## Topics of Transit-Related Social Media Posts DELAY BREAKDOWN TICKET PRICE STAFF SQUEEZE RUSH HOUR QUEUE AIR CONDITIONING COLD AIR CONDITIONING

AIR CONDITIONING

SECURITY CHECK

WORKER

FACILITIES

TOLLET

INSPECTION TOILET VOLUM
SAG CHECK SERVICE SECURITY SCANNER
ANNOUNCEMENT
ESCALATOR WAITING ENTRANCE ELEVATOR

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TEMPORARY STOP HELP

BROADCAST SCHEDULE

FLOW CONTROL SARDINE EMERGENCY ACCIDENT FULL

SEAT STANDING
WIFI BARRIER-FREE

CrowdingStaffComfortSafetyQueueFacilities

Others

Legend:

Reliability