

EAST BAY SPCA

# TRANSFORMING LIVES

ANNUAL REPORT 2018



Saving Lives Since 1874



## The Sum of Infinite Parts

Every day I marvel at the countless number of people, ideas, programs, donations and hours of remarkably dedicated work and service that contribute to furthering the East Bay SPCA's mission of the past 145 years. Since 1874, we have been committed to the welfare of cats and dogs in the communities we serve, and we continuously strive to eliminate animal cruelty, neglect and overpopulation by providing programs and education that support people and companion animals.

The stories featured in this 2018 Annual Report provide real examples of how so many different roles, circumstances and intuitive "hunches" can come together to create happy endings for needy animals and their adopters. You might find yourself asking "Who saved whom?" after reading the heartwarming story of foster volunteer Laura Young, who found unexpected emotional support in a tiny kitten. Was the journey of Tutu and Pirouette, two bonded fearful Chihuahuas, a series of coincidences or was it their destiny?

Key to preventing animal cruelty in the future is educating youth now about humane values. We are proud to include visits to public school classrooms through our CARE program, featured on page 8, and we're especially excited about how this program empowered a group of first-graders to share what they learned with both younger and older students at their Berkeley elementary school.

2018 included emergency relief efforts to rescue and medically treat shelter animals affected by the devastating wildfires in the northern part of California. Locally, we continue to serve as a vital community resource for the growing number of Bay Area residents grappling with the rising cost of living, which includes caring for their pets. On page 9 you'll find the story of an owner and her dog who remain inseparable today thanks to the care and help they received from the East Bay SPCA.

Of course, we could not operate without the tireless work and dedication of the 950 shelter and foster volunteers who generously contributed more than 62,000 hours of service last year. And above all, we are most grateful for the critically important philanthropic gifts and contributions we received from our loyal donors, event sponsors, community partners and friends.

If you have questions or comments about any of the programs, services or information featured in this Annual Report, please contact me at (510) 563-4607 or email [alindquist@eastbayspca.org](mailto:alindquist@eastbayspca.org). Your feedback is always welcome.

Thank you for supporting the mission and lifesaving work of the East Bay SPCA in 2018.

