

# Making finance work in a higher capital world

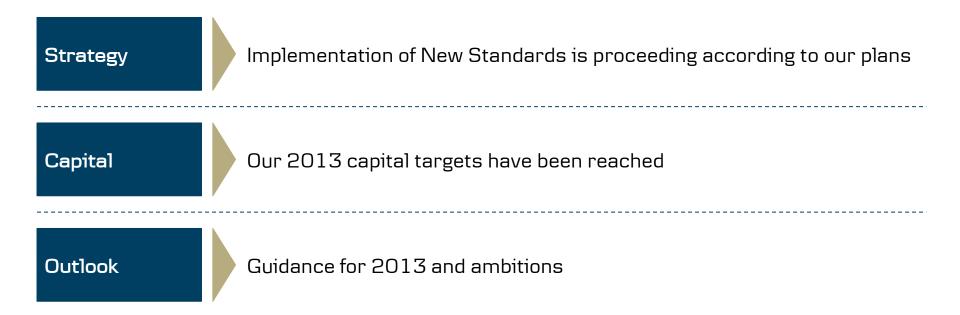


Henrik Ramlau-Hansen
CFO & Member of the Executive Board

BoAML 18th Annual Banking & Insurance CEO Conference, London 24 September 2013



### Agenda





# Danske Bank is a Nordic Universal Bank catering to a diversified range of customer needs









### We are working to become the most trusted financial partner





### We are setting new standards in financial services

### Advisory services



Stronger customer focus

Tailor made products and solutions

From individual products to 360° advisory services

### Digitalisation



Simpler processes and customer solutions

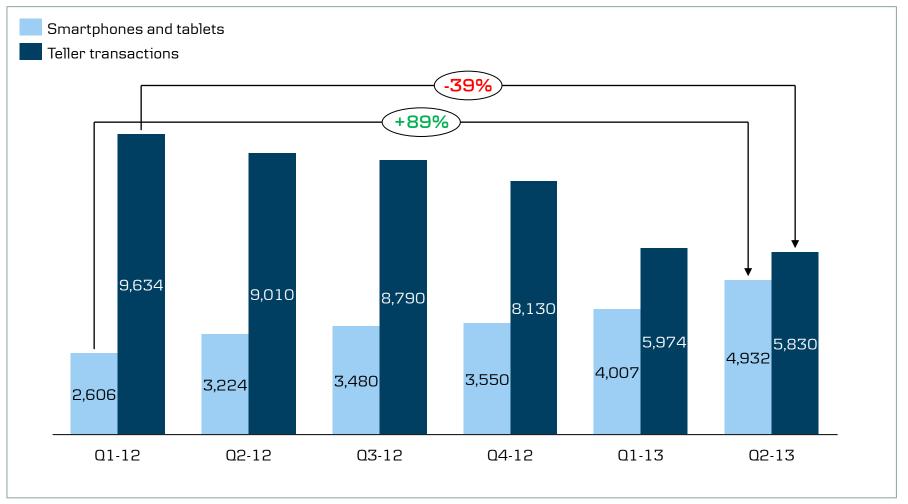
Accessible banking any time and anywhere

