

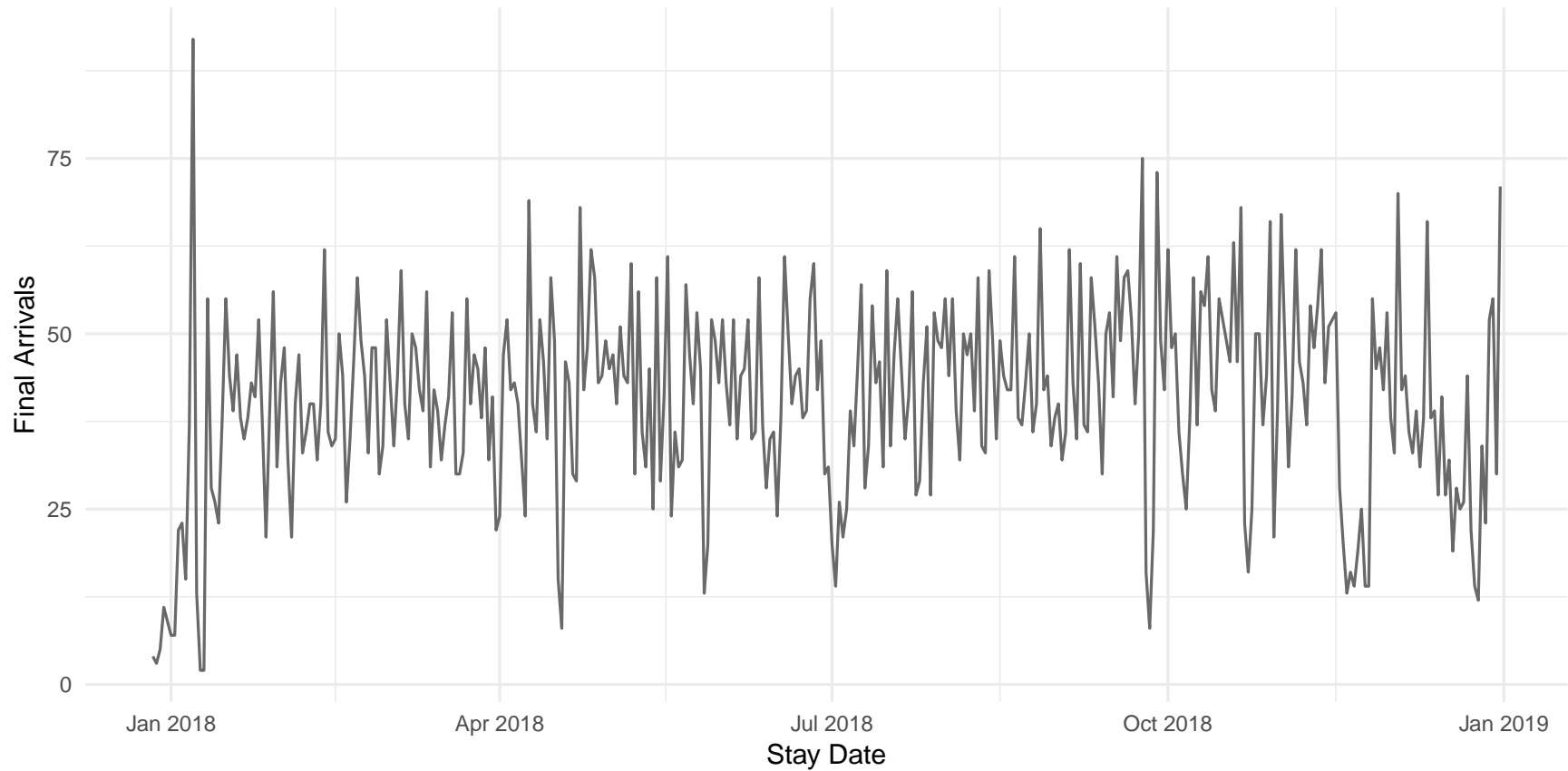
Pick-up method + machine learning: a proved efficient approach to forecast hotel demand

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Data

Importe Dataset and Cross-Validation



This analysis is conducted under R `version 3.6.0` with `set.seed(0)`. The robust test in Section X is conducted under `set.seed(123)`.

