

Rachel Dooley

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Portfolio: <https://rachelandersondooley.com> GitHub: <https://github.com/rae1821>

Summary

As a self-motivated and detail-oriented individual with extensive customer service and leadership skills, I am excited to transition into a career in frontend development. **Through freelance projects, coding bootcamps, and passion projects, I gained knowledge in front-end technologies and recently started working with Python, Firebase, and the OpenAI API.** My degree in Psychology allows me to see things from another person's point of view and drives my desire to provide a stellar user experience. I am passionate about continuing to learn and grow in this field and am eager to bring my creative problem-solving skills to a team-oriented organization.

Experience

Frontend Web Developer & Coding Bootcamp Student | Freelance 2022 - present

- Developed **mobile responsive website** for local neighborhood resulting in *25% increase in onboarding time for new residents*. Tech used: **HTML5, CSS3, JavaScript**
- Developed a **multi page responsive web application** as a case study for a local business. Used **TailwindCSS + CSS grid** to create a modern website optimized for mobile with *updated logo and branding*.
- Completed *30+ coding projects* demonstrating skills in **HTML5, CSS3, JavaScript, Firebase, React, APIs**, and more through freelance projects and coding bootcamps.

Stay At Home Parent | Hixson, TN 2017-2022

- Provided full-time care and education for my son until entry into Kindergarten at age 5
- **Completed Frontend Web Developer courses** at *Skillcrush and Bloc coding bootcamps*

IT Specialist | Ophthalmologist Office 2015-2016

- Developed **mobile responsive website** resulting in *25% increase in new patients in one year*
- Provided technical support and debugging root cause analysis techniques for patients and staff
- Technologies used: **HTML5, CSS3, CSS grid, JavaScript, SEO**

Student Services Manager | University of Phoenix 2008-2014

- **Motivated a team of 12** using strengths first approach to foster growth resulting in a *50% increase in engagement over 3 years*.
- **Created a leadership program** for academic counselors *resulting in 2 management promotions* in 6 months while working in a team environment.
- Spearheaded departmental initiatives and **increased customer satisfaction** from *30% to 70% in 6 months*.
- **Devised creative strategies** to achieve quarterly departmental and organizational goals while managing vision and purpose resulting in a *22% increase in employee buy-in during 1st quarter*.

Education

- Master of Science in Psychology - University of Phoenix
- Bachelor of Arts in History - University of Tennessee