

Career Objective

Cloud-ready and versatile .NET Developer with 3+ years of experience building and deploying scalable backend systems in C# and .NET Core. Adept at API development, SQL optimization, and CI/CD automation within Agile teams. Proven track record supporting enterprise-level clients and improving development pipelines. Passionate about solving real-world challenges through clean architecture and collaborative problem-solving.

Key Skills Summary

Category	Skills & Technologies
Programming Languages	C#, Java, Python, JavaScript, HTML, CSS, PHP, SQL
.NET & Backend Development	.NET Core, ASP.NET Core Web API, Microsoft MVC, REST APIs, Entity Framework
Databases	PostgreSQL, SQL Server (T-SQL), Azure SQL, MongoDB
Cloud & DevOps	Microsoft Azure, Azure AD, Azure DevOps (Pipelines), Git, PowerShell, CI/CD concepts
Tools & Platforms	Visual Studio, GitHub, ServiceNow, Jira, RDP, Active Directory, Office 365 Admin
Web Development	Bootstrap, HTML/CSS, JavaScript, Responsive UI, Backend Integration
Support & Monitoring	Windows Server, Networking (TCP/IP, DNS, DHCP), System Patching, Troubleshooting
Development Methodologies	Agile, Scrum, Version Control, Technical Documentation

Education

Master of Business Analytics Mar 2023-PRESENT
Melbourne Institute of Technology

Bachelor of Computer Science Engineering Mar 2015-Nov 2019
S.R.M. University, India
Special interest in: Web Development

Employment History

IT Analyst, HCA Healthcare Australia NOV/24 – Present

- Provide advanced technical support for critical healthcare systems across cloud and on-prem environments.
- Collaborate with DevOps and Infrastructure teams to manage and troubleshoot backend services using PowerShell scripting and automation.
- Contribute to server-side performance monitoring and apply security patches to maintain system integrity.
- Support CI/CD pipelines and maintain documentation of system changes and rollback strategies.
- Facilitate technical onboarding and user training across departments.
- Tech Used:** Azure AD, PowerShell, Windows Server, Microsoft 365 Admin, ServiceNow, Git, RDP

IT Support, Office Choice | Responsibility: Server/Client-side maintenance JAN/24 – APR/24

- Conduct troubleshooting and diagnostics to identify and resolve technical issues on both server and client systems.
- Ensure servers and client devices are regularly updated with the latest security patches, software updates, and firmware upgrades.
- Manage server and client configurations to optimize performance, security, and reliability, including user accounts, network settings, and backup solutions.
- Tech Used:** Windows Server, Active Directory, RDP, Office 365, DHCP/DNS, Imaging Tools

SOFTWARE INTERN, MIT Melbourne | Responsibility: Back-end Web Development JUL/23 – NOV/23

- Developed .NET Core web applications using MVC architecture and Web API 3.0.
- Integrated PostgreSQL databases and designed endpoints to support front-end functionality.
- Worked in Agile team using Scrum methodology and Git version control.
- Tech Used: .NET Core, C#, PostgreSQL, HTML, JavaScript, Bootstrap

SOFTWARE DEVELOPER, QUINNOX | CLIENT: Kotak Mahindra Bank JAN/20 - DEC/22

- Led upgrade of Calypso from v14.0.1 to v16.0.59, enabling robust custom APIs in production.
- Built and maintained CI/CD pipelines to manage service deployments across multiple environments.
- Managed infrastructure scripts and ensured high reliability of pre-production replicas.
- Collaborated with business teams to gather requirements and translate into optimized backend workflows.
- Tech Used: C#, .NET Core, SQL Server, DevOps Pipelines, Git.

Certificates

- Microsoft Certified: Azure Developer Associate – Expected Nov 2025
- Oracle Certified Java 7 Associate - 2020
- Google IT Support Professional Certificate
- CompTIA IT Fundamentals (ITF+)
- Microsoft Technology Associate (MTA): .NET Fundamentals

References

Shashank Shekhar Pandey • Sr. Software developer • Commonwealth Bank • 61-0452539671
Danny Fang • Sr. Data Engineer • Healthcare Australia • 61-0407249687