

SYED QASIM HUSSAIN

SERVICE QUALITY OFFICER

PROFESSIONAL PROFILE

Skilled Officer with more than 27 years of experience coordinating, planning, and supporting daily operational and administrative functions.

CONTACT DETAILS

- Mobile: 0322-8069368
- Mobile/WhatsApp: 0324-4962411
- 75 LDA, Siddiqui Street Begum Pura Lahore

SKILLS AND ABILITIES

- Communication and interpersonal skills
- Excellent organizational and multi-tasking skills
- Writing skills
- Fluent in English and Urdu

WORK EXPERIENCE

CREDIT OFFICER / HR COORDINATOR

Askari Bank(1996 - 2012)

- Processing of proposals
- Coordination with clients regarding pledged stocks
- Balancing of Charge Documents
- Balancing of Mark up
- Preparation of all monthly credit reports ECIB / CAR / SECURITYWISE
- Handling of Staff Matters

Service Quality Officer

Askari Bank(2013-2022)

- Branch Visits
- Feedback from Customers
- Telephonic Mystery Shopping Regarding Product Knowledge
- Monitoring of QMMS.

PREVIOUS EDUCATION

FC College

Graduation,Class of 1990

FC College

Intermediate,Class of 1888