

# Reliable storage

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## Problems

### **Storage devices develop faults**

- It should be minimized the failures in storage devices and loss of data
- Failure is certain and cannot be ignored

### **Access to mechanical disks is slow (hard disks)**

- Access Time = Translation time + Rotation Time
- More information → higher impact of storage media

# Problems

## **Solid State Devices (SSDs) have a limited number of write operations**

- 2000-3000 writes per sector for MLC (2 bits per cell)

## **Specific events may result in total data loss**

- Fire, robbery, “energy peaks”, floods, user mistakes, attacks

## **May be required to distribute data in an intelligent manner**

- To maximize performance
- To reduce costs

# Solutions

## **Data backups**

- Local
- Remote

## **Redundant Storage**

- RAID
- Other: ZFS

## **Better storage devices, environments with higher control**

- SLED (Single Large Expensive Disks)
- Enterprise Grade devices
- Temperature and Humidity Control

## **Infrastructures dedicated for storage**

- Single policy control point

# Backups

## Periodic copy of data

- Snapshot of the storage state in a specific moment
- Copies will allow to set files to a previous version
- May be encrypted

## Full: Complete snapshot of the data volume

- Fast recovery
- Requires a large amount of space

## Differential: Differences since the last full backup

- Slower recovery, but also lower storage requirements
- Daily differential backups will grow as changes increase

## Incremental: Differences since the last backup

- Even slower recovery
- Requires reconstruction of all intermediate backups since the last full
- Higher storage space efficiency

# Backups

## A backup is not an additional disk with data

- External or remote

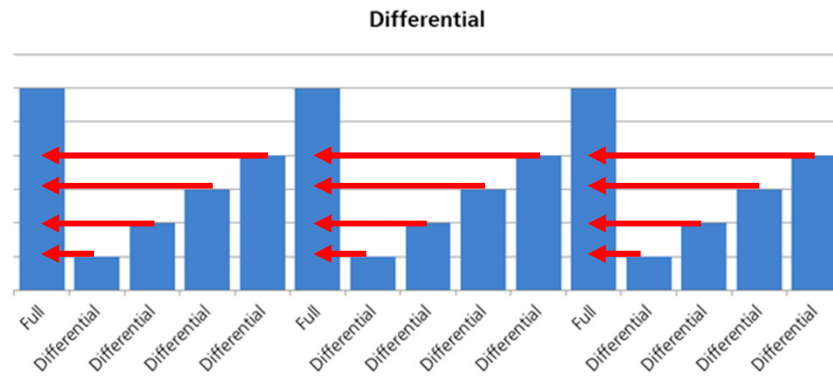
## It considers policies, mechanisms and processes to make, maintain and recover copies of the same data

- Should resist specific situations
- Should be used only in emergency situations
- Important to consider both the copy, storage and recovery!

## Legal framework implies a special care

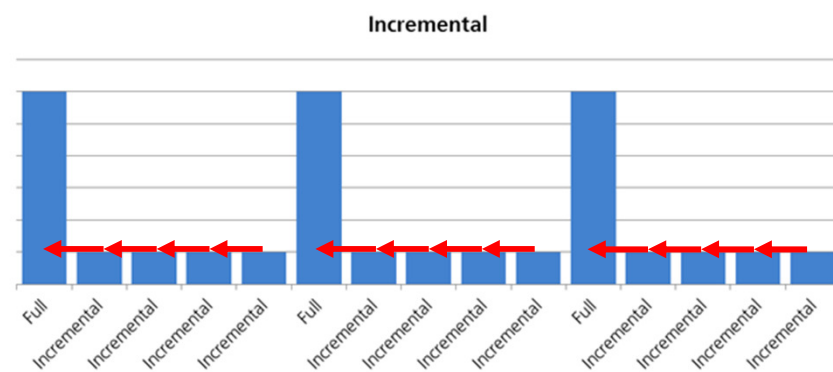
- When dealing with personal data
- Frequently impose a retention policy
  - Backups should expire after some time

## Backups types: Differential



<http://www.teamlead.co.uk/>

## Backups types: Incremental



<http://www.teamlead.co.uk/>

# Backups: Compression

## Uses lossless compression algorithms and solutions

- Ex: ZIP

## Copy only some parts of the information

- Only modified files

## Deduplication

- Only store unique files/blocks
- Usually using full copy with offline deduplication
  - Of disk blocks using specific image formats
  - Of files using hard links

# Backups: Levels

## Applications

- Extract data from applications (e.g. mysqldump)
- Represent a consistent view of the application
  - May be required to block the application state (e.g., database changes)
- May be repeated for each individual application

## Files

- Copy of individual files
- May backup any application in a filesystem
- State may be inconsistent
  - e.g., open files without data written, or applications change many files at once

# Backups: Levels

## Filesystem

- Internal features provided by each individual filesystem
- Creation of periodic snapshots with records of all changes or current state
- May allow the recovery of individual files, or the entire filesystem

