







Diego Hernández Marín

CONTACT

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-  18/03/2003
-  Mexican
-  Single

SKILLS

- Attention to detail.
- Likes being organized.
- Positive attitude.
- Willing to learn.
- Resilience.
- Professionalism.
- Ability to adapt to change.
- Good listener.

EMPLOYMENT

- Customer Service Representative WorldStrides Winter 2021-2022**
- Experience dealing with customers and fulfilling their needs, as well
 - Team worker, and able to adapt to new scenarios
 - Always find ways to solve problems.

EDUCATION

High School, 06/2021
Escuela Preparatoria 2 UADY - Mérida, Yucatán., México

Collage – Software Engineering, ongoing
Facultad de Matemáticas UADY - Mérida, Yucatán., México

Semi-intensive English course, 2016
Interlingua - Mérida, Yucatán.

PORFESSIONAL OBJECTIVE

I have extensive knowledge in the field of computer science and some of the basic Office programs, as well as some previous experience dealing with customers, and an intermediate level of English. I would like to be able to offer my service to the company by helping anyone with any problem they could have, and gain experience in the meantime, and being able to provide a better performance. Also, getting to know everyone a bit more is something I would like to do as well.

Computing:

Microsoft Office at the advanced user level.

Specific programs: Word advanced level, Excel intermediate level, Photoshop basic level, PowerPoint advanced level, Obs Studio basic level.

LANGUAGE

SPANISH: Native Language

ENGLISH:  B2