}" for i in np.random.randint(1, 21, n_reservations)] # Table number format (nominal data)
guest_counts = np.random.poisson(lam=2, size=n_reservations).clip(1, 10) # Random number of guests (ratio data)
guest_counts = np.where(np.random.rand(n_reservations) < 0.05, None, guest_counts) # Introducing missing values</pre>
# Deliberate duplicates for non-primary key fields (5% duplicates):
duplicate_indices = np.random.choice(np.arange(n_reservations), size=int(0.05 * n_reservations), replace=False)
guest_counts[duplicate_indices] = guest_counts[np.random.choice(np.arange(n_reservations), size=len(duplicate_indices))]
reservations_df = pd.DataFrame({
    'reservation_id': reservation_ids, # Primary Key for Reservations Table
    'customer_id': np.random.choice(customer_ids, n_reservations), # Foreign Key: Links to Customers Table
    'reservation_date': reservation_dates, # Interval data for dates
    'table_number': table_numbers,
    'number_of_guests': guest_counts # Ratio data (must be positive)
7)
reservations_df.set_index('reservation_id', inplace=True)
reservations_df.to_csv('reservations.csv')
display(reservations_df.head()) # Display the top rows to visualize data
```

Figure 6: Python Code to Create Reservation's Table CSV file with Randomization

Missing and Duplicate Values:

The null and repeated values in DBMS reflect the real-world situations. We have intentionally introduced these types of values to authenticate the integrity of DBMS. Around 5 to 10 percent of values are taken as null or repeated values.

If the value in the database is not present or different from zero or an empty string, then it's called a null value, whereas when the same value appears in various rows of the table, it's known as a repeated value.

In our tables, we can have the following missing and duplicate values to ensure the real-time data existence.

- **Customers Table:** The 10% values in "**post_code**" have been deliberately taken as missing and 5% values were chosen as repeated values.
- Orders Table: If there is any failure to complete the order then the attribute "total_amount" value has been chosen none and even if the order has not been assigned yet then the "order_status" and "employee_id" may be missing. Also, 5% values of the "total_amount" is repeated because some customers placed same orders.
- Menu Items Table: No null value is expected in the menu item while the "price" attribute may contain repeated rows because different items may have the same price, 5% repeated values have been taken in the data.
- Order Details Table: The "subtotal" estimate may be null if the subtotal cannot be calculated due to an issue in the processing of an order. We have chosen 5% of "quantity" entries can be duplicated because multiple orders contain the same quantity of the food from same menu.
- **Employees Table:** Since the employee data is fed very carefully, we assume that no attribute of the employee table will have a null value while many employees are working at the same position and their shifts could be repeated. Therefore, the **"position"** and employee **"shift"** has been repeated.
- Reservations Table: If the number of guests is not specified at the time of reservation or there is a mistake in writing, we can take null values in the attribute "number_of_guests". A customer can make different reservations, and repeat tables are used for different reservations. Usually, different reservations are booked on the same date, so the "customer_id", "table_number" and "reservation_id" can be duplicated.

Justification for Separate Tables:

Customer Table: The Customers Table stores customer information separately, facilitating efficient access, updates, and analysis of customer details independent of order information. This facilitates the identification of repeat customers, enables marketing analysis, supports customer segmentation, and allows for personalised offers. The establishment of a distinct Customers table facilitates data normalisation, thereby reducing redundancy associated with customers placing multiple orders.

Order Table: To link customers to their purchases, menu items, and employees, orders are maintained individually. Order date, status, and total amount are stored in the Orders database. The system can track orders from start to finish or cancel by splitting them into their own table, which improves reporting and consistency.

Menu Item Table: The MenuItems table contains dish category and pricing. Menu items may be maintained between orders and updated easily with a separate table. It also makes menu specifics like price and food kinds easy to find, which helps manage the restaurant's offers.

Order Details table: The OrderDetails table links orders to menu items. Each item can appear in several orders, forming a many-to-many connection. It records every order line precisely for calculations like total cost per order.

Employees Table: This table establishes a clear connection between employees and orders, allowing for the tracking and evaluation of employee performance. The Employees table contains details about the staff engaged in order processing, including their roles and shift information. Keeping this information separate enables the system to efficiently monitor which employee managed a particular order. It also enhances workforce management, including shift planning and task assignment.

Reservation Table: The Reservations table documents customer reservations, associating each reservation with a specific customer. This framework facilitates the administration of table reservations, guest numbers, and booking dates. The establishment of a distinct table for reservations facilitates the management and modification of reservation details, thereby minimising the impact on other components of the system.

SQL Schema and Entity Relationship Diagram (ERD):

SQL Schema Visualization:

The SQLite DB Browser has been used to import CSV files obtained from google colab for the creation of tables in database.

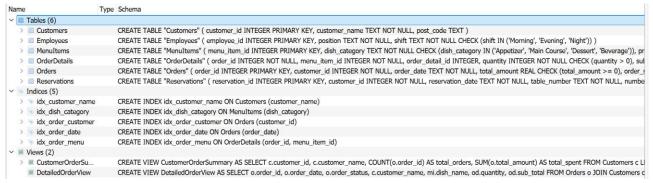


Figure 7: SQL Database Schema

Textual Schema:

We have described each table, its attributes, and data types as under:

- Customers: customer_id (Primary Key), customer_name (Nominal), post_code.
