RYAN BEST

5506 Bellemeade Trail Court   314-620-4367   https://github.com/Rabvc4

SKILLS

LANGUAGES:	OPERATING SYSTEMS:	SOFTWARE:
Python	MacOS	IntelliJ
Java	Linux	
SQL	Wndows	
HTML/CSS/Javascript		
Visual Basic		
Bootstrap		

EXPERIENCE

PROJECT COORDINATOR, INTERFACE SECURITY; EARTH CITY, MO — JUNE, 2016 - JUNE, 2017

- Developed CRM program to manage compliance for 16,000 locations nationally.
- Creator and administrator of the company's security permit database.
- Ensure quality and accuracy of data provided to downstream teams.
- Use enterprise resource planning and development skills to identify, propose and execute operational process design improvements.
- Leveraged the previously stated resources to increase productivity by 300%, triple the amount of locations in compliance and reduced client-side fines by $60,000 annually.

HELP DESK, BARNES-JEWISH HOSPITAL; ST. LOUIS, MO — JUNE, 2016

- Temporary position to handle the influx of issues associated with launching new financial software.
- Performed light desktop support within the Windows 7 and Windows 10 environments.
- Provided technical assistance in a fast-paced call center environment.

ASSISTANT MANAGER, WALMART; GRANITE CITY, IL — JUNE, 2014 - JUNE, 2015

- Increased profit in all areas by 12%-30% over LY within 3 months of becoming manager over electronics, toys and photo lab.
- Reduced shrink to below 3% in all areas through employee accountability and ensuring compliance with company policies and procedures.
- Performed and educated subordinates on providing customer service and troubleshooting.
- Assigned everyday tasking to as many as thirty subordinates.

MERCHANDISER, FRITO-LAY; ST. LOUIS, MO — MAY, 2012 - JUNE, 2014

- Maintained healthy sales relationships with several stores to ensure profitability.

ASSISTANT, TULLOCK & SONS CO.; ST. LOUIS, MO — NOV, 2011 - MAY, 2012

- Wired industrial facilities for lights, placed electrical conduit.
- Ran phone and data lines to create networks.

EDUCATION

UNIVERSITY OF MISSOURI, COLUMBIA, MO   2011
- Bachelor of Arts, Philosophy with Political Science minor

LAUNCHCODE'S LC101, ST. LOUIS, MO   2018
- Intensive, 20-week program designed to give students the skills they need to seek an apprenticeship and ultimately a career in technology

CERTIFICATIONS

COMPTIA SECURITY+   2016
- Certified to install and configure systems to secure applications, networks, and devices; perform threat analysis and respond with appropriate mitigation techniques; participate in risk mitigation activities; and operate with an awareness of applicable policies, laws, and regulations.