We randomly selected 80% of the records as the training dataset to tune models, and the rest 20% records are used for model performance test. Here is a peek of the training set:

Table 1: Training Set Overview

| | ROH0 | DOW | ROH1 | ROH2 | ROH3 | ROH4 | ROH5 | ROH6 | ROH7 | ROH14 | ROH21 | ROH30 | ROH60 | ROH90 |
|------------|------|-----------|------|------|------|------|------|------|------|-------|-------|-------|-------|-------|
| 2018-11-15 | 52 | Thursday | 49 | 46 | 42 | 41 | 41 | 41 | 38 | 29 | 25 | 22 | 7 | 1 |
| 2018-06-11 | 58 | Monday | 58 | 56 | 53 | 51 | 47 | 47 | 47 | 40 | 37 | 30 | 9 | 4 |
| 2018-05-04 | 51 | Friday | 48 | 47 | 46 | 44 | 41 | 38 | 38 | 30 | 28 | 21 | 4 | 1 |
| 2018-10-21 | 68 | Sunday | 67 | 67 | 66 | 66 | 64 | 59 | 54 | 44 | 20 | 18 | 10 | 5 |
| 2018-09-22 | 40 | Saturday | 38 | 36 | 36 | 35 | 33 | 32 | 31 | 27 | 20 | 8 | 5 | 5 |
| 2018-07-01 | 20 | Sunday | 17 | 16 | 16 | 14 | 13 | 13 | 13 | 10 | 10 | 6 | 2 | 2 |
| 2018-10-29 | 66 | Monday | 61 | 56 | 55 | 53 | 51 | 49 | 43 | 32 | 26 | 25 | 7 | 2 |
| 2018-03-21 | 30 | Wednesday | 28 | 25 | 21 | 21 | 21 | 20 | 20 | 9 | 5 | 5 | 3 | 0 |
| 2018-09-29 | 49 | Saturday | 45 | 45 | 42 | 39 | 37 | 36 | 36 | 31 | 26 | 23 | 17 | 12 |
| 2018-11-21 | 14 | Wednesday | 14 | 13 | 12 | 12 | 12 | 12 | 11 | 10 | 10 | 9 | 6 | 2 |

Modeling

Additive Pick-up

Table 2: Additive Pick Ups

| DOW | ROH1 | ROH2 | ROH3 | ROH4 | ROH5 | ROH6 | ROH7 | ROH14 | ROH21 | ROH30 | ROH60 | ROH90 |
|-----------|------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|
| Sunday | 2.11 | 3.04 | 4.40 | 5.58 | 6.51 | 8.18 | 9.22 | 13.9 | 18.8 | 22.8 | 30.1 | 33.9 |
| Monday | 2.84 | 4.34 | 5.16 | 7.59 | 9.57 | 11.14 | 12.89 | 21.8 | 27.4 | 33.2 | 42.6 | 45.9 |
| Tuesday | 2.42 | 4.28 | 4.58 | 4.97 | 6.17 | 7.25 | 8.92 | 16.6 | 21.7 | 27.3 | 33.5 | 36.7 |
| Wednesday | 1.95 | 3.58 | 5.37 | 5.77 | 6.16 | 7.30 | 8.51 | 15.5 | 20.5 | 25.3 | 32.6 | 35.8 |
| Thursday | 3.40 | 5.11 | 6.84 | 8.31 | 8.84 | 9.67 | 10.84 | 17.0 | 21.4 | 25.8 | 34.1 | 37.3 |
| Friday | 3.32 | 5.76 | 7.61 | 9.27 | 10.83 | 11.54 | 12.24 | 17.9 | 21.6 | 25.5 | 33.6 | 37.5 |
| Saturday | 3.71 | 5.69 | 7.74 | 9.55 | 10.98 | 12.14 | 12.88 | 17.3 | 20.3 | 23.7 | 30.3 | 33.3 |

Note:

The pick-ups are calculated by taking the average of additive increments between current day and a future date by day of week.

