# What is the role of business analyst in organization?

Business analyst has a prominent role in an organization where the BA role is to become the link between stakeholder and the organization

The be would be responsible for converting the business requirement to technical requirement

# What are the core competencies for a BA role?

A person who is able to communicate well and understand the business requirement well

Who is well versed on how to make documentation and understand other business documentation?

# **INVEST:**

Invest basically stands for Independent, Negotiable, Valuable, Estimable, sized appropriately and Testable

#### Moscow:

Moscow stands for must or should, could or would

Swot: strength, weakness, opportunity and threat

#### STAGES of business project

It projects are INITIATION, planning, execution, monitoring and closure

# SRS and its key element

SRS stands for system or software requirement

#### include

- Scope of work
- Non-functional and functional requirement
- Data model
- Dependencies and Assumptions

Assumption and constraints

#### Acceptance criteria

#### BRD:

#### **BUSINESS REQUIREMENT DOCUMENTATION**

It's a formal contract between organisation and client for development and requirement

Bard is a document which is more likely to be created with the client interaction, when we have the bird document we can easily create the sirs document, SRS is derived from the bird document

#### DIFFERENCE BETWEEN REQUIREMENT AND NEED

# HOW CAN YOU STATE THAT A REQUIREMENT IS GOOD OR PERFECT

A requirement can be measure with the SMART whereas s is for specific, m – measurable, attainable, relevant and timely

If the requirement comes under this then it can be specify that the requirement is a good, needed or perfect

#### Why we need requirement traceability matrix

Its records all the requirement given by clients and ensure all the necessities are met

# What do you understand by GAP ANALYSIS?

Gap analysis means the analysis of the differences between the functionalities of the existing and targeted system

The gap means the changes that are required to accomplish the proposed result

#### WHAT DOCUMENT ARE NEEDED BY BUSINESS ANALYST

- Initiation document
- System requirement specification document
- Business requirement document
- Functional requirement document
- Requirement traceability matrix

Use case specification document

Change request documents

#### Gap analysis documents

# WHAT ARE THE VARIOUS KIND OF DOCUMENTS that can be used by business analyst?

**FLOWCHARTS** 

**ACTIVITY DIAGRAM** 

**USE CASE DIAGRAM** 

Sequence diagram

Collaboration diagram

WHICH DOCUMENTS CAN BE USED TO CAPTURE non-functional requirement

Use cases can be used to capture information about how a system should work and its capabilities

# WHAT IS A DIFFERENCE BETWEEN EXCEPTION FLOW and ALTERNATE FLOW

Exception flow deals with the unexpected events that occurs during the execution of programs

Its deals with errors

While alternate flow deals with expected events

Alternate flows deals with system which modules should be executed

# WHAT DO YOU MEAN BY PARETO ANALYSIS

Technique that can be used to identify the most important factor that can contribute to a particular problem

There can be a case that there are multiple contributing factor that can be used to identify the problem

Hence what we can do is we can ranked them according to the importance and checked which factor seems to be of utmost importance

This is nothing but pare to analysis

# What is BPMN?

Business process models and notation

There are several basic model in it as it include

**Events** 

Gateways

Activity

Data object

# Kano analysis:

Kano analysis is a quality management tools that help identify, customer needs and preferences

It can be used to improve product development, customer satisfaction and marketing strategies

There can be five levels of customer needs

Basics needs

Performance needs

**Excitement needs** 

Reverse need

Unknown needs

# **Benchmarking:**

It is a process of comparing the performance of a company or individual against others in the same industry

What is the difference between business analysis and business analytics?

# Business analysis can be used to understand that the software support decision making

Additionally business analytics are more focus on making data analysis reports and decision making with the help of data provided to them

What are difference types of agile methodologies used?

Scrum, Kanab and extreme programming (up)

# What are the various core competencies of a business analyst?

- 1. Sound listening skills
- 2. Understanding of delegates objectives
- 3. Ability to conduct stakeholder meeting
- 4. Documentation and preparation of reports
- 5. responsible of time management
- 6. Solid understanding of business structure

# What are the tools that can be make use in business analytics

- 1. Excel
- 2. Microsoft power bi
- 3. Tableau
- 4. Qlik sense
- 5. Microstatergy

# **HOW WILL YOU PREPARE BEFORE A PROJECT STARTS**

To ask question about projects goals, objectives and deliverables

They should be able to identify stakeholder, roles and projects details

# What documentation a business analyst need to create

Vision and scope

Sirs

Specification

User story

Use case

Meetings of meetings

Acceptance criteria

Gherkins

Definition of ready (door)
Invest
What are different types of gap a business analyst may need to understand during projects?
1. Performance gap: this will be the difference between expected result and actual result
2. Product / market gap: gap between budgeted sales and actual sales
3. Profit gap: the variance between targeted and actual profit
4. Manpower gap: required number and quality of workforce, also actual strength in organization
WHAT ARE DIFFERENT TYPES OF SDLC MODELS
Waterfall models
Iterative models
V-model
Spiral model
Prototypes models
WHAT ARE THE CHALLENGES FACED BY BUSINESS ANALYST
1. Change management:
It is a most difficult problem that a business analyst need to take care of
This is change management here the projects where the projects requirement is given by client
But it may happen that the client make changes to the requirement and that requirement is needed to be communicate to developer
Cross team management:
Communication problems
WHAT DO YOU MEAN BY OLTP MODELS

