DONATR

volunteer/donation center pickup option

our first iteration had two separate paths and corresponding pages for the scheduling pickup action: volunteer pickup and donation center pickup. after feedback from users that they were confused on the meanings of the terms and why they were on separate pages, we changed our approach to the one shown below.

facilitating pickups

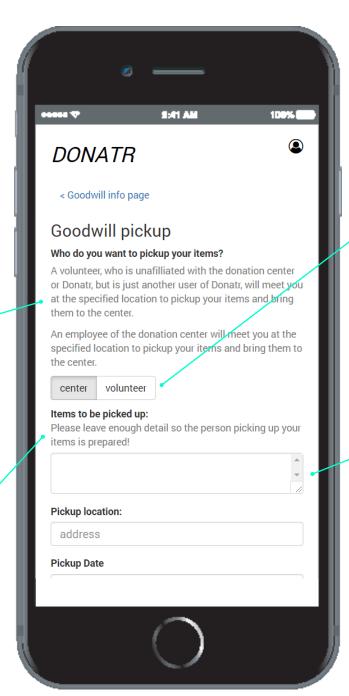
one of the selling points of donatr is that volunteers will pick up goods from your home.

explanatory text

our explanation makes it clear how the system works and gives transparency for users concerned about privacy and safety.

quidance on format

gently reminding users to consider the other end of the interaction.



convenient toggle

the user needs to choose one of two options, so a natural mechanism is a toggle.

room for improvement

in future iterations, we would include information here about what the center accepts.