Table 3: Multiplicative Pick Ups

| DOW | ROH1 | ROH2 | ROH3 | ROH4 | ROH5 | ROH6 | ROH7 | ROH14 | ROH21 | ROH30 | ROH60 | ROH90 |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Sunday | 0.939 | 0.910 | 0.874 | 0.841 | 0.817 | 0.772 | 0.746 | 0.623 | 0.500 | 0.395 | 0.215 | 0.113 |
| Monday | 0.940 | 0.907 | 0.890 | 0.841 | 0.801 | 0.773 | 0.739 | 0.571 | 0.459 | 0.343 | 0.149 | 0.082 |
| Tuesday | 0.942 | 0.892 | 0.884 | 0.874 | 0.844 | 0.821 | 0.787 | 0.599 | 0.477 | 0.320 | 0.158 | 0.081 |
| Wednesday | 0.942 | 0.901 | 0.855 | 0.846 | 0.837 | 0.810 | 0.782 | 0.622 | 0.506 | 0.390 | 0.191 | 0.097 |
| Thursday | 0.914 | 0.873 | 0.835 | 0.802 | 0.789 | 0.766 | 0.738 | 0.585 | 0.482 | 0.380 | 0.181 | 0.106 |
| Friday | 0.921 | 0.864 | 0.822 | 0.785 | 0.748 | 0.733 | 0.717 | 0.590 | 0.507 | 0.419 | 0.236 | 0.145 |
| Saturday | 0.902 | 0.852 | 0.798 | 0.753 | 0.717 | 0.687 | 0.668 | 0.552 | 0.473 | 0.382 | 0.197 | 0.120 |

Note:

The pick-ups are calculated by taking the average of ratio increments between current day and a future date by day of week.

Multiplicative Pick-up

Regression

The regression model uses the nearest ROH and the DOW of the target day.

Neural Network

When building model, the number of hidden units is set as 3. The dataset is scaled and DOW is converted to dummy variables.

