

# UEE\_SE-S2-WE-11

## **UEE Project**

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**SE-S2-WE-11** 

User Experience Engineering SE3050

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### Declaration

We declare that this is our own work, and this report does not incorporate without acknowledgment any material previously submitted for a degree or diploma in any other university or institute of higher learning, and to the best of my knowledge and belief it does not contain any material previously published or written by another person except where the acknowledgment is made in the text. Also, we hereby grant to Sri Lanka Institute of Information Technology the non-exclusive right to reproduce and distribute our report in whole or part in print, electronic, or another medium. We retain the right to use this content in whole or part in future works (such as articles or books).

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### Abstract

<<It outlines the

problem,

the purpose of the report,

the main areas addressed and methodology

the general solution and

conclusion you will be defending. >>

## Table of Contents

D	eclarati	on	1
Αl	ostract.		2
Li	st of Fig	gures	6
Li	st of Tal	bles	7
Li	st Of Ab	obreviations	8
1	Intro	oduction	9
2	Bacl	kground	10
	2.1	SDG selection	10
	2.2	Design Purpose	10
	2.3	Team Members	10
	2.4	Contribution Table	10
3	Desi	ign Process	11
	3.1	User Involvement	11
4	Mile	estone 1: Identify user groups	12
	4.1	Persona(s) – 04 personas from a group	12
	4.2	Empathy map(s) – 04 Empathy maps from a group	12
	4.3	User stories – 04 User stories from a group	12
	4.4	User flow(s) - 04 User flows from a group	12
	4.5	Service Blueprint(s) – 01 Service Blueprint from a group	12
	4.6	Identify the basic functionality of the proposed system	12
5	Mile	estone 2: Plan and conduct user research	13
6	Mile	estone 3: Verify the key-user flow(s)	14
	6.1	Verify the identified functionality (Milestone 1) of the proposed system	14
7	Com	npetitor Analysis	15
	7.1	<competitor 1=""></competitor>	15
	7.2	Advantage	15
	7.3	Disadvantage	15
	7.4	Translation	15
	7.5	<competitor 2=""></competitor>	15
	7.6	<and on="" so=""></and>	15
Q	Mile	estane 1. Sketching	16

9	Mile	stone 5: Wireframes, Prototype	17
	9.1	Design 1	17
	9.2	Design 2 - accepted	17
	9.3	High Fidelity Prototype	17
9.4		Design 1	17
	9.5	Design 2 - accepted	17
10	Mile	stone 6: User Feedback for your Prototype	18
11	Mile	stone 7: Implementation	19
12	Req	uirement Specification	20
	12.1	Usability Goals	20
	12.2	User Experience Goals	20
	12.3	Functional Requirements	20
	12.4	Non-Functional Requirements	20
	12.5	Hierarchical Task Analysis	20
	12.5	.1 <task 1=""></task>	20
13	Desi	gn Principles	21
14	Proj	ect Management	22
	14.1	Meetings	22
	14.2	Risk Management	22
	14.3	Milestones	22
	14.4	Problems Encountered	22
15	Con	clusion	23
Re	ference	25	24
Glo	ossary		25
Ар	pendix		26
	15.1	Initial User Survey Responses	26
	15.2	Meeting Minutes	26
	15.3	Record Keeping	26
	15.4	Toggl tracking	26
	15.5	Links to Google Docs / MS Teams	26
	15.6	Contribution Table	26

**Tip #1:** The purpose of this template is to ensure you cover the main content required in your report. However, this report template is not absolute. Rather, it is a guide and you don't have to follow it exactly. You can add or replace some sections if needed. Following this template exactly does not guarantee full marks. Marks depend on the quality of the content of the report.

**Tip #2:** There is no minimum or maximum page limit, Note, the report must be professionally and succinctly written with emphasis on clarity. Content that is not essential should not be included. There may be a suggested word limit for some sections.

**Tip #3:** Although not essential, you may choose your own document template to deliver a beautifully presented industry-ready report (e.g. Envato Elements or Microsoft Page Layout designs may be useful).

**Tip #4:** Read this whole document early in the course.

## List of Figures

## List of Tables

## List Of Abbreviations

## 1 Introduction

This section provides and overview of your report. Describe briefly what to expect from this report.

### 2 Background

#### 2.1 SDG selection

Describe the solution you are designing to the selected SDG.