Sincerely,



**ALLISON C. LINDQUIST**

President and CEO

## 2018 BOARD OF DIRECTORS

Stacey Wells  
*Board Chair*

Mark Cratsenburg  
*Vice Chair*

Denise Garner  
*Treasurer*

Lynne Dujmovich  
*Chair*  
*Development Committee*

Carolyn Belloni

Jay Hernandez

Marilyn Leahy

Sandra Wright

## EAST BAY SPCA LEADERSHIP

Allison Lindquist  
*President and CEO*

Michele Setter  
*Vice President of Operations*

Tracie Cota  
*Vice President of Medical Services*

Barbara Dryg  
*Vice President of Finance*

Kimberly Low  
*Vice President of Development*

## COVER PHOTO

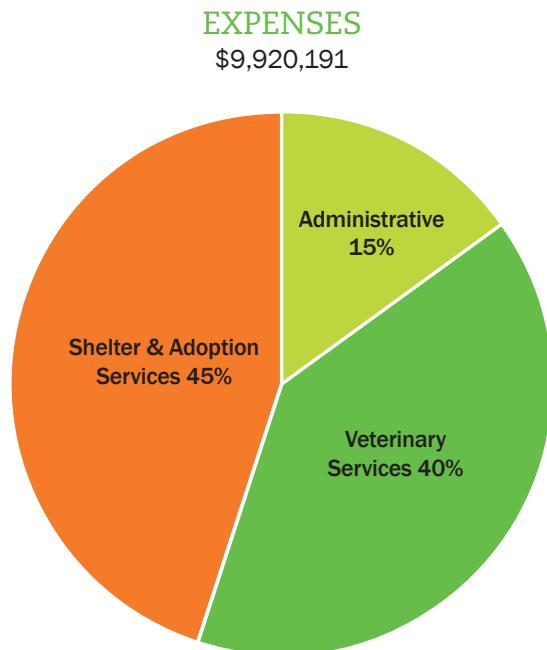
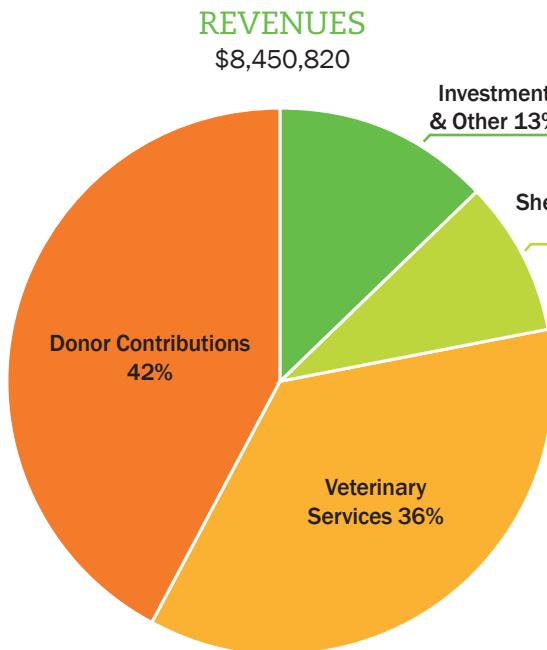
Humane Advocacy Client  
Briana Sidney with her dog,  
Bacon



## 2018 FINANCIALS

Since 1874, the support of caring donors like you has funded the East Bay SPCA's innovative, compassionate solutions to prevent cruelty to animals, educate the public and save lives. East Bay SPCA has always been an independent, nonprofit organization dedicated to the prevention of cruelty to local animals. We do not rely on city, state or federal funding, and we do not receive funds from any other SPCA, Humane Society or animal welfare organization.

\$0.85 of every \$1.00 donated directly supports our lifesaving programs and services.



## 2018 NUMBERS BEHIND THE LIVES

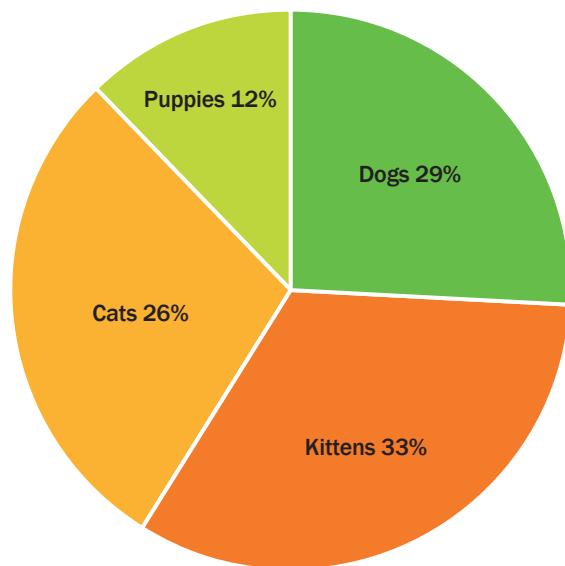
**TOTAL ANIMALS SHELTERED**

**3,483**

**TOTAL ADOPTIONS**

**3,233**

**2018 ADOPTIONS**



## FOSTER, SHELTER AND MEDICAL SUPPORT

# Rey and Laura Help Each Other Heal

---

Laura Young has been a dedicated foster volunteer at the East Bay SPCA since 2017 and began caring for shelter cats at our Oakland Adoption Center in 2018. She quickly became known as a “cat whisperer” for her ability to bring out the best in under-socialized and fearful cats.

One day while she was volunteering, a staff member encouraged her to meet a special two-month-old kitten named Rey who had been found in a local parking lot. When Rey arrived at the East Bay SPCA, she had difficulty seeing because her upper eyelids hadn’t formed properly. Eyelids are an important part of a cat’s eye health. The surface of the eyes is protected and moisturized through the work of the eyelids. Without them, Rey’s eyes were inflamed and would eventually prevent her from seeing. Rey needed surgery to fix her eyelids, but the surgery couldn’t be performed until she was a year old.