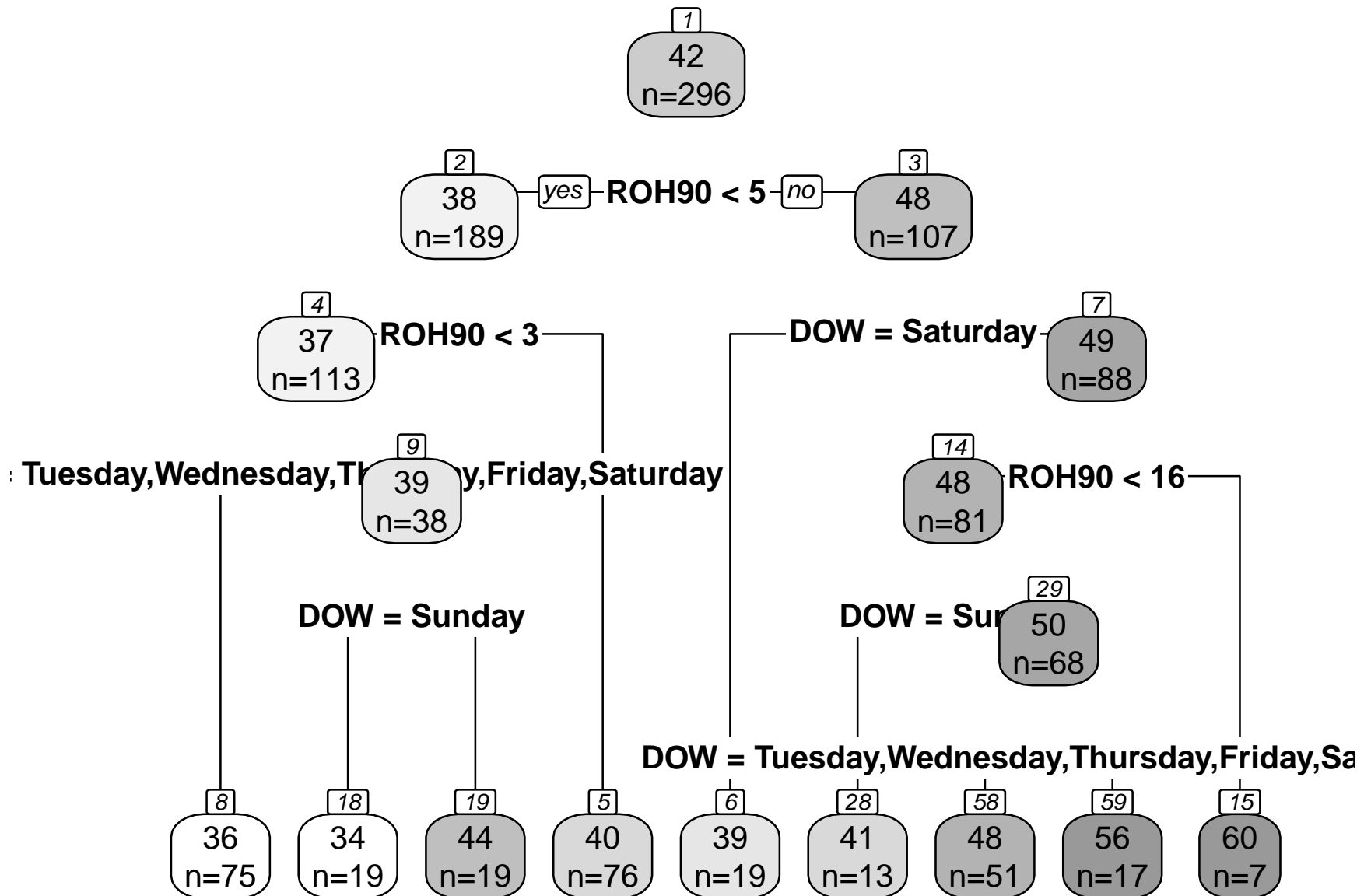
Taking ROH=5 as the example, this plot provides a straightforward visualization of the relevant neural network.

```
## pdf
## 2
```

K-Nearest Neighbor

```
## [1] 5 5 7 5 5 5 5 5 5 9 9 13
## [1] 5 5 7 5 5 5 5 5 5 9 9 13
```

Tree



Support Vector Regression

After some manual cross validation, we choose the **radial** kernel for this empirical study, then test different **gamma** values for the model. Here shows the selected γ values. Usually lower γ indicates more linear boundary.

```
## [[1]]
## [1] 0.0312
##
## [[2]]
## [1] 0.0312
##
## [[3]]
## [1] 0.0312
##
## [[4]]
## [1] 0.0312
##
## [[5]]
## [1] 0.0312
##
## [[6]]
## [1] 0.0625
##
## [[7]]
## [1] 0.0312
##
## [[8]]
## [1] 0.125
##
## [[9]]
## [1] 0.1
##
## [[10]]
## [1] 0.0625
##
## [[11]]
## [1] 0.0625
##
## [[12]]
```

