



Rachappa Biradar

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rachappabiradar6@gmail.com

Skilled Customer Support Executive adept at improving customer satisfaction and operational efficiency through effective communication and problem-solving. Successful at assisting a wide range of clients, from individuals to businesses, by addressing concerns and providing solutions. Areas of expertise include resolving technical issues, handling inquiries, and delivering exceptional customer service.

Skills

Exceptional Communication

Customer Issue Resolution

Process Improvement

Empathy and Patience

Technical Support

Adaptability

Experience

University Project Leader – 01/2023 to 06/2024
PES University, Bangalore

- Led a team of 4 to resolve technical issues faced by fellow students in a university project.
- Provided ongoing support to team members and facilitated group discussions to solve challenges.
- Demonstrated strong organizational and problem-solving skills by managing project timelines and ensuring successful completion.

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Education

B.tech :

Computer Science - pursuing

PES UNIVERSITY,
Bangalore