

CONRAD CLOSE

JUNIOR DEVELOPER

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PROFILE

I am a junior developer who has recently transitioned from a background in IT support, help desk and customer service. I have a wide variety of experience and qualifications in IT (helpdesk, desktop support), data entry support, administration, and customer service. I am seeking position as a software developer, web developer, full-stack, or back-end, specialising in: MERN, Rails, HTML5, CSS3, JS, TypeScript and/or Python.

I have over 6 years' experience in I.T roles (predominantly helpdesk and desktop support) as well as several years as a general receptionist & office manager across several fields including office admin and health. Right now, I am enrolled in a full-time I.T Diploma course focused on Web development at Coder Academy, Brisbane. I have a strong curiosity, passion for problem solving and thinking outside-the-box.

Github: <https://github.com/Radicals27>

Portfolio Website: <https://radicals27.github.io/Portfolio/>

Project	Description
I.T Diploma	Currently completing @ Coder Academy Brisbane (Due to complete August 2020)
Rails Website	Constructed a dating website with Rails, HTML & CSS
Portfolio website	Using HTML/CSS
MERN application	Final Coder Academy assignment is to construct a functional MERN app
Various Games	Using Python, Ruby and JS I have made several small games
Unity games	Continuously working on games as a side-project in C#/Unity

EDUCATION

Diploma I.T
Coder Academy Brisbane
2020 (Completing in August)

Bachelor Exercise Science
QUT
2010-2015

EXPERIENCE

OFFICE MANAGER

AUDREY PAGE & ASSOCIATES // BRISBANE // 2018-2019

While at Audrey Page I developed my initiative and ability to manage my time and resources effectively as I often worked alone and was tasked with running the office.

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SKILLS

- Software Development
- JS, Ruby, Rails, C#, MERN, Typescript
- Customer Service
- Communication
- Public Speaking
- Back-end/ Front-end
- Ability to Work Under Pressure

INTERESTS

- Gym/Fitness/Bouldering
- Studying & Learning new things
- Psychology & Philosophy
- Computers/Gaming/VR
- Programming & Development

EXPERIENCE (CONT'D)

RECEPTIONIST / ASSISTANT

PROACTIVE PHYSIO // WINDSOR // 2016

While at Proactive Physio I further developed my customer-service skills and was able to become a part of the team very quickly.

IT SUPPORT (HELPDESK, DESKTOP & EXECUTIVE SUPPORT)

EPA // BRISBANE // 2007-2010

While at the EPA I learned how to wear many hats and how to switch between projects/change priorities quickly. It was a very flexible role in an ever-changing organisation.

REFERENCES

PROVIDED ON REQUEST