

Table of Contents

>>

- Monitoring: What it is & why to
- What is Prometheus?
- ► How Prometheus works
- Configuring Prometheus
- Alert manager
- Querying





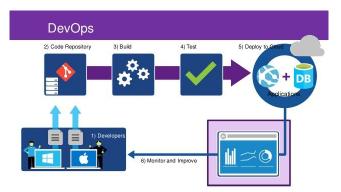
Monitoring: What it is & why to



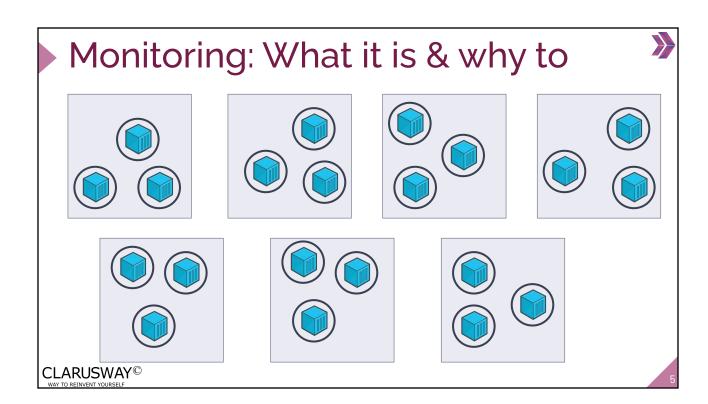
Monitoring: What it is & why to

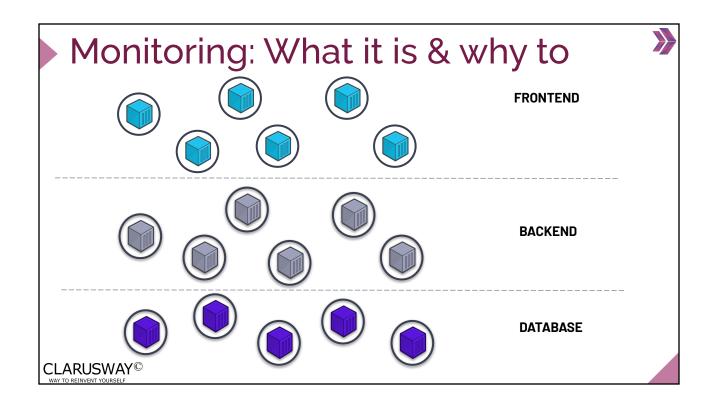


- Agility is essential to keeping pace
- Software teams expected to move faster, test earlier, and release more frequently, all while improving quality and reducing costs









Monitoring: What it is & why to

Ensure that a system or service is:

- **Available**
- Fast
- Correct
- Efficient
- etc.



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Monitoring: What it is & why to

Potential Problems:

- Disk full no new data stored
- Software bug, request errors
- High temperature —— hardware failure
- Network outage
- Low memory utilization money wasted











Monitoring: What it is & why to



Need to observe your systems to get insight into:

- Request/event rates
- Latency
- Errors
- Resource usage
- Temperature, humidity, ...

...and then react when something looks bad.

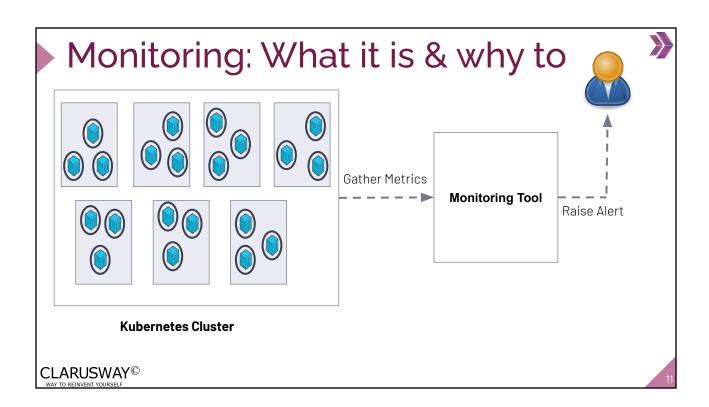
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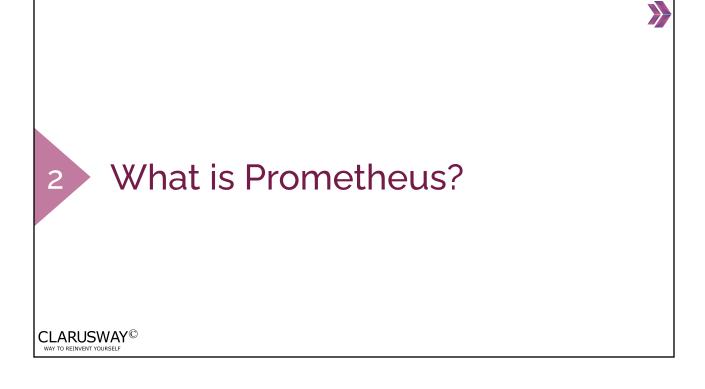
Monitoring: What it is & why to