Better overview and faster case processing



### Mobile banking is rapidly changing customer behaviour

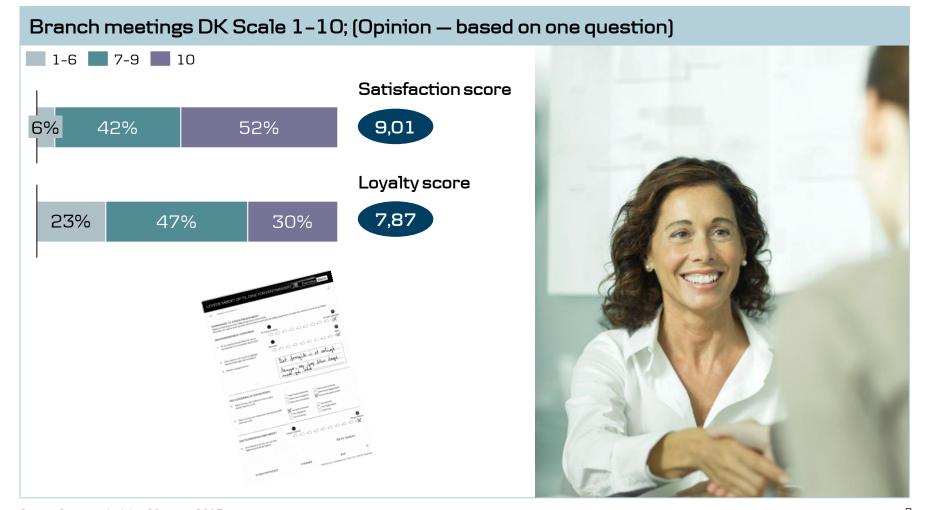
#### Number of payments and transactions, (000s)





# In Denmark 1:1 customer interaction shows that our customers are quite satisfied







# Net profit: Increase of 61% under difficult market conditions

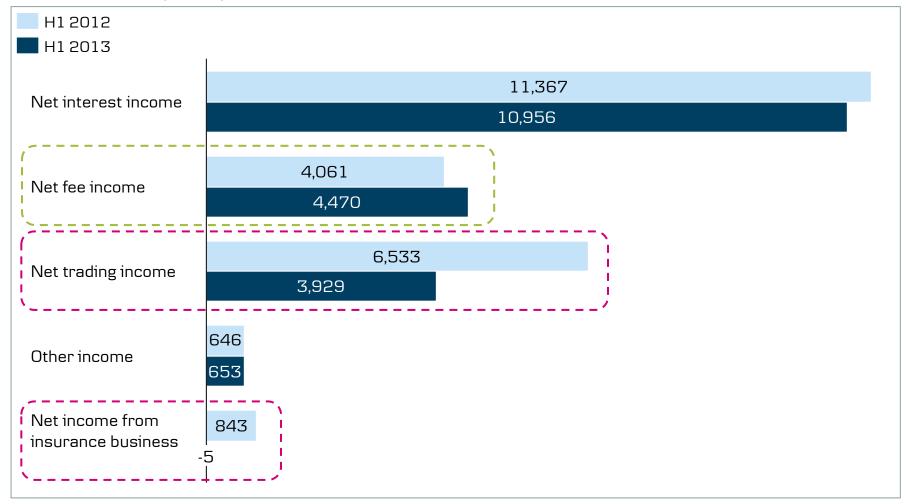
#### **Income statement** (DKK m)

	H1 2013	H1 2012	Index
Net interest income	10,956	11,367	96
Net fee income	4,470	4,061	110
Net trading income	3,929	6,533	60
Other income	653	646	101
Net income from insurance business	-5	843	
Total income	20,003	23,450	85
Expenses	11,918	12,371	96
Profit before loan imp. charges	8,085	11,079	73
Loan impairment charges	2,383	4,598	52
Profit before tax, core	5,702	6,481	88
Profit before tax, Non-core	-809	-2,406	<u>-</u>
Profit before tax	4,893	4,075	120
Tax	1,237	1,802	69
Profit	3,656	2,273	161



### Income: Core income stable, lower trading and insurance

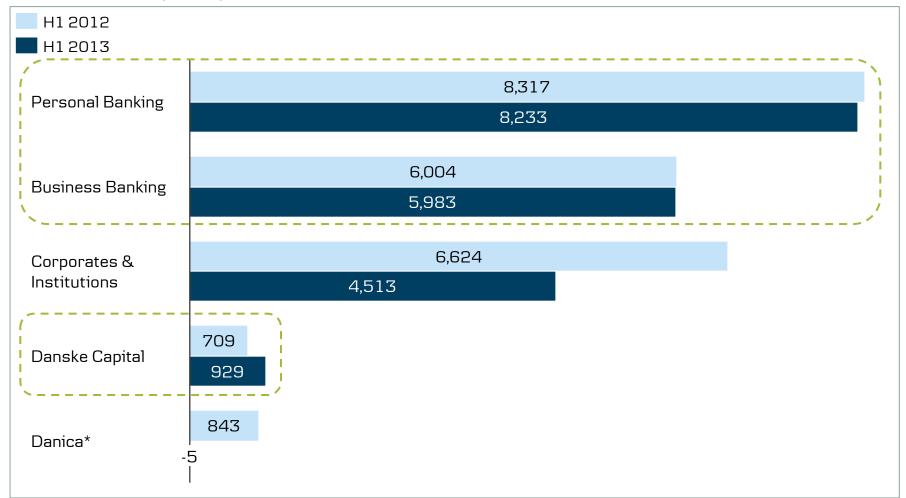
#### Income breakdown (DKK m)





