

Career Objective

Cloud-ready and versatile .NET Developer with 3+ years of experience building and deploying scalable backend systems in C# and .NET Core. Adept at API development, SQL optimization, and CI/CD automation within Agile teams. Proven track record supporting enterprise-level clients and improving development pipelines. Passionate about solving real-world challenges through clean architecture and collaborative problem-solving.

Key Skills Summary

Category	Skills & Technologies
Programming Languages	C#, Java, Python, JavaScript, HTML, CSS, PHP, SQL
.NET & Backend Development	.NET Core, ASP.NET Core Web API, Microsoft MVC, REST APIs, Entity Framework
Databases	PostgreSQL, SQL Server (T-SQL), Azure SQL, MongoDB
Cloud & DevOps	Microsoft Azure, Azure AD, Azure DevOps (Pipelines), Git, PowerShell, CI/CD concepts
Tools & Platforms	Visual Studio, GitHub, ServiceNow, Jira, RDP, Active Directory, Office 365 Admin
Web Development	Bootstrap, HTML/CSS, JavaScript, Responsive UI, Backend Integration
Support & Monitoring	Windows Server, Networking (TCP/IP, DNS, DHCP), System Patching, Troubleshooting
Development Methodologies	Agile, Scrum, Version Control, Technical Documentation

Education

Master of Business Analytics Melbourne Institute of Technology	Mar 2023-PRESENT
Bachelor of Computer Science Engineering S.R.M. University, India <i>Special interest in: Web Development</i>	Mar 2015-Nov 2019

Employment History

IT Analyst, HCA Healthcare Australia	NOV/24 – Present
<ul style="list-style-type: none">Provide advanced technical support for critical healthcare systems across cloud and on-prem environments.Collaborate with DevOps and Infrastructure teams to manage and troubleshoot backend services using PowerShell scripting and automation.Contribute to server-side performance monitoring and apply security patches to maintain system integrity.Support CI/CD pipelines and maintain documentation of system changes and rollback strategies.Facilitate technical onboarding and user training across departments.Tech Used: Azure AD, PowerShell, Windows Server, Microsoft 365 Admin, ServiceNow, Git, RDP	
IT Support, Office Choice Responsibility: Server/Client-side maintenance	JAN/24 – APR/24
<ul style="list-style-type: none">Conduct troubleshooting and diagnostics to identify and resolve technical issues on both server and client systems.Ensure servers and client devices are regularly updated with the latest security patches, software updates, and firmware upgrades.Manage server and client configurations to optimize performance, security, and reliability, including user accounts, network settings, and backup solutions.Tech Used: Windows Server, Active Directory, RDP, Office 365, DHCP/DNS, Imaging Tools	
SOFTWARE INTERN, MIT Melbourne Responsibility: Back-end Web Development	JUL/23 – NOV/23
<ul style="list-style-type: none">Developed .NET Core web applications using MVC architecture and Web API 3.0.Integrated PostgreSQL databases and designed endpoints to support front-end functionality.Worked in Agile team using Scrum methodology and Git version control.Tech Used: .NET Core, C#, PostgreSQL, HTML, JavaScript, Bootstrap	
SOFTWARE DEVELOPER, QUINNOX CLIENT: Kotak Mahindra Bank	JAN/20 - DEC/22
<ul style="list-style-type: none">Led upgrade of Calypso from v14.0.1 to v16.0.59, enabling robust custom APIs in production.Built and maintained CI/CD pipelines to manage service deployments across multiple environments.Managed infrastructure scripts and ensured high reliability of pre-production replicas.Collaborated with business teams to gather requirements and translate into optimized backend workflows.Tech Used: C#, .NET Core, SQL Server, DevOps Pipelines, Git.	

Certificates

- Microsoft Certified: Azure Developer Associate – Expected Nov 2025
- Oracle Certified Java 7 Associate - 2020
- Google IT Support Professional Certificate
- CompTIA IT Fundamentals (ITF+)
- Microsoft Technology Associate (MTA): .NET Fundamentals

References

Shashank Shekhar Pandey • Sr. Software developer • Common Wealth Bank• 61-0452539671
Danny Fang • Sr. Data Engineer • Healthcare Australia • 61-0407249687