What is required for monitoring?

- Gather operational metrics
- Raise alert
 - To human (via ticket/SMS/Email/...)
 - To automated handler/agent
- Support issue resolution (data for root cause analysis)
- Analyze trends & effects/impact of change





What is Prometheus?

Metrics-based monitoring & alerting stack

- Metrics collection and storage
- Querying, alerting, dashboarding
- For all levels of the stack!

Made for dynamic cloud/container environments



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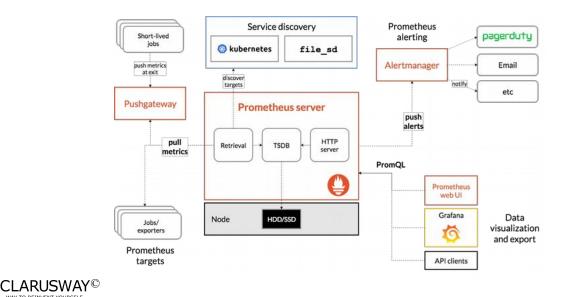
What is Prometheus?

A quick overview of what Prometheus is about:

- Gather metrics into database
 - Scheduled pull/harvest/scrape actions HTTP/TCP requests
 - Provide exporters (adapters) that expose metrics
- Make metrics available to consuming systems and humans
 - Such as Grafana (for dashboarding), REST APIs, through
 Prometheus UI Graphs, Console, PromQL
- Analyze metrics according to alert rules and determine if alerts are "firing"
- Act on firing alerts and send notifications

What is Prometheus?





Terminology



- **Prometheus Server**: The main server that scrapes and stores the scraped metrics in a time series database
- Time-series Database: Designed to store data that changes with time
- Scrape: Prometheus server uses a pulling method to retrieve metrics
- **Target:** The Prometheus server's clients that it retrieves info from (Linux/Windows Server, single app, db, Apache server, etc.)

Terminology

- Alert Manager: Component responsible for handling alerts
- Exporter: Target libraries that convert and export existing metrics into Prometheus format



Terminology

- **Instance:** The endpoint that is scraped, usually corresponding to a single process
- **Job:** A collection of instances with the same purpose

For example, an API server job with four replicated instances:

- job: api-server
 - o instance 1: 1.2.3.4:5670
 - o instance 2: 1.2.3.4:5671
 - o instance 3: 5.6.7.8:5670
 - o instance 4: 5.6.7.8:5671



Terminology



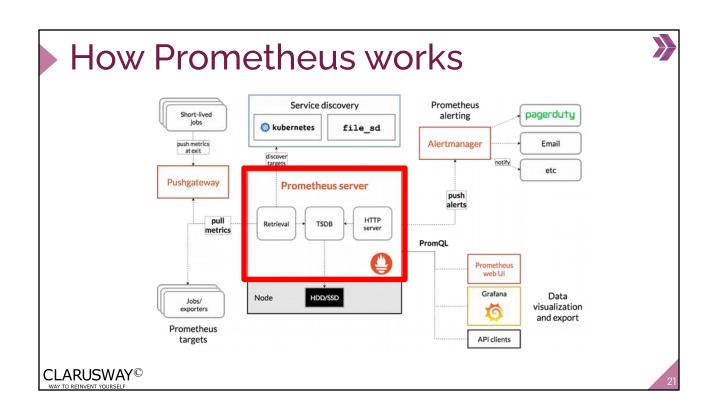
- Prometheus pulls (scrape) metrics from a client (target) over http and places the data into its time series database that you can query using its own query language: promQL
- Prometheus uses "exporters" that are installed/configured on the clients in order to convert and expose their metrics in a Prometheus format
- The **AlertManager** receives metrics from the Prometheus server, makes sense of the metrics and then forwards an alert to the chosen notification system