When she first met Rey, Laura slowly offered the back of her hand to introduce herself and Rey immediately swatted. Laura understood the world is a scary place when you’re a tiny kitten who can’t see. After Laura took a slower approach, Rey eventually leaned in and allowed Laura to pet her. In that moment, Laura knew she wanted to foster Rey to build her confidence and trust in a comfortable environment while she awaited her eye surgery.

Laura met Rey during a particularly difficult time in her own life, when her own trust in people had been badly damaged. Laura had lived with anxiety and depression since childhood and had recently left a job that had been a big part of her life for many years. It was a whirlwind of change and unpredictability and having Rey helped her get through this difficult time by reminding her that it takes patience, vulnerability, trust and lots of humor to get through challenging times.

As often happens, Rey and Laura formed a special bond with each other as they helped one another heal. It quickly became apparent that Rey had found her forever family and the transition from foster to adoption was finalized. Laura is happy to report this past spring, Rey had successful surgery to repair her eyelids and it has dramatically improved her quality of life.

“As a foster and animal care volunteer you get to teach animals to trust again and give them their first taste of how life should be for all companion animals. Seeing Rey’s confident, playful, loving personality unfold has been one of the great joys of my life,” says Laura.



Rey before eyelid surgery

**“Seeing Rey’s confident,  
playful, loving personality  
unfold has been one of the  
great joys of my life.”**

-Foster parent and adopter Laura Young



Rey and her volunteer turned  
adopter, Laura Young

**3,233      917**

cats and dogs adopted from  
our Oakland and Dublin  
Adoption Centers

cats and dogs  
spent time in a  
loving foster home

**over 50%**

of pets that enter our care have  
medical issues that require  
treatment before adoption

**“My favorite part of this job is helping dogs learn to be dogs and it’s really rewarding seeing them continue to grow and enjoy life in their new homes.”**

-Behavior and Training Associate Chris Money

Adopter April Walls (left) with Chewy and Bentley and East Bay SPCA Behavior and Training Associate Chris Money with Chloe and Gracie (formerly known as Tutu and Pirouette)



# **SHELTER, BEHAVIOR AND TRAINING**

## **Putting “Tu” and “Tu” Together**

---

At the East Bay SPCA, we understand that each animal that enters our shelters is unique, and that some need more time and attention than others before they can find their new forever homes. Our Behavior and Training team is committed to helping shelter dogs and cats learn to overcome fears and behaviors that could otherwise prevent them from being adopted.

In April, a group of five extremely shut down and fearful Chihuahuas including bonded pair, Tutu and Pirouette, arrived at the East Bay SPCA. They could not even tolerate being in a ward with other shelter dogs, so our Behavior and Training team used their office space to provide them with individualized, hands-on care and training in a quieter environment. Using positive reinforcement to reward good choices, our staff was excited to see them becoming more comfortable around humans and other animals. However, Tutu and Pirouette were still going to need a very special adopter who would be willing to adopt them as a bonded pair and who would understand that they would be continuously learning to overcome their fear and anxiety.

It may or may not have been a coincidence that a young woman named April received a message from a friend on social media pointing to an East Bay SPCA video of two ballerina Chihuahuas wearing tutus who needed a forever home. They looked just like long lost twins of her own two male Chihuahuas, Chewy and Bentley! April couldn't help it; she had to meet the tiny dancers.

After a successful first visit with Tutu and Pirouette, April came back to introduce them to Chewy and Bentley. It was love at first sight and she knew the girls belonged in her home. April reflected on the moment she decided to extend her family to four dogs. “In my mind I had already renamed them Chloe and Gracie before I even took them home, then I started seeing those names everywhere. It was a sign it was meant to be!”



Chloe and Gracie, as they are now known, have adjusted well to their new life with their two brothers. They have become independent, confident and comfortable in their new home.

“Chloe and Gracie are doing amazingly well. It seems like I’ve always had them. They love going on trips to the beach and the snow and playing chase with their brothers every night,” April says.