### Income: Personal & Business Banking stable; Danske Capital up

#### Income breakdown (DKK m)

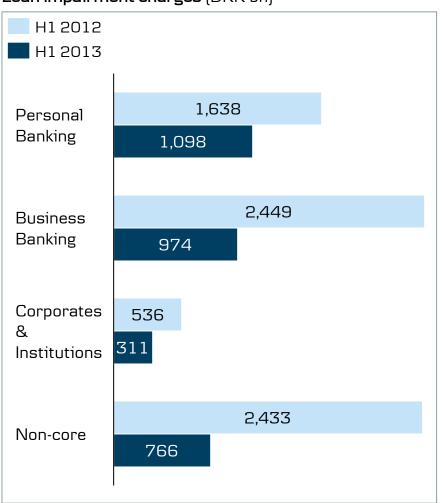


\* Net income.

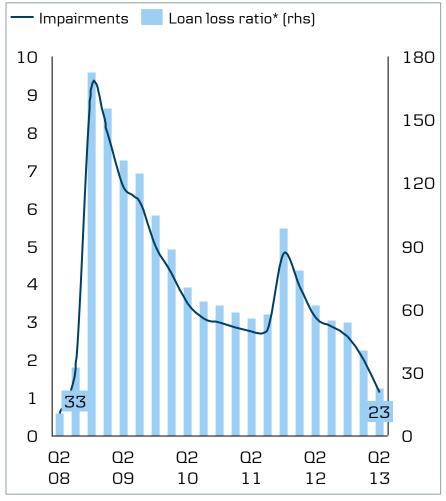


### Impairments: Sharp decline across the board

#### Loan impairment charges (DKK bn)



#### Loan impairment charges, 2008-2013 (DKK bn)

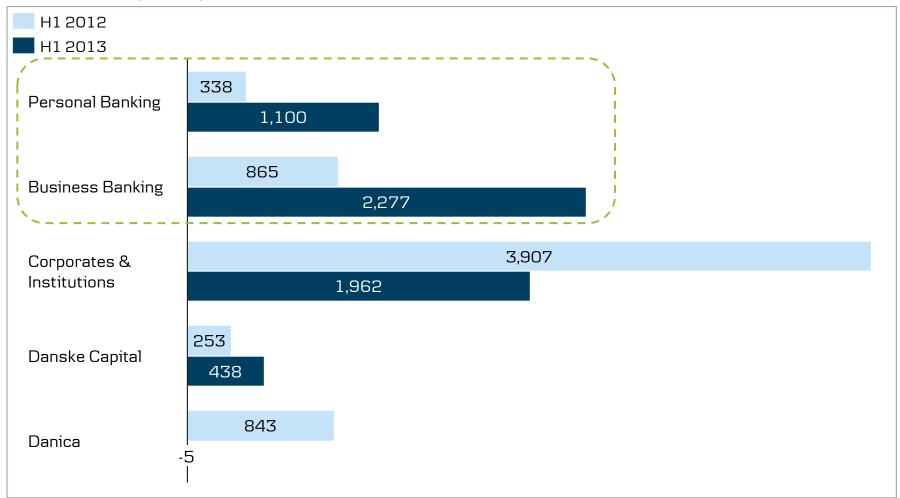


<sup>\*</sup> The loan loss ratio is defined as the Group's annualised quarterly impairments as a percentage of loans and guarantees.



