

# ANDINE MARIE ANN-LAURE RACHEL

## ABOUT ME

Detail-oriented professional with a strong background in operations management, seeking the position of Quality Controller at Desbro. Experienced in ensuring compliance with industry standards, performing meticulous testing and analysis, and driving process improvements to maintain the highest quality. Eager to leverage my skills and experience to contribute to Desbro commitment to excellence.



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## EDUCATION

### Degree Student Bsc(Hons) Applied Statistic

expected to graduate early 2026

- Open University of Mauritius

### Certificate in digital Marketing

2023

- The American Campus

### Completed 75 credit towards Beng Mechanical Engineering

August 2018-Nov 2022

- University of Mauritius

### HSC

November 2017

- Loretto College Quatres-Bornes

## SKILLS

- Quantitative data analysis
- Strong communication and interpersonal skills
- Project and time management
- Problem-solving and decision-making
- Bilingual: English and French
- Analytical tools: R, MATLAB
- Data visualization: Tableau,
- Web analytics: Google Analytics
- Data manipulation: Python
- Microsoft Office Suite: Excel, Word (VBA, power query)

## WORK EXPERIENCE

### JLA Construction ltd

since March 2023

Operation coordinator

- Digitized operations and automated administrative tasks, enhancing efficiency and productivity.
- Managed scheduling, inventory, and customer service processes.
- Streamlined departmental communication and trained staff on new technologies.
- Monitored and analyzed performance metrics for continuous improvement.
- Developed and maintained client, supplier, and contractor relationships.

### RANK INTERACTIVE SERVICES (MAURITIUS) LIMITED

July 2020-March 2023

Bingo Chat Host

- Entertained players and ensured high engagement in chat rooms.
- Communicated promotions and collected feedback to improve services.
- Provided technical support and maintained records of player interactions.

### United Basalt Product

Intern Trainee Engineer

August 2021- october 2021

- Design work
  - Structural steel shed
  - Hoist Structure
- Development of Dynamic Blocks in AutoCAD
- Development of calculation Spreadsheet
- Site Survey of works