Behavior and Training Associate Chris Money adds, “It’s always wonderful to see our animals thriving after they leave the shelter. My favorite part of this job is helping dogs learn to be dogs and it’s really rewarding seeing them continue to grow and enjoy life in their new homes.”

# **258    497    10,234**

**shelter animals were enrolled  
in our nationally recognized  
Behavior Modification Program**

**training clients  
served**

**hours staff and volunteers  
spent on behavior modification  
and enrichment for shelter  
animals in 2018**

## HUMANE EDUCATION

# Empowering a New Generation

A crucial part of the East Bay SPCA's mission is to provide people with education to prevent animal cruelty, neglect and overpopulation. Our Humane Education department conducts programs year round that introduce children to humane values and the importance of respecting animals, our planet and each other.

Nicholas Williams, Deborah Barer and Barbara Wenger, first-grade teachers at Jefferson Elementary School in Berkeley, aimed to bring a new model of service learning into their classrooms. They signed up for the East Bay SPCA's CARE Program, a hands-on approach to teaching students about commitment, awareness, respect and empathy for animals through a series of classroom visits with shelter animals.

Even after the CARE Program ended, the lessons continued. The first-graders hosted pet food and supply drives, made banners and flyers to promote adoptable animals and wrote about the importance of responsible pet ownership—and a few families even adopted.

Nicholas notes, "The CARE Program helped the kids feel more connected to each other and the community. It taught them how they can positively impact animals and people with their words and actions. They can hardly wait until they are old enough to become East Bay SPCA volunteers!"



First grade teachers Deborah Barer, Nicholas Williams, and Barbara Wenger with Pongo

Jefferson Elementary students with Humane Education mascot Pongo



**"After the CARE Program, we asked the students to teach the younger and older classes what they learned. Watching our first-graders become leaders in their school was powerful."**

-Jefferson Elementary teacher Nicholas Williams

# 7,959

youth participated in our Humane Education programs in 2018 and learned about caring for animals through activities, games, crafts and animal meet and greets

## VETERINARY SERVICES AND HUMANE ADVOCACY

# Briana and Bacon Stick Together

At our full-service veterinary clinic, we see extreme cases where a veterinary emergency can suddenly change everything for a pet and its owner due to the unforeseen daunting costs of surgery, medical treatment, prescription medication and follow-up visits. In such cases, our clinic staff work together with our Humane Advocacy Manager, a trained social worker who helps people and pets in crisis find solutions and stay together.



Today, Briana Sidney and her dog Bacon remain inseparable thanks to the care and help they received from the East Bay SPCA. Bacon came into Briana's life after his original owner could no longer care for him. At the time Briana was unaware that 8-year-old Bacon had already experienced health issues that led to a metal plate being implanted in one of his back legs. But she knew something was wrong because she had spent much of the past year and her small income on visits to the vet and costly medications. When the metal implant became horribly infected, Bacon developed a bad limp; the best option was deemed a leg amputation.

The cost of the surgery alone was more than Briana's monthly income, but she wasn't going to abandon her dog. Without the surgery, Bacon would likely have been euthanized due to his poor health and advanced age. She was referred to our Humane Advocacy Manager, who worked with our veterinary clinic and other resources to find an affordable option for Briana to save Bacon's life.

East Bay SPCA veterinarian Dr. Stacy Huang reports, "He was a great patient, made a swift recovery and was back to his old self in no time. I'm happy I was able to help sustain Briana and Bacon's relationship."

Today, Briana and Bacon are thriving. Despite losing a leg, Bacon is happier and more playful than ever. "I am so thankful the East Bay SPCA is willing to help people keep their pets when unforeseen emergencies come up," says Briana. "Thanks to them, Bacon has a new pep in his step. He's like a new dog!"