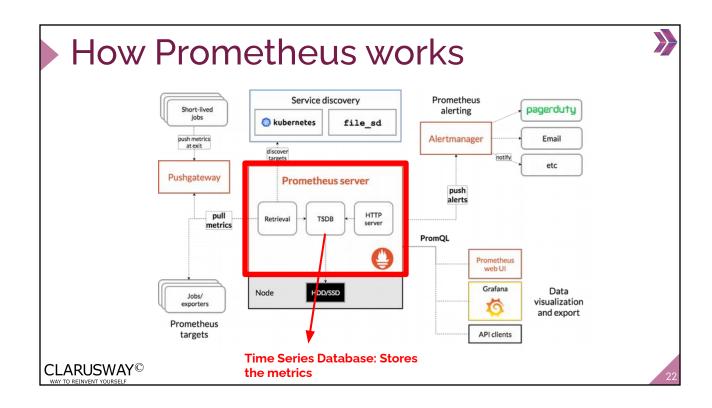
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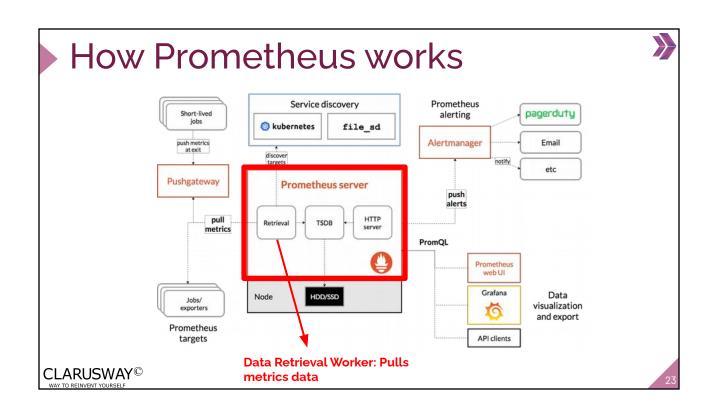
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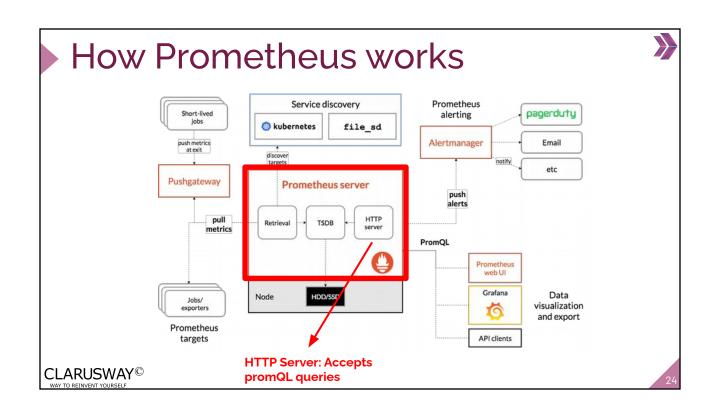
How Prometheus works











How Prometheus works



 Prometheus server monitors targets and each target has metrics that are monitored.

Targets

- Linux/Windows Server
- Single application
- Services like db
- Web servers
- etc.

Metrics

- CPU/RAM/Disk usage
- Exceptions count
- Requests count
- Requests duration
- etc.