- Provide some context on the project domain e.g. explanation, problems, and needs.
- Explain why you chose this project.
- Who are the users, why is this solution important and helpful to them?
- Describe the purpose and the design issues you addressed when designing this.
- Screenshots can help to provide visual cues.

#### 2.2 Design Purpose

Describe the goals you want to achieve from designing your GUI. Is it about user-friendliness? Usability? Efficiency? Attractiveness?

#### 2.3 Team Members

List the team members and their role.

#### 2.4 Contribution Table

Create a table that lists everyone's contribution on each section. Multiple group members can contribute to any single section.

## 3 Design Process

Explain the use of the Design thinking model

#### 3.1 User Involvement

Describe how you would involve the user in the user-centred design process. Remember that you may NOT actually survey real people for this assignment (due to lack of ethics approval). However, you should describe your plan on how you would involve them.

### 4 Milestone 1: Identify user groups

- 4.1 Persona(s) 04 personas from a group
- 4.2 Empathy map(s) 04 Empathy maps from a group
- 4.3 User stories 04 User stories from a group
- 4.4 User flow(s) 04 User flows from a group
- 4.5 Service Blueprint(s) 01 Service Blueprint from a group
- 4.6 Identify basic functionality of the proposed system

5 Milestone 2: Plan and conduct user research

## 6 Milestone 3: Verify the key-user flow(s)

6.1 Verify the identified functionality (Milestone 1) of the proposed system

## 7 Competitor Analysis

List some of the similar competitor programs or real-world solutions and discuss their advantages and disadvantages. For example, if you are developing a jobs website, competitors may be other job websites or a bricks and mortar HR company. The competitor does not have to be in the same domain but just represent a company that is solving a problem well. Describe some features that the other company does successfully that your team can borrow to use in the context that is relevant to your app.

Choose two or three competitors. Include your design thinking workshop showing your thorough analysis of their features and processes and how they may be translated to your app.

- 7.1 <Competitor 1>
- 7.2 Advantage
- 7.3 Disadvantage
- 7.4 Translation
- 7.5 < Competitor 2>
- 7.6 < and so on ...>

## 8 Milestone 4: Sketching

### 9 Milestone 5: Wireframes, Prototype

This is where you showcase all the prototypes (low-fidelity and high-fidelity). Include as many significant low-fidelity designs as you developed. i.e. links to your Figma website.

- 9.1 Design 1
- 9.2 Design 2 accepted
- 9.3 High Fidelity Prototype
- 9.4 Design 1
- 9.5 Design 2 accepted

## 10 Milestone 6: User Feedback for your Prototype

## 11 Milestone 7: Implementation

### 12 Requirement Specification

#### 12.1 Usability Goals

Describe what usability goals you want to achieve.

#### 12.2 User Experience Goals

Describe what user experiences you want to achieve.

#### 12.3 Functional Requirements

List the functional requirements that you require from this program. Keep in mind we are focusing on the interface design in this unit. The functionalities are not the main focus.

#### 12.4 Non-Functional Requirements

List the non-functional requirements here. This includes performance, security, usability, localization, and reliability.

#### 12.5 Hierarchical Task Analysis

12.5.1<Task 1>

## 13 Design Principles

What design principles did you use?

### 14 Project Management

Describe the evaluation of your overall design process.

#### 14.1 Meetings

Describe how you conduct meeting (frequency, deadline, communication platform, etc..)

#### 14.2 Risk Management

Describe any risk to be considered when you are completing this project.

#### 14.3 Milestones

Put your milestones timeline here.

#### 14.4 Problems Encountered

Any unexpected obstacles? Put it here and describe how you address them.

## 15 Conclusion

Summarise the result of this project and any lessons learned.

## References

List any references you use for this report such as figures, tables, screenshots, or websites.

## Glossary

### **Appendix**

#### 15.1 Initial User Survey Responses

This includes survey/questionnaire questions you write to get relevant data.

#### 15.2 Meeting Minutes

List all the meeting minutes that you record for this assignment.

#### 15.3 Record Keeping

#### 15.4 Toggl tracking

Use toggl to track each team members hours and present a neat summary here.

#### 15.5 Links to Google Docs / MS Teams

#### 15.6 Contribution Table

Create a table that lists team members contributions towards each section in this report. Multiple group members can contribute to any single section.