Briana Sidney with Bacon  
after his surgery

# 660

pets assisted through our  
Humane Advocacy programs

# 14,626

pounds of free pet food distributed through  
our community Pet Food Pantry

## VOLUNTEER SERVICES

# Lending a Helping Hand

Our volunteers are truly the heart of the East Bay SPCA. In 2018, more than 950 shelter and foster volunteers generously contributed 62,098 hours of service, or the equivalent of \$1,579,152 in compensation for paid staff hours.\* We salute each and every one of our dedicated, caring volunteers who help us operate our shelters and support the many programs and services that help animals and people in our community.

\*Calculated according to independentsector.org's estimate of the value of volunteer time in California to include required payroll taxes and other hourly costs for employers.

### WHAT DO YOU ENJOY MOST ABOUT VOLUNTEERING AT THE EAST BAY SPCA?



#### Grace Allan

Volunteer since 2009

The rewards are numerous, especially seeing the animals get adopted knowing they will be cared for and loved. It's always fun when adopters send in letters and photos of how happy their pets are. It truly brings a smile to your face!



#### Bonnie

#### Wong-Harano

Volunteer since 2018

After retiring I wanted to fill the niche in my life with something as rewarding as my career in nursing. The ease of being able to check my schedule and make changes is wonderful and fits into my lifestyle so well.



#### Shaun Donovan

Volunteer since 2014

It is both fun and very rewarding. Even just a few hours a week can have a positive impact on the dogs. I feel like I am benefiting just as much as they are!



#### Yingmin and

#### Ada Wang

Volunteers since 2018

**Ada:** I enjoy knowing that I am helping animals and my community. Volunteering allows me to change lives, whether it's by making a dog's day more fun or eventually helping someone find a new animal best friend.



#### Quetzalli Feria-Galicia and Laura Galicia

Volunteers since 2018

**Quetzalli:** I enjoy helping animals have a better quality of life. Helping animals gives me a purpose which is important to my mental health.



#### Karyn Schell

Volunteer since 2018

I love being able to focus all of my attention on the cats I spend my volunteer time with. Whatever stress or problems I may be experiencing simply vanish during those shifts and I get to be in a happy "bubble" with the cats that simply appreciate the care and affection we provide.

# ANNUAL SIGNATURE EVENT

# Growl, Meow & Wine 2018

On Sunday, May 6, more than 220 animal-loving friends, supporters and guests gathered at our Oakland shelter for our 2018 "Growl, Meow & Wine" annual signature fundraising event. This year's event included local craft beer and fine wine tastings, an expansive silent auction and thrilling live auction, and a special Support Our Mission fundraising opportunity. Thank you to all our guests who helped raise over \$263,000 to support the East Bay SPCA's mission of supporting people and companion animals in the communities we serve!



(Left to right) Gayle and Todd Travers, Allison Lindquist and Beth Travers



(Left to right) Evan Whitelock, Aaron Whitelock and board Vice Chairman Mark Cratsenburg



(Left to right) Julia Reed, Ena Cratsenburg and Liz Reed



Linda Sayler (left) and Caroline Frierman



Saving Lives Since 1874

**THE EAST BAY SPCA** is committed to the welfare of cats and dogs in the communities we serve. We strive to eliminate animal cruelty, neglect and overpopulation by providing programs and education that support people and companion animals.

[eastbayspca.org](http://eastbayspca.org)

The East Bay SPCA is deeply grateful to our 2018 Annual Report volunteer photographers:  
**Heidi Eder** of **Right Brain for Hire** [rightbrainforhire.me](http://rightbrainforhire.me) cover, page 2, 6, 9, and 10 photos  
**Jaime Schultz** page 8 photos  
**Leslie J. Bialik** page 11 photos

## LOCATIONS

**Oakland Adoption Center**  
8323 Baldwin Street  
Oakland, CA 94621

**Theodore B. Travers  
Family Veterinary Clinic**  
8323 Baldwin Street  
Oakland, CA 94621

**Oakland Spay/Neuter  
Surgery Center**  
410 Hegenberger Road  
Oakland, CA 94621

**Dublin Adoption Center**  
4651 Gleason Drive  
Dublin, CA 94568

**Dublin Spay/Neuter  
Surgery Center**  
4651 Gleason Drive  
Dublin, CA 94568