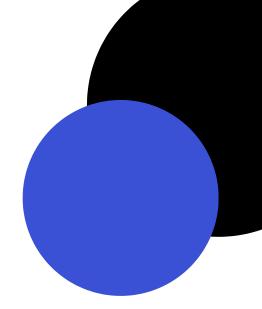
# SYED QASIM HUSSAIN

# **SERVICE QUALITY OFFICER**



#### **PROFESSIONAL PROFILE**

Skilled Officer with more than 27 years of experience coordinating, planning, and supporting daily operational and administrative functions.

## **CONTACT DETAILS**

- Mobile: 0322-8069368
- Mobile/WhatsApp: 0324-4962411
- . 75 LDA, Siddiqui Street Begum Pura Lahore

#### **WORK EXPERIENCE**

#### **CREDIT OFFICER / HR COORDINATOR**

Askari Bank (1996 - 2012)

- Processing of proposals
- Coordination with clients regarding pledged stocks
- Balancing of Charge Documents
- Balancing of Mark up
- Preparation of all monthly credit reports ECIB / CAR / SECURITYDWISE
- Handling of Staff Matters

# **Service Quality Officer**

Askari Bank(2013-2022)

- Branch Visits
- Feedback from Customers
- Telephonic Mystery Shopping Regarding Product Knowledge
- Monitoring of QMMS.

## **PREVIOUS EDUCATION**

## FC College

Graduation, Class of 1990

## FC College

Intermediate, Class of 1888

# **SKILLS AND ABILITIES**

- •Communication and interpersonal skills
- Excellent organizational and multi-tasking skills
- Writing skills
- Fluent in English and Urdu