**Rachel Kennedy**

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**250-552-4465**

**Career Objective:**

Seeking a junior role in software development where I plan to bring my skills and qualifications that I have gained in both education and management settings.

**Transferrable skills:**

* Solid customer service skills
* Self-directed, focused and possesses a keen eye for detail
* Strong team-player, works well with a team and individually
* Creative problem solver; works well under pressure and fast paced environments
* Excels in the organization and completion of delegated projects

**Hard & Soft skills:**

* HTML, Javascript, and CSS proficient
* Python, React beginner
* Microsoft Office intermediate
* 160wpm typer
* Passionate learner

**Education:**

**Software Development Bootcamp**

2011

University of British Columbia with Circuit Stream

**Oil and Gas Administration Diploma**  2016

Reeves College, Calgary, Alberta

**College Heights Secondary** 2011

Prince George, British Columbia

**Employment:**

**Restaurant Manager** January 2024

Whitehorn Bistro, Lake Louise Ski Resort

* Manage team of 12+ employees (Hosts, Expos, Bartenders and Team Lead)
* Monthly Inventory Control
* Tripadvisor, Google reviews 5\* average monthly
* Scheduling
* Supervise on floor and support team during busy periods
* Serving, Bartending, Supporting when needed/short staff

**Assistant Restaurant Manager** 2023

Fairmont Banff Springs

* Assisting to general managers requests
* Scheduling (Watson)
* Inventory daily (Birchstreet)
* Leadership courses
* Coaching and training of staff
* Office duties I.e., ordering supplies, calendar meetings, cleanliness
* Floor management
* Key supervisor

**Floor Manager/Event Coordinator/Lead Hostess** 2015

Pampa Brazilian Steakhouse, Calgary, Alberta

* Scheduling and organization of events
* Responsible for BEO’s
* Managing floor
* Customer service and sales
* Hiring
* Leadership and management of host team