## Device Blocks

- Copy of all blocks of a storage medium
- Independent of the filesystem or operation system in use
- May be implemented by the storage infrastructure
  - Transparent and without any impact to applications

# Backups: Location of data

## In the same volume or in the same server

- Allow users to rapidly recover information
- Protects against changes/deletions made by users
- May not protect against hardware malfunction
  - e.g., macOS Timemachine

## In a system location in the same infrastructure

- Also, with fast access time
- Protects against isolated storage failures
- Doesn't protect data against events with broader reach
  - Floods, fire, robbery
- Examples: Most enterprise storage solutions, backuppc, TimeCapsule, Borg, Kopia

# Backups: Location of data

## Remote (off-site)

- Implemented to a system outside the local datacenter
  - Dedicated service or through the internet
    - e.g., Amazon S3, or to servers in a dedicated datacenter
    - Encryption if recommended (or mandatory) in the case of external services!
- Implemented with specialized secure transport
  - Armored car transporting backups to a secure place
- Allow recovery even if far reaching events occur
  - Terrorism, Earthquake
- Recovery will be slower
  - Limited by the speed of a network link or the physical transport

# Selecting Storage Devices

## Different device grades: Enterprise vs Desktop

- Different construction quality and recovery features
- Different MTBF: Mean Time Between Failures
  - Enterprise HDD: 1.2M hours, at 45°C, working 24/7, 100% use rate (1)
  - Desktop HDD: 700K hours, at 25°C, working 8/5, 10-20% use rate(1)

## Adjusted to each use case

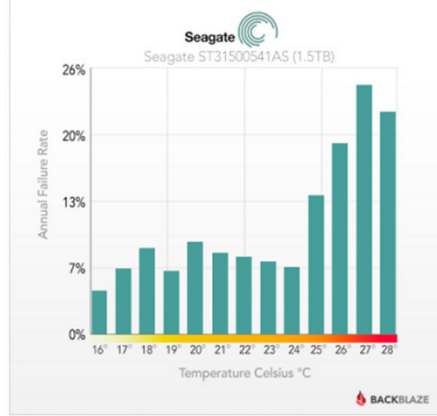
- Write intensive vs Read Intensive
- NAS vs Video vs Desktop vs Cold Storage vs Data Center
  - Differences in power consumption, reliability and performance

## Adjusted to a specific performance level

- Tier 0: Highest performance, low capacity (PCIe NVME SLC SSD)
- Tier 1: Some performance, high capacity and availability (M2 SATA SSD)
- Tier 3: Low performance, high capacity, low price (SATA HDD)

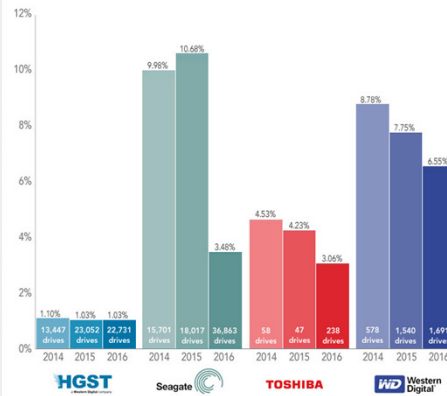
# Controlled Environment and Equipment

Failure Rate of a Seagate Drive



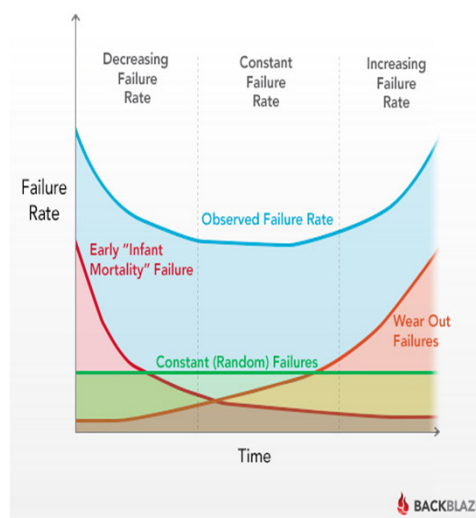
Hard Drive Failure Rates by Manufacturer

All drive sizes for a given Manufacturer are combined



<https://www.backblaze.com/b2/hard-drive-test-data.html>

# Controlled Environment and Equipment





# RAID: Redundant Array of Inexpensive Drives

## Improves the survivability of information

- Data is only lost after several devices are lost
- The number of lost devices is configurable

## Low cost and efficient solution

- Can use cheap, lower quality hardware
- Can improve read and write performance

## RAID doesn't replace backups

- Only tolerates the failure of a limited number of devices
- Cannot cope with user mistakes (file modification/deletion)

