

POLICY OF QUALITY, ENVIRONMENT, HEALTH AND SAFETY and INFORMATION SECURITY (IMS)

By establishing and improving the Integrated Management System (ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO/IEC 27001:2013), we meet the requirements and expectations of clients and owners.

The basics of IMS policy are:

- Satisfied our customers, because we show the ability and reliability to provide high quality products;
- Synonym for "**GLOBAL INDUSTRIAL SOLUTIONS**" d.o.o. is quality, courtesy and professionalism;
- Effective process management, from bidding and contracting to the realization of contracts and/or orders;
- Sale of products of required and expected quality, which enables increasing the placement and competitiveness of our company;
- We aim to reduce total waste as well as remove waste that cannot be processed in a way that does not endanger the environment;
- Continuously improve the performance of environmental protection;
- The company's goal is to provide a sustainable, healthy and safe working environment and minimize all potential risks faced by employees, customers, visitors and all others who may be exposed to the influence of the activities carried out by the organization;
- Establish effective communication with all interested parties and other relevant organizations in order to better exchange information important for quality, environment, safety at work and information security;
- Information, regardless of its form (written, spoken, printed or electronic), is the primary tool for business, which has its own value and therefore it is necessary to adequately protect it. Information together with other means and components (people, processes, procedures, hardware, software, infrastructure, equipment...) make up the information system "**GLOBAL INDUSTRIAL SOLUTIONS**" d.o.o., Bijelo Polje;
- Protection of the information system and all information resources from various threats (computer fraud, espionage, hacker attacks, viruses, floods, fires, earthquakes, etc.) and ensuring business continuity;
- Ability and motivation for teamwork, in which the experience and skills of each employee are valued and used, is a guarantee that the quality of the service process will be maintained and improved in order to satisfy our users!

This policy applies to all employees of the organization, but also to externally engaged consultants, temporary employees or any third parties with whom the organization has any business cooperation.

This policy applies to all assets, tangible and intangible, that are owned or leased "**GLOBAL INDUSTRIAL SOLUTIONS**" d.o.o., Bijelo Polje.

The owner of this policy is responsible for its management, proper use by employees, and the IMS Manager is responsible for regular updates.

Bijelo Polje, 25.04.2023.

Haris Kos, CEO