## What will this do?

Provide customers with a plant-sitting service for when they are traveling and away from home. Or people who are unable to take care of their own plants and want someone to take care of them.

## Who might use this?

Travelers or people with disabilities who cannot take care of their plants over a specific period of time. Someone who is looking to become a plant sitter and earn some extra income.

## Under what conditions?

When they are in need of a plant sitter – could be a last-minute desperate user or a user hoping to plan ahead. Wanting to get in contact with our company to become a plant-sitter

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| --- | --- | --- | --- | --- |
| Task (What might this user want to do?) | Travelers | Plant Sitters | Mobility Limited Users | Busy People – need actions to be quickly possible |
| Request a plant sitter – includes reviews/qualifications action –allow the user to see a few recommendations & pick from that | X |  | X | X |
| Apply to be a plant sitter |  | X |  |  |
| Learn more about GreenThumb – includes pricing information | X | X | X | X |
| Get pricing information | X | X | X | X |
| Entering availability |  | X |  |  |
| Checking for jobs |  | X |  |  |
| Give feedback | X |  | X | X |
| See reviews and qualifications of users | X |  | X | X |

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| --- | --- | --- | --- |
| Task | Nouns that describe the task | Attribute | Actions |
| Request a plant sitter – includes reviews/qualifications action –allow the user to see a few recommendations & pick from that | plant-sitting, plant-owner | Time frame, type, rating, age, availability | Create a request, submit a form |
| Apply to be a plant sitter | Plant-sitter, employee, application, job, side-cash | Experience, availability, pay rate, age | Apply, |
| Learn more about GreenThumb – includes pricing information | Information, prices, brand, FAQ | Method of contact, values, | Search, get information, learn, read |
| Get pricing information | Prices, FAQ, money | Time frame, number of plants (workload), amount of care, sitter rate | Get pricing information, call, switch page |
| Entering availability | Schedule, hours, | Day of the week, month of the year, time, how much they want to work, preference | Submit schedule, |
| Checking for jobs | Shift, | Availability, preference, . |  |