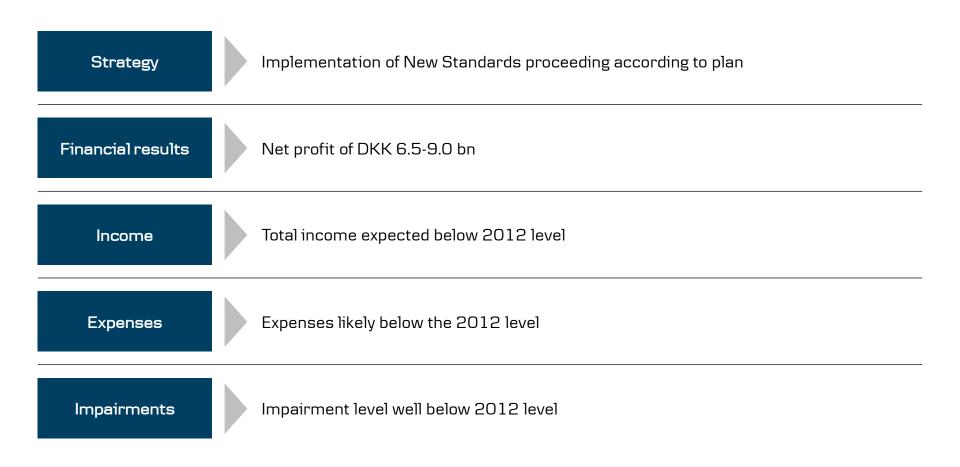
### Earnings: Personal Banking and Business Banking triple

#### Profit before tax (DKK m)





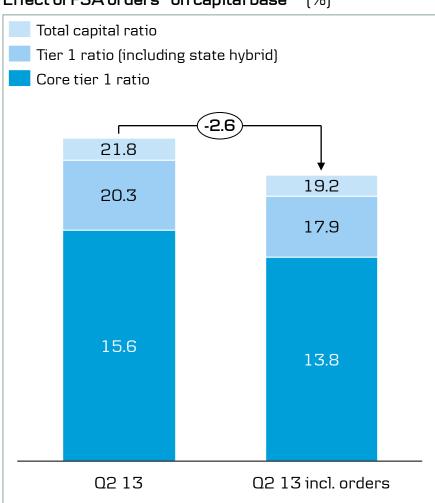
### Outlook for 2013



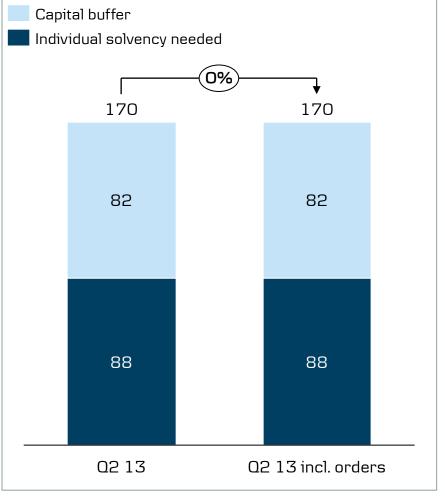


### Capital: Ratios remain high after FSA orders; solid buffer

#### Effect of FSA orders\* on capital base\*\* [%]



#### Effect of FSA orders on individual solvency need (DKK bn)

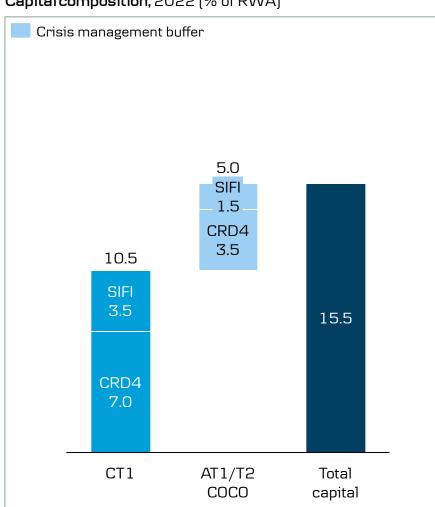


<sup>\*</sup> Assuming increase in RWA of approx. DKK 100bn. \*\*CRD/Basel II.

