Skills

Exceptional Communication

**Customer Issue Resolution**

Process Improvement

Empathy and Patience

Technical Support

**Adaptability**

**Skilled Customer Support Executive** adept at improving customer satisfaction and operational efficiency through effective communication and problem-solving. Successful at assisting a wide range of clients, from individuals to businesses, by addressing concerns and providing solutions. Areas of expertise include resolving technical issues, handling inquiries, and delivering exceptional customer service.

Education

**B.tech :**

**Computer Science -** pursuing

PES UNIVERSITY,

Bangalore

Expierence

**University Project Leader** – 01/2023 to 06/2024  
**PES University, Bangalore**

* Led a team of 4 to resolve technical issues faced by fellow students in a university project.
* Provided ongoing support to team members and facilitated group discussions to solve challenges.
* Demonstrated strong organizational and problem-solving skills by managing project timelines and ensuring successful completion.

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Rachappa Biradar