Lot models refers to online transaction, there is a difference between lot and opal

# What is flowchart and why it is important

A flowchart eventually shows the complete flow of system throughout symbols and diagram

Because eventually it is important to make the developer and non-technical stakeholder to understand the business flowcharts and requirement

#### Pugh matrix:

Pugh matrix is used to decide about the most optimal and alternate flow and solutions

This technique is now a standard part of six sigma

#### **FMEA:**

Failure mode or effect analysis

# Define bag matrix:

Bag (Boston consulting group) bag matrix is developed to analyse several business processes and new products offering fro, companies

# HOW CAN YOU DIFFERENTIATE BETWEEN POOL AND SWINLANE

Swim lane is related to group activity and a pool is related to single person

#### **WHAT IS ERD MEANS?**

Red stands for entity relationship diagram

The diagram can be make use to understand the relationship between the database

# WHO ARE THE MEMBER OF SCRUM TEAMS

Scrum teams consist of

Product owner

Scrum master

Development team

WHAT ARE THE MOST IMPORTANT TOOLS FOR business analyst?

#### 1. MICROSOFT OFFICE TOOLS

: Its include all the essential tools such as word, PowerPoint, outlook and excel,

Requirement management tools also available such as Rationale Requisite, Requites etc.

**ORACLE NETSUITE: era tools** 

WRIKE AND TRELLO

: Project management tools

Include file management, schedule timing and stakeholder collaboration and budget management

Visio, Tableau and Power BI:

Data visualization

PENCIL: modelling, wire framing, diagramming

#### WHAT IS DIFFERENCE BETWEEN ASSUMPTION AND constraint and dependencies

Assumptions are scenarios and situation that are facts for the projects under development

Constraint: are the restriction that are agreed upon and recognised by all the stakeholder such as

Example: there could be problem with the software testing because the software is not compatible with such browser

# WHY REQUIREMENT PRIORITISATION IS IMPORTANT

Requirement prioritisation is a process or stage, where we allocate requirement to different phases or iteration

Moscow Technique

100 dollar method

Requirement ranking method

Kano analysis

# WHAT SHOULD BE THE CORE COMPENTENCIES OF SOMEONE WHO IS A BUSINESS ANALYST

Highlight analytical skills
Communication problem-solving
Stakeholder management
Technical knowledge
Understanding of SDLC
BUSINNESS ANALYSIS and when they are required to
Discuss elicitation
Requirement analysis
Process analysis
Data analysis
EXPLAIN THE STAGES OF BUSINESS ANALYSIS
Initiation
Planning
Execution
Closure
Monitoring
Scope creep
Scope creep refer to sudden change in requirement or uncontrolled growth due to a project not having a comprehensive plan
Application Usability

Application usability measure the efficiency, effectiveness and customer satisfaction of the company product

# Can you explain a difference between requirement and specification?

A requirement focusses on what is needed and why it is needed

Whereas a specification focuses on how those need will be met

#### IN BUSINESS ANALYST WHAT IS A WIREFRAME

Wireframe serves as a business analyst tools for diagram and sketch that depicts the frameworks and origination of a website or application, its highlights the fundamental frameworks and arrangements of concentrating on how its function and experience it offers to users while excluding design aspect such as hues or illustration

#### WHAT IS REQUIREMENT ELICITATION TECHNIQUES

- 1. Brainstroming
- 2. Document Analysis
- 3. Focus Groups
- 4. Interface Analysis
- 5. Interviews
- 6. Observations
- 7. Prototyping
- 8. Requirement Workshop
- 9. Survey / Question are

#### **BA DELIVERABLES:**

Ba deliverables include the following:

Business analysis work plan

User requirement documents

Other projects deliverables

**Business case documents** 

Funding application process

Project management plan

Feasibility study reports

System analysis and design reports

User acceptance Test plans and test cases

User manual

Training material

# What are be daily task

Determine be approaches

Identify stakeholders

Plan be activities

Defines business needs

Access current capability gaps

Define scope of proposed system

**Develop Business Case** 

Prepare for Elicitation

Perform elicitation

Priorities requirement

Refine and organise requirement

Verify requirement

Assess proposes system option s

Review organisation and readiness for system implementation

Supports to system scope and requirement management

Support to oat

Support to pre-production and rollout

System evaluation S