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WAY TO REINVENT YOURSELF

2

How Prometheus works



Prometheus stores metrics as human-readable text-based format

```
# TYPE http. server_requests total counter
# HELP http. server_requests total counter
# HELP http. server_requests total face total number of HTTP requests handled by the Rack application.
http. server_request total(code="200",method="get",path="/") 1.0
# TYPE http. server_request duration_seconds histogram
# HELP http. server_request duration_seconds histogram
# HELP http. server_request duration_seconds histogram
# HELP http. server_request duration_seconds bucket(method="get",path="",lee"0.005") 0.0
http. server_request duration_seconds_bucket(method="get",path="",lee"0.01") 0.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.025") 0.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.05") 0.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.05") 0.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.05") 0.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.05") 1.0
http. server_request_duration_seconds_bucket(method="get",path="",lee"0.05") 1.
```

HELP: description of what metrics is

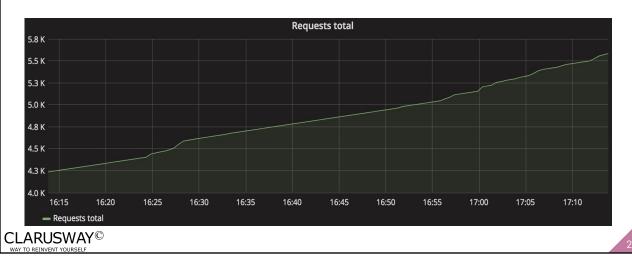
TYPE: metric type



Metric Types

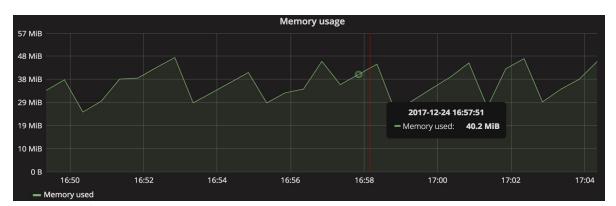


Counter: used for any value that **increases**, such as a request count or error count



Metric Types

Gauge: used for values that **go down as well as up**, such as current memory usage or the number of items in a queue or the number of requests in progress

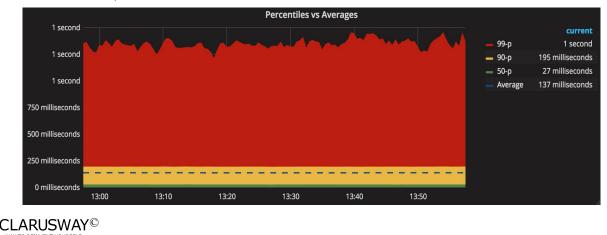


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Metric Types



Histogram/Summary: measure the frequency of value observations. It tracks how long something takes or how big such as the size of a request.



Metric names and labels



- Every time series is uniquely identified by its metric name and optional key-value pairs called labels
- Notation:

```
<metric name>{<label name>=<label value>, ...}
```

For example:

```
api http requests total{method="POST", handler="/messages"}
```

Collecting Metrics

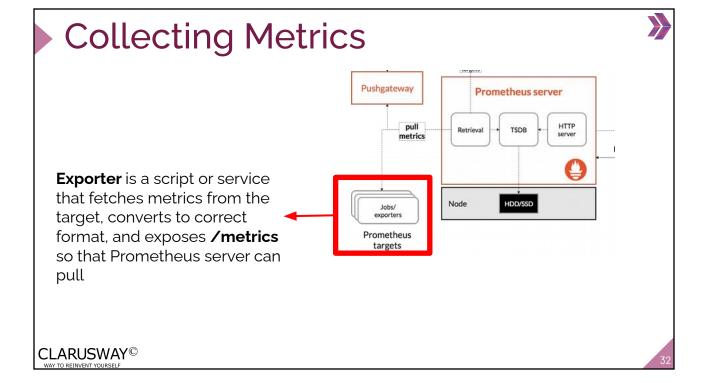
• Prometheus pulls metrics from the targets over HTTP:

http://hostaddress: [port]/metrics

- Some services expose their metrics natively
- But many services requires an extra component that is called an exporter

