# RACHEL DOOLEY

FRONT-END DEVELOPER

## SUMMARY

Action-oriented web developer eager to use my solid frontend skills and extensive soft skills such as communication, creativity, & customer focus to contribute to organizational success. Comfortable in fast-paced environments and adept at learning on the fly. Completed 35 coding projects in the past 3 months.

## EXPERIENCE

#### **CAREGIVER**

May 2016 - Present

- Facilitated the growth and development of an active child
- Managed multiple schedules for a household of two adults, one child, and a dog.
- Learned 10 new tech skills and completed a portfolio website demonstrating those skills.
- Created a custom clothing line & brand & opened an Etsy shop to sell my handmade designs.

#### **ENROLLMENT ADVISOR**

**Jan-Apr 2016** 

ITT Technical Institute

 Used skills in listening and motivating others to enroll 2-4 students into their desired program each month.

#### STUDENT SERVICES MANAGER

2008-2014

University of Phoenix

- Led & empowered a team of 12 using strengths first approach to foster growth & increased engagement 25%.
- Created leadership program that resulted in 2 staff promotions to management within 6 months.
- Implemented customer service initiatives and increased customer satisfaction from 30% to 70% in 6 months.
- Developed and executed creative strategies while managing vision & purpose to achieve quarterly departmental and organizational goals.

## CONTACT

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## EDUCATION

#### FRONT-END DEVELOPER COURSE

Skillcrush

2022

#### MASTER OF SCIENCE IN PSYCHOLOGY

University of Phoenix

2009-2011

#### **BACHELOR OF ARTS IN HISTORY**

University of Tennessee

2001-2006

## SKILLS

HTML/CSS

JavaScript Git & Github

**RWD** 

Photoshop **TailwindCSS** 

WordPress

Sass

Bootstrap

Leadership

**Problem Solving** 

**Customer Service**