[1] 0.0312

Results

Table 4: Mean Errors

| | apk | mpk | reg | nn | knn | wknn | dtree | rf | svm |
|-------|--------|--------|--------|--------|-------|--------|--------|--------|--------|
| DBA1 | -0.344 | -0.629 | -0.380 | -3.26 | 0.354 | -0.010 | -0.075 | -0.537 | -0.755 |
| DBA2 | -0.294 | -0.806 | -0.373 | -4.84 | 0.365 | 0.090 | -0.335 | -0.556 | -0.848 |
| DBA3 | -0.299 | -1.045 | -0.446 | -7.08 | 0.884 | 0.340 | -0.768 | -0.569 | -0.838 |
| DBA4 | -0.042 | -0.943 | -0.270 | -7.47 | 0.611 | 0.364 | -0.417 | -0.468 | -0.817 |
| DBA5 | 0.161 | -0.888 | -0.148 | -8.99 | 0.973 | 0.316 | -0.769 | -0.665 | -0.679 |
| DBA6 | 0.338 | -0.964 | -0.031 | -9.74 | 1.146 | 0.290 | -0.631 | -0.581 | -0.507 |
| DBA7 | 0.485 | -1.098 | 0.068 | -9.93 | 1.624 | 0.261 | -0.592 | -0.421 | -0.645 |
| DBA14 | 1.841 | -0.756 | 1.521 | -15.28 | 1.889 | 1.272 | 0.789 | 0.745 | -0.200 |
| DBA21 | 2.354 | -1.374 | 2.201 | -18.61 | 2.270 | 2.527 | 0.395 | 1.160 | 1.394 |
| DBA30 | 3.061 | -1.315 | 2.926 | -23.45 | 3.981 | 2.977 | 2.266 | 2.588 | 2.793 |
| DBA60 | 3.938 | -1.976 | 3.544 | -30.02 | 4.262 | 3.554 | 3.648 | 3.584 | 4.235 |
| DBA90 | 4.422 | -2.626 | 4.151 | -32.65 | 3.843 | 3.441 | 4.213 | 4.310 | 5.299 |
| 13 | 1.302 | -1.202 | 1.064 | -14.28 | 1.850 | 1.285 | 0.644 | 0.716 | 0.703 |

Table 5: Mean Absolute Errors

| | apk | mpk | reg | nn | knn | wknn | dtree | rf | svm |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| DBA1 | 1.96 | 1.93 | 1.94 | 4.02 | 3.68 | 3.58 | 2.69 | 2.36 | 2.31 |
| DBA2 | 2.57 | 2.60 | 2.54 | 5.19 | 3.75 | 3.98 | 3.19 | 2.86 | 2.88 |
| DBA3 | 2.74 | 2.72 | 2.66 | 7.29 | 4.11 | 4.06 | 3.82 | 3.44 | 3.12 |
| DBA4 | 3.06 | 3.19 | 2.97 | 7.97 | 4.13 | 4.28 | 3.82 | 3.60 | 3.32 |
| DBA5 | 3.55 | 3.53 | 3.43 | 9.23 | 4.59 | 4.56 | 4.07 | 3.73 | 3.53 |
| DBA6 | 4.04 | 3.98 | 3.88 | 9.93 | 5.21 | 4.86 | 4.55 | 3.96 | 4.17 |
| DBA7 | 4.55 | 4.67 | 4.40 | 10.16 | 5.93 | 5.34 | 4.40 | 4.32 | 4.30 |
| DBA14 | 6.03 | 6.58 | 5.84 | 15.72 | 7.26 | 6.30 | 5.73 | 5.39 | 5.46 |
| DBA21 | 7.14 | 8.49 | 7.05 | 18.89 | 7.69 | 8.13 | 6.98 | 6.50 | 6.41 |
| DBA30 | 8.33 | 10.56 | 8.22 | 23.55 | 9.24 | 8.73 | 7.78 | 8.01 | 7.84 |
| DBA60 | 9.72 | 14.88 | 9.50 | 30.04 | 10.12 | 9.45 | 9.32 | 9.43 | 9.55 |
| DBA90 | 10.77 | 22.73 | 10.70 | 32.65 | 10.85 | 11.94 | 11.01 | 10.96 | 11.20 |
| 13 | 5.37 | 7.15 | 5.26 | 14.55 | 6.38 | 6.27 | 5.61 | 5.38 | 5.34 |