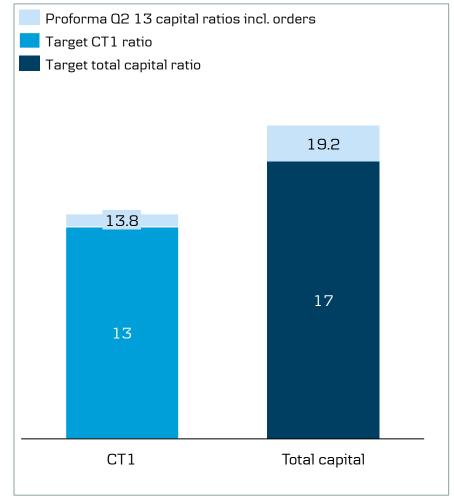


# SIFI proposal: 2022 requirements broadly in line with our capital targets

Capital composition, 2022 (% of RWA)



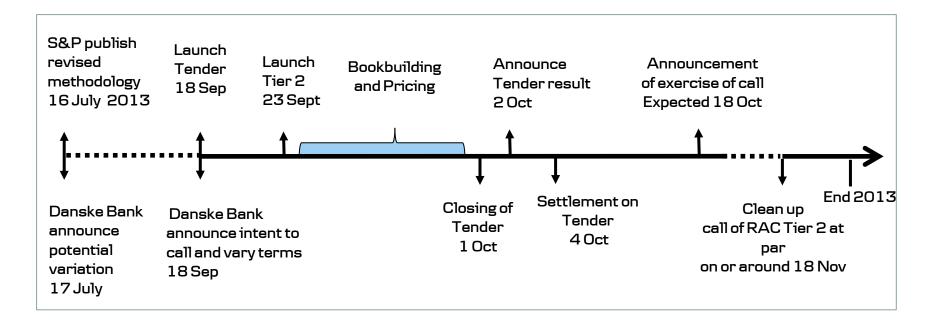
#### Capital base vs. capital targets, (% of RWA)





#### Danske Bank Tender Offer and Issue of T2

- 18 September: Tender Offer for USD 1bn Subordinated Fixed Resettable Notes due 2037, with purchase price of 101.50 to existing holders.
- 23 September: To issue Tier 2 capital in the form of a bond loan denominated in EUR. Minimum size EUR 500 million, maturity 10 years, option to prepay at par after five years.





# Financial targets for 2015: Four targets already achieved

	Ambition	Year	Status 30 June 2013	Comments
Return on Equity	Above 12% (Short-term interest rates of 2%)	2015	5.2%	On track
Ratings	Improve ratings by at least one notch	2015	S&P/Moody's/Fitch A-/Baa1/A Stable/Stable/Stable	In progress Stable outlook from Fitch in June and S&P in July
Core tier 1 ratio Total capital ratio	Minimum 13% Minimum 17%	End-2013 End-2013	15.6% 21.8%	Met at end-2012 Met at end-2012
LCR	Minimum 110%	End-2012	132%	Met at end-2012
Nominal costs C/I ratio	Below DKK 24 bn Below 46%	2015 2015	DKK 23.8 bn 59.6%	On track On track
FTE target	Reduced by 1,000 Reduced by 2,000	2012 2013-2015	1,012 327	Met at end-2012 On track
Dividend payments	About 40% of net profit, but lower until rating and capital targets are reached	2015		On track



# Thomas F. Borgen

CEO of Danske Bank Chairman of the Executive Board

Date of birth: 27 March 1964

2012 Head of Corporates & institutions

2010-2012 Head of International Banking

Activities, Danske Markets, Group

Treasury and Corporate and

Institutional Banking

2009 Member of the Executive Board

2001 Managing Director at Fokus Bank ASA

1997 Joining Danske Bank







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