## RAID can even increase the failure probability

- As it can be tweaked towards performance

# RAID 0 (Striping)

## Objectives

- Speedup data access

## Approach

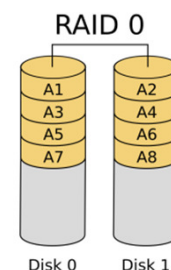
- Access disks in parallel
- Striping
  - Data is split in small chunks (stripes)
  - Stripes are stored among all disks in a distributed manner

## Advantages

- May speedup performance as a factor of the number of disks

## Disadvantages

- Increases the probability of losing data
  - If  $P_f$  is the probability of failure of a single disk, an  $N$ -disk RAID 0 volume will have a  $1-(1-P_f)^N$  failure probability
- Increases the number of devices
  - At least it will double the number



# RAID 1 (Mirroring)

## Objectives

- Tolerate disk failures

## Approach

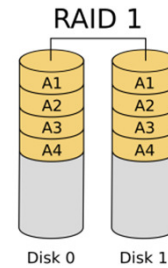
- Data duplication (mirroring)
- Synchronized writing
- Distributed read from any disk with or without comparison from another disk

## Advantages

- Decreases the probability of data loss
- If  $P_f$  is the probability of failure of a single disk, the probability of failure with  $N$  disks is  $P_f^N$

## Disadvantages

- Storage inefficiency
- Will lose at least 50% of the total capacity
- For 3 disks it will lose 66%... Loss is  $(N-1)/N$
- Increase the number of devices
- At least to the double



# RAID 0+1 and 1+0 (Nested)

## Objectives

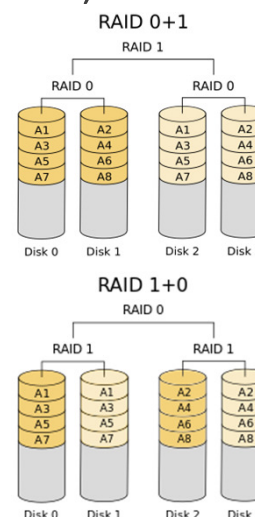
- Benefits of RAID 0 (performance)
- Benefits of RAID 1 (resilience)

## Approach

- 0+1: A RAID 1 volume using RAID 0 volumes
- Mirroring of striped volumes
- 1+0: RAID 0 over RAID 1 volumes
- Striping over mirrored volumes

## Disadvantages

- Storage capacity waste
- At least 50%
- Increase the number of devices



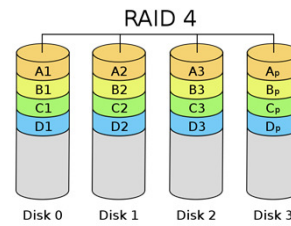
# RAID 4

## Objectives

- Have some resilience as RAID 1
- With a performance close to RAID 0

## Approach

- Store data in N-1 disks
- Store parity data in an additional disk
- Total waste is dependent on the capacity and number of disks
- Data from any N-1 disk can be used to recreate another one



## Disadvantages

- Requires at least 3 disks
- Updating parity data is complex and will require specific hardware
- Imposes the need to read before any write
  - Read data from existing block (e.g., C1) and from the corresponding parity disk (Cp)
  - Compare old data block with new, and change the parity block (Cp')
  - Write the new data block (C1') and the new parity block (Cp')
- Writes must be serialized due to the existence of a parity disk
- Recovery is way more complex than with RAID 1

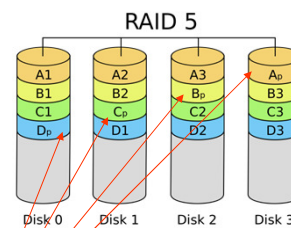
# RAID 5

## Objectives

- Similar to RAID 4
- But with higher write efficiency

## Approach

- Distribute the parity blocks among all disks
- Waste is similar to RAID 4
- Write concurrency is improved



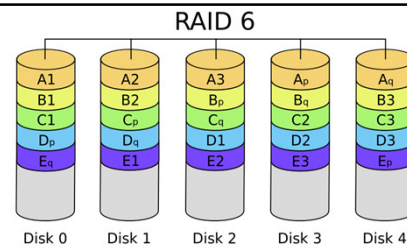
## Disadvantages

- More complex to be implemented

# RAID 6

## Objectives

- Improve the reliability of RAID 5



## Approach

- Use 2 parity blocks, distributed among all disks
- Capacity waste will be higher than in RAID 5 (equal to 2 disks)
- Concurrency is slightly worse than with RAID 5

## Advantages

- Allows the failure of two disks without data loss

## Disadvantages

- Even more complex than RAID 5

# NAS and SAN

## NAS: Network Attached Storage

- Storage system available in the network
- Frequently created with RAID disks
- Cost: Hundreds to Thousands of Euro

## SAN: Storage Area Network

- Set of systems available in a network
- Implemented distributed storage with redundancy
- Cost: Hundreds of Thousands to Millions of Euro

## Advantages

- Allow centralizing the storage policies
- Provide a normalized interface, independent of the real storage
- May be used to distributed backups