Table 6: Standard Deviation Errors

| | apk | mpk | reg | nn | knn | wknn | dtree | rf | svm |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| DBA1 | 2.63 | 2.60 | 2.61 | 4.52 | 4.53 | 4.52 | 3.30 | 2.91 | 3.18 |
| DBA2 | 3.39 | 3.31 | 3.35 | 3.97 | 4.60 | 4.93 | 3.92 | 3.58 | 3.75 |
| DBA3 | 3.66 | 3.58 | 3.58 | 6.50 | 5.13 | 5.06 | 4.65 | 4.18 | 4.04 |
| DBA4 | 4.06 | 4.08 | 3.96 | 5.81 | 5.21 | 5.24 | 4.82 | 4.40 | 4.22 |
| DBA5 | 4.51 | 4.49 | 4.38 | 6.13 | 5.74 | 5.58 | 5.07 | 4.48 | 4.44 |
| DBA6 | 4.98 | 5.04 | 4.83 | 5.59 | 6.47 | 5.94 | 5.51 | 4.74 | 5.24 |
| DBA7 | 5.48 | 5.87 | 5.36 | 6.25 | 7.28 | 6.66 | 5.45 | 5.22 | 5.26 |
| DBA14 | 7.37 | 8.73 | 7.19 | 9.77 | 8.77 | 8.00 | 7.18 | 7.06 | 7.30 |
| DBA21 | 8.64 | 11.60 | 8.54 | 10.32 | 9.28 | 9.81 | 8.68 | 8.49 | 8.32 |
| DBA30 | 10.34 | 12.99 | 10.22 | 11.10 | 11.01 | 10.63 | 9.98 | 10.14 | 9.81 |
| DBA60 | 11.96 | 17.99 | 11.60 | 13.21 | 12.57 | 12.11 | 11.48 | 11.82 | 11.73 |
| DBA90 | 13.05 | 29.42 | 12.93 | 14.21 | 13.38 | 14.76 | 13.27 | 13.38 | 13.36 |
| 13 | 6.67 | 9.14 | 6.55 | 8.11 | 7.83 | 7.77 | 6.94 | 6.70 | 6.72 |

Table 7: Mean Percentage Errors

| | apk | mpk | reg | nn | knn | wknn | dtree | rf | svm |
|-------|-------|--------|-------|--------|-------|-------|--------|--------|--------|
| DBA1 | 0.006 | -0.025 | 0.003 | -0.108 | 0.063 | 0.051 | 0.016 | -0.023 | -0.008 |
| DBA2 | 0.019 | -0.033 | 0.012 | -0.143 | 0.065 | 0.057 | 0.002 | -0.019 | -0.007 |
| DBA3 | 0.028 | -0.042 | 0.015 | -0.221 | 0.111 | 0.079 | -0.007 | -0.017 | -0.005 |
| DBA4 | 0.041 | -0.045 | 0.020 | -0.237 | 0.091 | 0.076 | 0.006 | -0.016 | 0.000 |
| DBA5 | 0.058 | -0.043 | 0.031 | -0.264 | 0.110 | 0.070 | 0.001 | -0.018 | 0.009 |
| DBA6 | 0.077 | -0.043 | 0.044 | -0.309 | 0.131 | 0.074 | 0.008 | -0.017 | 0.020 |
| DBA7 | 0.090 | -0.051 | 0.053 | -0.285 | 0.160 | 0.082 | 0.013 | -0.008 | 0.028 |
| DBA14 | 0.193 | -0.041 | 0.163 | -0.380 | 0.211 | 0.170 | 0.059 | 0.061 | 0.062 |
| DBA21 | 0.252 | -0.060 | 0.238 | -0.476 | 0.241 | 0.279 | 0.078 | 0.113 | 0.174 |
| DBA30 | 0.325 | -0.036 | 0.313 | -0.644 | 0.373 | 0.319 | 0.215 | 0.272 | 0.287 |
| DBA60 | 0.417 | -0.035 | 0.388 | -0.817 | 0.426 | 0.373 | 0.361 | 0.380 | 0.414 |
| DBA90 | 0.463 | -0.009 | 0.447 | -0.885 | 0.447 | 0.444 | 0.451 | 0.464 | 0.503 |
| 13 | 0.164 | -0.039 | 0.144 | -0.397 | 0.202 | 0.173 | 0.100 | 0.098 | 0.123 |

