# Rabin Pandey - CV

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#### **Profile**

A highly motivated and detail-oriented IT professional with a strong foundation in IT and cybersecurity.

Eager to provide effective Level 1/2 IT support while further developing skills in troubleshooting, system admin, and cloud technologies.

Proven ability to learn quickly and a passion for technology and customer service.

### **Experience**

Data Management Support | Central Bureau of Statistics (CBS) | Apr 2018 - Jul 2018

- Managed and secured confidential records across enterprise databases.
- Implemented validation protocols, achieving 95%+ accuracy.
- Supported information processes with a focus on data integrity and security.

Telecommunications Data Support | Ncell Axiata Ltd. | Dec 2021 - Feb 2022

- Processed and validated large digital database entries.
- Developed analytical skills for log analysis and threat detection.
- Maintained 99% data accuracy with multi-layered error-checking.

### **Project**

SQL Injection Prevention System | Mar 2024 - Oct 2024

- Deployed WAF with multi-layered security configurations.
- Set up Nginx reverse proxy with Let's Encrypt TLS.
- Used ModSecurity to prevent SQL injection attacks.
- Achieved 60% risk reduction through vulnerability assessment.
- Integrated Grafana Loki for real-time log analysis and threat response.
- Created security documentation and incident response protocols.

## **Education**

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Bachelor of Networking (Major in Cybersecurity) | Melbourne Institute of Technology | May 2024 - Mar 2025 Relevant Coursework: Network Security, Cyber Security Principles, Ethical Hacking, Computer Forensics, Enterprise Security Mgmt.

### **Technical Skills**

Security Tools: Grafana, Loki, SIEM, Nginx, ModSecurity, Suricata

Programming: Python, SQL, Bash, HTML, CSS

Support Tools: MS Intune, Autopilot, TeamViewer, RDP

Key Competencies: Incident Response, Threat Detection, Vulnerability Management

#### **Professional Skills**

- Multilingual Communication
- Technical Problem-Solving
- Adaptable Learning
- Deadline-Driven Performance

### **Key Qualifications**

- Strong customer-focused communication with ability to simplify technical terms.
- Proactive approach to identifying and resolving recurring IT issues for smooth operations.