

Radhika Dave

UX Researcher

I am Radhika, a UX professional pivoting away from human resources with a unique insight on how to understand and empathize with people and contribute to business growth.

[radhika's portfolio](#)

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Experience

iVisa | Sr. UX Researcher

NOV 2020 – JAN 2024

Created various UI assets using Figma and Adobe CC, from wireframes to high fidelity interactions. Created prototypes for testing application flows and designs with the users.

Facilitated various workshops to identify problems and ideations. Also worked on user journey mapping and personas.

Achievements:

- Improved the onboarding user experience for iVisa's web-mobile app, resulting in a 5% increase in user engagement within the first month.
- Reduced incomplete visa orders to drop by 2% in just a month by conducting qualitative research at iVisa

Volunteer | Product Designer

MAR 2020 – MAY 2020

howican.net / Amsterdam, NL

Redesigned complete web experience for an online marketplace 'Nidaba'. Worked with a full women squad of designers, developers & entrepreneurs.

Kinder World | UX Intern

NOV 2019 – FEB 2019

'Kinder World' is a tech company that supports charitable organizations. I designed the sign up experience and homepage navigation experience.

Collaborated closely with the design team and developers

Education

Ironhack

MAR 2019 – JUN 2019

UX/UI Bootcamp. Worked on 3 creative projects that were based on e-commerce, wellness and travel.

MIT-SOB

2007 – 2009

Master of Business Application - HR & Computer applications

Certificate

Google UX Design

APR 2023 – JAN 2024

Certificate for Google UX Design principles and methodologies

Skills & Languages

Design Tools

Figma · Sketch · Adobe Creative Clouds · Principle · InVision · Zeplin · HTML/CSS · Webflow · User research · Wire-framing. Survey.

Skills

User Research · Usability Testing · Journey Mapping · Personas · Storyboarding · Affinity Diagrams · Facilitating workshop · Information Architecture. Quantitative research. A/B test