

# RACHEL LONG

## SOFTWARE DEVELOPER

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## PERSONAL PROFILE

Full-stack developer based in Richmond with a background in healthcare administrative and patient service focused roles.

My affinity for problem solving, communication and detail-oriented work led me pursue software development and my passion for technology and design drives me to create meaningful and logical applications.

## SKILLS

### Programming Languages

- JavaScript (ES6)
- Ruby
- HTML
- CSS

### Libraries & Frameworks

- React
- Node.JS
- SQL
- Postgres
- Rails
- Rails
- Sinatra
- Express
- Jest
- ActiveRecord

### Methodologies

- Test Driven Development
- Unit Testing
- Version Control + Git
- Responsive Design
- Restful APIs

## VOLUNTEER WORK

### Brooklyn Bridge Park Conservancy

member/volunteer Dec 2017 -

### Gowanus Canal Conservancy

member/volunteer Jan 2018 -

## RELEVANT EXPERIENCE

### Software Engineering Fellow

General Assembly | 2019 - 2020

- Gained solid knowledge of key programming and computer science concepts, including algorithms, data structures, databases, MVC pattern design and object-oriented programming
- Developed full-stack applications and designed REST APIs with full CRUD functionality using React, Sequelize, Node.js, Express.js, PostgreSQL and Ruby on Rails
- Managed team-based web development projects using agile workflow and Github
- Designed interactive, responsive applications with key front-end languages and frameworks, including HTML, CSS, Javascript, React and third-party API integrations

## PAST EXPERIENCE

### Operations Manager

Studio Med New York | Jan 2019 - Dec 2019

- Develop, implement and review operational policies and procedures.
- Responsible for overseeing marketing and developing SEO strategy.
- Manage day to day operations of a concierge multi-specialty medical practice.

### Senior Office Operations Coordinator

ZOCDOC | Jul 2017 - Nov 2018

- Designed various marketing collaterals for clients
- Attended brainstorming meetings to provide creative input
- Delivered striking and compelling designs

### Administrative Practice Coordinator

Columbia University Medical Center | Jul 2014 - Jun 2017

- Work closely with surgeons to implement new practice initiatives including patient portal, pre-op nursing and nursing communications.
- Created and implemented new clinical and patient communication system to improve quality of care and efficiency.

## EDUCATION

### Virginia Tech

Bachelor of Science, Biological Sciences, 2007 - 2011

### General Assembly

Certificate of completion, Software Engineering, 2019-2020