Table 8: MAPE

| | apk | mpk | reg | nn | knn | wknn | dtree | rf | svm |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| DBA1 | 0.060 | 0.061 | 0.059 | 0.131 | 0.149 | 0.145 | 0.098 | 0.085 | 0.074 |
| DBA2 | 0.091 | 0.087 | 0.088 | 0.158 | 0.151 | 0.159 | 0.112 | 0.100 | 0.093 |
| DBA3 | 0.100 | 0.094 | 0.094 | 0.237 | 0.181 | 0.166 | 0.129 | 0.117 | 0.102 |
| DBA4 | 0.113 | 0.112 | 0.103 | 0.256 | 0.170 | 0.170 | 0.134 | 0.124 | 0.108 |
| DBA5 | 0.137 | 0.121 | 0.123 | 0.278 | 0.190 | 0.181 | 0.137 | 0.125 | 0.116 |
| DBA6 | 0.159 | 0.128 | 0.139 | 0.321 | 0.222 | 0.191 | 0.148 | 0.130 | 0.138 |
| DBA7 | 0.180 | 0.146 | 0.156 | 0.305 | 0.258 | 0.211 | 0.147 | 0.142 | 0.147 |
| DBA14 | 0.283 | 0.207 | 0.257 | 0.425 | 0.329 | 0.278 | 0.203 | 0.192 | 0.195 |
| DBA21 | 0.352 | 0.266 | 0.341 | 0.507 | 0.358 | 0.396 | 0.254 | 0.252 | 0.281 |
| DBA30 | 0.426 | 0.349 | 0.415 | 0.657 | 0.475 | 0.433 | 0.328 | 0.383 | 0.385 |
| DBA60 | 0.529 | 0.499 | 0.506 | 0.819 | 0.543 | 0.495 | 0.469 | 0.494 | 0.516 |
| DBA90 | 0.586 | 0.714 | 0.576 | 0.885 | 0.583 | 0.612 | 0.583 | 0.591 | 0.616 |
| 13 | 0.251 | 0.232 | 0.238 | 0.415 | 0.301 | 0.286 | 0.228 | 0.228 | 0.231 |

Table 9: Model Performances

| | ME | MAE | SDE | MPE | MAPE | Time |
|-----------------------------|---------|-------|------|--------|-------|---------|
| Additive Pickup | 1.302 | 5.37 | 6.67 | 0.164 | 0.251 | 0.178 |
| Multiplicative Pickup | -1.202 | 7.15 | 9.14 | -0.039 | 0.232 | 0.173 |
| Regression | 1.064 | 5.26 | 6.55 | 0.144 | 0.238 | 0.096 |
| Neural Network | -14.276 | 14.55 | 8.11 | -0.397 | 0.415 | 153.194 |
| K-Nearest Neighbor | 1.850 | 6.38 | 7.83 | 0.202 | 0.301 | 49.106 |
| Weighted K-Nearest Neighbor | 1.285 | 6.27 | 7.77 | 0.173 | 0.286 | 2.139 |
| Decision Tree | 0.644 | 5.61 | 6.94 | 0.100 | 0.228 | 0.188 |
| Random Forest | 0.716 | 5.38 | 6.70 | 0.098 | 0.228 | 289.021 |
| Support Vector Machine | 0.703 | 5.34 | 6.72 | 0.123 | 0.231 | 27.428 |

¹ Mean Error² Mean Absolute Error³ Standard Deviation Error⁴ Mean Percentage Error⁵ Mean Absolute Percentage Error⁶ Time is calculated in seconds