- Orders: order_id (Primary Key), customer_id (Foreign Key), order_date (Interval), order_status (Ordinal).
- Menultems: menu item id (Primary Key), dish category (Ordinal), price (Ratio).
- Ord Details: order detail id, order id and menu item id (composite Key), quantity (Ratio).
- **Employees**: employee_id (Primary Key), position, shift.
- Reservations: reservation_id (Primary Key), customer_id (Foreign Key), reservation_date, table_number, number_of_guests (Ratio).

Entity Relationship Diagram:

The ERD has been shown in figure 8 and the primary key (PK) in tables is given in red whereas the foreign key (FK) is taken in green. In order details table two foreign keys which are given in blue colour forms a composite key. The details relationship between the tables is given below:

CUSTOMERS AND ORDERS: This ERD illustrates a one-to-many relationship between the CUSTOMERS and ORDERS tables. The CUSTOMERS table employs customer_id as its Primary Key (PK), which is referenced as a Foreign Key (FK) in the ORDERS table to define the relationship. Customers are allowed to place multiple orders, thereby ensuring referential integrity and adherence to normalising standards.

CUSTOMER AND RESERVATIONS: The Customers table exhibits a one-to-many relationship with the Reservations table. This indicates that a single customer can make multiple reservations, with each reservation associated with one specific customer. This relationship advantages manage customer reservations professionally.

EMPLOYEES AND ORDERS: The Orders table is one-to-many related to the Employees table. A manager or server can process many orders at once, but they only deal with one order at a time. In order to manage and delegate responsibility for client orders, this connection is vital. This feature enables the system to keep tabs

on which person is in responsible of each order, which enhances accountability, performance monitoring, and order fulfilment.

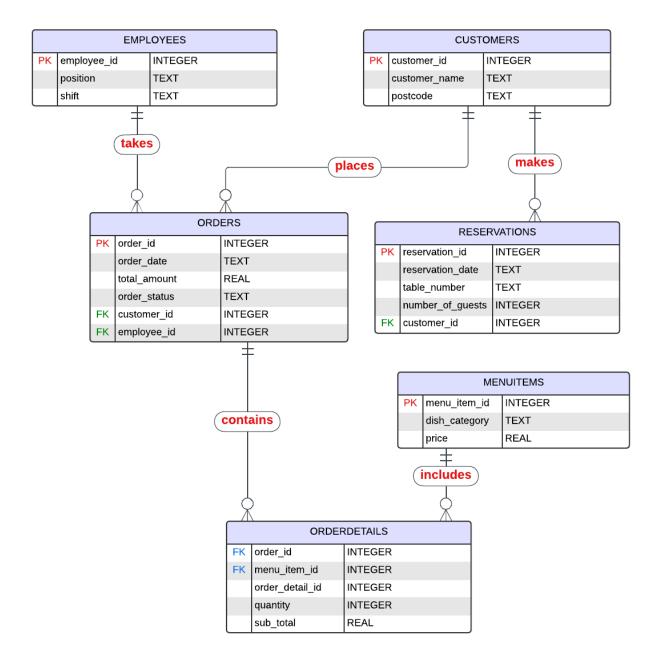


Figure 8: Entity Relationship Diagram

MENUITEM, ORDERS AND ORDERDETAILS: The OrderDetails table serves as the connection point between the MenuItems and Orders databases, so establishing a many-to-many database relationship. This indicates that a single order can include numerous items from the menu, and that a single menu item can be included in more than one order.

Ethics and Data Privacy:

The sensitivity and scope of the data being collected and processed in the restaurant database setting make ethics and data privacy significant concerns. The following is a comprehensive discussion of these aspects:

Sensitivity of Data:

Restaurant databases contain various types of information such as customer and employee personal contact numbers and their home addresses. Such information is very sensitive and can be misused by any worker or Information about the customer's habits and employee's work schedule can be misused.

Transparency in Data Collection:

Restaurants should clearly communicate the purpose of the data being collected to customers and employees so that to address their concerns and transparency increases trust. The data collected should only be used for quality improvement purposes. Giving or selling data to a third party is unethical.

Access Control:

Access to sensitive data should be restricted to authorised individuals only. Customer contact information should be available just to workers tasked with bookings or customer support.

Data Protection Laws:

The restaurant must observe data protection laws like General Data Protection Regulation. These rules require things including informing people how their data is being used, letting them ask for access to their data, and making sure that data is handled safely.

Concluding Remarks:

This project aims to develop a realistic restaurant order management database that encompasses various data types commonly encountered in a restaurant environment. The project seeks to simulate the complexities of real-world restaurant operations through the integration of diverse data types, facilitating a comprehensive understanding of the interactions among various pieces of information within a relational database. This design incorporates foreign keys, composite keys, and realistic data constraints to establish a practical and interconnected schema that facilitates effective management and analysis of restaurant orders, reservations, and employee activities.