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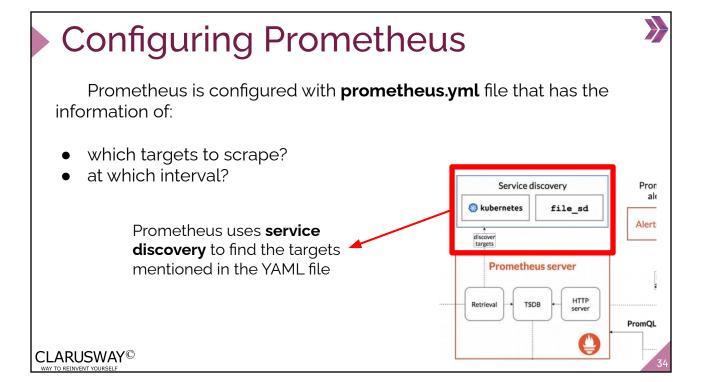




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Configuring Prometheus





Configuring Prometheus

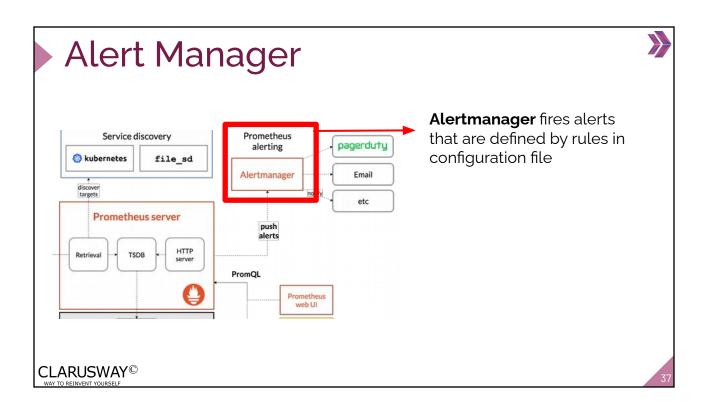


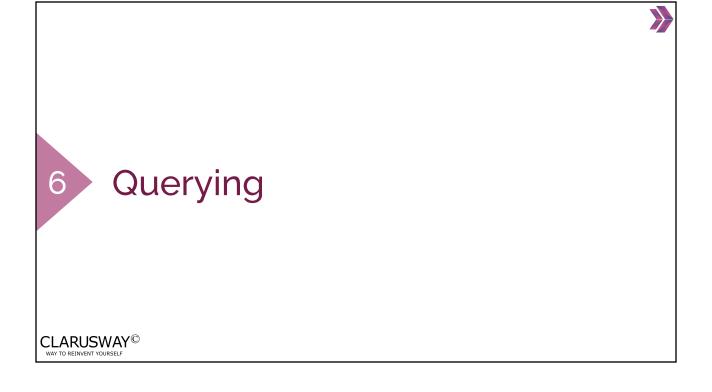
Prometheus comes with a sample configuration file

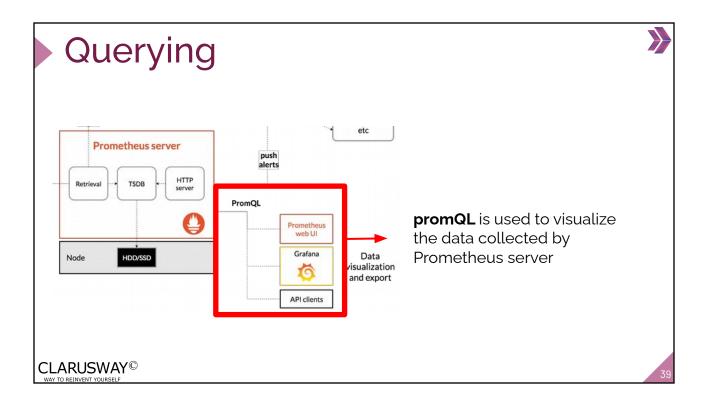


Alert Manager









Querying

Example queries:

- # Request counter for the User Directory service
 http_requests_total{service="users-directory"}

 # Request counter for the Billing History Service
 http_requests_total{service="billing-history"}

 # Overall request counter regardless of service
 sum(http_requests_total)
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