

Teachers Notes: User Experience Activity from **CODE RAE**

Course Name	Session length	Date	Venue	Tutor
Requirements Analysis	12-20 minutes			

Session Aim

Students will use their problem solving skills to uncover the reason behind a complaint and in so doing develop an understanding of the importance of user requirements.

Session Objectives

Students will be able explain 1 reason why a problem may be misdiagnosed.
Students will be able to suggest 1 technique for investigating a user's requirements.
Confident learners will be able to suggest other scenarios and potential pitfalls.

Curriculum points covered

- **solve problems by decomposing them into smaller parts**
- **collecting, analysing, evaluating** and presenting **data** and **information**

Time	Activity	Further Notes
2	Introduction	Explain the task – use either a print out of the booklet or the online version. Worksheets can be online or printed.
6-14 mins	Read the book, record the outcome in worksheets.	For as long as you would like the activity to last, let the kids read through it and record where they end up. Encourage them to write in the worksheets as they go.
4	Plenary. Summarise activity.	Ask directed questions about what the outcomes were, which were good and which was the best. Ask if they felt they had solved it easily showing fingers from 0-5 (5 being easily).

Note the exemplar route through the little book is: 1, 3, 6, 10, 11 or 12, 12 or 11, 14, 13, 16, 17.